



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- INC Board NFP
- Kane County
- Pace Suburban Bus
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

Agenda
Tuesday, March 1, 2022
9:00 a.m.

ONLINE ONLY

[Join Zoom Meeting Here](#)

Call in: 1-312-626-6799
Meeting ID: 835 6488 7752
Passcode: 593140 (may not need)

One tap mobile
+13126266799,,8356487752#

I. Opening Of Meeting

- A. Introductions/Roll Call Chair Glees
- B. Approval of Meeting Minutes from December 7, 2021 Chair Glees

II. Reports

- A. RTA CAB Update..... Jackie Forbes

III. Other Business

- A. Kane County/AID Transition Update Jackie Forbes
- B. Election of Officers..... Jackie Forbes

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

The next meeting of the Kane County Paratransit Coordinating Council will be held
Tuesday, June 7, 2022 at 9:00 am location TBD



Kane County Paratransit Coordinating Council (KCPC)

MEETING MINUTES
December 7, 2021

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In Attendance:

- Patty Richardson, Aurora Township
- Leigh Tracy, Batavia Township
- Ruth Rottman, Campton Township
- Katie Meyer, Dundee Township
- Claudia Franco, Elgin Township
- Chris Ranney, City of Geneva
- Jackie Forbes, Kane County DOT
- Krystal Spracklen, Kane County DOT
- Jennifer Becker, Kane County DOT
- Ron Johnson, St. Charles Township
- Courtney Mills, St. Charles Township
- Amethyst Handley, City of St. Charles
- Lauren Blayney, Village of South Elgin
- Gary Scott, PACE
- Rosemary Gerty, PACE
- Keisha Hearn, PACE
- Linda Chamberlain, RTA
- Fluturi Demirovski, RTA
- Heather Mullins, RTA
- Krysta Kaus, Kane County Sheriff
- Megan Wileman, AgeGuide Northeastern Illinois
- Liliana Jaimes, Senior Services
- Robin Arsenault, West Aurora School District 129
- Ken Rojek, Big Rock Township
- Raul Lemus, Rutland Township
- Kim Peterson, Kane County Health Department

The meeting was called to order at 9:04 am by Jackie Forbes, Kane County DOT and roll call was completed. Upon a motion for approval made by Ron Johnson, and seconded by Chris Ranney, Jackie Forbes completed a roll call vote and the September 14, 2021 meeting minutes were unanimously approved.

RTA CAB Overview

Jackie Forbes provided an update on the RTA Transit Access Citizens Advisory Board (CAB) from the October 25, 2021 meeting. At this meeting the RTA staff engaged the committee members in a discussion of the new/updated Strategic Plan and the Regional Budget. RTA staff from several departments worked with the committee members to get committee members input on the strategic plan in a workshop setting. The RTA wanted to insure that board members and their constituencies were aware of and gave input to the 5 areas that are being targeted.

1. Opportunities for Transit Impact
2. Transit System Adaptation to Changing Needs
3. Funding Stability
4. Transit Equity
5. Stakeholder Engagement

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CACHING—Council Vice Chair
LORE BAKER—Council Vice Chair



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If you are interested in giving input or looking at the Strategic Plan there is information on the RTA's website.

RTA staff gave an overview of the 2022 Regional Budget. Transit is slowly recovering from the pandemic. The fares are slowly recovering. Sales Tax revenue rebounded more quickly giving a more positive outlook of the upcoming budget. Each of the service boards projected operating expenses were reviewed. The status of the 3 Federal Relief Packages that have been released so far were also reviewed.

Next meeting of the RTA CAB is set for January 22,2022.

Kane County/AID Transition

Forbes provided an overview of where things were at with the transition of Kane County assuming the role of administrator of the grants for Ride in Kane. Since the last meeting, the RTA and FTA have approved Kane County's application for 5310 funding for Phase 19 & 20. They also approved the transfer of the Phase 17 & 18 5310 funds and the remaining Phase 9 & 10 JARC funds from AID to Kane County. The various agreements with the RTA and Pace are going through the County approval process. It is a 2 month process and is going through now. Assuming everything will be approved and signed by the County Board by late December or January.

Kane County will continue to support all the sponsors through the Kane County subsidy that has been given in the past. There will be no change in that. Kane County will, however, research other potential funding sources for the program.

In January, Kane County is going to offer JARC rides for low income residents throughout the County as a sponsor. There has been discussions about how to roll this out. To start the process Kane County will utilize the JARC funds for low income residents throughout the county, not just those areas that are not currently served. If you have individuals that are low income that need rides to work, Kane County will register them. Kane County will complete the income verification process and will offer these types of rides until the JARC funds are expended. Current JARC rides will remain the same, but if you have individuals who are low income that you are currently not serving, you can have them contact Kane County. There is approximately \$800,000 in JARC funds left. This will be a slow roll out and rides for individuals with low income needing transportation to work will be the only type of rides Kane County will sponsor for now. Nothing should change for current sponsors.

Krystal Spracklen is now the Ride in Kane Program Coordinator. She will do all the work that AID used to do. She will be doing registrations for Kane County. She will be reviewing the registrations that the sponsors have. She will keep the master list up to date, answer questions for riders, work with the sponsors, provide reports to sponsors, work on the invoices. This is a full time position dedicated to Ride in Kane.

Kane County is creating a new Ride in Kane website. We are making updates and changes. Hope that it will be easier to navigate. The current website address will be automatically directed to the new website. The Rider's Guide will be updated and distributed. There is a new logo that is being used.



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Kane County/AID Transition cont.

The information line for Ride in Kane will now be 630-726-2600 beginning January 3rd.

Ride in Kane will be housed in the Kane County Division of Transportation building. Individuals will be able to drop in or schedule appointments to come in and fill out registrations or get materials.

Sponsor agreements are still being reviewed by Kane County's state's attorney. Once those are approved, Krystal will be sending the final version out to each of the sponsors for signatures.

At the beginning of December, there was a Kane County Connect article about the transition and also a press release went out. Unfortunately people can pick and choose what they post from a press release so there was some information left out and it was not clear that the program was not changing and that the only change was in the administration of the program from AID to Kane County. Also that Kane County is only going to offer rides for low-income, but nothing else in the program is going to change. Included in the packet is a copy of a letter that was sent out to certain townships and municipalities that are not sponsors right now to let them know that Kane County will be offering to sponsor rides for individuals who are low income to get to and from work. It also encouraged them to look into possibly becoming a sponsor.

It was clarified that the location is on Burlington Road. It was also clarified that the procedure for scheduling rides is the same. Once registered, a rider calls the Pace call center to schedule their rides. If they have issues or complaints they will call the complaint line at Pace. They can also contact Krystal at the 630-762-2600 number for other issues.

Ken Rojek from Big Rock Township stated that he was on a fact finding mission and to determine if Big Rock Township should once again join Ride in Kane next year. When they were a sponsor in the past, it was not too successful. He is hopeful with the transition over to Kane County that the program would once again work for them. Forbes, stated that over the past years there has been improvements, currently there are challenges due to driver shortages.

Robin Arsenault with the West Aurora school district transition program asked for an explanation of the JARC program. JARC stands for Job Access Reverse Commute. Funding for rides specifically for jobs and training. Spracklen went on to explain that the funding is to assist individuals in getting jobs and to get back and forth to work. This includes vocational training and rides for their children to get to and from school. Arsenault explained West Aurora has individuals that are low income. Spracklen indicated that the County could sponsor these individuals, but also if the individual has a disability and live in an area that already has a sponsor, they could register with their township or municipality and utilize both JARC and 5310 funds. Spracklen indicated that she and Robin can look at this case by case to determine the best fit for the individual.



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Kane County/AID Transition cont.

Raul Lemus, Rutland Township asked what kind of coverage does that service provide in regards to JARC in terms of further up in northern county. Forbes stated that if you have a township that encompasses two counties, Kane County will only sponsor those individuals that live the Kane County portion of the township.

Meeting Schedule

Spracklen stated that the meetings will continue to be on the 1st Tuesday of the respective meeting month with the exception of September due to Labor Day. The meetings are listed at TBD due to the uncertainty of things in regards to COVID.

2022 Meeting Schedule

March 1, 2022	TBD
June 7, 2022	TBD
September 13, 2022	TBD
December 6, 2022	TBD

Public Comment

Krysta Kaus, Kane County Sheriff's office, asked if there was a specific start date for the County to roll it out in January. Forbes explained that we are waiting for the County Board to sign everything. She estimated that sometime in the 2nd week of January, the County should be ready to roll out the program and begin registrations.

Ron Johnson made a motion to adjourn the meeting and was seconded by Katie Meyer. All in attendance were in favor of adjournment by voice. None were opposed.

The meeting was adjourned at 9:30a.m. until March 1, 2022.



March 1, 2022

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KCPCC and Ride in Kane Sponsor Subcommittee nominations

The KCPCC Bylaws require annual nomination and election of officers of the Council. Election is required at the first meeting of the year, which is the March meeting.

The Kane County Paratransit Coordinating Council Bylaws state:

*IV. 1 Officers and Terms of Office
The Officers of the Council shall be as follows:*

*Chair
Two (2) Vice-Chairs*

The term of each officer shall be one year. Officers may serve multiple terms

To remain consistent with the Bylaws, nomination and election of officers must take place at the meeting on March 1, 2022. Nominations and elections were last held in conformance to the Bylaws in June, 2021. At that time the following slate of officers was elected for both the Kane County Paratransit Coordinating Council and the Ride in Kane Sponsor Committee:

Tish Glees—Council Chair
Lore Baker—Vice Chair
Bill Catching—Vice Chair

Staff requested nominations for the slate of officers through the distribution of the agenda packet and requests any additional nominations are brought forth at the meeting. After the nominees are announced, the Council will hold an election of the officers.



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Ride In Kane Sponsor Committee

**Meeting Agenda
Tuesday, March 1, 2022**

ONLINE ONLY

Immediately following the KCPCC Meeting

[Join Zoom Meeting Here](#)

**Call in: 1-312-626-6799
Meeting ID: 835 6488 7752
Passcode: 593140 (may not need)**

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I. Opening of Meeting

- A. Call to Order
- B. Approval of December 7, 2021 Meeting Minutes.....Chair Glee

II. Ride In Kane Program Status Report

- A. JARC, 5310 Budget Report/BillingsKrystal Spracklen
- B. Registration and Ridership ReportsGary Scott
- C. Customer Feedback ReportGary Scott

III. Other Business

- A. RTA Updates.....Linda Chamberlain

IV. Public Comment

V. Adjournment

The next meeting of the Ride in Kane Sponsors Committee will be held
Tuesday June 7, 2022 following the 9:00 a.m. KCPCC meeting
Location: TBD



Ride In Kane Sponsor Committee

MEETING MINUTES

December 7, 2021

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In Attendance:

- Patty Richardson, Aurora Township
- Ruth Rottman, Campton Township
- Katie Meyer, Dundee Township
- Claudia Franco, Elgin Township
- Chris Ranney, City of Geneva
- Jackie Forbes, Kane County DOT
- Krystal Spracklen, Kane County DOT
- Jennifer Becker, Kane County DOT
- Ron Johnson, St. Charles Township
- Courtney Mills, St. Charles Township
- Amethyst Handley, City of St. Charles
- Lauren Blayney, Village of South Elgin
- Gary Scott, PACE
- Rosemary Gerty, PACE
- Keisha Hearn, PACE
- Linda Chamberlain, RTA
- Fluturi Demirovski, RTA
- Heather Mullins, RTA
- Krysta Kaus, Kane County Sheriff
- Megan Wileman, AgeGuide Northeastern Illinois
- Liliana Jaimes, Senior Services
- Robin Arsenault, West Aurora School District 129
- Ken Rojek, Big Rock Township
- Raul Lemus, Rutland Township
- Kim Peterson, Kane County Health Department

The meeting was called to order at 9:31 a.m. by Jackie Forbes and roll call from the first meeting was accepted. Forbes quickly reviewed the website with screen shots. Upon a motion for approval made by Katie Meyer, and seconded by Chris Ranney, Jackie Forbes completed a roll call vote and the September 14, 2021 meeting minutes were unanimously approved.

5310 and JARC Budget Report:

Krystal Spracklen summarized the grant totals for JARC and 5310 funding and how long the funding in each phase will last. She reviewed the cost reports. Krystal asked that if sponsors review the data and see any discrepancies in their numbers to let her know since she has no way of verifying costs for January thru May. The Quarterly reports were reviewed. Krystal pulled all reports back to January 2021 so these numbers are accurate. Trip count is slowly increasing, but is still just barely over 1/2 of what the rides used to be before the pandemic. Trip Mileage mirrors the trips. Average trip remains around 5 miles. Program performance was reviewed. On-Time performance has been corrected now to reflect the 31 minute. Discussed the large drop off in July, not sure what happened. Discussed that late cancel/ no show, which is a rider issue, and missed trips, which is a provider issue, will be reported separately.



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5310 and JARC Budget Report:

Krystal discussed the distinct riders and the registered riders. Registered riders is much harder to get the past numbers without going back and opening every registration to get the date. Going forward, this will be changed to show a row for current registered and a row for new registrations for that month. The data will begin to be reflected in November. It was explained that distinct riders is the actual number of different people that rode. For instance in July 441 different people took 4,332 trips.

Registration and Ridership Reports and Customer Complaint Records:

Kisha Hearn introduced Gary Scott who stepped in on October 14th as the interim project manager for the Ride in Kane program. She thanked Krystal and Jackie for their patience. Sponsors can reach out to Gary for any questions or concerns. If Gary is not available, you can reach out to Kisha Hearn or Rosemary Gerty. Gary referred to the July, August, and September Ridership growth reports, Productivity Data report, and OTP report and led a discussion. The number of trips per month increased each month. He indicated that productivity is increasing because multiple riders can ride again instead of just one person per vehicle. Gary noted the on time performance by month and type of ride. Gary went on to discuss that on October 8, 2021 Pace began to do trip prioritization for medical, work, and school trips. The call taker will work with the caller to schedule other types of rides to schedule in less busy times. He feels this is helping with the Ride in Kane program. They are still facing a severe driver shortage for both bus and taxi. Gary will provide openings on the weekly report. Aurora is in need of a driver. There is currently a sign on bonus of \$2,000 with MV Transportation.

Gary reviewed the complaint and accommodations report for each month (July—September) The breakdown is noted by sponsor by month. Late arrivals was the highest complaint area each month. He emphasized that these are complaints that are actually called in to the customer service number and do not include complaints that were addressed to him. In September the number of complaints did go down. In July, Aurora Township had the most complaints. The initials of the complainant are reversed. In August, City of Elgin had the most complaints. September had less complaints. Gary encouraged the sponsors to reach out to him with questions or issues. He provided his contact information in the chat. E-mail: gary.scott@pacebus.com. Phone: 312-341-8067. Jackie thanked Gary for all that he has done for Krystal and herself. Gary was asked when the August—October invoices would be received. Gary stated that they were still working on August. Kisha responded that August and September should come out by the end of December. October should be sent out at the beginning of January. Then everything should be back on track. Growing pains with Taylor leaving without much notice, but now everything should be changed over and be smoother from here on.

OTHER BUSINESS:

RTA Updates:

Linda Chamberlain informed the sponsors that the mobility management team is continuing with virtual presentations and attend outreach events virtually. Travel training program remains on hold, however the team is working on developing a hybrid training on-line. This may be available as early as January. The ride free and reduced cards were auto-renewing, but as of January 1, 2022 that will no longer be the case. Riders will need to apply to renew their cards now. RTA has an on-line portal that will be starting with the new year. People will now be able to fill out the application for free and reduced cards on-line. It is called the RTA Fare Program Online.



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RTA Updates cont.

RTA is encouraging everyone to take their RTA strategic planning public survey. It is to help the RTA to identify issues and priorities that are important to you. A link was provided in the chat. RTA is expecting public comment on 2022 proposed operating budget, the two year financial plan and five year capital plan. This goes on through December 15, 2021. The e-mail was put in the chat. Forbes thanked Fluturi and Heather for all their help in the transition. She thanked Linda for jumping in and being the spokesperson.

Meeting Schedule:

2022 Meeting Schedule

March 1, 2022	TBD
June 7, 2022	TBD
September 13, 2022	TBD
December 6, 2022	TBD

Forbes indicated that this meeting begins directly after the other meeting ends. Kane County may be proactive and reserve the auditorium for these 4 dates in case we can possibly do a hybrid type meeting.

Public Comment:

No public comments.

A motion to adjourn was made by Jackie Forbes, seconded by Katie Meyer. Voice vote was unanimous. The meeting was adjourned at 10:13 am until March 1, 2022.

Grant Totals for Phases 9 & 10

	JARC	NF	Totals
Beginning balance	\$ 2,414,522.00	\$ 1,949,920.00	\$ 2,182,221.00
Fed Portion	\$ 1,207,261.00	\$ 974,960.00	
Sponsor Match	\$ 1,207,261.00	\$ 974,960.00	

	JARC	NF	Totals
Beginning balance	1,207,261.00	974,959.00	2,182,220.00
Oct '13		(20,325.53)	(20,325.53)
Nov '13		(84,685.11)	(84,685.11)
Dec '13		(85,144.78)	(85,144.78)
Jan '14		(80,279.18)	(80,279.18)
Feb '14		(75,006.85)	(75,006.85)
Mar '14		(84,372.69)	(84,372.69)
Apr '14		(77,527.23)	(77,527.23)
May '14		(74,056.80)	(74,056.80)
June '14		(68,594.47)	(68,594.47)
July '14		(71,864.96)	(71,864.96)
Aug '14		(69,428.48)	(69,428.48)
Sept '14		(66,816.91)	(66,816.91)
Oct '14		(71,751.30)	(71,751.30)
Nov '14		(45,104.71)	(45,104.71)

May '19	(9,598.83)		(9,598.83)
Jun '19	(24,570.63)		(24,570.63)
Jul '19	(30,760.78)		(30,760.78)
Aug '19	(32,638.94)		(32,638.94)
Sept '19	(31,685.02)		(31,685.02)
Oct '19	(34,444.40)		(34,444.40)
Nov '19	(27,868.43)		(27,868.43)
Dec '19	(27,791.40)		(27,791.40)
Jan '20	(31,042.82)		(31,042.82)
Feb '20	(28,473.87)		(28,473.87)
Mar '20	(16,612.21)		(16,612.21)
Apr '20	(3,467.20)		(3,467.20)
May '20	(3,443.20)		(3,443.20)
June '20	(4,290.81)		(4,290.81)
July '20	(3,907.99)		(3,907.99)
August '20	(4,223.18)		(4,223.18)
September '20	(3,706.87)		(3,706.87)
October '20	(4,750.53)		(4,750.53)
November '20	(4,043.25)		(4,043.25)
December '20	(4,425.49)		(4,425.49)
January '21	(4,515.27)		(4,515.27)
February '21	(4,158.58)		(4,158.58)
March '21	(5,460.59)		(5,460.59)
Apr '21	(9,439.31)		(9,439.31)
May '21	(8,204.70)		(8,204.70)
Jun '21	(8,696.34)		(8,696.34)
Jul '21	(10,327.47)		(10,327.47)
Adj to actual	(36.10)		(36.10)
Grand total remaining	\$ 824,676.79	(0.00)	824,676.79
Aug '21	(10,956.79)		
Sept '21	(11,862.10)		
Oct '21	(11,699.05)		
Nov '21	(11,575.28)		
Dec '21	(12,041.71)		

Kane County to Administer remaining amount

Ending Balance	\$ 766,541.86		
Monthly average	(11,626.99)	(75,794.06)	
Projected remaining months	65.93	(0.00)	
	May '27	Oct '14	

Grant Totals for Phases 15 & 16 (Federal Portion)
New 5310 Funding (Aug '19)

	Operations
Beginning balance	\$ 3,088,396.00
Fed Portion	\$ 1,544,198.00
Sponsor Match	\$ 1,544,198.00
	5310
Beginning balance	1,544,198.00
Ended	Jul '21

Grant Totals for Phases 17 & 18 (Federal Portion)

New 5310 Funding (Jul '21)

Operations

Beginning balance	\$	4,995,992.00
Fed Portion	\$	2,497,996.00
Sponsor Match	\$	2,497,996.00

5310

Beginning balance	\$	2,497,996.00
Jul '21		(16,994.00)
Aug '21		(57,928.74)
Sept '21		(67,469.93)
Oct '21		(75,587.88)
Nov '21		(70,970.17)
Dec '21	\$	(75,863.05)

Ending balance \$ **2,133,182.23**

Monthly Average (69,563.95)

Projected remaining months 30.67

Jul '24

Grant Totals for Phases 19 & 20 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$	5,000,000.00
Fed Portion	\$	2,500,000.00
Sponsor Match	\$	2,500,000.00

Cost Reports 2021

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	3,408	\$ 71,147.40	\$ 20.88	\$ 18,117.00	\$ 160,411.80	\$ 47.07	
Feb '21	3,343	\$ 68,847.60	\$ 20.59	\$ 17,683.00	\$ 155,378.20	\$ 46.48	
Mar '21	4,004	\$ 83,160.50	\$ 20.77	\$ 21,276.75	\$ 187,597.75	\$ 46.85	
Apr '21	4,323	\$ 82,686.72	\$ 19.13	\$ 22,596.75	\$ 187,970.19	\$ 43.48	
May '21	4,353	\$ 72,479.14	\$ 16.65	\$ 22,630.00	\$ 167,588.28	\$ 38.50	
June '21	4,258	\$ 68,572.41	\$ 16.10	\$ 22,004.75	\$ 159,149.57	\$ 37.38	
July '21	4,332	\$ 74,772.87	\$ 17.26	\$ 22,579.00	\$ 172,124.74	\$ 39.73	
Aug '21	4,427	\$ 68,885.53	\$ 15.56	\$ 22,802.50	\$ 160,573.56	\$ 36.27	
Sept '21	4,527	\$ 79,332.03	\$ 17.52	\$ 23,344.00	\$ 182,008.06	\$ 40.21	
Oct '21	4,729	\$ 87,286.93	\$ 18.46	\$ 24,451.50	\$ 199,025.36	\$ 42.09	
Nov '21	4,589	\$ 82,545.45	\$ 17.99	\$ 23,888.75	\$ 188,979.65	\$ 41.18	
Dec '21	4,683	\$ 87,904.76	\$ 18.77	\$ 23,760.50	\$ 199,570.02	\$ 42.62	
YTD	50,976	\$ 927,621.34	\$ 18.20	\$ 265,134.50	\$ 2,120,377.18		\$ 41.60

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	251	\$ 4,515.27	\$ 17.99	\$ 1,334.32	\$ 10,364.86	\$ 41.29	
Feb '21	245	\$ 4,158.58	\$ 16.97	\$ 1,295.94	\$ 9,613.10	\$ 39.24	
Mar '21	283	\$ 5,460.59	\$ 19.30	\$ 1,503.83	\$ 12,425.01	\$ 43.90	
Apr '21	534	\$ 9,439.31	\$ 17.68	\$ 2,791.27	\$ 21,669.89	\$ 40.58	
May '21	554	\$ 8,204.70	\$ 14.81	\$ 2,880.09	\$ 19,289.49	\$ 34.82	
June '21	557	\$ 8,696.34	\$ 15.61	\$ 2,878.50	\$ 20,271.18	\$ 36.39	
July '21	590	\$ 10,327.47	\$ 17.50	\$ 3,075.16	\$ 23,730.10	\$ 40.22	
Aug '21	703	\$ 10,956.79	\$ 15.59	\$ 3,621.00	\$ 25,534.58	\$ 36.32	
Sept '21	679	\$ 11,862.10	\$ 17.47	\$ 3,501.34	\$ 27,225.54	\$ 40.10	
Oct '21	613	\$ 11,699.05	\$ 19.08	\$ 3,169.54	\$ 26,567.64	\$ 43.34	
Nov '21	617	\$ 11,575.28	\$ 18.76	\$ 3,211.89	\$ 26,362.45	\$ 42.73	
Dec '21	639	\$ 12,041.71	\$ 18.84	\$ 3,242.14	\$ 27,325.56	\$ 42.76	
YTD	6,265	\$ 108,937.19	\$ 17.39	\$ 32,505.03	\$ 250,379.41		\$ 39.96

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	3,157	\$ 66,632.13	\$ 21.11	\$ 16,782.68	\$ 150,046.94	\$ 47.53	
Feb '21	3,098	\$ 64,689.02	\$ 20.88	\$ 16,387.06	\$ 145,765.10	\$ 47.05	
Mar '21	3,721	\$ 77,699.91	\$ 20.88	\$ 19,772.92	\$ 175,172.74	\$ 47.08	
Apr '21	3,789	\$ 73,247.41	\$ 19.33	\$ 19,805.48	\$ 166,300.30	\$ 43.89	
May '21	3,799	\$ 64,274.44	\$ 16.92	\$ 19,749.91	\$ 148,298.79	\$ 39.04	
June '21	3,701	\$ 59,876.07	\$ 16.18	\$ 19,126.25	\$ 138,966.25	\$ 37.55	
July '21	3,742	\$ 64,445.40	\$ 17.22	\$ 19,503.84	\$ 148,394.64	\$ 39.66	
Aug '21	3,724	\$ 57,928.74	\$ 15.56	\$ 19,181.50	\$ 135,038.98	\$ 36.26	
Sept '21	3,848	\$ 67,469.93	\$ 17.53	\$ 19,842.66	\$ 154,782.52	\$ 40.22	
Oct '21	4,116	\$ 75,587.88	\$ 18.36	\$ 21,281.96	\$ 172,457.72	\$ 41.90	
Nov '21	3,972	\$ 70,970.17	\$ 17.87	\$ 20,676.86	\$ 162,617.20	\$ 40.94	
Dec '21	4,044	\$ 75,863.05	\$ 18.76	\$ 20,518.36	\$ 172,244.46	\$ 42.59	
YTD	44,711	\$ 818,684.15	\$ 18.31	\$ 232,629.47	\$ 1,870,085.63		\$ 41.83

*Not an average

2021 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton TWP	Inc Board	Village of South Elgin	Elgin TWP	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (With Kane County)	Miles/Cost per mile
January																	
Rides	1,552	225	220	1,028	226	8	10	2		92	2	2	41			3,408	
Cost	25,530.83	3,453.31	4,146.38	20,813.21	3,459.22	\$ 210.70	\$ -	\$ 51.53		2,903.10	37.56	\$ 51.9	\$ 489.66	\$ 10,000.00	\$ -	\$ 71,147.40	16,718.26
Cost per ride	\$ 16.45	\$ 15.35	\$ 18.85	\$ 20.25	\$ 15.31	\$ 26.34	\$ -	\$ 25.77	#DIV/0!	\$ 31.56	\$ 18.78	\$ 25.95	\$ 11.94			\$ 20.88	\$ 4.26
February																	
Rides	1,528	200	224	999	218	3	10	-		114	2	9	36			3,343	
Cost	24,245.20	3,030.86	4,968.48	19,903.28	2,992.92	60.38	\$ 40.25	\$ -		2,996.25	43.89	211.07	355.02	\$ 10,000.00	\$ -	\$ 68,847.60	15,795.33
Cost per ride	\$ 15.87	\$ 15.15	\$ 22.18	\$ 19.92	\$ 13.73	\$ 20.13	\$ 4.03	#DIV/0!	#DIV/0!	\$ 26.28	\$ 21.95	\$ 23.45	\$ 9.86			\$ 20.59	\$ 4.36
March																	
Rides	1,800	236	334	1,193	214	12	19	-		136	2	3	54			4,003	
Cost	\$ 29,796.89	\$ 3,702.47	\$ 7,627.24	\$ 24,055.66	\$ 3,361.75	\$ 365.16	\$ 213.48	\$ -		\$ 3,323.18	\$ 39.62	\$ 107.95	\$ 567.10	\$ 10,000.00	\$ -	\$ 83,160.50	19,751.73
Cost per ride	\$ 16.55	\$ 15.69	\$ 22.84	\$ 20.16	\$ 15.71	\$ 30.43	\$ 11.24	#DIV/0!	#DIV/0!	\$ 24.44	\$ 19.81	\$ 35.98	\$ 10.50			\$ 20.77	\$ 4.21
April																	
Rides	1,775	332	439	1,210	255	117	9	-		113	2	3	68			4,323	
Cost	\$ 26,784.58	\$ 5,364.72	\$ 9,264.25	\$ 22,827.31	\$ 3,435.38	\$ 1,734.07	\$ 133.39	\$ -		\$ 2,386.09	\$ 40.56	\$ 88.30	\$ 628.07	\$ 10,000.00	\$ -	\$ 82,686.72	21,218.21
Cost per ride	\$ 15.09	\$ 16.16	\$ 21.10	\$ 18.87	\$ 13.47	\$ 14.82	\$ 14.82	#DIV/0!	#DIV/0!	\$ 21.12	\$ 20.28	\$ 29.43	\$ 9.24			\$ 19.13	\$ 3.90
May																	
Rides	1,801	397	413	1,161	247	126	12	-		90	2	11	93			4,353	
Cost	23,030.22	5,437.45	7,144.17	18,740.78	3,159.43	1,698.45	161.76	-		1,842.21	28.15	215.45	1,021.07	\$ 10,000.00	\$ -	\$ 72,479.14	21,874.70
Cost per ride	\$ 12.79	\$ 13.70	\$ 17.30	\$ 16.14	\$ 12.79	\$ 13.48	\$ 13.48	#DIV/0!	#DIV/0!	\$ 20.47	\$ 14.08	\$ 19.59	\$ 10.98			\$ 16.65	\$ 3.31
June																	
Rides	1,681	443	459	1,025	293	144	17	-		122	2	4	68			4,258	
Cost	20,811.29	5,986.51	7,637.95	16,036.65	3,602.12	1,646.70	191.74	-		2,040.94	30.55	54.89	533.07	\$ 10,000.00	\$ -	\$ 68,572.41	20,252.72
Cost per ride	\$ 12.38	\$ 13.51	\$ 16.64	\$ 15.65	\$ 12.29	\$ 11.44	\$ 11.28	#DIV/0!	#DIV/0!	\$ 16.73	\$ 15.28	\$ 13.72	\$ 7.84			\$ 16.10	\$ 3.39
July																	
Rides	1,720	387	446	1,094	265	195	17	2		130	6	6	64			4,332	
Cost	23,490.21	5,328.96	7,836.87	18,029.02	3,465.69	2,928.36	186.30	218.93		2,374.62	255.29	141.40	519.22	\$ 10,000.00	\$ -	\$ 74,772.87	21,003.64
Cost per ride	\$ 13.66	\$ 13.77	\$ 17.57	\$ 16.48	\$ 13.07	\$ 15.02	\$ 10.96	\$ 109.47	#DIV/0!	\$ 18.27	\$ 42.55	\$ 23.57	\$ 8.11			\$ 17.26	\$ 3.56
Aug																	
Rides	1,792	390	459	1,098	262	221				152	-	6	47			4,427	
Cost	22,144.77	4,633.03	7,156.55	16,115.08	2,982.26	3,142.93				2,233.66		94.70	382.55	\$ 10,000.00	\$ -	\$ 68,885.53	21,778.63
Cost per ride	\$ 12.36	\$ 11.88	\$ 15.59	\$ 14.68	\$ 11.38	\$ 14.22	#DIV/0!	#DIV/0!	#DIV/0!	\$ 14.70	#DIV/0!	\$ 15.78	\$ 8.14			\$ 15.56	\$ 3.16
Sept																	
Rides	1,792	438	409	1,113	303	188				162	19	7	96			4,527	
Cost	25,303.65	6,374.10	7,403.42	19,606.40	3,797.21	3,010.64				2,622.74	(6.32)	169.51	1,050.68	\$ 10,000.00	\$ -	\$ 79,332.03	22,317.65
Cost per ride	\$ 14.12	\$ 14.55	\$ 18.10	\$ 17.62	\$ 12.53	\$ 16.01	#DIV/0!	#DIV/0!	#DIV/0!	\$ 16.19	\$ (0.33)	\$ 24.22	\$ 10.94			\$ 17.52	\$ 3.55
Oct																	
Rides	1,932	480	373	1,104	312	213				173	23	21	98			4,729	
Cost	28,683.94	8,241.02	6,895.69	19,684.88	4,591.69	3,834.78				3,081.45	520.05	750.48	1,002.95	\$ 10,000.00	\$ -	\$ 87,286.93	23,335.75
Cost per ride	\$ 14.85	\$ 17.17	\$ 18.49	\$ 17.83	\$ 14.72	\$ 18.00	#DIV/0!	#DIV/0!	#DIV/0!	\$ 17.81	\$ 22.61	\$ 35.74	\$ 10.23			\$ 18.46	\$ 3.74
Nov																	
Rides	1,830	443	400	1,066	275	232				242	25	4	72			4,589	
Cost	26,464.67	6,617.06	7,085.08	18,464.08	4,208.79	4,067.27				4,306.93	472.79	105.73	753.05	\$ 10,000.00	\$ -	\$ 82,545.45	22,200.94
Cost per ride	\$ 14.46	\$ 14.94	\$ 17.71	\$ 17.32	\$ 15.30	\$ 17.53	#DIV/0!	#DIV/0!	#DIV/0!	\$ 17.80	\$ 18.91	\$ 26.43	\$ 10.46			\$ 17.99	\$ 3.72
Dec																	
Rides	1,951	441	397	1,079	282	179				234	18	9	93			4,683	
Cost	\$ 29,884.69	\$ 6,962.32	\$ 6,843.65	\$ 20,284.36	\$ 4,477.08	\$ 3,622.91				\$ 4,388.62	\$ 368.79	\$ 180.95	\$ 891.39	\$ 10,000.00	\$ -	\$ 87,904.76	22,328.48
Cost per ride	\$ 15.32	\$ 15.79	\$ 17.24	\$ 18.80	\$ 15.88	\$ 20.24	#DIV/0!	#DIV/0!	#DIV/0!	\$ 18.75	\$ 20.49	\$ 20.11	\$ 9.58			\$ 18.77	\$ 3.94
YTD Rides	21,154	4,412	4,573	13,170	3,152	1,638	94	4	-	1,760	103	85	830			50,975	248,576.04
YTD Cost	\$ 306,170.94	\$ 65,131.81	\$ 84,009.73	\$ 234,560.71	\$ 43,531.54	\$ 26,322.35	\$ 926.92	\$ 270.46	\$ -	\$ 34,499.79	\$ 1,830.93	\$ 2,172.33	\$ 8,193.83	\$ 120,000.00	\$ -	\$ 927,621.34	\$ 3.73
Total Cost per Ride YTD * not an average	14.47	14.76	18.37	17.81	13.81	16.07	9.86	67.62	-	19.60	17.78	25.56	9.87			18.20	
Average # of rides per month	1,762.83	367.67	381.08	1,097.50	262.67	136.50	7.83	0.33	-	146.67	8.58	7.08	69.17			4,247.92	
Average Cost per month	\$ 25,514.25	\$ 5,427.65	\$ 7,000.81	\$ 19,546.73	\$ 3,627.63	\$ 2,193.53	\$ 77.24	\$ 22.54	\$ -	\$ 2,874.98	\$ 152.58	\$ 181.03	\$ 682.82			\$ 77,301.78	

Update formulas based on # of months with data

Current Year:

2021

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan'21	Feb'21	Mar'21	Apr'21	May'21	Jun'21	Jul'21	Aug'21	Sep'21	Oct'21	Nov'21	Dec'21	Average	Sponsor Total
AID - J	AID	JARC	-	1	-	73	91	117	152	165	151	147	145	115	96	1,157
AID - 5310	AID	5310	20	12	32	53	47	44	62	56	37	66	87	64	48	580
Aurora Twp - J	Aurora Twp	JARC	153	120	159	164	194	155	166	245	249	231	204	220	188	2,260
Aurora Twp - 5310	Aurora Twp	5310	1,399	1,408	1,641	1,611	1,607	1,526	1,554	1,547	1,543	1,701	1,626	1,731	1,575	18,894
Batavia City - J	Batavia City	JARC	44	41	28	69	80	81	64	67	53	54	84	88	63	753
Batavia City - 5310	Batavia City	5310	175	153	198	259	308	346	285	284	358	392	341	337	286	3,436
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Batavia Twp - 5310	Batavia Twp	5310	6	6	10	4	9	16	38	39	27	34	18	16	19	223
Dundee Twp - J	Dundee Twp	JARC	24	36	31	82	72	101	89	94	70	73	74	93	70	839
Dundee Twp - 5310	Dundee Twp	5310	196	188	303	357	341	358	357	365	339	300	326	304	311	3,734
Elgin City - J	Elgin City	JARC	9	10	21	85	84	78	95	91	101	65	51	65	63	755
Elgin City - 5310	Elgin City	5310	1,019	989	1,172	1,125	1,077	947	999	1,007	1,012	1,039	1,015	1,014	1,035	12,415
Elgin Twp - J	Elgin Twp	JARC	-	-	-	-	-	-	-	-	11	15	13	17	5	56
Elgin Twp - 5310	Elgin Twp	5310	2	2	2	2	2	2	6	-	8	8	12	1	4	47
Geneva City - J	Geneva City	JARC	12	14	22	32	24	25	24	13	18	14	24	26	21	248
Geneva City - 5310	Geneva City	5310	29	22	32	36	69	43	40	34	78	84	48	67	49	582
South Elgin - J	South Elgin	JARC	9	23	22	29	9	-	-	28	26	14	22	15	16	197
South Elgin - 5310	South Elgin	5310	83	91	114	84	81	122	130	124	136	159	220	219	130	1,563
St. Charles City - 5310	St. Charles City	5310	226	218	214	255	247	293	265	262	303	312	275	282	263	3,152
St. Charles Twp - J	St. Charles Twp	JARC	-	-	-	-	-	-	-	-	-	-	-	-	-	-
St. Charles Twp - 5310	St. Charles Twp	5310	2	9	3	3	11	4	6	6	7	21	4	9	7	85
Total Trips - 2021			3,408	3,343	4,004	4,323	4,353	4,258	4,332	4,427	4,527	4,729	4,589	4,683	4,248	50,976
Bus			2,540	2,658	3,197	3,583	3,576	3,588	3,515	3,632	3,787	3,914	3,680	3893	3,464	41,563
Taxi			868	685	807	740	777	670	817	795	740	815	909	790	784	9,413
Total Trips - 2020			7,835	7,627	5,388	2,275	2,864	3,231	3,261	3,302	3,387	3,680	3,086	3334	4,106	49,270
% Change from 2020			-130%	-128%	-35%	47%	34%	24%	25%	25%	25%	22%	33%	29%	3%	3%
JARC			251	245	283	534	554	557	590	703	679	613	617	639	517	6,209
5310			3,157	3,098	3,721	3,789	3,799	3,701	3,742	3,724	3,848	4,116	3,972	4,044	3,726	44,711

Current Year:

2021

TRIP MILEAGE

	Jan'21	Feb'21	Mar'21	Apr'21	May'21	Jun'21	Jul'21	Aug'21	Sep'21	Oct'21	Nov'21	Dec'21	Avg.	Sponsor Total	Avg. Trip Length
AID - J	-	4.51	-	214.57	314.32	418.93	666.48	781.73	752.81	724.04	702.67	552.48	427.71	5,132.54	4.4
AID - 5310	68.91	19.71	157.86	325.40	335.13	192.91	405.45	358.33	192.40	436.43	544.75	483.65	293.41	3,520.93	6.1
Aurora Twp - J	854.76	573.26	906.78	958.31	983.54	895.94	978.32	1,306.35	1,335.71	1,296.29	1,134.84	1,273.16	1,041.44	12,497.26	5.5
Aurora Twp - 5310	5,999.83	5,831.83	6,978.55	6,673.70	6,830.32	6,069.07	6,402.35	6,626.01	6,520.94	7,142.15	6,723.71	7,095.60	6,574.51	78,894.06	4.2
Batavia City - J	117.28	115.03	80.77	224.29	271.36	282.13	252.56	264.66	211.81	209.64	277.26	296.85	216.97	2,603.64	3.5
Batavia City - 5310	785.39	664.06	862.51	1,313.20	1,584.73	1,721.66	1,324.41	1,283.13	1,716.22	2,194.70	1,674.32	1,642.21	1,397.21	16,766.54	4.9
Batavia Twp - J	-	-	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!
Batavia Twp - 5310	18.54	18.54	31.76	12.36	27.03	59.12	125.84	148.21	95.07	128.73	62.10	53.56	65.07	780.86	3.5
Dundee Twp - J	80.40	141.16	119.75	440.18	348.21	514.05	463.68	487.29	390.95	396.98	403.79	388.41	347.90	4,174.85	5.0
Dundee Twp - 5310	1,049.03	1,202.42	1,942.59	2,275.38	2,162.58	2,169.19	2,101.05	2,208.75	2,008.75	1,713.01	1,778.75	1,577.58	1,849.09	22,189.08	5.9
Elgin City - J	24.05	23.96	82.25	422.53	421.05	358.66	430.41	410.37	444.69	295.04	235.90	300.82	287.48	3,449.73	4.6
Elgin City - 5310	5,760.17	5,434.38	6,520.84	6,359.09	6,296.38	5,383.76	5,581.29	5,795.22	6,078.14	5,832.68	5,624.88	5,694.63	5,863.46	70,361.46	5.7
Elgin Twp - J	-	-	-	-	-	-	-	-	48.40	66.00	57.20	74.80	20.53	246.40	4.4
Elgin Twp - 5310	10.18	11.86	10.62	11.86	9.72	10.62	92.20	-	86.90	76.40	69.78	22.46	34.38	412.60	8.8
Geneva City - J	18.96	22.12	34.76	50.56	37.92	39.50	37.75	20.54	28.44	22.12	41.82	43.36	33.15	397.85	1.6
Geneva City - 5310	108.40	66.81	108.28	118.84	305.62	123.85	110.70	110.01	297.13	260.55	176.13	190.76	164.76	1,977.08	3.4
South Elgin - J	17.92	47.68	43.46	56.02	14.82	-	-	65.43	49.53	26.67	39.65	26.25	32.29	387.43	2.0
South Elgin - 5310	821.24	793.65	873.04	660.24	666.87	738.58	813.25	803.45	820.60	944.84	1,336.35	1,271.67	878.65	10,543.78	6.7
St. Charles City - 5310	924.96	779.97	885.41	971.53	1,085.40	1,222.44	1,168.58	1,073.53	1,182.72	1,376.12	1,283.28	1,286.32	1,103.36	13,240.26	4.2
St. Charles Twp - J	-	-	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!
St. Charles Twp - 5310	14.34	57.26	31.30	27.04	76.40	19.40	49.32	35.62	56.44	193.36	33.76	53.91	54.01	648.15	7.6
Total Miles - 2021	16,674.36	15,808.21	19,670.53	21,115.10	21,771.40	20,219.81	21,003.64	21,778.63	22,317.65	23,335.75	22,200.94	22,328.48	20,685.38	248,224.50	4.9
Total Miles - 2020	38,270.47	36,887.38	26,058.49	10,689.04	13,613.79	15,476.18	15,252.24	15,509.66	16,048.09	17,162.81	15,084.69	16,204.90	19,688.15	236,257.74	
% Change	-130%	-133%	-32%	49%	37%	23%	27%	29%	28%	26%	32%	27%	-1%		
Avg Trip Length	4.9	4.7	4.9	4.9	5.0	4.7	4.8	4.9	4.9	4.9	4.8	4.8	4.9		

Current Year:

2021

Program Cost 2021

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	120,857.65	126,059.19	151,823.36	155,059.72	138,860.66	125,909.94	134,563.42	122,421.21	145,073.23	157,659.06	147,055.82	160,154.88	140,458	\$1,685,498
Taxi Operations	39,554.15	29,319.01	35,774.39	32,910.47	28,727.62	33,239.63	37,561.32	38,152.35	36,934.83	41,366.30	41,923.83	39,415.14	36,240	\$434,879
Total Gross Cost - 2021	160,411.80	155,378.20	187,597.75	187,970.19	167,588.28	159,149.57	172,124.74	160,573.56	182,008.06	199,025.36	188,979.65	199,570.02	160,412	\$2,120,377
Fares	18,117.00	17,683.00	21,276.75	22,596.75	22,630.00	22,004.75	22,579.00	22,802.50	23,344.00	24,451.50	23,888.75	23,760.50	22,095	\$265,135
Net Cost (Less Fares)	142,294.80	137,695.20	166,321.00	165,373.44	144,958.28	137,144.82	149,545.74	137,771.06	158,664.06	174,573.86	165,090.90	175,809.52	142,295	\$1,855,243
Federal Share	71,147.40	68,847.60	83,160.50	82,686.72	72,479.14	68,572.41	74,772.87	68,885.53	79,332.03	87,286.93	82,545.45	87,904.76	71,147	\$927,621
County Subsidy	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000	\$120,000
PACE Subsidy	-	-	-	-	-	-	-	-	-	-	-	-	-	\$0
Net Cost to Sponsors	61,147.40	58,847.60	73,160.50	72,686.72	62,479.14	58,572.41	64,772.87	58,885.53	69,332.03	77,286.93	72,545.45	77,904.76	67,302	\$807,621
% Fares	11%	11%	11%	12%	14%	14%	13%	14%	13%	12%	13%	12%	13%	13%
% Federal	44%	44%	44%	44%	43%	43%	43%	43%	44%	44%	44%	44%	44%	44%
% County	6%	6%	5%	5%	6%	6%	6%	6%	5%	5%	5%	5%	6%	6%
% Sponsors	38%	38%	39%	39%	37%	37%	38%	37%	38%	39%	38%	39%	38%	38%
% Pace Subsidy	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
Total Gross Cost - 2020	306,256.66	304,179.49	222,306.39	104,061.96	135,820.80	152,043.35	151,750.63	153,446.89	158,918.56	165,906.91	145,864.09	152,974.49	306,257	\$2,153,530
% change	-48%	-49%	-16%	81%	23%	5%	13%	5%	15%	20%	30%	30%		

Sponsor Cost 2021

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$262.23	\$100.63	\$578.64	\$1,867.46	\$1,860.21	\$1,838.44	\$3,333.59	\$3,142.93	\$3,010.64	\$3,834.78	\$4,067.27	\$3,622.91	\$27,519.73	1,737	\$15.84
Aurora Twp	\$25,530.83	\$24,245.20	\$29,796.89	\$26,784.58	\$23,030.22	\$20,811.29	\$23,490.21	\$22,144.77	\$25,303.65	\$28,683.94	\$26,464.67	\$29,884.69	\$306,170.94	21,154	\$14.47
Batavia (City & TWP)	\$3,453.31	\$3,030.86	\$3,702.47	\$5,364.72	\$5,437.45	\$5,986.51	\$5,328.96	\$4,633.03	\$6,374.10	\$8,241.02	\$6,617.06	\$6,962.32	\$65,131.81	4,412	\$14.76
Dundee Twp	\$4,146.38	\$4,968.48	\$7,627.24	\$9,264.25	\$7,144.17	\$7,637.95	\$7,836.87	\$7,156.55	\$7,403.42	\$6,895.69	\$7,085.08	\$6,843.65	\$84,009.73	4,573	\$18.37
Elgin City	\$20,813.21	\$19,903.28	\$24,055.66	\$22,827.31	\$18,740.78	\$16,036.65	\$18,029.02	\$16,115.08	\$19,606.40	\$19,684.88	\$18,464.08	\$20,284.36	\$234,560.71	13,170	\$17.81
Elgin Twp	\$37.56	\$43.89	\$39.62	\$40.56	\$28.15	\$30.55	\$255.29	\$0.00	(\$6.32)	\$520.05	\$472.79	\$368.79	\$1,830.93	47	\$38.96
Geneva City	\$489.66	\$355.02	\$567.10	\$628.07	\$1,021.07	\$533.07	\$519.22	\$382.55	\$1,050.68	\$1,002.95	\$753.05	\$891.39	\$8,193.83	830	\$9.87
South Elgin	\$2,903.10	\$2,996.25	\$3,323.18	\$2,386.09	\$1,842.21	\$2,040.94	\$2,374.62	\$2,233.66	\$2,622.74	\$3,081.45	\$4,306.93	\$4,388.62	\$34,499.79	1,760	\$19.60
St. Charles City	\$3,459.22	\$2,992.92	\$3,361.75	\$3,435.38	\$3,159.43	\$3,602.12	\$3,463.69	\$2,982.26	\$3,797.21	\$4,591.69	\$4,208.79	\$4,477.08	\$43,531.54	3,152	\$13.81
St. Charles Twp	\$51.90	\$211.07	\$107.95	\$88.30	\$215.45	\$54.89	\$141.40	\$94.70	\$169.51	\$750.48	\$105.73	\$180.95	\$2,172.33	85	\$25.56
Total Cost - 2021	\$61,147.40	\$58,847.60	\$73,160.50	\$72,686.72	\$62,479.14	\$58,572.41	\$64,772.87	\$58,885.53	\$69,332.03	\$77,286.93	\$72,545.45	\$77,904.76	\$807,621.34	50,920	\$15.86
Total Cost - 2020	\$128,198.58	\$127,589.12	\$90,766.57	\$36,833.73	\$51,166.90	\$57,668.30	\$57,452.44	\$58,078.32	\$60,608.03	\$63,310.33	\$54,752.67	\$57,609.37	\$844,034.36	49,270	\$17.13
% change	-52%	-54%	-19%	97%	22%	2%	13%	1%	14%	22%	32%	35%			

Current Year:

2021

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2021	\$47.07	\$46.48	\$46.85	\$43.48	\$38.50	\$37.38	\$39.73	\$36.27	\$40.21	\$42.09	\$41.18	\$42.62	\$41.82
Gross Cost per Trip - 2020	\$39.09	\$39.88	\$41.26	\$45.74	\$47.42	\$47.06	\$46.53	\$46.47	\$46.92	\$45.08	\$47.27	\$43.70	\$44.70
% of Previous	17%	14%	12%	-5%	-23%	-26%	-17%	-28%	-17%	-7%	-15%	-3%	-8%
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28
% of Objective	41%	40%	40%	36%	27%	25%	30%	23%	30%	33%	32%	34%	33%
Sponsor Cost per Trip	\$17.94	\$17.60	\$18.27	\$16.81	\$14.35	\$13.76	\$14.95	\$13.30	\$15.32	\$16.34	\$15.81	\$16.64	\$15.92

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi (30 minutes +)	98.62%	97.96%	96.41%	95.41%	96.40%	98.06%	95.35%	96.23%	95.14%	96.69%	96.04%	93.67%	96.33%
On-Time Performance - Bus (30 minutes +)	99.69%	98.46%	99.56%	97.21%	94.83%	93.56%	94.00%	92.37%	97.15%	96.47%	95.98%	97.69%	96.41%
On-Time Performance - Overall (30 minutes +)	99.41%	98.35%	98.93%	96.90%	95.11%	94.27%	94.25%	93.07%	96.82%	96.51%	95.99%	97.01%	96.38%
Total On-Time Performance (30 min late & missed trip not transported)	99.30%	98.18%	98.80%	96.48%	93.80%	92.04%	92.80%	90.51%	95.89%	95.39%	95.27%	96.43%	95.41%
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	8	3	10	6	21	23	23	38	15	19	32	10	17	208
% of Total Rides	0.2%	0.1%	0.2%	0.1%	0.5%	0.5%	0.5%	0.9%	0.3%	0.4%	0.7%	0.2%	0.4%	0.4%

Late Cancel/No Show - Taxi	64	52	88	67	68	58	56	62	74	53	83	66	66	791
Late Cancel/No Show - Bus	205	204	224	231	281	315	364	401	359	397	461	396	320	3,838
% of Total Rides	8%	8%	8%	7%	8%	9%	10%	10%	10%	10%	12%	10%	9%	9%

Total Missed Trips - Taxi (30 minutes+)	3	7	17	12	18	8	12	9	3	7	14	9	10	119
Total Missed Trips - Bus (30 minutes +)	2	14	2	46	110	190	149	199	62	79	58	42	79	953
% of Total Rides	0.1%	0.6%	0.5%	1.3%	2.9%	4.7%	3.7%	4.7%	1.4%	1.8%	1.6%	11.0%	3%	2.1%

Ride-In-Kane Ridership Growth from 2020 to 2021

Month	16/17 Trips	17/18 Trips	18/19 Trips	19/20 Trips	20/21 Trips	Dif from prev. year
Jan	7,321	7,539	6,739	7,835	3,408	-4,427
Feb	6,907	6,977	7,302	7,627	3,343	-4,284
Mar	7,793	7,690	7,734	5,388	4,004	-1,384
Apr	7,455	7,500	8,028	2,275	4,324	2,049
May	7,640	7,541	8,012	2,864	4,353	1,489
Jun	7,285	6,997	6,764	3,231	4,258	1,027
Jul	6,812	6,887	7,430	3,264	4,332	1,068
Aug	7,669	7,415	7,580	3,304	4,427	1,123
Sep	7,364	6,972	7,562	3,386	4,527	1,141
Oct	7,849	8,019	8,222	3,680	4,729	1,049
Nov	7,478	7,179	6,990	3,086	4,589	1,503
Dec	6,994	6,916	7,092	3,334	4,683	1,349
Avg.	7,381	7,303	7,455	4,106	4,248	142
SUM	88,567	87,632	89,455	49,274	50,977	1,703

Ride-In-Kane October 2020 to December 2021 Productivity Data

Month	Bus & Taxi Trips	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi
Oct-20	3,680	1.43	\$45.25	\$44.43
Nov-20	3,086	1.37	\$46.98	\$48.27
Dec-20	3,334	1.41	\$46.13	\$45.16
Jan-21	3,408	1.45	\$47.58	\$45.57
Feb-21	3,343	1.50	\$47.43	\$42.80
Mar-21	4,004	1.52	\$47.49	\$44.26
Apr-21	4,324	1.54	\$43.28	\$44.37
May-21	4,353	1.63	\$38.83	\$36.95
Jun-21	4,258	1.73	\$35.09	\$49.61
Jul-21	4,332	1.65	\$38.28	\$48.25
Aug-21	4,427	1.74	\$33.71	\$47.95
Sep-21	4,527	1.61	\$38.49	\$49.94
Oct-21	4,729	1.60	\$39.93	\$50.65
Nov-21	4,589	1.61	\$39.95	\$46.04
Dec-21	4,683	1.58		
Average	4,072	1.56	\$42.03	\$46.02

Ride-In-Kane On-time Performance Comparison between Bus and Taxi

30-Minute Window

Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	Bus & Taxi OTP
Oct-20	2,819	99.54%	861	98.38%	98.96%
Nov-20	2,402	99.34%	684	98.69%	99.02%
Dec-20	2,450	98.53%	884	99.68%	99.11%
Jan-21	2,540	99.69%	868	98.62%	99.16%
Feb-21	2,658	98.46%	685	97.96%	98.21%
Mar-21	3,197	99.57%	807	96.41%	97.99%
Apr-21	3,583	97.21%	741	95.42%	96.32%
May-21	3,576	94.83%	777	97.25%	96.04%
Jun-21	3,588	93.57%	670	98.06%	95.82%
Jul-21	3,515	94.00%	817	95.35%	94.25%
Aug-21	3,632	92.37%	795	96.23%	93.07%
Sep-21	3,787	97.17%	740	95.14%	96.84%
Oct-21	3,914	96.47%	815	96.69%	96.51%
Nov-21	3,680	95.98%	909	96.04%	95.99%
Dec-21	3,893	97.56%	790	93.29%	96.84%
Average	3,282	96.95%	790	96.88%	96.94%

Ride-In-Kane On-time Performance Comparison between Bus and Taxi

15-Minute Window (For Reference)

Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	Bus & Taxi OTP
Oct-20	2,819	97.63%	861	97.51%	97.57%
Nov-20	2,402	97.36%	684	97.07%	97.22%
Dec-20	2,450	98.05%	884	97.31%	97.68%
Jan-21	2,540	96.11%	868	97.41%	96.76%
Feb-21	2,658	93.43%	685	96.23%	94.83%
Mar-21	3,197	93.77%	807	90.87%	92.32%
Apr-21	3,583	93.67%	741	91.23%	92.45%
May-21	3,576	90.02%	777	91.77%	90.90%
Jun-21	3,588	87.74%	670	94.33%	91.04%
Jul-21	3,515	88.99%	817	88.86%	88.97%
Aug-21	3,632	85.19%	795	90.94%	86.22%
Sep-21	3,787	92.55%	740	88.24%	91.85%
Oct-21	3,914	91.95%	815	91.17%	91.82%
Nov-21	3,680	91.68%	909	91.31%	91.61%
Dec-21	3,893	93.76%	790	89.11%	92.97%
Average	3,282	92.79%	790	92.89%	92.95%

Ride-in-Kane Complaint Data - October 2021 to December 2021

Month/YR	Complaint Total	Trip Total	% of Complaints	Category Type	Total*
Oct-21	22	4,729	0.47%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	13
				No Show	4
				Poor Routing	2
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	0
				Mask Issue/Covid	1
				Other	2
				Total	22
Nov-21	31	4,589	0.68%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	3
				Early Arrival	0
				Late Arrival	16
				No Show	4
				Poor Routing	4
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	2
				Mask Issue/Covid	0
				Other	2
				Total	31
Dec-21	16	4,683	0.34%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	8
				No Show	5
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	1
				Mask Issue/Covid	0
				Other	2
				Total	16

*Investigation may conclude allegations were unfounded

**2/18/2022 gs

Ride-In-Kane October 2021 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	9	356917	WW
		357265	GT
		357393	HA
		358328	GT
		358357	BM
		358749	LS
		358811	WD
		358812	WD
Batavia	3	356918	FJ
		357224	DE
		359017	SP
Dundee	2	357083	OD
		358118	OD
City of Elgin	7	357056	MJ
		357067	MJ
		357172	MJ
		357216	MM
		357271	MM
		358131	JS
358898	SB		
Elgin Township	0	-	-
Geneva	0	-	-
South Elgin	0	-	-
City of St. Charles	1	357967	PZ
St. Charles Twp	0	-	-

*2/18/22 gs

Ride-In-Kane November 2021 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	2	359425	BB
		359584	JA
Aurora	15	359153	DE
		359183	DE
		359216	BP
		359230	CS
		359235	RB
		359258	DE
		359279	WD
		359309	WS
		359312	WS
		359328	GT
		359500	GT
		360169	HS
		360800	WS
361083	DE		
361613	DE		
Batavia	5	359751	SP
		360839	SP
		360927	RR
		360975	KD
		360977	KD
Dundee	1	361568	OD
City of Elgin	6	359295	PA
		359364	MJ
		360308	SR
		360316	SR
		360398	MJ
		360653	NJ
Elgin Township	0	-	-
Geneva	0	-	-
South Elgin	1	359469	MH
City of St. Charles	1	361268	HD
St. Charles Twp	0	-	-

*2/18/22 gs

Ride-In-Kane December 2021 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	1	363384	BB
Aurora	5	361693	DE
		362610	TE
		363338	DD
		363833	GT
		363864	SS
Batavia	2	362069	KD
		363448	HR
Dundee	1	361662	TP
City of Elgin	4	361638	MJ
		362399	MJ
		362456	HD
		362709	NJ
Elgin Township	0	-	-
Geneva	0	-	-
South Elgin	1	361936	JS
City of St. Charles	2	363686	DL
		363770	RS
St. Charles Twp	0	-	-

*2/18/22 gs