



Ride in Kane Paratransit Service Guide

Ride in Kane is curb-to-curb shared-ride transportation for Seniors (65 and older), Individuals with Disabilities and Veterans who live in Kane County. The service operates 24 hours a day, 7 days a week. Seniors (65+) and Individuals with Disabilities may travel anywhere within Kane County and municipalities partially within Kane County. Veterans can travel to approved destinations. Trips outside Kane County must start or end within Kane County.

FARES

- \$5.00 for the first 10 miles; \$2.00 for each additional mile.
- Payment accepted by Ventra (at reservation) or exact cash onboard.
- To pay with Ventra, first establish a Pace TripCheck account and register your Ventra account number onto your Paratransit file. More details can be found at: <https://www.pacebus.com/dar>

SERVICE DETAILS

All vehicles are wheelchair accessible. This is a shared-ride, curb-to-curb service; drivers cannot escort riders or carry packages. One Personal Care Attendant (PCA) allowed per rider (PCA rides free). Riders under 16 must be accompanied by an adult. Service is available 365 days a year.

Start Using Ride in Kane in 2 Easy Steps!

1) DETERMINE ELIGIBILITY:

- Veterans provide Veterans Healthcare ID number.
- Seniors and Individuals with Disabilities must obtain **one** of the following RTA Fare Permits:
 - **RTA Reduced Fare Permit**
Easiest permit to obtain; Ride in Kane fare applies; reduced fares on CTA, Pace, and Metra.
 - **Ride Free Permit**
Ride in Kane fare applies; must meet RTA income limits; free rides on CTA, Pace, and Metra.
 - **ADA Paratransit Permit**
Ride in Kane fare applies. Requires an in-person interview and functional assessment conducted by the RTA. Provides eligibility for ADA paratransit (e.g., Pace) for riders who need service beyond local dial-a-ride boundaries or cannot use fixed-route transit.

The fastest way to receive your permit is to apply online using a smartphone and to allow for e-mail communications.

More information at www.fares.rtachicago.org | (312) 913-3110.

2) REGISTER & SCHEDULE YOUR RIDE:

Call Pace at 1-866-727-6842 and provide RTA Fare Permit ID number or Veterans Healthcare ID number.

- Hours to register: Mon–Fri 6am–6pm; Sat–Sun 8am–5pm
- Schedule a ride: 2 hours to 7 days in advance

CONTACT RIDE IN KANE:

(630) 762-2600 | RideInKane@KaneCountyIL.gov | www.kdot.kanecountyil.gov/RIK

Title VI Notice: Kane County operates its programs without regard to race, color, or national origin in accordance with Title VI of the Civil Rights Act.