

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

WILLIAM CATCHING—Council Chair
KATIE MEYER—Council Vice Chair
STEPHANIE NORWOOD—Council Vice Chair



41W011 Burlington Road
St. Charles, IL 60175

Phone: 630-762-2600
Fax: 630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Big Rock Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Kane County

Pace Suburban Bus

Village of Pingree Grove

St. Charles Township

Senior Services Associates

Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

Agenda
Tuesday, December 5, 2023
9:00 A.M
Hybrid Meeting

[Join Zoom Meeting Here](#)
Call in: 1-312-626-6799
Meeting ID: 842 0474 5993
Passcode: 452283 (may not need)

In- Person
Kane County Government Center Auditorium
719 S. Batavia Avenue, Building A, Geneva 60134

I. Opening Of Meeting

- A. Call to Order/Roll Call.....Chair Catching
- B. Approval of Meeting Minutes from September 12, 2023Chair Catching

II. Reports

- A. RTA CAB Update..... Jackie Forbes
- B. Kane County UpdateJanet Harris

III. Other Business

- A. Rising Costs in Operations.....Janet Harris
- B. Metro Strategies Group presentation.....Janet Harris
- C. Meeting Schedule.....Janet Harris

2024 Meeting Schedule
March 5, 2024
June 4, 2024
September 10 2024
December 3, 2024

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

The next meeting of the Kane County Paratransit Coordinating Council will be held
Tuesday, March 5, 2024 at 9:00 am

at

Kane County Government Center Auditorium
719 S. Batavia Avenue, Building A, Geneva 60134



Kane County Paratransit Coordinating Council (KCPCC)

**MEETING MINUTES
September 12, 2023**

41W011 Burlington Road
St. Charles, IL 60175

Phone: 630-584-1170
Fax: 630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Big Rock Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Kane County
- Pace Suburban Bus
- Village of Pingree Grove
- St. Charles Township
- Senior Services Associates
- Village of South Elgin

In Attendance:

Leigh Tracy, Batavia Township
Claudia Franco, Elgin Township
Jackie Forbes, Kane County DOT
Janet Harris, Kane County DOT
Ron Johnson, St. Charles Township
Gary Scott, PACE
Jeanne Fornari, City of Geneva
Bill Catching, Aurora Township
Lauren Blayney, Village of South Elgin
Julio Leal, RTA
Laura Ortega, Pingree Grove
Peggy Gomez, Senior Services
Jennifer Fox, City of Batavia
Katie Meyer, Dundee Township
Juanita Wells, AID
Chris Rose, PACE
Jacob Zimmerman, Kane County VAC
Kurt Nika, Kane County DOT

The meeting was called to order at 9:04 a.m. by Katie Meyer. Upon a motion for approval made by Bill Catching, and seconded by Katie Meyer. Janet Harris completed a roll call vote and the June 06, 2023 meeting minutes were unanimously approved.

II. REPORTS:

RTA CAB Overview

Jackie Forbes provided an update for RTA Citizen's Advisory Board report from meeting on July 24, 2023. RTA staff recap a state legislative session and explained how the state budget and related legislation will affect the RTA and the regional transit system. CAB will reviewed the recommended program of projects Section 5310 funding and how to enhance mobility for Seniors and people with disabilities. In addition staff presented the latest updates on the implementation of the strategic plan including the agency's advocacy for full funding of existing programs for vulnerable transit riders such as ADA paratransit service and reduced and ride free programs. RTA CAB members highlighted the importance of paratransit service and the need for the state to grow and support the service. They also discussed the need to continue to improve accessibility at CTA and Metra rail stations, citing specific examples.

The next meeting for the RTA CAB will be at 10am, October 23, 2023.

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Village of South Elgin

Kane County Update

Janet Harris talked about the free work rides. People who are eligible are new and existing JARC riders. The free cash fare trips is paid for from ARPA funding until funds run out. Registrations must have the JARC funding box checked off in order for the rides to be coded correctly by Pace.

Updates on the grant application for 5310. RTA is not recommending operational funding for RIK but we are getting awarded for Mobility Management funds. We have adequate existing funding to last until at least the next call for projects.

Laserfiche is in full affect. A step-by-step demonstration was provided. This is a document management system that is very secure with sensitive information. Ride in Kane registrations and eligibility documents can be saved and filed more securely. Sponsors and residents can now go online to fill out their registration.

RIK customer service signage for sponsors will be distributed to those who opted in after the meeting. Pace/RIK customer service survey is in progress for editing and will have a new launch date coming soon.

KDOT strongly encourages sponsors to promote Ride in Kane. If anyone knows of outreach events opportunities, please reach out to RIK Program Manager.

Other Business:

None

Public Comment:

None

A motion to adjourn was made by Bill Catching seconded by Katie Meyer. All in attendance were in favor of adjournment by voice, vote was unanimous.

The meeting was adjourned at 9:24 am until December 5, 2023.



Kane County Paratransit Coordinating Council Ride In Kane Sponsor Committee 2024 Meeting Schedule

41W011 Burlington Road
St. Charles, IL 60175

Phone:630-762-2600
Fax:630-584-5265

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St. Charles Township

Senior Services Associates

March 5, 2024

Kane County Paratransit Coordinating Council 9:00 am.
Ride in Kane Sponsor Committee immediately following

June 4, 2024

Kane County Paratransit Coordinating Council 9:00 a.m.
Ride in Kane Sponsor Committee immediately following

September 10, 2024

Kane County Paratransit Coordinating Council 9:00 a.m.
Ride in Kane Sponsor Committee immediately following

December 3, 2024

Kane County Paratransit Coordinating Council 9:00 a.m.
Ride in Kane Sponsor Committee immediately following



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Ride In Kane Sponsor Committee
Meeting Agenda
Tuesday, December 5, 2023
Immediately following the KCPCC Meeting
Hybrid Meeting
[Join Zoom Meeting Here](#)
Call in: 1-312-626-6799
Meeting ID: 842 0474 5993
Passcode: 452283 (may not need)

In– Person
Kane County Government Center Auditorium
719 S. Batavia Avenue, Building A, Geneva 60134

I. Opening of Meeting

- A. Call to Order/Roll Call.....Chair Catching
- B. Approval of September 12, 2023 Meeting Minutes.....Chair Catching

II. Ride In Kane Program Status Report

- A. JARC, 5310 Budget Report/Billings.....Janet Harris
- B. Registration and Ridership ReportsGary Scott
- C. Customer Feedback Report.....Gary Scott

III. Other Business

- A. Rising Costs in Operations.....Janet Harris
- B. RTA Updates.....Julio Leal
- C. Meeting Schedule.....Janet Harris

2024 Meeting Schedule

- March 5, 2024
- June 4, 2024
- September 10 2024
- December 3, 2024

IV. Public Comment

V. Adjournment

The next meeting of the Ride in Kane Sponsor Committee will be held
Tuesday, March 5, 2024
Immediately following the Kane County Paratransit Coordinating Council
 at

Kane County Government Center Auditorium
719 S. Batavia Avenue, Building A, Geneva 60134



Ride In Kane Sponsor Committee

**MEETING MINUTES
September 12, 2023**

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In Attendance:

- Leigh Tracy, Batavia Township
- Claudia Franco, Elgin Township
- Jackie Forbes, Kane County DOT
- Janet Harris, Kane County DOT
- Ron Johnson, St. Charles Township
- Gary Scott, PACE
- Jeanne Fornari, City of Geneva
- Bill Catching, Aurora Township
- Lauren Blayney, Village of South Elgin
- Julio Leal, RTA
- Laura Ortega, Pingree Grove
- Mary Gabioud, Senior Services
- Jennifer Fox, City of Batavia
- Katie Meyer, Dundee Township
- Juanita Wells, AID
- Chris Rose, PACE
- Jacob Zimmerman, Kane County VAC
- Kurt Nika, Kane County DOT

The meeting was called to order at 9:24 a.m. by Bill Catching and roll call from the first meeting was accepted. Upon a motion for approval made by Bill Catching and seconded by Katie Meyer, Janet Harris completed a roll call vote and the June 06 2023 meeting minutes were unanimously approved.

II. REPORTS:

5310 and JARC Budget Report:

Janet Harris reviewed and summarized the reports. Harris pointed out the grant totals for JARC and 5310 funding and how long the funding in each phase will last. The Quarterly reports were reviewed. For January & February spend down was at \$17K, shows a good boost. March and April was down by \$24,500 as an average, thus our biggest months so far since RIK inception. The monthly average spend down is \$13,279, this grant is projected to last until March 2027 giving us 41 months to it spend down. The JARC spend down is improving due to increased ridership. The 5310 grant is projected to last until October 2025. Average spend down is \$69,820.

March was the biggest month for trips at 5,409 and February was the lowest at 4,795. The average trip length is 1.3 miles. Big Rock & KDOT have the longest average trip length among all sponsors. Program performance was reviewed. On-Time performance is at 97.27% overall for bus & taxi, this above the Pace objective. Janet updated the distinct riders and the registered riders. We have an average of 452 riders so far for 2023. We have 8,663 registered riders and only about an average of 444 ride. An average of 42 new riders are added each month. We are continuing to clean out the Master list to identify new and terminated registrations.

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Registration and Ridership Reports and Customer Complaint

Gary Scott summarized his reports. Ridership growth in 2023, the sum of all trips is at 30,461.

Productivity has been averaging at about 1.64 between Jan 2022—March 2023. The cost per trip/ per bus was hovering at \$41 and the cost per trip/taxi is \$51.83, and cost per trip/TNC is at \$35.58. OTP from Apr—June 2023 average was 98% for bus, taxi and TNC. Overall bus, taxi, and TNC is at 97% which is right at the 95% mark objective for the 30 min window. The overall OTP is 100%.

Gary Scott summarized the complaint reports from April 2023— June 2023. There were higher complaint numbers in June. In June there were higher complaints related to no show/trip scheduled wrong. The highest number of complaints for June was Aurora with 9 complaints, Batavia at 4, Dundee & City of Elgin at 2. Numbers can be higher if complaint was made through email.

Pace has fully transitioned to a new provider called SCR. The garage is located in Batavia. They will also be providing bus service to DuPage County. Pace is also meeting with all contractors once per month to improve services.

Pace is actively increasing their drivers. Information is on the weekly correspondence sent to sponsors every week. The contractors are still actively hiring bus, taxi and UZURV drivers. Links can be found at the weekly correspondence. Anyone interested feel free to share. Pace is actively hiring for drivers, dispatcher, mechanics, reservationist, etc.

COVID update, Pace is still sanitizing their vehicles daily and they are washed on a bi-weekly basis.

Pace board passed the Rideshare Access Program available to all paratransit riders. This is a user side subsidy program which provides the customer with a subsidy with the cost of their trip. Pace will register and check for eligibility. Passengers must have access to a smartphone. There is a max number of trips allowed per day. Any additional costs will be automatically deducted from the clients account on file. Service is 365, 24/7. Wheelchair accessible vehicles are available upon request. RIK can be a sponsor for RAP.

Other Business:

Julio Leal provided updates for RTA. RTA launched their Strategic Plan transit is the answer website on Sept 5. Visit the website to view the Executive summary plan at transitistheanswer.org

RTA is now on TikTok in addition to FB, Instagram, LinkedIn and X (formerly Twitter) and will share videos on those social media platforms. Legislative Action in Springfield will expand a pre-tax benefit program to places of business across the Chicago region offering both employee and employers tax savings on costs of daily commutes and promoting transit as first choice for regional travel. The Transit Benefit Program Act was signed by governor Pritzker on July 28, will take in affect January 1, 2024. Visit RTAMS for more information.

Planning: RTA is seeking approval for 13 recommended 5310 projects from the RTA board of directors. For more information about Section 5310 go to rtachicago.org/region/section-5310

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OTHER BUSINESS:

Access to Transit call for projects will open in October 2024. Eligibility Review Board; RTA is looking for 3 community representatives to serve as Eligibility Review Board members for the ADA Paratransit Certification Formal Appeals program. This is a short-term contractual position, not employees of the RTA. Apply by December 15, 2023 for more information, visit rtachicago.org. Letter of interest can be emailed to daphine.phillips@rtachicago.org or if you have any question call 312-913.3153.

Public Comment:

None.

A motion to adjourn was made by Bill Catching and seconded by Katie Meyer. Voice vote was unanimous. The meeting was adjourned at 10:15 am until December 5, 2023.



Kane County Paratransit Coordinating Council Ride In Kane Sponsor Committee 2024 Meeting Schedule

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March 5, 2024

Kane County Paratransit Coordinating Council 9:00 am.
Ride in Kane Sponsor Committee immediately following

June 4, 2024

Kane County Paratransit Coordinating Council 9:00 a.m.
Ride in Kane Sponsor Committee immediately following

September 10, 2024

Kane County Paratransit Coordinating Council 9:00 a.m.
Ride in Kane Sponsor Committee immediately following

December 3, 2024

Kane County Paratransit Coordinating Council 9:00 a.m.
Ride in Kane Sponsor Committee immediately following

Grant Totals for Phases 9 & 10 (Federal Portion)

	<u>JARC</u>
	\$ 824,676.79
Aug '21	(10,956.79)
Sept '21	(11,862.10)
Oct '21	(11,699.05)
Nov '21	(11,575.28)
Dec '21	(12,041.71)
Jan '22	(6,383.66)
Feb '22	(8,914.42)
Mar '22	(12,804.10)
Apr '22	(12,652.03)
May '22	(11,466.73)
Jun '22	(10,267.62)
Jul '22	(13,272.27)
Aug '22	(13,070.62)
Sept '22	(10,321.23)
Oct '22	(9,894.10)
Nov '22	(13,044.39)
Dec '22	(14,310.21)
Jan '23	(18,521.85)
Feb '23	(17,289.89)
Mar '23	(24,443.83)
Apr '23	(24,080.12)
May '23	(26,105.23)
Jun '23	(35,566.45)
July '23	(34,832.79)
Ending balance	\$ 449,300.32
Monthly Average	(15,640.69)
Projected months left	28.73
	Aug '27

Grant Totals for Phases 17 & 18 (Federal Portion)

	<u>5310</u>
Beginning balance	\$ 2,497,996.00
Jul '21	(16,994.00)
Aug '21	(57,928.74)
Sept '21	(67,469.93)
Oct '21	(75,587.88)
Nov '21	(70,970.17)
Dec '21	(75,863.05)
Jan '22	(76,714.91)
Feb '22	(60,349.47)
Mar '22	(74,265.20)
Apr '22	(77,226.15)
May '22	(68,103.90)
Jun '22	(58,254.07)
Jul '22	(72,156.62)
Aug '22	(69,672.88)
Sept '22	(59,070.48)
Oct '22	(50,313.57)
Nov '22	(64,501.49)
Dec '22	(60,496.38)
Jan '23	(80,380.04)
Feb '23	(79,167.05)
Mar '23	(84,406.71)
Apr '23	(83,323.87)
May '23	(89,494.13)
Jun '23	(107,851.64)
July '23	(103,471.80)
Ending balance	\$ 713,961.87
Monthly Average	(73,626.67)
Projected months left	9.70
	Oct '24

Grant Totals for Phases 19 & 20 (Federal Portion)

	<u>5310</u>
Beginning balance	\$ 2,500,000.00 Not executed yet

2023 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Village of South Elgin	Elgin TWP	Kane County	Blackberry TWP	Campton TWP	Big Rock TWP	St. Charles TWP	City of Geneva	Kane County Vet. Adm. Hospital	Kane County subsidy	Totals (With Kane County)	Miles/Cost per mile	
January																			
Rides	1,899	314	399	1,252	328	183	340	20	265	10	0	0	25	97				5,132	
Cost	27,388.78	4,554.80	6,554.70	18,692.68	4,166.23	\$ 3,318.71	\$ 5,658.86	\$ 268.53	\$ 5,394.52	95.29	0	0	547.15	\$ 1,150.51		\$ 21,111.13	\$ 98,901.89	25,949.37	
Cost per ride	\$ 14.42	\$ 14.51	\$ 16.43	\$ 14.93	\$ 12.70	\$ 18.14	\$ 16.64	\$ 13.43	\$ 20.36	\$ 9.53	#DIV/0!	#DIV/0!	\$ 21.89	\$ 11.86	#DIV/0!		\$ 19.27	\$ 3.81	
February																			
Rides	1,835	260	415	1,082	302	125	352	11	267	10	-	2	24	110				4,795	
Cost	27,260.54	3,957.78	7,089.90	17,089.08	4,143.90	2,162.28	\$ 5,278.60	\$ 147.56	\$ 6,010.77	126.62	0	48.12	555.58	1475.08		\$ 21,111.13	\$ 96,456.94	25,278.17	
Cost per ride	\$ 14.86	\$ 15.22	\$ 17.08	\$ 15.79	\$ 13.72	\$ 17.30	\$ 15.00	\$ 13.41	\$ 22.51	\$ 12.66	#DIV/0!	\$ 24.06	\$ 23.15	\$ 13.41	#DIV/0!		\$ 20.12	\$ 3.82	
March																			
Rides	1,992	337	425	1,188	325	204	421	21	359	16	-	2	24	95				5,409	
Cost	\$ 30,298.52	\$ 4,974.02	\$ 7,427.60	\$ 18,722.80	\$ 4,395.47	\$ 3,187.55	\$ 6,618.04	\$ 330.36	\$ 9,834.26	\$ 146.79	\$ -	\$ 85.70	\$ 538.12	\$ 1,180.20		\$ 21,111.11	\$ 108,850.54	28,653.58	
Cost per ride	\$ 15.21	\$ 14.76	\$ 17.48	\$ 15.76	\$ 13.52	\$ 15.63	\$ 15.72	\$ 15.73	\$ 27.39	\$ 9.17	#DIV/0!	\$ 42.85	\$ 22.42	\$ 12.42	#DIV/0!		\$ 20.12	\$ 3.80	
April																			
Rides	1,717	338	449	1,072	313	185	382	26	350	12	0	0	41	111				4,996	
Cost	\$ 26,517.39	\$ 5,207.97	\$ 8,408.88	\$ 18,465.73	\$ 4,661.39	\$ 3,050.47	\$ 6,559.75	\$ 414.59	\$ 10,011.35	\$ 169.54	\$ -	\$ -	\$ 938.17	\$ 1,887.25		\$ 21,111.11	\$ 107,403.99	26,259.19	
Cost per ride	\$ 15.44	\$ 15.41	\$ 18.73	\$ 17.23	\$ 14.89	\$ 16.49	\$ 17.17	\$ 15.95	\$ 28.60	\$ 14.13	#DIV/0!	#DIV/0!	\$ 22.88	\$ 17.00	#DIV/0!		\$ 21.50	\$ 4.09	
May																			
Rides	1,885	373	489	1,119	321	196	378	21	338	12	-	2	44	102				5,280	
Cost	31,180.75	6,235.58	9,772.99	4,616.20	3,667.70	6,730.62	351.70	9,133.54	171.10	55.36	1,012.44	1,469.49		\$ 21,111.10			\$ 100,124.77	26,859.14	
Cost per ride	\$ 16.54	\$ 16.72	\$ 19.99	\$ 4.13	\$ 14.38	\$ 18.71	\$ 17.81	\$ 16.75	\$ 27.02	\$ 14.26	#DIV/0!	\$ 27.68	\$ 23.01	\$ 14.41	#DIV/0!		\$ 18.96	\$ 3.73	
June																			
Rides	1,738	400	439	1,055	270	236	306	5	262	4	-	-	30	102	2			4,849	
Cost	40,447.26	9,529.36	12,170.89	28,252.15	5,218.81	6,172.24	7,685.50	123.36	10,296.21	23.27	-	-	1,036.99	1,359.12	115.00	\$ 21,111.10	\$ 143,541.26	23,950.40	
Cost per ride	\$ 23.27	\$ 23.82	\$ 27.72	\$ 26.78	\$ 19.33	\$ 26.15	\$ 25.12	\$ 24.67	\$ 39.30	\$ 5.82	#DIV/0!	#DIV/0!	\$ 34.57	\$ 13.32	\$ 57.50		\$ 29.60	\$ 5.99	
July																			
Rides	1,614	346	444	980	266	231	245	18	268	5	-	3	19	77	1			4,516	
Cost	36,963.62	8,773.88	13,413.13	26,680.20	5,996.62	5,834.21	6,475.64	445.40	10,571.27	86.61	-	213.53	759.50	984.31	57.85	\$ 21,111.10	\$ 138,366.87	22,899.37	
Cost per ride	\$ 22.90	\$ 25.36	\$ 30.21	\$ 27.22	\$ 22.54	\$ 25.26	\$ 26.43	\$ 24.74	\$ 39.45	\$ 17.32	#DIV/0!	\$ 71.18	\$ 39.97	\$ 12.78	\$ 57.85		\$ 30.64	\$ 6.04	
Aug																			
Rides																			
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		\$ -	#DIV/0!	#DIV/0!
Sept																			
Rides																			
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		\$ -	#DIV/0!	#DIV/0!
Oct																			
Rides																			
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		\$ -	#DIV/0!	#DIV/0!
Nov																			
Rides																			
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		\$ -	#DIV/0!	#DIV/0!
Dec																			
Rides																			
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		\$ -	#DIV/0!	#DIV/0!
YTD Rides	12,680	2,368	3,060	7,748	2,125	1,360	2,424	122	2,109	69	-	9	207	694	3			34,977	179,849.22
YTD Cost	\$ 220,057.26	\$ 43,233.39	\$ 64,838.09	\$ 132,518.84	\$ 33,198.62	\$ 27,393.16	\$ 45,007.01	\$ 2,081.50	\$ 61,251.92	\$ 819.22	\$ -	\$ 402.71	\$ 5,387.95	\$ 9,505.96	\$ 172.85	\$ 147,777.78	\$ 793,646.26	4.41	
Total Cost per Ride YTD * not an average	17.35	18.26	21.19	17.10	15.62	20.14	18.57	17.06	29.04	11.87	#DIV/0!	44.75	26.03	13.70	57.62		22.69		
Average # of rides per month	1,811.43	338.29	437.14	1,106.86	303.57	194.29	346.29	17.43	301.29	9.86	-	1.29	29.57	99.14	0.43		4,996.71		
Average Cost per month	\$ 31,436.75	\$ 6,176.20	\$ 9,262.58	\$ 18,931.26	\$ 4,742.66	\$ 3,913.31	\$ 6,429.57	\$ 297.36	\$ 8,750.27	\$ 117.03	\$ -	\$ 57.53	\$ 769.71	\$ 1,357.99	\$ 24.69	\$ 21,111.11	\$ 113,378.04		

Update formulas based on # of months with data

Cost Reports 2023

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '23	5,132	\$ 98,901.89	\$ 19.27	\$ 25,920.50	\$ 223,724.28	\$ 43.59	
Feb '23	4,795	\$ 96,456.94	\$ 20.12	\$ 24,227.25	\$ 217,141.13	\$ 45.28	
Mar '23	5,409	\$ 87,739.43	\$ 16.22	\$ 26,867.00	\$ 202,345.86	\$ 37.41	
Apr '23	4,996	\$ 86,292.88	\$ 17.27	\$ 25,366.25	\$ 197,952.01	\$ 39.62	
May '23	5,280	\$ 94,488.26	\$ 17.90	\$ 23,925.25	\$ 212,901.77	\$ 40.32	
June '23	4,849	\$ 122,306.99	\$ 25.22	\$ 19,585.50	\$ 264,199.48	\$ 54.49	
July '23	4,516	\$ 117,197.92	\$ 25.95	\$ 18,359.25	\$ 252,755.09	\$ 55.97	
Aug '23			#DIV/0!		\$ -	#DIV/0!	
Sept '23			#DIV/0!		\$ -	#DIV/0!	
Oct '23			#DIV/0!		\$ -	#DIV/0!	
Nov '23			#DIV/0!		\$ -	#DIV/0!	
Dec '23			#DIV/0!		\$ -	#DIV/0!	
YTD	34,977	\$ 703,384.31	\$ 20.11	\$ 164,251.00	\$ 1,571,019.62		\$ 44.92

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '23	885	\$ 18,521.85	\$ 20.93	\$ 4,469.92	\$ 41,513.62	\$ 46.91	
Feb '23	770	\$ 17,289.89	\$ 22.45	\$ 3,890.51	\$ 38,470.29	\$ 49.96	
Mar '23	1,034	\$ 24,443.83	\$ 23.64	\$ 5,135.97	\$ 54,023.63	\$ 52.25	
Apr '23	951	\$ 24,080.12	\$ 25.32	\$ 4,828.52	\$ 52,988.76	\$ 55.72	
May '23	1,037	\$ 26,105.23	\$ 25.17	\$ 4,698.96	\$ 56,909.42	\$ 54.88	
June '23	1,074	\$ 35,566.45	\$ 33.12	\$ 4,337.97	\$ 75,470.87	\$ 70.27	
July '23	1,018	\$ 34,832.79	\$ 34.22	\$ 4,138.56	\$ 73,804.14	\$ 72.50	
Aug '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	6,769	\$ 180,840.16	\$ 26.72	\$ 31,500.41	\$ 393,180.73		\$ 58.09

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '23	4,247	\$ 80,380.04	\$ 18.93	\$ 21,450.58	\$ 182,210.66	\$ 42.90	
Feb '23	4,025	\$ 79,167.05	\$ 19.67	\$ 20,336.74	\$ 178,670.84	\$ 44.39	
Mar '23	4,375	\$ 84,406.71	\$ 19.29	\$ 21,731.03	\$ 190,544.45	\$ 43.55	
Apr '23	4,045	\$ 83,323.87	\$ 20.60	\$ 20,537.73	\$ 187,185.47	\$ 46.28	
May '23	4,243	\$ 89,494.13	\$ 21.09	\$ 19,226.29	\$ 198,214.55	\$ 46.72	
June '23	3,773	\$ 107,851.64	\$ 28.59	\$ 15,239.45	\$ 230,942.73	\$ 61.21	
July '23	3,498	\$ 103,471.80	\$ 29.58	\$ 14,220.69	\$ 221,164.29	\$ 63.23	
Aug '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '23			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	28,206	\$ 628,095.24	\$ 22.27	\$ 132,742.51	\$ 1,388,932.99		\$ 49.24

*Not an average

Current Year:

2023

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan'23	Feb'23	Mar'23	Apr'23	May'23	Jun'23	Jul'23	Aug'23	Sep'23	Oct'23	Nov'23	Dec'23	Average	Sponsor Total
AID - J	AID	JARC	154	101	167	155	169	208	231						169	1,185
AID - 5310	AID	5310	29	24	37	30	27	28	-						25	175
Aurora Twp - J	Aurora Twp	JARC	221	195	245	194	216	276	238						226	1,585
Aurora Twp - 5310	Aurora Twp	5310	1,678	1,640	1,747	1,523	1,669	1,462	1,376						1,585	11,095
Batavia City - J	Batavia City	JARC	54	44	67	63	70	82	65						64	445
Batavia City - 5310	Batavia City	5310	244	203	245	256	272	280	248						250	1,748
Batavia Twp - J	Batavia Twp	JARC	5	-	-	-	12	18	16						7	51
Batavia Twp - 5310	Batavia Twp	5310	11	13	25	19	19	20	17						18	124
Big Rock Twp - 5310	Big Rock Twp	5310	-	2	2	-	2	-	3						1	9
Blackberry Twp - 5310	Blackberry Twp	5310	10	10	16	12	12	4	5						10	69
Campton Twp - 5310	Campton Twp	5310	-	-	-	-	-	-	-						-	-
Dundee Twp - J	Dundee Twp	JARC	99	92	107	116	134	141	94						112	783
Dundee Twp - 5310	Dundee Twp	5310	300	323	318	333	355	298	350						325	2,277
Elgin City - J	Elgin City	JARC	53	30	43	38	36	48	49						42	297
Elgin City - 5310	Elgin City	5310	1,199	1,052	1,145	1,034	1,083	1,007	931						1,064	7,451
Elgin Twp - J	Elgin Twp	JARC	20	11	17	20	19	5	18						16	110
Elgin Twp - 5310	Elgin Twp	5310	-	-	4	6	2	-	-						2	12
Geneva City - J	Geneva City	JARC	18	24	20	18	45	42	48						31	215
Geneva City - 5310	Geneva City	5310	79	86	75	93	57	60	29						68	479
Kane DOT - J	Kane DOT	JARC	249	258	350	331	318	241	254						286	2,001
Kane DOT - 5310	Kane DOT	5310	16	9	9	19	20	21	14						15	108
Kane VA - ARP	Kane VA	ARP	-	-	-	-	-	2	1						1	3
South Elgin - J	South Elgin	JARC	12	15	18	16	18	13	5						14	97
South Elgin - 5310	South Elgin	5310	328	337	403	366	360	293	240						332	2,327
St. Charles City - 5310	St. Charles City	5310	328	302	325	313	321	270	266						304	2,125
St. Charles Twp - J	St. Charles Twp	JARC	-	-	-	-	-	-	-						-	-
St. Charles Twp - 5310	St. Charles Twp	5310	25	24	24	41	44	30	19						30	207
Total Trips - 2023			5,132	4,795	5,409	4,996	5,280	4,849	4,517	-	-	-	-		3,180	34,978
Bus			4,085	3,761	4,141	3,893	4,190	3,436	3,109						3,802	26,615
Taxi			1,047	1,034	1,268	1,103	1,090	1,413	1,408						1,195	8,363
Total Trips - 2022			4,075	4,403	5,105	5,089	4,920	4,656	4,493	4,967	4,865	4,070	4,843	4645	4,678	56,131
% Change from 2022			21%	8%	6%	-2%	7%	4%	1%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		6%	
JARC			885	770	1,034	951	1,037	1,074	1,018	-	-	-	-	-	967	6,769
5310			4,247	4,025	4,375	4,045	4,243	3,773	3,498	-	-	-	-	-	4,029	28,206

Current Year:

2023

TRIP MILEAGE

	Jan'23	Feb'23	Mar'23	Apr'23	May'23	Jun'23	Jul'23	Aug'23	Sep'23	Oct'23	Nov'23	Dec'23	Avg.	Sponsor Total	Avg. Trip Length
AID - J	916.78	550.43	763.18	716.76	786.39	945.54	1,039.83						816.99	5,719	4.8
AID - 5310	188.25	148.66	232.62	169.77	177.98	173.40	-						155.81	1,091	6.2
Aurora Twp - J	1,057.77	986.38	1,218.10	1,020.70	1,085.49	1,403.36	1,210.06						1,140.27	7,982	5.0
Aurora Twp - 5310	7,931.87	8,009.67	8,525.77	6,848.84	7,687.79	6,477.41	5,964.27						7,349.37	51,446	4.6
Batavia City - J	180.72	149.00	212.58	200.03	216.37	275.93	212.56						206.74	1,447	3.3
Batavia City - 5310	1,298.17	1,154.45	1,313.50	1,283.26	1,410.83	1,431.89	1,364.86						1,322.42	9,257	5.3
Batavia Twp - J	24.60	-	-	-	59.04	88.56	78.72						35.85	251	4.92
Batavia Twp - 5310	31.13	47.27	103.65	87.65	84.57	63.97	59.07						68.19	477	3.8
Big Rock Twp - 5310	-	16.82	34.24	-	16.82	-	46.99						16.41	115	12.8
Blackberry Twp - 5310	29.28	41.64	46.42	50.14	47.98	3.72	16.79						33.71	236	3.4
Campton Twp - 5310	-	-	-	-	-	-	-						-	-	#DIV/0!
Dundee Twp - J	577.62	584.52	637.43	673.52	813.80	746.56	544.05						653.93	4,578	5.8
Dundee Twp - 5310	1,634.25	1,828.41	1,822.64	1,910.84	1,976.97	1,627.62	2,086.48						1,841.03	12,887	5.7
Elgin City - J	211.01	126.32	184.01	155.55	167.59	273.66	315.68						204.83	1,434	4.8
Elgin City - 5310	6,109.03	5,716.75	6,046.69	5,561.37	5,698.38	5,421.22	5,052.28						5,657.96	39,606	5.3
Elgin Twp - J	88.00	48.40	74.80	88.00	83.60	22.00	79.20						69.14	484	4.4
Elgin Twp - 5310	-	-	34.52	36.72	7.60	-	-						11.26	79	6.6
Geneva City - J	28.44	37.92	31.60	28.44	150.68	63.54	80.60						60.17	421	2.0
Geneva City - 5310	363.36	479.83	362.62	580.63	277.44	173.81	79.03						330.96	2,317	4.8
Kane DOT - J	1,631.78	1,897.04	3,138.31	2,912.35	2,345.12	1,765.18	1,880.13						2,224.27	15,570	7.8
Kane DOT - 5310	153.28	100.80	91.74	222.59	199.48	212.40	138.05						159.76	1,118	10.4
Kane VA - ARP	-	-	-	-	-	9.62	4.81						2.06	14	4.8
South Elgin - J	21.31	27.80	31.61	30.48	34.29	24.10	8.75						25.48	178	1.8
South Elgin - 5310	1,926.80	1,763.52	2,158.11	1,992.91	1,932.44	1,520.90	1,301.72						1,799.49	12,596	5.4
St. Charles City - 5310	1,356.47	1,369.08	1,407.50	1,394.78	1,299.32	1,014.73	1,191.63						1,290.50	9,034	4.3
St. Charles Twp - J	-	-	-	-	-	-	-						-	-	#DIV/0!
St. Charles Twp - 5310	189.45	193.46	181.94	293.86	299.17	211.28	143.81						216.14	1,513	7.3
Total Miles - 2023	25,949.37	25,278.17	28,653.58	26,259.19	26,859.14	23,950.40	22,899.37	-	-	-	-	-	25,692.75	179,849	5.1
Total Miles - 2022	32,049.5	34,100.6	40,451.8	24,981.3	24,067.8	23,249.4	21,674.2	24,610.5	24,304.3	20,822.6	24,517.3	23,272.7	26,509	318,102	5.7
% Change	-24%	-35%	-41%	5%	10%	3%	5%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	-29%		
Avg Trip Length	5.1	5.3	5.3	5.3	5.1	4.9	5.1	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	5.1		

Current Year:

2023

Program Cost 2023

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	172,045.67	166,995.86	182,835.67	189,480.64	205,190.80	249,285.59	232,119.76						199,707.71	1,397,953.99
Taxi Operations	51,678.61	50,145.27	61,732.41	50,693.59	49,933.17	57,259.56	62,910.95						54,907.65	384,353.56
Total Gross Cost - 2023	223,724.28	217,141.13	244,568.08	240,174.23	255,123.97	306,545.15	295,030.71	-	-	-	-	-	148,525.63	1,782,307.55
Fares	25,920.50	24,227.25	26,867.00	25,366.25	23,925.25	19,585.50	18,359.25						23,464.43	164,251.00
Adjustment-KVAH (not funded by FED & Local Share)	-	-	-	-	-	123.47	62.28						92.88	185.75
Net Cost (Less Fares)	197,803.78	192,913.88	217,701.08	214,807.98	231,198.72	286,836.18	276,671.46	-	-	-	-	-	134,827.76	1,617,933.08
Federal Share	98,901.89	96,456.94	108,850.54	107,403.99	115,599.36	143,418.09	138,335.73	-	-	-	-	-	67,413.88	808,966.54
County Subsidy	21,111.13	21,111.13	21,111.11	21,111.11	21,111.10	21,111.10	21,111.10						21,111.11	147,777.78
PACE Subsidy	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Net Cost to Sponsors	77,790.76	75,345.81	87,739.43	86,292.88	94,488.26	122,306.99	117,224.63	-	-	-	-	-	55,099.06	661,188.76
% Fares	12%	11%	11%	11%	9%	6%	6%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	11%	
% Federal	44%	44%	45%	45%	45%	47%	47%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	44%	
% County	9%	10%	9%	9%	8%	7%	7%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	10%	
% Sponsors	35%	35%	36%	36%	37%	40%	40%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	35%	
% Pace Subsidy	0%	0%	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0%	
Total Gross Cost - 2022	187,882.39	161,251.53	200,064.35	205,886.11	184,599.26	161,147.13	194,121.28	191,491.50	163,380.47	144,043.59	179,335.26	172,400.43	178,800.28	2,145,603.30
% change	19%	35%	22%	17%	38%	90%	52%	-100%	-100%	-100%	-100%	-100%		

Sponsor Cost 2023

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$3,318.71	\$2,162.28	\$3,187.55	\$3,050.47	\$3,667.70	\$6,172.24	\$5,834.21						\$27,393.16	1,360	\$20.14
Aurora Twp	\$27,388.78	\$27,260.54	\$30,298.52	\$26,517.79	\$31,180.75	\$40,447.26	\$36,963.62						\$220,057.26	12,680	\$17.35
Batavia (City & TWP)	\$4,554.80	\$3,957.78	\$4,974.02	\$5,207.97	\$6,235.58	\$9,529.36	\$8,773.88						\$43,233.39	2,209	\$19.57
Big Rock Twp - 5310	\$0.00	\$48.12	\$85.70	\$0.00	\$56.07	\$0.00	\$213.53						\$403.42	9	\$44.82
Blackberry Twp - 5310	\$95.29	\$126.62	\$146.79	\$169.54	\$171.10	\$23.27	\$86.61						\$819.22	69	\$11.87
Campton Twp - 5310	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00						\$0.00	-	#DIV/0!
Dundee Twp	\$6,554.70	\$7,089.90	\$7,427.60	\$8,408.88	\$9,772.99	\$12,170.89	\$13,413.13						\$64,838.09	3,060	\$21.19
Elgin City	\$18,692.68	\$17,089.08	\$18,722.80	\$18,465.73	\$20,090.08	\$28,252.15	\$26,680.20						\$147,992.72	7,748	\$19.10
Elgin Twp	\$268.53	\$147.56	\$330.36	\$414.59	\$351.70	\$123.36	\$445.40						\$2,081.50	122	\$17.06
Geneva City	\$1,150.51	\$1,475.08	\$1,180.20	\$1,887.25	\$1,469.49	\$1,359.12	\$984.31						\$9,505.96	694	\$13.70
Kane DOT	\$5,394.52	\$6,010.77	\$9,834.26	\$10,011.35	\$9,133.54	\$10,296.21	\$10,571.27						\$61,251.92	2,109	\$29.04
Kane VA	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$115.00	\$57.85						\$172.85	3	\$57.62
South Elgin	\$5,658.86	\$5,278.60	\$6,618.04	\$6,559.75	\$6,730.62	\$7,685.80	\$6,475.64						\$45,007.31	2,424	\$18.57
St. Charles City	\$4,166.23	\$4,143.90	\$4,395.47	\$4,661.39	\$4,616.20	\$5,218.81	\$5,996.62						\$33,198.62	2,125	\$15.62
St. Charles Twp	\$547.15	\$555.58	\$538.12	\$938.17	\$1,012.44	\$1,036.99	\$759.50						\$5,387.95	207	\$26.03
Total Cost - 2023	\$77,790.76	\$75,345.81	\$87,739.43	\$86,292.88	\$94,488.26	\$122,315.46	\$117,255.77	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$661,228.37	34,819	\$18.99
Total Cost - 2022	\$73,098.57	\$59,263.89	\$77,069.30	\$79,878.18	\$69,570.63	\$51,855.02	\$68,762.21	\$66,079.83	\$52,725.04	\$43,541.00	\$60,879.21	\$58,139.92	\$760,862.80	55,855	\$13.62
% change	6%	27%	14%	8%	36%	136%	71%	-100%	-100%	-100%	-100%	-100%			

Current Year:

2023

Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2023	444	468	445	444	458	441	409						444	3,109
Distinct Riders - 2022	387	430	496	477	452	466	432	458	483	449	482	447	455	4,377
% Change	13%	8%	-11%	-7%	1%	-6%	-6%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	1%	
Riders terminated per month	-	21	1	3	1	2	2	4					4	
Riders added per month	60	20	45	47	39	61	28	79					47	
Registered Riders - 2023	8,538	8,537	8,581	8,625	8,663	8,722	8,748	8,823	8,823	8,823	8,823		8,655	
Registered Riders - 2022	7,985	8,029	8,068	8,120	8,163	8,216	8,250	8,300	8,362	8,386	8,373	8,478	8,228	
% Change	6%	6%	6%	6%	6%	6%	6%	6%	5%	5%	5%	100%	6%	

Ride in Kane Complaint Data - July 2023 - September 2023

Month/YR	Complaint Total	Trip Total	% of Complaints	Category Type	Total*
Jul-23	22	4,517	0.49%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	8
				No Show	2
				Poor Routing	1
				Scheduler/Dispatcher Discourtesy	1
				Trip Scheduled Wrong	2
				Other (1 Commendation)	8
				Total	22
Aug-23	21	5,196	0.40%	Boarding/Alighting Issues	1
				Busy Phone Lines	0
				Driver Discourtesy	1
				Early Arrival	0
				Late Arrival	5
				No Show	2
				Poor Routing	5
				Scheduler/Dispatcher Discourtesy	1
				Trip Scheduled Wrong	3
				Other (1 Commendation)	3
				Total	21
Sep-23	25	5,067	0.49%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	4
				No Show	4
				Poor Routing	4
				Scheduler/Dispatcher Discourtesy	4
				Trip Scheduled Wrong	0
				Other (4 Commendations)	9
				Total	25

*Investigation may conclude allegations were unfounded

*11/16/23 gs

Ride-In-Kane July 2023 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	4	CS0026381	CS
		CS0024508	SE
		CS0023614	LM
		CS0025925	DD
Batavia	5	CS0024594	KD
		CS0023749	KD
		CS0024592	KD
		CS0025548	KD
		CS0023639	KD
Blackberry Township	0	-	-
Dundee	0	-	-
City of Elgin	7	CS0025476	DL
		CS0024955	MJ
		CS0026309	MJ
		CS0026111	SA
		CS0026112	SA
		CS0026288	SB
		CS0024600	TM
Elgin Township	0	-	-
Geneva	3	CS0023352	PT
		CS0026173	PT
		CS0023354	PT
Kane County DOT	1	CS0025329	DA
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	2	CS0023323	GN
		CS0024867	VC

*11/16/23 gs

Ride-In-Kane August 2023 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	6	CS0028732	ASQ
		CS0029792	ML
		CS0029752	RP
		CS0029683	GT
		CS0028587	VD
		CS0027771	SC
Batavia	2	CS0028504	EL
		CS0028498	EL
Blackberry Township	0	-	-
Dundee	1	CS0030367	CJ
City of Elgin	7	CS0030415	WH
		CS0029431	BL
		CS0028858	RB
		CS0028847	RB
		CS0028634	SS
		CS0027999	MJ
		CS0027085	PUF
Elgin Township	0	-	-
Geneva	0	-	-
Kane County DOT	4	CS0027315	AC
		CS0026823	Anonymous
		CS0029906	SN
		CS0029692	PL
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	1	CS0028256	CC

*11/16/23 gs

Ride-In-Kane September 2023 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	11	CS0032075	ASQ
		CS0033856	GT
		CS0033797	TB
		CS0033789	TB
		CS0032143	ASQ
		CS0031524	SC
		CS0031123	TB
		CS0030883	SC
		CS0030841	SC
		CS0030832	SC
CS0030755	ASQ		
Batavia	0	-	-
		-	-
		-	-
		-	-
Blackberry Township	0	-	-
Dundee	2	CS0033261	CJ
		CS0034014	AA
City of Elgin	7	CS0034042	MJ
		CS0034019	FD
		CS0033281	WL
		CS0031647	MJ
		CS0031645	MJ
		CS0034043	MJ
		CS0031196	SS
Elgin Township	0	-	-
Geneva	0	-	-
Kane County DOT	5	CS0033895	PL
		CS0033870	PL
		CS0033345	SN
		CS0031861	HT
		CS0031467	SN
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

*11/16/23 gs

Ride-In-Kane Ridership Growth from 2022 to 2023

Month	2019 Trips	2020 Trips	2021 Trips	2022 Trips	2023 Trips	Dif from prev. year
Jan	6,739	7,835	3,408	4,075	5,132	1,057
Feb	7,302	7,627	3,343	4,403	4,795	392
Mar	7,734	5,388	4,004	5,105	5,409	304
Apr	8,028	2,275	4,324	5,089	4,996	-93
May	8,012	2,864	4,353	4,920	5,280	360
Jun	6,764	3,231	4,258	4,656	4,849	193
Jul	7,430	3,264	4,332	4,493	4,517	24
Aug	7,580	3,304	4,427	4,967	5,196	229
Sep	7,562	3,386	4,527	4,865	5,067	202
Oct	8,222	3,680	4,729	4,670		-4,670
Nov	6,990	3,086	4,589	4,843		-4,843
Dec	7,092	3,334	4,683	4,645		-4,645
Avg.	7,455	4,106	4,248	4,728		-958
SUM	89,455	49,274	50,977	56,731	45,241	11,490

Ride-In-Kane October 2022 to Aug 2023 Productivity Data

Month	Bus, Taxi and TNC Trips	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi	Cost Per Trip TNC
Oct-22	4,670	1.63	\$38.65	\$48.78	
Nov-22	4,843	1.68	\$38.15	\$48.40	
Dec-22	4,645	1.65	\$38.73	\$53.31	\$41.29
Jan-23	5,132	1.68	\$42.78	\$52.73	\$38.40
Feb-23	4,795	1.68	\$43.34	\$51.39	\$38.52
Mar-23	5,409	1.62	\$43.67	\$53.63	\$35.03
Apr-23	4,996	1.58	\$45.51	\$51.33	\$30.09
May-23	5,280	1.57	\$45.55	\$50.60	\$30.14
Jun-23	4,849	1.54	\$70.07	\$44.78	\$34.39
Jul-23	4,517	1.47	\$69.35	\$49.10	\$34.07
Aug-23	5,196	1.66	\$60.98	\$51.30	\$36.57
Sep-23	5,067	1.48			
Average	4,950	1.60	\$48.80	\$50.49	\$35.39

Ride-In-Kane On-time Performance Comparison between Bus, Taxi and TNC

30-Minute Window

Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	TNC Trips	TNC OTP	Bus, Taxi and TNC OTP
Oct-22	3,617	90.38%	1,053	97.91%			92.08%
Nov-22	3,715	94.35%	1,128	96.99%			95.07%
Dec-22	3,766	94.21%	867	97.00%	12	100.00%	94.75%
Jan-23	4,085	96.13%	959	97.50%	88	100.00%	95.67%
Feb-23	3,761	97.23%	931	97.85%	103	100.00%	97.35%
Mar-23	4,141	97.03%	1,025	96.68%	243	100.00%	97.12%
Apr-23	3,893	98.23%	868	97.24%	235	100.00%	98.14%
May-23	4,190	98.59%	877	97.26%	213	100.00%	98.43%
Jun-23	3,436	98.89%	1,281	95.24%	132	99.24%	97.92%
Jul-23	3,109	98.52%	1,174	95.91%	234	99.15%	97.87%
Aug-23	3,967	98.74%	915	98.14%	314	97.77%	98.58%
Sep-23	3,896	98.90%	887	98.53%	284	99.65%	98.88%
Average	3,798	96.12%	997	97.07%	186	99.89%	96.82%

Ride-In-Kane On-time Performance Comparison between Bus, Taxi and TNC

15-Minute Window (For Reference)

Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	TNC Trips	TNC OTP	Bus, Taxi and TNC OTP
Oct-22	3,617	82.97%	1,053	92.69%			85.16%
Nov-22	3,715	89.39%	1,128	93.53%			90.36%
Dec-22	3,766	89.51%	867	92.16%	12	100.00%	90.03%
Jan-23	4,085	92.80%	959	93.74%	88	97.73%	93.06%
Feb-23	3,761	94.20%	931	93.56%	103	99.03%	94.18%
Mar-23	4,141	94.40%	1,025	93.17%	243	100.00%	94.42%
Apr-23	3,893	95.76%	868	94.12%	235	99.57%	95.66%
May-23	4,190	96.23%	877	93.39%	213	99.06%	94.80%
Jun-23	3,436	96.62%	1,281	92.51%	132	96.97%	95.48%
Jul-23	3,109	95.85%	1,174	92.50%	234	97.44%	94.84%
Aug-23	3,967	95.24%	915	96.94%	314	96.18%	95.59%
Sep-23	3,896	96.38%	887	96.62%	284	98.59%	96.55%
Average	3,798	93.28%	997	93.74%	186	98.46%	93.34%

*11/20/23 gs