

# PARTNER FOR LIFE

If you live in Kane County, you may be eligible for transportation assistance through the County's **Ride in Kane (RIK) program!** RIK is a 24/7, curb-to-curb transportation service that provides rides within the County to qualifying residents.

## **How to Register for Rides**

RIK is administered by the Kane County Division of Transportation in partnership with Pace Suburban Bus. Local municipalities, townships and social service agencies operate as local sponsors that provide funding for their residents. You must register as a RIK user before you can schedule rides.

For seniors and individuals with disabilities: Living in both sponsored and non-sponsored areas (see map at right) you can use RIK for medical and work trips. You must live in a sponsored area for all other ride types, such as trips to shopping centers or grocery stores.

- If you live in a sponsored area, visit the RIK sponsor webpage for registration contact info: https://laserfiche.kanecountyil.gov/Forms/dot-RideInKane If you're unsure about your sponsor, please contact Kane County at (630) 762-2600 for assistance.
- Your RIK sponsor will assist you through their registration process. To qualify as a rider due to a disability, some RIK sponsors require that individuals obtain a Reduced Fare Permit through the Regioal Transportation Authority (RTA). If you already have an RTA Ride Free Permit or RTA ADA Paratransit Permit, you do not need to apply for a Reduced Fare Permit, as these permits will also serve as proof of disability. To obtain a Reduced Fare Program application, call the RTA Mobility Services Helpline at 312-663-4357 (HELP) and press option 3 on the main menu.

**For veterans:** Living in both sponsored and non-sponsored areas you can only use RIK for trips to local VA Clinics and the Veterans Treatment Court. You must both register as a RIK user and contact the County's Veterans Assistance Commission (VAC) before you can schedule rides.

- You can register as a RIK user in several ways. You can register online at https://laserfiche.kanecountyil.gov/Forms/dot-RideInKane. Alternatively, you can call the RIK Information Line at 630-762-2600 to register or request a paper registration form.
- As part of the registration process, you will need to submit to the County a copy of a government-issued photo ID showing your Kane County address, as well as a copy of your Veterans Health ID Card/other documentation verifying your enrollment in the VA Health Care System.



Who is Eligible?







### **Fare Structure**

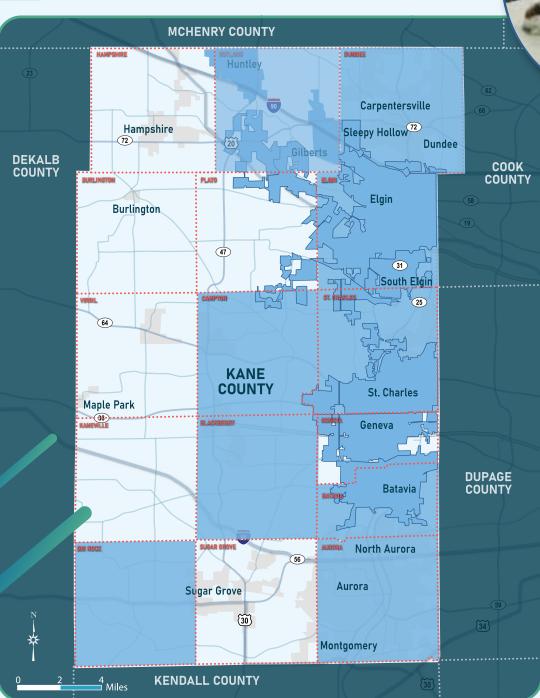
Rides are \$5 one way, with an additional \$2.00 charge for each mile over 10 miles long. Cash fares are accepted and drivers have no change. When you schedule a ride, the Pace customer service representative will give you the exact fare needed for the trip.

 Rides may be free for certain rider categories or trips.

All riders will receive a RIK Rider's Guide with program information and instructions on how to schedule your round-trip ride after successfully registering for the program.



## RIK TRANSPORTATION MAP





## **Title VI Policy Notice**

The Ride in Kane service operates without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been affected by any discriminatory practice under Title VI may file a complaint with their sponsoring agency or the Kane County Division of Transportation, the program administrator.

## **For More Details:**

Scan the QR code or visit the Ride in Kane website at:



kdot.countyofkane.org/RIK.