

Ride in Kane (RIK) Program Overview

Kane County Division of Transportation

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Presentation Overview

- About Ride in Kane
- Service Information
- Learn More



About Ride in Kane (RIK)



About RIK

RIK is a public paratransit transportation service providing curb-to-curb bus or taxi service to Kane County residents

- Established in 2008 by the Kane County Paratransit Coordinating Council (KCPCC)
- Consolidated existing dial-a-ride services operating independently throughout the County



About RIK

- Uses small buses, minivans and taxis to provide residents with access to daily needs throughout the County
- Operates 24 hours a day, 365 days a year
- Rider eligibility is based on local sponsor and funding source requirements:
 - Seniors age 65 and older
 - Individuals with a disability
 - Veterans



Program Sponsors

- RIK is made possible through Kane County, Pace Suburban Bus, the Regional Transportation Authority (RTA) and local sponsors
- Local sponsors include:



6 Municipalities



9 Townships



**2 Social Service
Agencies**

Note: Sponsorship information is accurate as of December 2023.



Title VI Policy Notice



The Ride in Kane service operates without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act.

Any person who believes she or he has been affected by any discriminatory practice under Title VI may file a complaint with their sponsoring agency or the Kane County Division of Transportation, the program administrator.

RIK Service Information



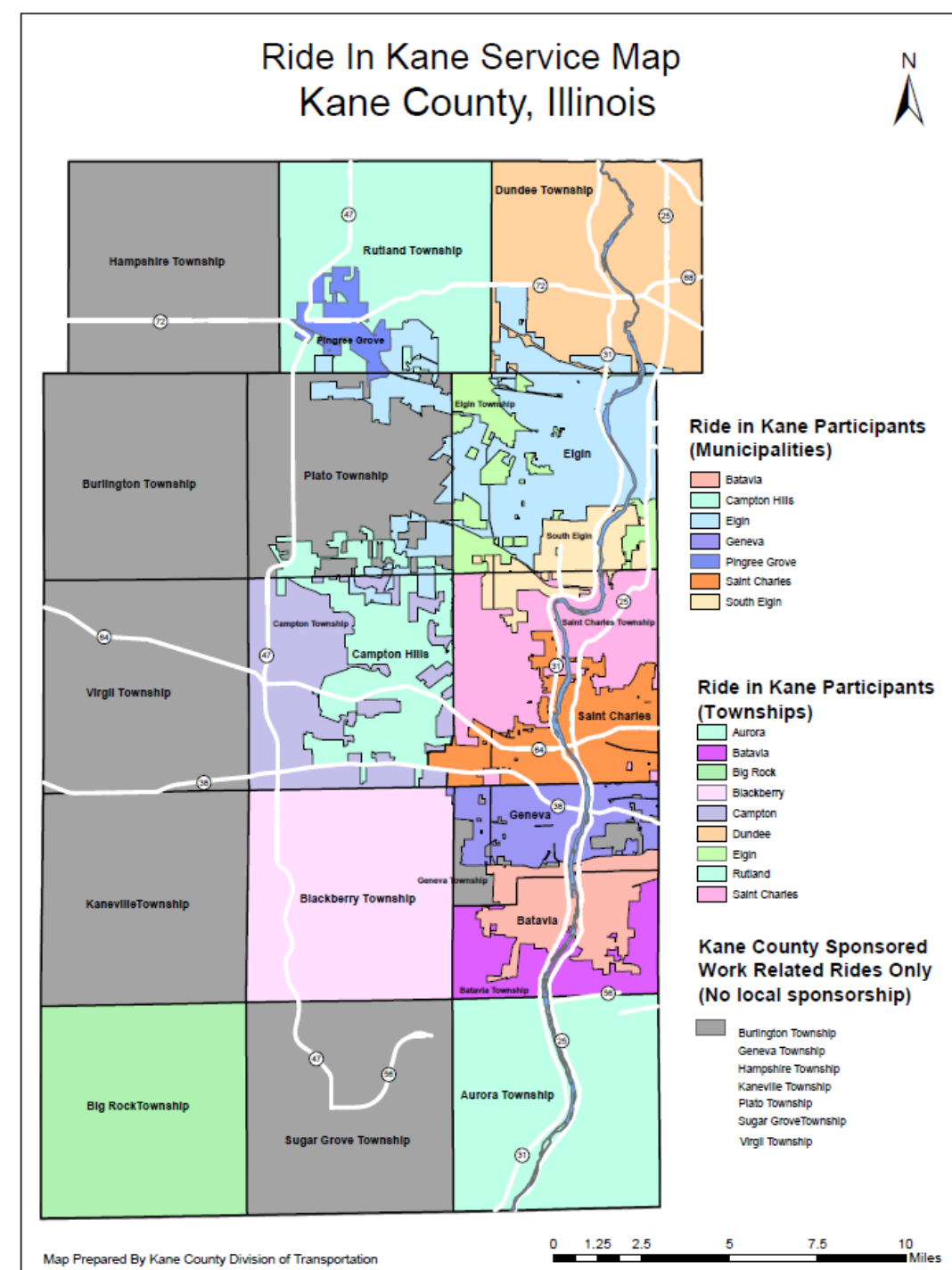
RIK Service Components

- **Eligibility:** Determined by sponsoring agency and must meet federal funding requirements
- **Registration:** Sponsors register clients and submit to Pace
- **Reservation hours:** Advanced registration required. Call center hours:
 - Monday through Friday - 6 a.m. to 6 p.m.
 - Saturday and Sunday – 8 a.m. to 5 p.m.
- **Rider fare structure:** Dependent upon rider category and determined by sponsor
 - \$5.00 for the first 10 miles and then \$2.00 for each additional mile;
 - \$5.00 flat fare; or
 - Free
- **Service area:** Trip must start and end in Kane County, except for veterans traveling to local Veterans Affairs (VA) clinics



RIK Service Coverage

- Seniors and individuals with disabilities:
 - Living in both sponsored and non-sponsored areas (see map at *right*) can use RIK for medical and work trips
 - Must live in a sponsored area for all other ride types, such as trips to shopping centers or grocery stores
- Veterans:
 - Living in both sponsored and non-sponsored areas can **only** use RIK for trips to local VA Clinics and the Veterans Treatment Court



Ride Process



Register as a Rider

Call RIK Information Line at 630-762-2600 to determine your eligibility.



Schedule a Ride

Once registered, schedule a ride by calling the RIK Call Center at 866-727-6842.



Wait for Pick-Up

Your driver has a 30-minute pick-up window. Check ride status by calling 866-727-6842.



Pay for Your Trip

Most riders will pay \$5.00 for the first 10 miles of your trip. Each additional mile costs \$2.00 per mile. Fare must be paid in **exact cash** (driver does not give out change).



Enjoy Your Ride!

You've reached your destination.



Learn More About RIK





Program Sponsors Welcome!

*Interested in becoming a RIK
sponsor?*

- There is no minimum sponsorship amount
- RIK will work with you and your agency to determine estimated number of riders, budget and more



Contact Us



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Phone: 630-762-2600



Email: rideinkane@kanecountyIL.gov

Website: KDOT.CountyofKane.org/RIK



Scan here!

Thank You!

