

Current Year:
2023

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan'23	Feb'23	Mar'23	Apr'23	May'23	Jun'23	Jul'23	Aug'23	Sep'23	Oct'23	Nov'23	Dec'23	Average	Sponsor Total
AID - J	AID	JARC	154	101	167	155	169	208	231						169	1,185
AID - 5310	AID	5310	29	24	37	30	27	28	-						25	175
Aurora Twp - J	Aurora Twp	JARC	221	195	245	194	216	276	238						226	1,585
Aurora Twp - 5310	Aurora Twp	5310	1,678	1,640	1,747	1,523	1,669	1,462	1,376						1,585	11,095
Batavia City - J	Batavia City	JARC	54	44	67	63	70	82	65						64	445
Batavia City - 5310	Batavia City	5310	244	203	245	256	272	280	248						250	1,748
Batavia Twp - J	Batavia Twp	JARC	5	-	-	-	12	18	16						7	51
Batavia Twp - 5310	Batavia Twp	5310	11	13	25	19	19	20	17						18	124
Big Rock Twp - 5310	Big Rock Twp	5310	-	2	2	-	2	-	3						1	9
Blackberry Twp - 5310	Blackberry Twp	5310	10	10	16	12	12	4	5						10	69
Campton Twp - 5310	Campton Twp	5310	-	-	-	-	-	-	-						-	-
Dundee Twp - J	Dundee Twp	JARC	99	92	107	116	134	141	94						112	783
Dundee Twp - 5310	Dundee Twp	5310	300	323	318	333	355	298	350						325	2,277
Elgin City - J	Elgin City	JARC	53	30	43	38	36	48	49						42	297
Elgin City - 5310	Elgin City	5310	1,199	1,052	1,145	1,034	1,083	1,007	931						1,064	7,451
Elgin Twp - J	Elgin Twp	JARC	20	11	17	20	19	5	18						16	110
Elgin Twp - 5310	Elgin Twp	5310	-	-	4	6	2	-	-						2	12
Geneva City - J	Geneva City	JARC	18	24	20	18	45	42	48						31	215
Geneva City - 5310	Geneva City	5310	79	86	75	93	57	60	29						68	479
Kane DOT - J	Kane DOT	JARC	249	258	350	331	318	241	254						286	2,001
Kane DOT - 5310	Kane DOT	5310	16	9	9	19	20	21	14						15	108
Kane VA - ARP	Kane VA	ARP	-	-	-		-	2	1						1	3
South Elgin - J	South Elgin	JARC	12	15	18	16	18	13	5						14	97
South Elgin - 5310	South Elgin	5310	328	337	403	366	360	293	240						332	2,327
St. Charles City - 5310	St. Charles City	5310	328	302	325	313	321	270	266						304	2,125
St. Charles Twp - J	St. Charles Twp	JARC	-	-	-	-	-	-	-						-	-
St. Charles Twp - 5310	St. Charles Twp	5310	25	24	24	41	44	30	19						30	207
Total Trips - 2023			5,132	4,795	5,409	4,996	5,280	4,849	4,517	-	-	-	-		3,180	34,978
Bus			4,085	3,761	4,141	3,893	4,190	3,436	3,109						3,802	26,615
Taxi			1,047	1,034	1,268	1,103	1,090	1,413	1,408						1,195	8,363
Total Trips - 2022			4,075	4,403	5,105	5,089	4,920	4,656	4,493	4,967	4,865	4,070	4,843	4645	4,678	56,131
% Change from 2022			21%	8%	6%	-2%	7%	4%	1%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		6%	
JARC			885	770	1,034	951	1,037	1,074	1,018	-	-	-	-	-	967	6,769
5310			4,247	4,025	4,375	4,045	4,243	3,773	3,498	-	-	-	-	-	4,029	28,206

2023

	Jan'23	Feb'23	Mar'23	Apr'23	May'23	Jun'23	Jul'23	Aug'23	Sep'23	Oct'23	Nov'23	Dec'23	Avg.	Sponsor Total	Avg. Trip Length
AID - J	916.78	550.43	763.18	716.76	786.39	945.54	1,039.83						816.99	5,719	4.8
AID - 5310	188.25	148.66	232.62	169.77	177.98	173.40	-						155.81	1,091	6.2
Aurora Twp - J	1,057.77	986.38	1,218.10	1,020.70	1,085.49	1,403.36	1,210.06						1,140.27	7,982	5.0
Aurora Twp - 5310	7,931.87	8,009.67	8,525.77	6,848.84	7,687.79	6,477.41	5,964.27						7,349.37	51,446	4.6
Batavia City - J	180.72	149.00	212.58	200.03	216.37	275.93	212.56						206.74	1,447	3.3
Batavia City - 5310	1,298.17	1,154.45	1,313.50	1,283.26	1,410.83	1,431.89	1,364.86						1,322.42	9,257	5.3
Batavia Twp - J	24.60	-	-	-	59.04	88.56	78.72						35.85	251	4.92
Batavia Twp - 5310	31.13	47.27	103.65	87.65	84.57	63.97	59.07						68.19	477	3.8
Big Rock Twp - 5310	-	16.82	34.24	-	16.82	-	46.99						16.41	115	12.8
Blackberry Twp - 5310	29.28	41.64	46.42	50.14	47.98	3.72	16.79						33.71	236	3.4
Campton Twp - 5310	-	-	-	-	-	-	-						-	-	#DIV/0!
Dundee Twp - J	577.62	584.52	637.43	673.52	813.80	746.56	544.05						653.93	4,578	5.8
Dundee Twp - 5310	1,634.25	1,828.41	1,822.64	1,910.84	1,976.97	1,627.62	2,086.48						1,841.03	12,887	5.7
Elgin City - J	211.01	126.32	184.01	155.55	167.59	273.66	315.68						204.83	1,434	4.8
Elgin City - 5310	6,109.03	5,716.75	6,046.69	5,561.37	5,698.38	5,421.22	5,052.28						5,657.96	39,606	5.3
Elgin Twp - J	88.00	48.40	74.80	88.00	83.60	22.00	79.20						69.14	484	4.4
Elgin Twp - 5310	-	-	34.52	36.72	7.60	-	-						11.26	79	6.6
Geneva City - J	28.44	37.92	31.60	28.44	150.68	63.54	80.60						60.17	421	2.0
Geneva City - 5310	363.36	479.83	362.62	580.63	277.44	173.81	79.03						330.96	2,317	4.8
Kane DOT - J	1,631.78	1,897.04	3,138.31	2,912.35	2,345.12	1,765.18	1,880.13						2,224.27	15,570	7.8
Kane DOT - 5310	153.28	100.80	91.74	222.59	199.48	212.40	138.05						159.76	1,118	10.4
Kane VA - ARP	-	-	-	-	-	9.62	4.81						2.06	14	4.8
South Elgin - J	21.31	27.80	31.61	30.48	34.29	24.10	8.75						25.48	178	1.8
South Elgin - 5310	1,926.80	1,763.52	2,158.11	1,992.91	1,932.44	1,520.90	1,301.72						1,799.49	12,596	5.4
St. Charles City - 5310	1,356.47	1,369.08	1,407.50	1,394.78	1,299.32	1,014.73	1,191.63						1,290.50	9,034	4.3
St. Charles Twp - J	-	-	-	-	-	-	-						-	-	#DIV/0!
St. Charles Twp - 5310	189.45	193.46	181.94	293.86	299.17	211.28	143.81						216.14	1,513	7.3
Total Miles - 2023	25,949.37	25,278.17	28,653.58	26,259.19	26,859.14	23,950.40	22,899.37	-	-	-	-	-	25,692.75	179,849	5.1
Total Miles - 2022	32,049.5	34,100.6	40,451.8	24,981.3	24,067.8	23									

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Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2023	\$43.59	\$45.28	\$45.22	\$48.07	\$48.32	\$63.22	\$65.32	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	\$51.29
Gross Cost per Trip - 2022	\$46.11	\$36.62	\$39.19	\$40.46	\$37.52	\$34.61	\$43.21	\$38.55	\$33.58	\$35.39	\$37.03	\$37.12	\$38.28
% of Previous	-6%	19%	13%	16%	22%	45%	34%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	21%
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	36%	38%	38%	42%	42%	56%	57%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	44%
Sponsor Cost per Trip	\$15.16	\$15.71	\$16.22	\$17.27	\$17.90	\$25.22	\$25.95	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	\$19.06

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi (30 minutes +)	98.19%	98.07%	97.40%	97.82%	97.80%	95.54%	96.45%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	97.32%
On-Time Performance - Bus (30 minutes +)	96.03%	97.16%	97.03%	98.23%	98.50%	98.89%	98.52%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	97.77%
On-Time Performance - Overall (30 minutes +)	96.47%	97.35%	97.12%	98.14%	98.35%	97.92%	99.20%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	97.79%
Total On-Time Performance (30 min late & missed trip not transported)	95.09%	95.77%	98.15%	94.38%	97.35%	96.37%	96.68%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	96.25%
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	21	12	33	15	18	21	22						20	142
% of Total Rides	0.4%	0.3%	0.6%	0.3%	0.3%	0.4%	0.5%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.4%	

Late Cancel/No Show - Taxi	61	73	68	57	79	148	99						84	585
Late Cancel/No Show - Bus	456	355	429	419	442	376	419						414	2,896
% of Total Rides	10%	9%	9%	10%	10%	11%	11%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		

Total Missed Trips - Taxi (30 minutes+)	27	33	25	32	35	62	37						36	251
Total Missed Trips - Bus (30 minutes +)	87	60	80	38	28	34	26						50	353
% of Total Rides	2.2%	1.9%	1.9%	1.4%	1.2%	2.0%	1.4%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	2%	

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Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2023	444	468	445	444	458	441	409						444	3,109
Distinct Riders - 2022	387	430	496	477	452	466	432	458	483	449	482	447	455	4,377
% Change	13%	8%	-11%	-7%	1%	-6%	-6%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	1%	
Riders terminated per month	-	21	1	3	1	2	2	4					4	
Riders added per month	60	20	45	47	39	61	28	79					47	
Registered Riders - 2023	8,538	8,537	8,581	8,625	8,663	8,722	8,748	8,823	8,823	8,823	8,823		8,655	
Registered Riders - 2022	7,985	8,029	8,068	8,120	8,163	8,216	8,250	8,300	8,362	8,386	8,373	8,478	8,228	
% Change	6%	6%	6%	6%	6%	6%	6%	6%	5%	5%	5%	100%	6%	