



Ride in Kane Paratransit Service Guide

What is Ride in Kane and Who Can Use It?

Ride in Kane provides 24/7 curb-to-curb transportation services for eligible Kane County residents:

- **Seniors (65+) & Individuals with Disabilities:** May travel anywhere within Kane County and within municipalities that are partially in Kane County.
- **Veterans:** May travel to approved locations.

All trips outside Kane County must start or end within Kane County and may travel to any municipality that is partly within Kane County.

Fares:

\$5.00 per trip (first 10 miles) + \$2.00 per additional mile

Payment accepted via Ventra (at reservation) or exact cash onboard.

Additional Program Information:

- All vehicles are wheelchair accessible.
- This is a shared-ride service. The bus may pick up and drop off other passengers during your ride.
- This is curb-to-curb service. Drivers cannot escort riders outside the vehicle or carry packages.
- One personal care attendant per rider.
- Riders under 16 must be accompanied by an adult.

Ride in Kane General Information:

📞 (630) 762-2600 ✉ RideInKane@KaneCountyIL.gov

🌐 www.kdot.kanecountyil.gov/RIK

► See page 2 to learn how to register and schedule rides.

Need to travel beyond Kane County?
ADA Paratransit serves the wider region.

ADA Paratransit is a shared ride, origin-to-destination transportation option within the six-county RTA region, for eligible riders whose health or disability condition(s) prevent them from using fixed route buses or 'L' trains for some or all of their trips. Riders must qualify through the RTA ADA certification process (not age-based). ADA Paratransit services operate within three-quarters of a mile of CTA or Pace fixed bus routes or CTA 'L' train stations —covering a wider area than Ride in Kane. Cross-county trips may require transfers between ADA carriers.

Cost: \$3.25 per one-way trip.

📞 (312) 663-4357 🌐 <https://www.rtachicago.org/riders/accessible-transit>



Start Using Ride in Kane 3 Easy Steps

STEP 1 - Determine Your Eligibility Category

Seniors (65+) & Individuals with Disabilities:

Contact the RTA to obtain a Reduced Fare/Free Fare Permit:

RTA Permit Application Portal
fares.rtachicago.org/



More information from the RTA:

📞 (312) 913-3110, 🌐 www.rtachicago.org/riders/travel-assistance-digital-library

Veterans:

Do not need RTA Permit. Provide Veterans Healthcare ID# when registering.

STEP 2 - Register with Pace Suburban Bus

Call Pace call center with your eligibility information.

Provide your RTA Permit # or Veterans Healthcare ID #

📞 1-866-727-6842 (Mon–Fri 6am–6pm; Sat–Sun 8am–5pm)

STEP 3 - Schedule Your Ride in Kane Trips

Call Pace to reserve trips 2 hours to 7 days in advance.

📞 1-866-727-6842

(Call Center Hours are Mon–Fri 6am–6pm; Sat–Sun 8am–5pm)

Ride in Kane service is available 365 days a year.

Title VI Program Notice

Kane County operates without regard to race, color, or national origin, in accordance with Title VI of the Civil Rights Act. Any person who believes he or she has been affected by any discriminatory practice under Title VI may file a complaint with Kane County.