

Ride in Kane Paratransit Service Guide



Ride in Kane provides shared, curb-to-curb transportation for eligible Kane County Residents:

- **Seniors (65+) & Individuals with Disabilities** can travel anywhere in Kane County, or in a municipality that is partially in Kane County.
- **Veterans** may travel to the Hoffman Estates and Aurora VA Clinics, the Aurora Vet Center and the Kane County Veterans Treatment Court.

FARES FOR ONE-WAY TRIP

- \$5.00 for the first 10 miles; \$2.00 for each additional mile
- Pay with **Ventra** (when booking) or **exact cash onboard**
- To pay with Ventra, create a Pace TripCheck account: <https://www.pacebus.com/dar>

SERVICE DETAILS

- Service is available 24/7, 365 days a year
- All vehicles are wheelchair accessible
- This is a shared, curb-to-curb service (drivers cannot escort riders or carry packages)
- One Personal Care Attendant (PCA) rides free
- Riders under 16 must travel with an adult

Start Using Ride in Kane in 2 Easy Steps!

Step 1 – Eligibility Verification - Obtain Your Required Permit or ID:

Seniors (65+) & Individuals with Disabilities: need an RTA Fare Permit.

- **The RTA Reduced Fare Permit is the easiest option, and recommended for most riders.**
- Permit is typically received within 7–10 days by mail.
- Learn more or apply online at www.fares.rtachicago.org
- RTA Customer Service: (312) 913-3110

Eligible RTA permit cards (some may require additional steps or an in-person interview):

Reduced Fare Card, Ride Free Card, ADA Paratransit Card or Access Pilot Program Card

Ride in Kane fares are not waived with any RTA permit.

Veterans: use Veterans Healthcare ID.

Step 2 - Call Pace at 1-866-727-6842 to Register & Schedule Your Ride:

- Provide RTA Fare Permit ID number or Veterans Healthcare ID number
- Hours to register: Mon–Fri 6am–6pm; Sat–Sun 8am–5pm
- Schedule a ride: 2 hours to 7 days in advance

FOR ANY ASSISTANCE CONTACT RIDE IN KANE:

(630) 762-2600 | RideInKane@KaneCountyIL.gov | www.kdot.kanecountyil.gov/RIK

Title VI Notice: Ride in Kane operates its programs without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act.