



41W011 Burlington Road
St. Charles, IL 60175

Phone: 630-762-2600
Fax: 630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Big Rock Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Kane County
- Pace Suburban Bus
- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Rutland Township
- Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

**Meeting Agenda
Tuesday, September 10, 2024**

In– Person
Batavia City Hall
City Council Room, Main Room
100 N. Island Avenue, Batavia 60510

I. Opening Of Meeting

- A. Call to Order/Roll Call.....Chair Catching
- B. Approval of Meeting Minutes from September 12, 2023Chair Catching
- C. Approval of Meeting Minutes from December 05, 2023Chair Catching
- D. Approval of Meeting Minutes from March 05, 2024Chair Catching
- E. Approval of Meeting Minutes from June 04, 2024.....Chair Catching

II. Reports

- A. RTA CAB Update..... Jackie Forbes
- B. Kane County UpdateJanet Harris

III. Other Business

- A. Election of Officers.....Janet Harris

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

The next meeting of the Kane County Paratransit Coordinating Council will be held
Tuesday, December 3, 2024 at 9:00 am

at

**Kane County Government Center Auditorium
719 S. Batavia Avenue, Building A, Geneva 60134**



Kane County Paratransit Coordinating Council (KCPCC)

**MEETING MINUTES
September 12, 2023**

41W011 Burlington Road
St. Charles, IL 60175

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- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

In Attendance:

- Leigh Tracy, Batavia Township
- Claudia Franco, Elgin Township
- Jackie Forbes, Kane County DOT
- Janet Harris, Kane County DOT
- Ron Johnson, St. Charles Township
- Gary Scott, PACE
- Jeanne Fornari, City of Geneva
- Bill Catching, Aurora Township
- Lauren Blayney, Village of South Elgin
- Julio Leal, RTA
- Laura Ortega, Pingree Grove
- Peggy Gomez, Senior Services
- Jennifer Fox, City of Batavia
- Katie Meyer, Dundee Township
- Juanita Wells, AID
- Chris Rose, PACE
- Jacob Zimmerman, Kane County VAC
- Kurt Nika, Kane County DOT

The meeting was called to order at 9:04 a.m. by Katie Meyer. Upon a motion for approval made by Bill Catching, and seconded by Katie Meyer. Janet Harris completed a roll call vote and the June 06, 2023 meeting minutes were unanimously approved.

II. REPORTS:

RTA CAB Overview

Jackie Forbes provided an update for RTA Citizen's Advisory Board report from meeting on July 24, 2023. RTA staff recap a state legislative session and explained how the state budget and related legislation will affect the RTA and the regional transit system. CAB will reviewed the recommended program of projects Section 5310 funding and how to enhance mobility for Seniors and people with disabilities. In addition staff presented the latest updates on the implementation of the strategic plan including the agency's advocacy for full funding of existing programs for vulnerable transit riders such as ADA paratransit service and reduced and ride free programs. RTA CAB members highlighted the importance of paratransit service and the need for the state to grow and support the service. They also discussed the need to continue to improve accessibility at CTA and Metra rail stations, citing specific examples.

The next meeting for the RTA CAB will be at 10am, October 23, 2023.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
KATIE MEYER—Council Vice Chair
STEPHANIE NORWOOD—Council Vice Chair



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City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Kane County

Pace Suburban Bus

Village of Pingree Grove

St. Charles Township

Senior Services Associates

Village of South Elgin

Kane County Update

Janet Harris talked about the free work rides. People who are eligible are new and existing JARC riders. The free cash fare trips is paid for from ARPA funding until funds run out. Registrations must have the JARC funding box checked off in order for the rides to be coded correctly by Pace.

Updates on the grant application for 5310. RTA is not recommending operational funding for RIK but we are getting awarded for Mobility Management funds. We have adequate existing funding to last until at least the next call for projects.

Laserfiche is in full affect. A step-by-step demonstration was provided. This is a document management system that is very secure with sensitive information. Ride in Kane registrations and eligibility documents can be saved and filed more securely. Sponsors and residents can now go online to fill out their registration.

RIK customer service signage for sponsors will be distributed to those who opted in after the meeting. Pace/RIK customer service survey is in progress for editing and will have a new launch date coming soon.

KDOT strongly encourages sponsors to promote Ride in Kane. If anyone knows of outreach events opportunities, please reach out to RIK Program Manager.

Other Business:

None

Public Comment:

None

A motion to adjourn was made by Bill Catching seconded by Katie Meyer. All in attendance were in favor of adjournment by voice, vote was unanimous.

The meeting was adjourned at 9:24 am until December 5, 2023.



Kane County Paratransit Coordinating Council (KCPCC)

**MEETING MINUTES
December 05, 2023**

41W011 Burlington Road
St. Charles, IL 60175

Phone: 630-584-1170
Fax: 630-584-5265

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- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

In Attendance:

- Leigh Tracy, Batavia Township
- Claudia Franco, Elgin Township
- Jackie Forbes, Kane County DOT
- Janet Harris, Kane County DOT
- Ron Johnson, St. Charles Township
- Gary Scott, PACE
- Jeanne Fornari, City of Geneva
- Bill Catching, Aurora Township
- Julio Leal, RTA
- Laura Ortega, Pingree Grove
- Peggy Gomez, Senior Services
- Jennifer Fox, City of Batavia
- Katie Meyer, Dundee Township
- Chris Rose, PACE
- Nick Steele, Kane County VA
- Jacob Zimmerman, Kane County VAC
- Nancy Hill, South Elgin

The meeting was called to order at 9:05 a.m. by Bill Catching. Upon a motion for approval made by Bill Catching, and seconded by Nancy Hill. No quorum to approve the September 12, 2023 meeting minutes, not approved.

II. REPORTS:

RTA CAB Overview

Jackie Forbes provided an update for RTA CAB, last met on Oct. 23, 2023. The 2024 legislative agenda focused on strategies to fully fund the transit system. There is a fiscal cliff coming late 2025-26, the service boards will run out of funding for operations. Part of addressing this agenda is to fully fund the transit system with a funding structure that is less reliant on rider fares and fully funds free and reduced fare and ADA paratransit programs. Also discussed, the plan to restructure the RTA system advisory board of CAB the current RTA CAB members and the board is supportive of that change. The board received a briefing of the 2024 budget process and the proposed budget marks for this coming year. The board also received a briefing on the current activities related to the implementation of transit is the answer RTA strategic plan that included information on the new Metra access pilot that is under development. Briefing on the following was received for the one day regional connect pass, and the development of the safety and security summit.

The new RTA CAB structure begins in the first quarter of 2024. Staff is currently finalizing the membership for this and Jackie Forbes will continue to serve as chair for CAB and double duty as a representative for Kane County. They are looking for a non-voting rider who will represent KC on this board. Sponsors and partners were encourage to give suggestions. For more information reach out to Jackie Forbes or Janet Harris.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
KATIE MEYER—Council Vice Chair
STEPHANIE NORWOOD—Council Vice Chair



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Kane County Update

Janet Harris talked about the free work rides. People who are eligible for these types of trips are new and existing JARC riders. The free cash fare trips is paid for from ARPA funding until funds run out. Registrations must have the JARC funding box checked off in order for the rides to be coded correctly by Pace.

Laserfiche is in full affect. This is a document management system that is very secure with sensitive information. Ride in Kane registrations and eligibility documents can be saved and filed more securely. Sponsors and residents can now go online to fill out their registration. Sponsors have the option to continue to fill out the paper form.

Pace/RIK customer service survey will close on Dec. 31, 2023. The survey can be found on the RIK website and Kane County social media platforms. Printed materials were also sent out to sponsors and partners for the survey.

KDOT strongly encourages sponsors to promote Ride in Kane. If anyone knows of outreach events opportunities, please reach out to the RIK Program Manager.

Other Business:

Metro Strategies Group presented Ride in Kane efforts for outreach and marketing. Jordan Rogalski presented a Power Point overview about Metro Strategies, outreach goals, completed outreach, and upcoming deliverables.

Public Comment:

None

A motion to adjourn was made by Leigh Tracy seconded by Bill Catching. All in attendance were in favor of adjournment by voice, vote was unanimous.

The meeting was adjourned at 9:33 am until March 5, 2024.



Kane County Paratransit Coordinating Council (KCPCC)

**MEETING MINUTES
March 05, 2024**

41W011 Burlington Road
St. Charles, IL 60175

Phone: 630-584-1170
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RIDE IN KANE SPONSORS

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- Kane County
- Pace Suburban Bus
- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

In Attendance:

- Leigh Tracy, Batavia Township
- Claudia Franco, Elgin Township
- Jackie Forbes, Kane County DOT
- Janet Harris, Kane County DOT
- Gary Scott, PACE
- Jeanne Fornari, City of Geneva
- Bill Catching, Aurora Township
- Julio Leal, RTA
- Peggy Gomez, Senior Services
- Mary Gabioud, Senior Services
- Arin Thrower, Dundee Township
- Katie Meyer, Dundee Township
- Chris Rose, Pace
- Niko Gyori, PACE
- Jacob Zimmerman, Kane County VAC
- Nancy Hill, South Elgin
- Lauren Tredup, South Elgin
- Jennifer Fox, City of Batavia

The meeting was called to order at 9:06 a.m. by Bill Catching. Janet Harris completed a roll call. A motion for approval made by Bill Catching, no quorum to approve the September 12, 2023 and December 5, 2023 meeting minutes not approved.

II. REPORTS:

RTA CAB Overview

Jackie Forbes provided an update for RTA CAB, it recently underwent a restructure to bring on more riders for a better representation on the Citizens Advisory Board. RTA successfully recruited riders from different partners in different Counties. Kane County recruited Parker Thompson, Executive Director of Elgin Community Bikes. The first meeting’s agenda points will be introductions for new people on the board, bylaws, ethics, and overview on the RTA. The meeting will also have updates on the domestic violence and sexual assault public transportation assistance program. The RTA has been tasked to give out fare cards to individuals who are victims of DV to ride free.

Kane County Update

Janet Harris reminded sponsors of the free work rides. People who are eligible for these types of trips are new and existing JARC riders. The free cash fare trips is paid for from ARPA funding until funds run out. Registrations must have the JARC funding box checked off in order for the rides to be coded correctly by Pace.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
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STEPHANIE NORWOOD—Council Vice Chair



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- Senior Services Associates
- Village of South Elgin

Kane County Update

The Pace/RIK customer service survey closed on Dec. 31, 2023. The results are currently being collected by Pace and results will be shared in the next meeting.

Laserfiche is available to all sponsors and residents of Kane County. This is a document management system that is very secure with sensitive information. Ride in Kane registrations and eligibility documents can be saved and filed more securely. Sponsors and residents can now go online to fill out their registration. Sponsors are encouraged to utilize this tool, but have the option to process paper form registrations.

KDOT strongly encourages sponsors to promote Ride in Kane. If anyone knows of any outreach events opportunities, please reach out to the RIK Program Manager.

Other Business:

The election of officers was postponed because there was not a quorum.

Public Comment:

None

A motion to adjourn was made by Bill Catching. The meeting was adjourned at 9:15 am until June 4, 2024.



Kane County Paratransit Coordinating Council (KCPCC)

**MEETING MINUTES
June 06, 2024**

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St. Charles, IL 60175

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RIDE IN KANE SPONSORS

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- Elgin Township
- Kane County
- Pace Suburban Bus
- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Rutland Township
- Village of South Elgin

In Attendance:

- Leigh Tracy, Batavia Township
- Claudia Franco, Elgin Township
- Jackie Forbes, Kane County DOT
- Janet Harris, Kane County DOT
- Gary Scott, PACE
- Bill Catching, Aurora Township
- Julio Leal, RTA
- Amethyst Handley, City of St. Charles
- Ron Johnson, St. Charles Township
- Chris Rose, Pace
- Niko Gyori, PACE
- Jacob Zimmerman, Kane County VAC
- Nancy Hill, South Elgin
- Lauren Tredup, South Elgin
- Jennifer Fox, City of Batavia
- Jeanne Chybik, Blackberry Township
- Nelly Cruz, Elgin Township

The meeting was called to order at 9:11 a.m. by Bill Catching and second by Ron Johnson. Janet Harris completed a roll call. A motion for approval made by Bill Catching, no quorum to approve the September 12, 2023, December 5, 2023, March 05, 2024, and June 4, 2024 meeting minutes not approved.

II. REPORTS:

RTA CAB Overview

Jackie Forbes provided an update for RTACAB. Transit is the Answer calls for RTA to expand the role of the RTACAB to strengthen the rider voice in transit planning and decision making and help track progress towards the goals of the strategic plan. The RTACAB’s membership is comprised of 11 voting member and 10 transit rider for a total of 21 members. During the meeting, staff provided an orientation, the strategies used to engage the public and other stakeholders, programs and projects within the Capital Programming and Planning Department, and activities of the Communication and Government Affairs Departments, including the current legislative agenda.

The RTACAB discussed areas of interest for future presentations. Some of the highlights and recommendations from the members include, learn more about transportation funding, how to improve transit for all, more specifically for riders with disabilities, post pandemic ridership and the fiscal cliff, expanding services to low-income, veterans, and youth, how to improve intermodal transportation, and more. Next meeting will be on Monday, July 22.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

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Kane County Update

Janet Harris shared her outreach event for working at the Senior Health & Wellness on April 26, 2024 at the Elgin Community College. She mentioned following the vote, Pace will talk about the customer service survey results. Janet pointed out feedback from the survey received regarding the trip fare cost. One responder said “If I had to pay that every time I rode the bus, the Pace bus, I would be broke along with everyone else”.

Janet Harris reminded all sponsor to utilize Laserfiche, it is available to all sponsors and residents of Kane County. This is a document management system that is very secure with sensitive information. Ride in Kane registrations and eligibility documents can be saved and filed more securely. Sponsors and residents can now go online to fill out their registration. Sponsors are encouraged to utilized this tool, but also have the option to process paper form registrations.

The sponsor local share billing is now managed by the County. Your sponsor invoice will receive a portion of \$170,000 subsidy for 2024 from the County. That credit will appear on your monthly sponsor invoice. Invoices will be mailed, along with a remittance envelope made out to the County. Pace will still collect the sponsor share, please make sure checks are made payable to them.

KDOT strongly encourages sponsors to promote Ride in Kane. If anyone knows of any outreach events opportunities, please reach out to the RIK Program Manager.

Other Business:

The election of officers was postponed because there was not a quorum.

Gary summarized the customer service survey results. On October 25, 2023 through December 31, 2023, Pace distributed online and paper questionnaires to RIK customers. A grant total of 51 surveys were gathered.

Public Comment:

None

A motion to adjourn was made by Bill Catching. The meeting was adjourned at 9:30 am until September 10, 2024.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
KATIE MEYER—Council Vice Chair
STEPHANIE NORWOOD—Council Vice Chair



June 4, 2024

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Senior Services Associates

KCPCC and Ride in Kane Sponsor Subcommittee nominations

The KCPCC Bylaws require annual nomination and election of officers of the Council. Election is required at the first meeting of the year, which is the March meeting.

The Kane County Paratransit Coordinating Council Bylaws state:

*IV. 1 Officers and Terms of Office
The Officers of the Council shall be as follows:*

*Chair
Two (2) Vice-Chairs*

The term of each officer shall be one year. Officers may serve multiple terms

To remain consistent with the Bylaws, nomination and election of officers must take place at the meeting on March 5, 2024. Nominations and elections were last held in conformance to the Bylaws on March 7, 2023. At that time the following slate of officers was elected for both the Kane County Paratransit Coordinating Council and the Ride in Kane Sponsor Committee:

William Catching—Council Chair
Stephanie Norwood—Vice Chair
Katie Meyer—Vice Chair

Staff requested nominations for the slate of officers through the distribution of the agenda packet and requests any additional nominations are brought forth at the meeting. After the nominees are announced, the Council will hold an election of the officers.



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Ride In Kane Sponsor Committee

**Meeting Agenda
Tuesday, September 10, 2024
Immediately following the KCPCC Meeting**

In- Person
Batavia City Hall
City Council Room, Main Room
100 N. Island Avenue, Batavia 60510

I. Opening Of Meeting

- A. Call to Order/Roll Call.....Chair Catching
- B. Approval of Meeting Minutes from September 12, 2023Chair Catching
- C. Approval of Meeting Minutes from December 05, 2023Chair Catching
- D. Approval of Meeting Minutes from March 05, 2024Chair Catching
- E. Approval of Meeting Minutes from June 04, 2024.....Chair Catching

II. Ride in Kane Program Status Report

- A. JARC, 5310 Budget Report/BillingJanet Harris
- B. Registration and Ridership Reports.....Gary Scott
- C. Customer Feedback Reports.....Gary Scott

III. Other Business

- A. Discussion and Potential Vote for Fare IncreaseJanet Harris
- B. RTA Updates..... Julio Leal

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

The next meeting of the Kane County Paratransit Coordinating Council will be held
Tuesday, December 3, 2024 at 9:00 am

at

**Kane County Government Center Auditorium
719 S. Batavia Avenue, Building A, Geneva 60134**



Ride In Kane Sponsor Committee

**MEETING MINUTES
September 12, 2023**

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In Attendance:

- Leigh Tracy, Batavia Township
- Claudia Franco, Elgin Township
- Jackie Forbes, Kane County DOT
- Janet Harris, Kane County DOT
- Ron Johnson, St. Charles Township
- Gary Scott, PACE
- Jeanne Fornari, City of Geneva
- Bill Catching, Aurora Township
- Lauren Blayney, Village of South Elgin
- Julio Leal, RTA
- Laura Ortega, Pingree Grove
- Mary Gabioud, Senior Services
- Jennifer Fox, City of Batavia
- Katie Meyer, Dundee Township
- Juanita Wells, AID
- Chris Rose, PACE
- Jacob Zimmerman, Kane County VAC
- Kurt Nika, Kane County DOT

The meeting was called to order at 9:24 a.m. by Bill Catching and roll call from the first meeting was accepted. Upon a motion for approval made by Bill Catching and seconded by Katie Meyer, Janet Harris completed a roll call vote and the June 06 2023 meeting minutes were unanimously approved.

II. REPORTS:

5310 and JARC Budget Report:

Janet Harris reviewed and summarized the reports. Harris pointed out the grant totals for JARC and 5310 funding and how long the funding in each phase will last. The Quarterly reports were reviewed. For January & February spend down was at \$17K, shows a good boost. March and April was down by \$24,500 as an average, thus our biggest months so far since RIK inception. The monthly average spend down is \$13,279, this grant is projected to last until March 2027 giving us 41 months to it spend down. The JARC spend down is improving due to increased ridership. The 5310 grant is projected to last until October 2025. Average spend down is \$69,820.

March was the biggest month for trips at 5,409 and February was the lowest at 4,795. The average trip length is 1.3 miles. Big Rock & KDOT have the longest average trip length among all sponsors. Program performance was reviewed. On-Time performance is at 97.27% overall for bus & taxi, this above the Pace objective. Janet updated the distinct riders and the registered riders. We have an average of 452 riders so far for 2023. We have 8,663 registered riders and only about an average of 444 ride. An average of 42 new riders are added each month. We are continuing to clean out the Master list to identify new and terminated registrations.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

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Registration and Ridership Reports and Customer Complaint

Gary Scott summarized his reports. Ridership growth in 2023, the sum of all trips is at 30,461.

Productivity has been averaging at about 1.64 between Jan 2022—March 2023. The cost per trip/ per bus was hovering at \$41 and the cost per trip/taxi is \$51.83, and cost per trip/TNC is at \$35.58. OTP from Apr—June 2023 average was 98% for bus, taxi and TNC. Overall bus, taxi, and TNC is at 97% which is right at the 95% mark objective for the 30 min window. The overall OTP is 100%.

Gary Scott summarized the complaint reports from April 2023— June 2023. There were higher complaint numbers in June. In June there were higher complaints related to no show/trip scheduled wrong. The highest number of complaints for June was Aurora with 9 complaints, Batavia at 4, Dundee & City of Elgin at 2. Numbers can be higher if complaint was made through email.

Pace has fully transitioned to a new provider called SCR. The garage is located in Batavia. They will also be providing bus service to DuPage County. Pace is also meeting with all contractors once per month to improve services.

Pace is actively increasing their drivers. Information is on the weekly correspondence sent to sponsors every week. The contractors are still actively hiring bus, taxi and UZURV drivers. Links can be found at the weekly correspondence. Anyone interested feel free to share. Pace is actively hiring for drivers, dispatcher, mechanics, reservationist, etc.

COVID update, Pace is still sanitizing their vehicles daily and they are washed on a bi-weekly basis.

Pace board passed the Rideshare Access Program available to all paratransit riders. This is a user side subsidy program which provides the customer with a subsidy with the cost of their trip. Pace will register and check for eligibility. Passengers must have access to a smartphone. There is a max number of trips allowed per day. Any additional costs will be automatically deducted from the clients account on file. Service is 365, 24/7. Wheelchair accessible vehicles are available upon request. RIK can be a sponsor for RAP.

Other Business:

Julio Leal provided updates for RTA. RTA launched their Strategic Plan transit is the answer website on Sept 5. Visit the website to view the Executive summary plan at transitistheanswer.org

RTA is now on TikTok in addition to FB, Instagram, LinkedIn and X (formerly Twitter) and will share videos on those social media platforms. Legislative Action in Springfield will expand a pre-tax benefit program to places of business across the Chicago region offering both employee and employers tax savings on costs of daily commutes and promoting transit as first choice for regional travel. The Transit Benefit Program Act was signed by governor Pritzker on July 28, will take in affect January 1, 2024. Visit RTAMS for more information.

Planning: RTA is seeking approval for 13 recommended 5310 projects from the RTA board of directors. For more information about Section 5310 go to rtachicago.org/region/section-5310

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
KATIE MEYER—Council Vice Chair
STEPHANIE NORWOOD—Council Vice Chair



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Big Rock Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Kane County

Pace Suburban Bus

Village of Pingree Grove

St. Charles Township

Senior Services Associates

Village of South Elgin

OTHER BUSINESS:

Access to Transit call for projects will open in October 2024. Eligibility Review Board; RTA is looking for 3 community representatives to serve as Eligibility Review Board members for the ADA Paratransit Certification Formal Appeals program. This is a short-term contractual position, not employees of the RTA. Apply by December 15, 2023 for more information, visit rtachicago.org. Letter of interest can be emailed to daphine.phillips@rtachicago.org or if you have any question call 312-913.3153.

Public Comment:

None.

A motion to adjourn was made by Bill Catching and seconded by Katie Meyer. Voice vote was unanimous. The meeting was adjourned at 10:15 am until December 5, 2023.



Ride In Kane Sponsor Committee

MEETING MINUTES
December 05, 2023

41W011 Burlington Road
St. Charles, IL 60175

Phone: 630-584-1170
Fax: 630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Big Rock Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Kane County
- Pace Suburban Bus
- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

In Attendance:

- Leigh Tracy, Batavia Township
- Claudia Franco, Elgin Township
- Jackie Forbes, Kane County DOT
- Janet Harris, Kane County DOT
- Ron Johnson, St. Charles Township
- Gary Scott, PACE
- Jeanne Fornari, City of Geneva
- Bill Catching, Aurora Township
- Julio Leal, RTA
- Laura Ortega, Pingree Grove
- Peggy Gomez, Senior Services
- Jennifer Fox, City of Batavia
- Katie Meyer, Dundee Township
- Chris Rose, PACE
- Nick Steele, Kane County VA
- Jacob Zimmerman, Kane County VAC
- Nancy Hill, South Elgin

The meeting was called to order at 9:34 a.m. by Bill Catching. The September 12, 2023 meeting minutes were not approved due to no quorum.

II. REPORTS:

5310 and JARC Budget Report:

Janet Harris reviewed and summarized the 5310/JARC grants. Harris pointed out the grant totals for JARC/5310 funding and how long the funding in each phase will last. The quarterly reports were also reviewed.

The JARC grant from January & February 2023 spend down was at \$17K. March– May has an average spend down of \$24,876. The monthly average spend down is \$15,640. This grant is projected to last until August 2027 giving us 29 months to spend down. The 5310 grant is projected to last until October 2024. Average spend down is \$73,626. This grant shows to last for a projected 10 months.

March continues to be the biggest month for trips for 2023 at 5,409 and July was the lowest at 4,516. The average trip length is 5.1 miles. Big Rock & KDOT have the longest average trip length among all sponsors. Program performance was reviewed. On-Time performance is at 97.79% overall for bus & taxi, this above the Pace objective. Janet updated the distinct riders and the registered riders. We have an average of 444 riders so far for 2023. We have 8,823 registered riders and only about an average of 444 ride. An average of 47 new riders are added each month. We are continuing to clean out the Master list to identify new and terminated registrations.



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RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Big Rock Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Kane County

Pace Suburban Bus

Village of Pingree Grove

St. Charles Township

Senior Services Associates

Village of South Elgin

Registration and Ridership Reports and Customer Complaint

Gary addressed the rise in cost for the sponsor invoices. He mentioned that everything is high in costs for grocery, gas, goods and services. In particularly with RIK as we have had an increase of ridership. The provider rates have changed since 2019 with an increase in bus, taxi and Uzurv that included a COLA adjustment. There is annual change in rates for bus, taxi and Uzurv and costs go up from year to year. Cost in fuel for contractors have also gone up in price. Change in providers from MC to SCR has raised costs but improved on-time performance. There has also been an increase in non-ambulatory trips, riders that require wheelchair accessibility. Pace call center chooses the lowest cost option and avoids using taxi to help with the costs.

Gary Scott summarized his reports. Ridership growth in 2023, the sum of all trips is at 45,241. Productivity has been averaging at about 1.60 through August 2023. The cost per trip/ per bus was at \$48 and the cost per trip/taxi is \$50.49, and cost per trip/TNC is at \$35.39. OTP is on average 96% for bus, taxi and TNC. Overall bus, taxi, and TNC is at 96% which is right at the 95% mark objective for the 30 min window. The overall OTP is 100%.

Gary Scott summarized the complaint reports from July 2023-Sep 2023. There were higher complaint numbers in Sep. In July there were higher complaints related to late arrivals. The highest number of complaints for July was City of Elgin with 7 complaints, Batavia at 5, and Aurora at 4. Numbers can be higher if complaints were made through email.

Pace is working on IGA with their legal team and will provide to the County shortly.

OTHER BUSINESS:

Julio Leal provided updates for RTA. Public hearing will release a draft of the 2024 regional transit budget and capital program. The regional transit budget is open for public comment from Nov 16-Dec 7, 2023. RTA staff will present the regional budget in Chicago and accept comments for each County on Dec 7.

The 2024 RTA legislative agenda was developed following conversation with over 40 state legislators, the Governor’s Office, and transit stakeholders after the conclusion of the spring legislative session. The agenda consists of four main policy goals that will guide RTA’s advocacy for the transit system. They are as follows: fully fund the region’s transit system, develop a funding structure that is less reliant on the rider fares and more focused on equity and access, pursue governance reforms that improve rider experience and regional mobility, and pursue reforms to how the State plans, evaluates, and prioritizes transportation projects to reduce emission and advance racial equity. Visit for more information at transitistheanswer.org/progress

Access to Transit call for projects is open Oct 16—Dec 15 2023. The program helps communities improve the infrastructure around their transit stations and stops, making connections for pedestrians, bicyclists, and transit riders safer, more accessible, and more attractive. Visit for more info at rtachicago.org/communities/access-to-transit-program

The Eligibility Review Board is still looking for 3 community representatives to serve as Eligibility Review Board members for the ADA Paratransit Certification Formal Appeals program. This is a short-term contractual position, not employees of the RTA. Apply by December 15, 2023, for more information visit rtachicago.org. Letter of interest can be emailed to daphine.phillips@rtachicago.org or if you have any question call 312-913.3153.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
KATIE MEYER—Council Vice Chair
STEPHANIE NORWOOD—Council Vice Chair



Public Comment:

None.

A motion to adjourn was made by Bill Catching and seconded by Nancy Hill. Voice vote was unanimous. The meeting was adjourned at 10:18 am until March 5, 2024.

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St. Charles, IL 60175

Phone:630-584-1170
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RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Big Rock Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Kane County

Pace Suburban Bus

Village of Pingree Grove

St. Charles Township

Senior Services Associates

Village of South Elgin



Ride In Kane Sponsor Committee

MEETING MINUTES March 05, 2024

41W011 Burlington Road
St. Charles, IL 60175

Phone: 630-584-1170
Fax: 630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
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- Blackberry Township
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- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Kane County
- Pace Suburban Bus
- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

In Attendance:

- Leigh Tracy, Batavia Township
- Claudia Franco, Elgin Township
- Jackie Forbes, Kane County DOT
- Janet Harris, Kane County DOT
- Gary Scott, PACE
- Jeanne Fornari, City of Geneva
- Bill Catching, Aurora Township
- Julio Leal, RTA
- Peggy Gomez, Senior Services
- Mary Gabioud, Senior Services
- Arin Thrower, Dundee Township
- Katie Meyer, Dundee Township
- Chris Rose, Pace
- Niko Gyori, PACE
- Jacob Zimmerman, Kane County VAC
- Nancy Hill, South Elgin
- Lauren Tredup, South Elgin
- Jennifer Fox, City of Batavia

The meeting was called to order at 9:15 a.m. by Bill Catching. Janet Harris completed a roll call. A motion for approval made by Bill Catching, no quorum to approve the September 12, 2023 and December 5, 2023 meeting minutes not approved.

II. REPORTS:

5310 and JARC Budget Report:

Janet Harris reviewed and summarized the 5310/JARC grants. Harris pointed out the grant totals for JARC/5310 funding and how long the funding in each phase will last. The quarterly reports were also reviewed.

The JARC grant from January - November 2023 average spend down was \$32,529. The remaining balance is \$272,313.72. This grant is projected to last until March 2025 giving us 14 months to spend down. For the 5310 grant the average spend down from January—November 2023 is \$96,586. The 5310 grant is projected to last until June 2024. This grant shows to last for a projected 4 months.

The County has been awarded \$2.5 million for grant phase 19 & 20; 21 & 22 that has not yet been executed. All sponsors have already signed the agreement and the County has it on file.

October is our biggest month for rides, costs, and miles in 2023. Total rides is 5,565 and total miles is 29,699. The average trip length from January—November



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RIDE IN KANE SPONSORS

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- Campton Township
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- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Kane County
- Pace Suburban Bus
- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

II. REPORTS:

5310 and JARC Budget Report:

Program performance was reviewed. Overall on-time performance is at 96.54% for bus & taxi. Janet updated the distinct riders and the registered riders. RIK has 8,987 registered riders and only about an average of 447 use the service. An average of 50 new riders are added each month. We are continuing to clean out the Master list to identify new and terminated registrations.

Registration and Ridership Reports and Customer Complaint

Gary addressed the rise in cost for the sponsor invoices. He mentioned emails are sent out by-weekly. The newsletter includes updated provider rates to all sponsors.

Gary Scott summarized his reports. Ridership growth in from 2022 to 2023. The average trips for 2023 is 5,106. Gary summarized the cost per bus, taxi, and TNC. For the on-time performance we follow a 30 minute window. The bus OTP is 99.21%, taxi is 98.27% and TNC is at 100.00%. Overall bus, taxi, and TNC is at 99.09%. Riders are being picked up on-time and this is reflected on the reports.

Gary Scott summarized the complaint reports from October—December 2023. There were 25 complaints total in October with 1 commendation, the highest percent of complains were in poor routing. In November there were 18 total complaints, 6 related to late arrivals. December had 23 total complaints, 9 were related to late arrivals.

The highest number of complaints in October was Aurora Twp. with 12 complaints, Dundee at 4, and KDOT at 3. Numbers can be higher if complaints were made through email. In November the highest number of complaints are as follows; AID and City of Elgin has 6 complaints, Aurora Twp. and City of St. Charles had 2. For December the highest number of complaints, Aurora 7, City of Elgin 5, KDOT 4, City of St. Charles 3.

Rideshare Access Program RAP will roll out to 6 county region in mid- March. It will be geared to Pace ADA riders only. Riders can use TNC service. It's a user subsidy program that provides the rider with a subsidy. Pace will confirm their eligibility and enroll the rider.

OTHER BUSINESS:

Julio Leal provided updates for RTA. On Feb. 27, the RTA hosted a cross-sector safety and security summit to explore holistic solutions and advance new initiatives. RTA, CTA, Metra & Pace are committed to improving safety across the Chicago region's public transit system in partnership with the City of Chicago and suburban municipalities.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
KATIE MEYER—Council Vice Chair
STEPHANIE NORWOOD—Council Vice Chair



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RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
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- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Kane County
- Pace Suburban Bus
- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

OTHER BUSINESS:

The RTA, Metra, and Cook County are partnering to extend reduced fares to Metra riders experiencing low incomes regionwide through the Access Pilot Program. Beginning January 16, 2024, all recipients of SNAP living in the counties of Cook, DuPage, Kane, Lake, McHenry, and Will are eligible to apply for more affordable transit at [GetAccess.org](https://www.getaccess.org). The program will run from Feb. 1, 2024 to July 31, 2025.

The Access Pilot program is an 18-month expansion of the RTA's current Ride Free and Reduced Fare programs, which will continue to be available to older adults and individuals with disabilities.

Upcoming changes to the RTA Ride Free program simplify the process for riders. One of the action items of the RTA's regional transit strategic plan, Transit is the Answer, is to make paying for transit more seamless and more affordable. Upcoming changes to the RTA Ride Free program will work toward that goal by making the process of applying for and renewing Ride Free permits easier for riders. Any applications received before Jan. 1 will be subject to these old eligibility rules. But beginning Jan. 1, only first-time RTA Ride Free program applicants will need to apply and be found eligible in the Illinois Department on Aging's Benefit Access program. If approved, they are eligible for the program for five years. To renew, they'll have to demonstrate they are resident of Illinois by providing a non-expired state ID.

Public Comment:

None.

A motion to adjourn was made by Bill Catching. The meeting was adjourned at 10:35 am until June 4, 2024.



Ride In Kane Sponsor Committee

MEETING MINUTES June 06, 2024

41W011 Burlington Road
St. Charles, IL 60175

Phone: 630-584-1170
Fax: 630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Big Rock Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Kane County

Pace Suburban Bus

Village of Pingree Grove

St. Charles Township

Senior Services Associates

Rutland Township

Village of South Elgin

In Attendance:

Leigh Tracy, Batavia Township
Claudia Franco, Elgin Township
Jackie Forbes, Kane County DOT
Janet Harris, Kane County DOT
Gary Scott, PACE
Bill Catching, Aurora Township
Julio Leal, RTA
Amethyst Handley, City of St. Charles
Ron Johnson, St. Charles Township
Chris Rose, Pace
Niko Gyori, PACE
Jacob Zimmerman, Kane County VAC
Nancy Hill, South Elgin
Lauren Tredup, South Elgin
Jennifer Fox, City of Batavia
Jeanne Chybik, Blackberry Township
Nelly Cruz, Elgin Township

The meeting was called to order at 9:30 a.m. by Bill Catching, second by Jennifer Fox. Janet Harris completed a roll call. A motion for approval made by Bill Catching, no quorum to approve the September 12, 2023, December 5, 2023, March 05, 2024, and June 4, 2024 meeting minutes not approved.

II. REPORTS:

5310 and JARC Budget Report:

Janet Harris reviewed and summarized the 5310/JARC grants. Harris pointed out the grant totals for JARC/5310 funding and how long the funding in each phase will last. The quarterly reports were also reviewed.

The JARC grant Jan– Dec 2023 average spend down was \$21,537. The remaining balance is \$178,556. This grant is projected to last until Feb 2025 giving us 9 months to spend down. For the 5310 grant the average spend down from January—December 2023 is \$78,309. The 5310 grant is projected to last until May 2024.

The County has been awarded \$2.5 million for 5310 grant phase 19 & 20; 21 & 22 that has not yet been executed. All sponsors have already signed the agreement and the County has it on file.

Janet Harris summarized 2023 total rides, costs, and miles. Total rides is 61,276 and total miles is 314,779. The average trip length from January—December 2023 is 5.1 miles. AID, Big Rock, KDOT & VA have the longest average trip length among all sponsors.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
KATIE MEYER—Council Vice Chair
STEPHANIE NORWOOD—Council Vice Chair



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RIDE IN KANE SPONSORS

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Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Kane County

Pace Suburban Bus

Village of Pingree Grove

St. Charles Township

Senior Services Associates

Rutland Township

Village of South Elgin

II. REPORTS:

5310 and JARC Budget Report:

Program performance was reviewed. Overall on-time performance is at 97.79% for bus & taxi. Janet updated the reports for distinct riders and the registered riders. RIK has 8,757 registered riders. An average of 50 new riders are added each month. We are continuing to clean out the Master list to identify new and terminated registrations.

Registration and Ridership Reports and Customer Complaint

Gary Scott summarized his reports. Ridership growth from Jan. to Mar. 2024. Jan. rides totaled 5,254, Feb 5,432, and Mar 5,549. Gary summarized the cost for bus, taxi, and TNC. For the on-time performance we follow a 30 minute window. The bus OTP average is 98.94%, taxi is 97.83% and TNC is at 99.59%. Overall bus, taxi, and TNC is at 98.73%. Riders are being picked up on-time and this is reflected on the reports.

Gary Scott summarized the complaint reports. There was 19 complaints total in Jan. with 2 commendation, the highest percent of complains were in NS/trip scheduling wrong. In Feb. there were 8 total complaints, 4 related to late arrivals. Mar. had 13 total complaints, 5 were related to other.

The highest number of complaints in Jan. was Aurora Twp. with 6 complaints, City of Elgin at 5, and KDOT at 4. Numbers can be higher if complaints were made through email. In February the highest number of complaints are as follows; Aurora has 4 complaints, Batavia 3. For March the highest number of complaints, KDOT 4, Aurora 3, KDOT 4, Batavia and Dundee 2.

Rideshare Access Program RAP rolled out to 6 county region in mid- March. It will be geared to Pace ADA riders only. It's a user subsidy program that provides the rider with a subsidy. Pace will confirm their eligibility and enroll the rider.

OTHER BUSINESS:

Julio Leal provided updates for RTA. Transportation Tuesday is a free virtual session about transportation planning for RTA's regional transit strategic plan, and Transit is the Answer. They have several dates and topics, participation is free, but registration is required, visit <https://www.rtachicago.org/blog/2024/05/02/register-now-for-four-part-transportation-tuesday-webinar-series>.

RTA announced more than \$120K in funding for 8 Transit Station Activation projects that will improve public safety near CTA, Metra, and Pace stations and stops. For more information about these projects, visit <https://www.rtachicago.org/about-rta/press-releases/rta-selects-eight-station-activation-projects-for-pilot-program-to-improve-public-safety-near-transit>.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
KATIE MEYER—Council Vice Chair
STEPHANIE NORWOOD—Council Vice Chair



OTHER BUSINESS:

The RTA launched a collection of newly designed brochures, flyers, applications, and fare cards for the ADA Paratransit, Ride Free, and Reduced Fare programs. This helps transit operators and employees identify each Fare Program from a distance.

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Public Comment:

None.

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Big Rock Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Kane County
- Pace Suburban Bus
- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Rutland Township
- Village of South Elgin

A motion to adjourn was made by Ron Johnson, second by Lauren Tredup. The meeting was adjourned at 10:04 am until September 10, 2024.

Grant Totals for Phases 9 & 10 (Federal Portion)

	<u>JARC</u>
	<u>\$ 824,676.79</u>
Aug '21	(10,956.79)
Sept '21	(11,862.10)
Oct '21	(11,699.05)
Nov '21	(11,575.28)
Dec '21	(12,041.71)
Jan '22	(6,383.66)
Feb '22	(8,914.42)
Mar '22	(12,804.10)
Apr '22	(12,652.03)
May '22	(11,466.73)
Jun '22	(10,267.62)
Jul '22	(13,272.27)
Aug '22	(13,070.62)
Sept '22	(10,321.23)
Oct '22	(9,894.10)
Nov '22	(13,044.39)
Dec '22	(14,310.21)
Jan '23	(18,521.85)
Feb '23	(17,289.89)
Mar '23	(24,443.83)
Apr '23	(24,080.12)
May '23	(26,105.23)
Jun '23	(35,566.45)
July '23	(34,832.79)
Aug '23	(39,572.44)
Sep '23	(40,830.21)
Oct '23	(49,803.25)
Nov '23	(46,780.70)
Dec '23	(44,296.58)
Jan '24	(49,460.41)
Feb '24	(49,194.71)
Mar '24	(54,268.28)
Ending balance	<u>\$ 75,093.74</u>
Monthly Average	(23,424.47)
Projected months left	3.21
	Jun '24

Grant Totals for Phases 17 & 18 (Federal Portion)

	<u>5310</u>
Beginning balance	<u>\$ 2,497,996.00</u>
Jul '21	(16,994.00)
Aug '21	(57,928.74)
Sept '21	(67,469.93)
Oct '21	(75,587.88)
Nov '21	(70,970.17)
Dec '21	(75,863.05)
Jan '22	(76,714.91)
Feb '22	(60,349.47)
Mar '22	(74,265.20)
Apr '22	(77,226.15)
May '22	(68,103.90)
Jun '22	(58,254.07)
Jul '22	(72,156.62)
Aug '22	(69,675.88)
Sept '22	(59,070.48)
Oct '22	(50,313.57)
Nov '22	(64,501.49)
Dec '22	(60,496.38)
Jan '23	(80,380.04)
Feb '23	(79,167.05)
Mar '23	(84,406.71)
Apr '23	(83,323.87)
May '23	(89,494.13)
Jun '23	(107,851.64)
July '23	(103,471.80)
Aug '23	(110,672.19)
Sep '23	(109,320.34)
Oct '23	(108,089.11)
Nov '23	(106,275.21)
Dec '23	(105,498.19)
Jan '24	(103,705.79)
Feb '24	(70,398.04)
Ending balance	<u>\$ 0.00</u>
Monthly Average	
Projected months left	

Grant Totals for Phases 19 & 20 (Federal Portion)

	<u>5310</u>
Beginning balance	<u>\$ 2,500,000.00</u>
Mar '24	(132,109.76)
Ending balance	<u>\$ 2,367,890.24</u>
Monthly Average	
Projected months left	

2024 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Village of South Elgin	Elgin TWP	Kane County	Blackberry TWP	Campton TWP	Big Rock TWP	St. Charles TWP	City of Geneva	Village of Pingree Grove	Kane County Vet. Adm. Hospital	Pace subsidy	Totals (With Pace County)	Miles/Cost per mile	
January																				
Rides	1,828	367	522	1,004	316	353	273	17	395	27		2	2	94	48	6		5,254		
Cost	\$ 31,453.42	\$ 8,532.38	\$ 13,770.67	\$ 10,414.84	\$ 6,475.79	\$ 10,805.58	\$ 7,863.30	\$ 453.47	\$ 15,851.69	\$ 903.84		\$ 51.81	\$ 61.13	\$ 1,072.94	\$ 1,668.93	\$ 890.29	\$ 43,786.41	\$ 154,056.49	\$ 26,743.43	
Cost per ride	\$ 17.21	\$ 23.25	\$ 26.38	\$ 10.37	\$ 20.49	\$ 30.61	\$ 28.80	\$ 26.67	\$ 40.13	\$ 33.48	#DIV/0!	\$ 25.91	\$ 30.57	\$ 11.41	\$ 34.77	\$ 148.38		\$ 29.32	\$ 5.76	
February																				
Rides	1,879	342	503	1,098	322	366	309	20	433	15		2	5	90	46	2		5,432		
Cost	\$ 31,002.46	\$ 6,284.59	\$ 11,960.42	\$ 12,245.06	\$ 5,136.77	\$ 11,513.39	\$ 7,673.98	\$ 513.61	\$ 17,385.04	\$ 374.51		\$ 87.74	\$ 175.63	\$ 1,280.08	\$ 1,489.37	\$ 103.85	\$ 43,786.58	\$ 151,013.08	\$ 28,147.92	
Cost per ride	\$ 16.50	\$ 18.38	\$ 23.78	\$ 11.15	\$ 15.95	\$ 31.46	\$ 24.83	\$ 25.68	\$ 40.15	\$ 24.97	#DIV/0!	\$ 43.87	\$ 35.13	\$ 14.22	\$ 32.38	\$ 51.93		\$ 27.80	\$ 5.36	
March																				
Rides	1,901	334	513	1,028	328	405	291	16	510	6			11	119	31	4		5,497		
Cost	\$ 37,149.43	\$ 7,031.23	\$ 14,050.66	\$ 16,565.07	\$ 6,283.54	\$ 13,048.55	\$ 8,089.55	\$ 423.57	\$ 65,299.05	\$ 31.75			\$ 277.31	\$ 1,806.36	\$ 901.28	\$ 178.48	\$ 38,809.97	\$ 209,945.80	\$ 28,965.61	
Cost per ride	\$ 19.54	\$ 21.05	\$ 27.39	\$ 16.11	\$ 19.16	\$ 32.22	\$ 27.80	\$ 26.47	\$ 128.04	\$ 5.29	#DIV/0!	#DIV/0!	\$ 25.21	\$ 15.18	\$ 29.07	\$ 44.62		\$ 38.19	\$ 7.25	
April																				
Rides																				
Cost																				
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	
May																				
Rides																				
Cost																				
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	
June																				
Rides																				
Cost																				
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	
July																				
Rides																				
Cost																				
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	
Aug																				
Rides																				
Cost																				
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	
Sept																				
Rides																				
Cost																				
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	
Oct																				
Rides																				
Cost																				
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	
Nov																				
Rides																				
Cost																				
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	
Dec																				
Rides																				
Cost																				
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	
YTD Rides	5,608	1,043	1,538	3,130	966	1,124	873	53	1,338	48	-	4	18	303	125	12		16,183	83,856.96	
YTD Cost	\$ 99,605.31	\$ 21,848.20	\$ 39,781.75	\$ 39,224.97	\$ 17,896.10	\$ 35,367.52	\$ 23,626.83	\$ 1,390.65	\$ 98,535.78	\$ 1,310.10	\$ -	\$ 139.55	\$ 514.07	\$ 4,159.38	\$ 4,059.58	\$ 1,172.62	\$ 126,382.96	\$ 515,015.37	\$ 6.14	
Total Cost per Ride YTD * not an average	17.76	20.95	25.87	12.53	18.53	31.47	27.06	26.24	73.64	27.29	#DIV/0!	34.89	28.56	13.73	32.48	97.72		31.82		
Average # of rides per month	1,869.33	347.67	512.67	1,043.33	322.00	374.67	291.00	17.67	446.00	16.00	-	1.33	6.00	101.00	41.67	4.00		5,394.33		
Average Cost per month	\$ 33,201.77	\$ 7,282.73	\$ 13,260.58	\$ 13,074.99	\$ 5,965.37	\$ 11,789.17	\$ 7,875.61	\$ 463.55	\$ 32,845.26	\$ 436.70	\$ -	\$ 46.52	\$ 171.36	\$ 1,386.46	\$ 1,353.19	\$ 390.87	\$ 42,127.65	\$ 171,671.79		

Update formulas based on # of months with data

Cost Reports 2024

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '23	5,248	\$ 153,166.20	\$ 29.19	\$ 20,598.25	\$ 326,930.65	\$ 62.30	
Feb '23	5,430	\$ 150,909.21	\$ 27.79	\$ 21,115.50	\$ 322,933.92	\$ 59.47	
Mar '24	5,493	\$ 155,061.58	\$ 28.23	\$ 20,639.00	\$ 330,762.16	\$ 60.22	
Apr '24			#DIV/0!		\$ -	#DIV/0!	
May '24			#DIV/0!		\$ -	#DIV/0!	
June '24			#DIV/0!		\$ -	#DIV/0!	
July '24			#DIV/0!		\$ -	#DIV/0!	
Aug '24			#DIV/0!		\$ -	#DIV/0!	
Sept '24			#DIV/0!		\$ -	#DIV/0!	
Oct '24			#DIV/0!		\$ -	#DIV/0!	
Nov '24			#DIV/0!		\$ -	#DIV/0!	
Dec '24			#DIV/0!		\$ -	#DIV/0!	
YTD	16,171	\$ 459,136.99	\$ 28.39	\$ 62,352.75	\$ 980,626.73	\$ 181.98	\$ 60.64

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '24	1,469	\$ 49,460.41	\$ 33.67	\$ 5,765.78	\$ 104,686.60	\$ 71.26	
Feb '24	1,502	\$ 49,194.71	\$ 32.75	\$ 5,840.79	\$ 104,230.21	\$ 69.39	
Mar '24	1,623	\$ 54,268.28	\$ 33.44	\$ 6,098.14	\$ 114,634.70	\$ 70.63	
Apr '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
May '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
June '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
July '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Aug '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	4,594	\$ 152,923.40	\$ 33.29	\$ 17,704.71	\$ 323,551.51	\$ 211.29	\$ 70.43

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '24	3,779	\$ 103,705.79	\$ 27.44	\$ 14,832.47	\$ 222,244.05	\$ 58.81	
Feb '24	3,928	\$ 101,714.50	\$ 25.89	\$ 15,274.71	\$ 218,703.71	\$ 55.68	
Mar '24	3,870	\$ 100,793.30	\$ 26.04	\$ 14,540.86	\$ 216,127.46	\$ 55.85	
Apr '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
May '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
June '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
July '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Aug '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '24			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	11,577	\$ 306,213.59	\$ 26.45	\$ 44,648.04	\$ 657,075.22	\$ 170.34	\$ 56.76

*Not an average

Current Year:

2024

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	Sponsor Total
AID - J	AID	JARC	328	343	391										354	1,062
AID - 5310	AID	5310	25	23	14										21	62
Aurora Twp - J	Aurora Twp	JARC	393	320	342										352	1,055
Aurora Twp - 5310	Aurora Twp	5310	1,435	1,559	1,559										1,518	4,553
Batavia City - J	Batavia City	JARC	71	85	70										75	226
Batavia City - 5310	Batavia City	5310	255	216	221										231	692
Batavia Twp - J	Batavia Twp	JARC	28	27	30										28	85
Batavia Twp - 5310	Batavia Twp	5310	13	14	13										13	40
Big Rock Twp - 5310	Big Rock Twp	5310	2	2	-										1	4
Blackberry Twp - 5310	Blackberry Twp	5310	27	15	6										16	48
Campton Twp - 5310	Campton Twp	5310	-	-	-										-	-
Dundee Twp - J	Dundee Twp	JARC	125	125	119										123	369
Dundee Twp - 5310	Dundee Twp	5310	397	378	394										390	1,169
Elgin City - J	Elgin City	JARC	99	123	123										115	345
Elgin City - 5310	Elgin City	5310	905	975	905										928	2,785
Elgin Twp - J	Elgin Twp	JARC	15	20	14										16	49
Elgin Twp - 5310	Elgin Twp	5310	2	-	2										1	4
Geneva City - J	Geneva City	JARC	31	44	64										46	139
Geneva City - 5310	Geneva City	5310	63	46	55										55	164
Kane DOT - J	Kane DOT	JARC	373	411	468										417	1,252
Kane DOT - 5310	Kane DOT	5310	22	22	42										29	86
Kane VA - ARPA	Kane VA	ARPA	6	2	4										4	12
South Elgin - J	South Elgin	JARC	6	4	2										4	12
South Elgin - 5310	South Elgin	5310	267	305	289										287	861
St. Charles City - 5310	St. Charles City	5310	316	322	328										322	966
St. Charles Twp - J	St. Charles Twp	JARC	-	-	-										-	-
St. Charles Twp - 5310	St. Charles Twp	5310	2	5	11										6	18
Pingree Grove - 5310	Pingree Grove	5310	48	46	31										42	125
Total Trips - 2024			5,254	5,432	5,497	-	-	-	-	-	-	-	-	-	5,394	16,183
Bus			4,075	4,028	4,155										4,086	12,258
Taxi			1,179	1,404	1,342										1,308	3,925
Total Trips - 2023			5,132	4,795	5,409	4,996	5,280	4,849	4,517	5,196	5,067	5,565	5,313	5,157	5,106	61,276
% Change from Year			2%	12%	2%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	5%	
JARC			1,469	1,502	1,623	-	-	-	-	-	-	-	-	-	1,531	4,594
5310			3,779	3,860	3,797	-	-	-	-	-	-	-	-	-	3,817	11,452

Current Year:

2024

TRIP MILEAGE

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Sponsor Total	Avg. Trip Length
AID - J	1,495.62	1,796.49	2,156.08										1,816.06	5,448	5.130
AID - 5310	285.04	237.51	154.18										225.58	677	10.915
Aurora Twp - J	1,988.24	1,476.29	1,530.37										1,664.97	4,995	4.735
Aurora Twp - 5310	5,899.57	6,933.33	7,065.63										6,632.84	19,899	4.370
Batavia City - J	249.66	266.64	228.90										248.40	745	3.297
Batavia City - 5310	1,529.59	1,208.65	1,201.22										1,313.15	3,939	5.693
Batavia Twp - J	137.76	132.84	147.60										139.40	418	4.920
Batavia Twp - 5310	43.57	45.34	46.07										44.99	135	3.375
Big Rock Twp - 5310	9.16	16.82	-										8.66	26	6.495
Blackberry Twp - 5310	160.56	71.08	5.58										79.07	237	4.942
Campton Twp - 5310	-	-	-										-	-	#DIV/0!
Dundee Twp - J	699.52	691.12	738.15										709.60	2,129	5.769
Dundee Twp - 5310	2,095.54	1,963.98	2,163.70										2,074.41	6,223	5.324
Elgin City - J	948.81	1,065.07	916.89										976.92	2,931	8.495
Elgin City - 5310	4,823.98	5,467.42	4,886.28										5,059.23	15,178	5.450
Elgin Twp - J	66.00	88.00	61.60										71.87	216	4.400
Elgin Twp - 5310	7.60	-	12.46										6.69	20	5.015
Geneva City - J	127.88	226.43	268.18										207.50	622	4.5
Geneva City - 5310	191.65	153.06	140.29										161.67	485	3.0
Kane DOT - J	2,437.17	2,911.10	3,552.18										2,966.82	8,900	7.1
Kane DOT - 5310	223.89	221.02	432.06										292.32	877	10.2
Kane VA - ARPA	77.06	8.90	15.00										33.65	101	8.4
South Elgin - J	11.43	7.62	3.81										7.62	23	1.9
South Elgin - 5310	1,408.18	1,466.71	1,564.31										1,479.73	4,439	5.2
St. Charles City - 5310	1,516.77	1,373.54	1,449.97										1,446.76	4,340	4.5
St. Charles Twp - J	-	-	-										-	-	#DIV/0!
St. Charles Twp - 5309	10.84	34.22	52.88										32.65	98	5.4
Pingree Grove - 5310	298.34	284.74	172.22										251.77	755	42.0
Total Miles 2024	26,743.43	28,147.92	28,965.61	-	-	-	-	-	-	-	-	-	27,952.32	83,857	5.2
Total Miles 2023	25,949.37	25,278.17	28,653.58	26,259.19	26,859.14	23,950.40	22,899.37	26,129.74	26,302.36	28,109.42	28,083.14	26,305.22	26,231.59	314,779	5.1
% Change	3%	10%	1%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	5%		
Avg Trip Length	5.1	5.2	5.3	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	5.2		

Current Year:

2024

Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2024	438	445	457										447	1,340
Distinct Riders - 2023	444	468	445	444	458	441	409	437	448	462	464	451	448	5,371

% Change	-1%	-5%	3%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	-1%	
Riders terminated per month	1	1	2	-									1	
Riders added per month	71	47	60	44	49	52							54	
Registered Riders - 2024	9,050	9,096	9,154	9,198	9,247	9,299	9,299	9,299	9,299	9,299	9,299	9,299	9,237	
Registered Riders - 2023	8,538	8,537	8,581	8,625	8,663	8,722	8,748	8,823	8,883	8,941	8,987	9,034	8,757	
% Change	0.06	0.06	0.06	0.06	0.06	0.06	0.06	0.05	0.04	0.04	0.03	0.03	5%	

Ride in Kane Complaint Data - April 2024 - June 2024

Month/YR	Complaint Total	Commendation	Trip Total	% of Complaints	Category Type	Total*
Apr-24	14	8	5,254	0.27%	Boarding/Alighting Issues	0
					Busy Phone Lines	0
					Driver Discourtesy	0
					Early Arrival	0
					Late Arrival	4
					No Show	3
					Poor Routing	3
					Scheduler/Dispatcher Discourtesy	2
					Trip Scheduled Wrong	2
					Other	0
					Other (Commendation)	8
					Total	22
May-24	24	1	5,432	0.44%	Boarding/Alighting Issues	0
					Busy Phone Lines	0
					Driver Discourtesy	1
					Early Arrival	0
					Late Arrival	7
					No Show	2
					Poor Routing	2
					Scheduler/Dispatcher Discourtesy	3
					Trip Scheduled Wrong	1
					Other	8
					Other (Commendation)	1
					Total	25
Jun-24	24	9	5,497	0.44%	Boarding/Alighting Issues	0
					Busy Phone Lines	1
					Driver Discourtesy	0
					Early Arrival	0
					Late Arrival	7
					No Show	5
					Poor Routing	2
					Scheduler/Dispatcher Discourtesy	2
					Trip Scheduled Wrong	4
					Other	3
					Other (Commendations)	9
					Total	33

*Investigation may conclude allegations were unfounded

*8/28/24 gs

Ride-In-Kane April 2024 Complaint/Commendation Breakdown

Sponsor	# of Complaints/Commendations	CAF #	Initial of Complainant
AID	1	CS0054360	GT
Aurora Township	3	CS0055642	FA
		CS0055362	TB
		CS0053807	GT
City of Batavia	7	CS0055638	WG
		CS0054387	TS - Commendation
		CS0053968	TS - Commendation
		CS0053966	TS - Commendation
		CS0053633	TS - Commendation
		CS0053630	TS - Commendation
		CS0053345	TS - Commendation
Blackberry Township	0	-	-
Dundee Township	0	-	-
City of Elgin	8	CS0055610	ZW
		CS0054608	LK
		CS0055976	WL - Commendation
		CS0055656	ZD
		CS0055651	ZD
		CS0054951	ZD
		CS0054765	NS
		CS0053592	CD
Elgin Township	0	-	-
City of Geneva	0	-	-
Kane County DOT	3	CS0053886	ML
		CS0055163	ML - Commendation
		CS0054854	ND
Village of South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

*8/28/24 gs

Ride-In-Kane May 2024 Complaint Breakdown

Sponsor	# of Complaints/Commendations	CAF #	Initial of Complainant
AID	0	-	-
Aurora Township	6	CS0059459	PD
		CS0059432	PD
		CS0059178	HG
		CS0059158	HG
		CS0058236	HG - Commendation
		CS0058235	HG
City of Batavia	1	CS0056983	BI
Blackberry Township	0	-	-
Dundee Township	1	CS0059271	SB
City of Elgin	8	CS0058256	LK
		CS0059362	KS
		CS0059272	DK
		CS0058292	KR
		CS0057745	MJ
		CS0057253	WL
		CS0057238	WL
		CS0057117	MJ
Elgin Township	0		
City of Geneva	0		
Kane County DOT	7	CS0059456	Anonymous
		CS0057585	CC
		CS0059395	PC
		CS0057921	VS
		CS0057919	VS
		CS0058059	ND
		CS0058053	ND
Village of South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	2	CS0058159	SN
		CS0057329	SN

*8/28/24 gs

Ride-In-Kane June 2024 Complaint Breakdown

Sponsor	# of Complaints/Commendations	CAF #	Initial of Complainant
AID	1	CS0060799	RA
Aurora Township	15	CS0062319	HG - Commendation
		CS0061922	HG - Commendation
		CS0061914	HG - Commendation
		CS0061822	GT
		CS0060773	VC
		CS0060616	KM
		CS0060639	SB
		CS0060638	SB
		CS0060635	SB
		CS0060454	HG - Commendation
		CS0060355	BP
		CS0060349	BP
		CS0060223	RP
CS0060094	JC		
CS0059906	HG - Commendation		
City of Batavia	0	-	-
Blackberry Township	0	-	-
Dundee Township	0	-	-
City of Elgin	4	CS0062290	MJ
		CS0061498	SA
		CS0060361	MM
		CS0060351	SB
Elgin Township	0	-	-
City of Geneva	3	CS0061555	SB
		CS0061383	GM
		CS0059945	VK
Kane County DOT	9	CS0061953	SA
		CS0062232	Anonymous - Commendation
		CS0062119	Anonymous - Commendation
		CS0061561	Anonymous - Commendation
		CS0061473	DB
		CS0060247	DB
		CS0059972	DB
		CS0059962	DB
CS0059954	PC		
Village of South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	1	CS0061954	SN

*8/28/24 gs

Ride-In-Kane Ridership Growth from 2020 to 2024

Month	2020 Trips	2021 Trips	2022 Trips	2023 Trips	2024 Trips	Dif from prev. year
Jan	7,835	3,408	4,075	5,132	5,254	122
Feb	7,627	3,343	4,403	4,795	5,432	637
Mar	5,388	4,004	5,105	5,409	5,497	88
Apr	2,275	4,324	5,089	4,996	5,795	799
May	2,864	4,353	4,920	5,280	5,845	565
Jun	3,231	4,258	4,656	4,849	5,090	241
Jul	3,264	4332	4,493	4,517		-4,517
Aug	3,304	4,427	4,967	5,196		-5,196
Sep	3,386	4,527	4,865	5,067		-5,067
Oct	3,680	4,729	4,670	5,565		-5,565
Nov	3,086	4,589	4,843	5,313		-5,313
Dec	3,334	4,683	4,645	5,157		-5,157
Avg.	4,106	4,248	4,728	5,106		-2,364
SUM	49,274	50,977	56,731	61,276	32,913	28,363

Ride-In-Kane July 2023 to June 2024 Productivity Data

Month	Bus, Taxi and TNC Trips	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi	Cost Per Trip TNC
Jul-23	4,517	1.47	\$69.35	\$49.10	\$34.07
Aug-23	5,196	1.66	\$60.98	\$51.30	\$36.57
Sep-23	5,067	1.48	\$62.28	\$57.05	\$35.49
Oct-23	5,565	1.52	\$60.37	\$56.53	\$37.27
Nov-23	5,313	1.55	\$61.33	\$57.63	\$37.04
Dec-23	5,157	1.53	\$61.64	\$57.05	\$35.49
Jan-24	5,254	1.52	\$62.15	\$56.23	\$33.28
Feb-24	5,432	1.57	\$60.03	\$52.17	\$33.83
Mar-24	5,497	1.57	\$59.38	\$53.85	\$34.03
Apr-24	5,795	1.58	\$57.99	\$54.82	\$33.82
May-24	5,845	1.53	\$58.35	\$55.80	\$33.58
Jun-24	5,090	1.51	\$63.80	\$54.35	\$33.96
Average	5,311	1.54	\$61.47	\$54.66	\$34.87

Ride-In-Kane On-time Performance Comparison between Bus, Taxi and TNC

30-Minute Window

Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	TNC Trips	TNC OTP	Bus, Taxi and TNC OTP
Jul-23	3,109	98.52%	1,174	95.91%	234	99.15%	97.87%
Aug-23	3,967	98.74%	915	98.14%	314	97.77%	98.58%
Sep-23	3,896	98.90%	887	98.53%	284	99.65%	98.88%
Oct-23	4,332	98.68%	991	98.39%	242	100.00%	98.69%
Nov-23	4,060	99.19%	902	98.67%	351	100.00%	99.15%
Dec-23	4,036	99.21%	869	98.27%	252	100.00%	99.09%
Jan-24	4,075	99.46%	925	98.38%	254	100.00%	99.30%
Feb-24	4,028	99.33%	1,109	98.74%	295	99.66%	99.23%
Mar-24	4,155	99.49%	1,118	99.19%	224	99.55%	99.45%
Apr-24	4,588	99.22%	1,017	99.12%	190	99.47%	99.21%
May-24	4,495	99.40%	1,080	98.33%	270	100.00%	99.23%
Jun-24	3,732	98.93%	1,068	97.28%	290	99.66%	98.62%
Average	4,039	99.09%	1,005	98.25%	267	99.58%	98.94%

Ride-In-Kane On-time Performance Comparison between Bus, Taxi and TNC

15-Minute Window (For Reference)

Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	TNC Trips	TNC OTP	Bus, Taxi and TNC OTP
Jul-23	3,109	95.85%	1,174	92.50%	234	97.44%	94.84%
Aug-23	3,967	95.24%	915	96.94%	314	96.18%	95.59%
Sep-23	3,896	96.38%	887	96.62%	284	98.59%	96.55%
Oct-23	4,332	95.38%	991	95.86%	242	99.17%	95.63%
Nov-23	4,060	96.28%	902	97.12%	351	99.15%	96.61%
Dec-23	4,036	97.20%	869	95.97%	252	99.60%	97.11%
Jan-24	4,075	97.08%	925	97.30%	254	96.06%	97.07%
Feb-24	4,028	97.79%	1,109	96.39%	295	98.64%	97.55%
Mar-24	4,155	97.59%	1,118	98.48%	224	100.00%	97.87%
Apr-24	4,588	97.52%	1,017	98.62%	190	98.95%	97.76%
May-24	4,495	97.73%	1,080	96.76%	270	98.89%	97.60%
Jun-24	3,732	97.78%	1,068	93.35%	290	98.97%	96.92%
Average	4,039	96.82%	1,005	96.33%	267	98.47%	96.76%

*8/28/24 gs