WILLIAM CATCHING-Council Chair KATIE MEYER—Council Vice Chair STEPHANIE NORWOOD—Council Vice Chair



41W011 Burlington Road St. Charles, IL 60175

Phone: 630-762-2600 Fax: 630-584-5265

RIDE IN KANE SPONSORS

Association for Individual Development

Aurora Township

Batavia Township

Big Rock Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Kane County

Pace Suburban Bus

Village of Pingree Grove

St. Charles Township

Senior Services Associates

Rutland Township

Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

Meeting Agenda Tuesday, September 9, 2025

In-Person Kane County Government Center Auditorium 719 S. Batavia Avenue, Building A, Geneva 60134

I. Opening Of Meeting

A. Call to Order/Roll Call
II. Reports
A. RTA CAB Update
III. Other Business
A. Election of Officers
IV Public Comment

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

The next meeting of the Kane County Paratransit Coordinating Council will be held Tuesday, December 2, 2025 at 9:00 am

Kane County Government Center Auditorium 719 S. Batavia Avenue, Building A, Geneva 60134

WILLIAM CATCHING-Council Chair KATIE MEYER—Council Vice Chair STEPHANIE NORWOOD—Council Vice Chair



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St. Charles Township

Senior Services Associates

Rutland Township

Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC) MEETING MINUTES June 3, 2025

In Attendance:

John West, Batavia Township Kurt Nika, Kane County DOT Janet Harris, Kane County DOT Brygette Lopez, Kane County DOT Gary Scott, PACE Julio Leal, RTA Lauren Tredup, South Elgin Ron Johnson, St. Charles Township Ruth Rottmann, Campton Township Jennifer Fox, City of Batavia Claudia Franco, Elgin Township Jeanne Chybik, Blackberry Township Jeanne Fornari, City of Geneva Heidi Files, Kane County DOT Melissa Wilmot, Aurora Township Jocelyn Lopez, Pace

The meeting was called to order at 9:05 a.m. Brygette Lopez completed a roll call. A motion for approval made by Bill Catching to approve the March 4, 2025 meeting minutes. Minutes were approved after a motion by Bill Catching and seconded by Ron Johnson.

II. REPORTS:

RTA CAB Overview

RTA CAB updates was skipped due to Jackie Forbes not on the committee, updates will be given on the next meeting when we have a board member.

Kane County Update

Janet provided an update for Kane County. Starting 2025 all sponsors should make checks payable to KDOT for the sponsor invoice. For calendar year 2025, Pace is providing a 50% subsidy for operating costs, up to \$2.2 Million for the Ride in Kane program. County staff is investigating ways to expand service areas while maintaining lower sponsor costs.

The Section 5310 Call for Projects Presentation was on May 22nd, Heidi Files and Kurt Nika presented to the RTA.

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Kane County Update

Janet Harris met with potential community partners to encourage joining Ride in Kane as a sponsor. On January 28^{th,} Janet met with Waubonsee College, who expressed interest in offering transportation to their Aurora-based students who attend the Sugar Grove campus. They decided to transport their students on their own. Janet also attended an event at a resource fair on April 25th, at Elgin Community College "Thriving After 55" (flyer provided).

Janet Harris reminded all sponsor to utilize Laserfiche, it is available to all sponsors and residents of Kane County. This is a document management system that is very secure for sensitive information. Ride in Kane registrations and eligibility documents are saved and filed more securely. Sponsors and residents can now go online to fill out their registration form. Sponsors are encouraged to utilize this tool, but also have the option to process paper form registrations.

KDOT strongly encourages sponsors to promote Ride in Kane. If anyone knows of any outreach events opportunities, please reach out to the RIK Program Manager.

Janet welcomed Heidi Files as the new Chief of Planning and Programming for Kane County Division of Transportation.

Heidi gave an update about the Section 5310 application to the RTA for the next 2 years of funding. County staff feels they will be awarded some 5310 funds for Ride in Kane in the RTA's next 5310 program. There was some discussion about the fiscal cliff that the RTA and Transit Service Boards are currently facing, and about the uncertainty of future Pace subsidies for the Ride in Kane program. The County is following the state legislators and the development of solutions to the fiscal cliff.

Janet updated new staff changes, John West, supervisor for Batavia Township. Shefali Shah, supervisor for Dundee Township. Vern Tepe, supervisor for Elgin Township.

Other Business:

None.

Public Comment:

None

A motion to adjourn was made by Bill Catching, second by Claudia Franco. The meeting was adjourned at 9:12 am until September 9, 2025.

WILLIAM CATCHING-Council Chair KATIE MEYER—Council Vice Chair STEPHANIE NORWOOD—Council Vice Chair



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St. Charles Township

Senior Services Associates

September 9, 2025

KCPCC and Ride in Kane Sponsor Subcommittee nominations

The KCPCC Bylaws require nomination and election of to fill the vacancy of Vice-Chair.

The Kane County Paratransit Coordinating Council Bylaws state:

IV. 1 Officers and Terms of Office The Officers of the Council shall be as follows:

Chair

Two (2) Vice-Chairs

The term of each officer shall be one year. Officers may serve multiple terms

To remain consistent with the Bylaws, nomination and election of officers must take place at the next regular meeting on September 9, 2025.

William Catching—Council Chair Stephanie Norwood—Vice Chair 1 Vacancy—Vice Chair

Staff requested nominations for the slate of officers through the distribution of the agenda packet and requests any additional nominations are brought forth at the meeting. After the nominees are announced, the Council will hold an election of the officers.

Ride in Kane Universal Trip Program

Discussion

September 9, 2025



Universal Trip Program

- One set of trip parameters for all riders in Kane County
- Pace operates service (bus, van & taxis)
- Universal program funding scenario assumptions:
 - Pace provides 50% subsidy for operating costs
 - 5310 funds ~ 25%-40% operating costs
 - Sponsors responsible for covering any funding gaps



Universal Trip Program Benefits

- All eligible residents would have equal access to services
- Improved rider experience
- Reduced risk of inconsistent services
- Improved call center efficiency
- Streamlined administration
- Strengthened federal grant applications
- Similar service design to Lake & McHenry Counties



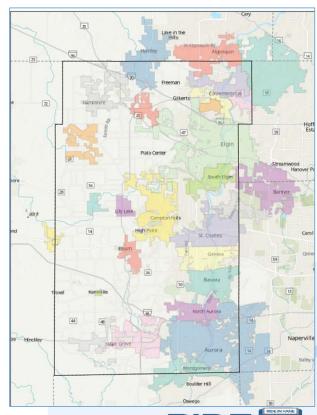


Current Program

- Trips for seniors (65+) & people with disabilities
- Coverage varies:
 - All trips vs. medical/work only
 - Subscription vs. none
 - Inside vs. outside Kane municipalities
- May 2025 (all sponsors):
 - 5,006 trips total; 277 (5.5%) outside Kane or Kane municipalities

Proposed Universal Program (discussion only)

- Equal access for all eligible Kane County residents
 - (seniors & people with disabilities)
- All trips Work, medical, & other
- Origin/Destination –Trips within Kane County, and destinations within a municipality with boundaries in Kane County
- Sponsor contributions capped by existing agreements (necessary for program viability)
- County covers non-sponsored trips within budget





Option: Pace Manages Rider Registration

Centralized Rider Database

- Already provided by Pace for McHenry & Lake Counties
- One registration number for all Kane County residents

Rider Registration Process

- Riders call Pace directly
- Provide eligibility info: name, DOB, address, emergency contact, RTA fare card #, etc.

Benefit

- Reduces administrative responsibilities for sponsors
- Consistent for all Kane County residents one call number



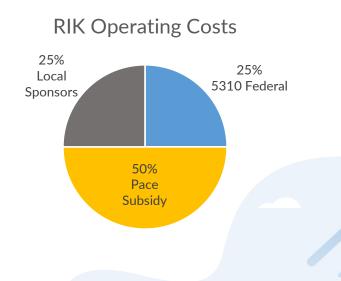
No Program Growth Scenario

Assumes 50% Pace Subsidy + existing 5310 allocation

Now through April 2026

Monthly Operating costs:

- 50% Pace subsidy → ~\$133K/month
- ~25% Federal 5310 funds \rightarrow \$67K/month
- ~25% Local sponsor share → ~\$67K/month





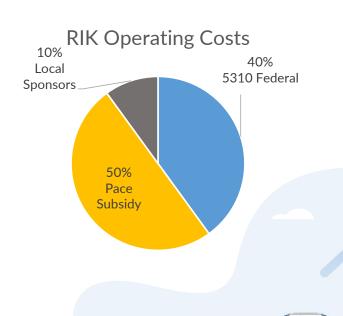
No Program Growth Scenario

Assumes 50% Pace subsidy + NEW 5310 allocation

May 2026 - April 2028

Operating costs:

- 50% Pace subsidy → ~\$133K/month
- ~40% 5310 funds → \$107K/month
- ~10% Local sponsors → ~\$26K/month





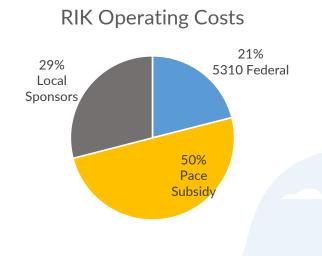
20% Program Growth Scenario

Assumes 50% Pace subsidy + existing 5310 allocation

January 2026 through April 2026

Operating costs:

- 50% Pace subsidy → ~\$160K/month
- ~21% Federal 5310 funds \rightarrow \$67K/month
- ~29% Local sponsor share → ~\$93K/month





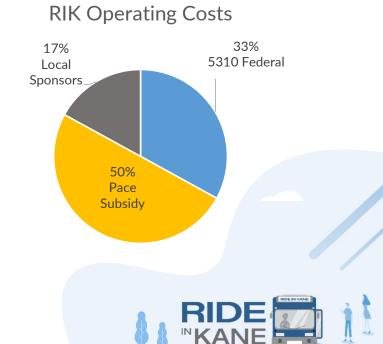
20% Program Growth Scenario

Assumes 50% Pace subsidy + NEW 5310 Allocation

May 2026 - April 2028

Operating costs:

- 50% Pace subsidy \rightarrow ~\$133K/month
- \sim 33% 5310 funds \rightarrow \$107K/month
- ~17% Local sponsors → ~\$53K/month



No Changes at this Time

- Kane/Pace available to answer questions, provide data, meet with sponsors
- Revisit in October/November once Pace's draft budget available
- Consider changes at December 2, KCPCC, for implementation in 2026



Proposed Universal Program

Discussion

Other ideas to simplify/consolidate the

program?



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Village of Pingree Grove

St. Charles Township

Senior Services Associates

Rutland Township

Village of South Elgin

Ride In Kane Sponsor Committee

Meeting Agenda Tuesday, September 9, 2025 Immediately following the KCPCC Meeting

In-Person

Kane County Government Center Auditorium 719 S. Batavia Avenue, Building A, Geneva 60134

I. Opening Of Meeting

A. Call to Order/Roll Call B. Approval of Meeting Minutes from June 3, 2025	
II. Ride in Kane Program Status Report	
A. 5310 Budget Report/Billing	Gary Scott
A. RTA Updates	Julio Leal
IV. Public Comment	

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

The next meeting of the Kane County Paratransit Coordinating Council will be held Tuesday, December 2, 2025 at 9:00 am

at

Kane County Government Center Auditorium 719 S. Batavia Avenue, Building A, Geneva 60134

WILLIAM CATCHING-Council Chair KATIE MEYER—Council Vice Chair STEPHANIE NORWOOD—Council Vice Chair



Ride In Kane Sponsor Committee

MEETING MINUTES June 3, 2025

41W011 Burlington Road St. Charles, IL 60175

Phone: 630-584-1170 Fax: 630-584-5265

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Village of Pingree Grove

St. Charles Township

Senior Services Associates

Rutland Township

Village of South Elgin

In Attendance:

John West, Batavia Township Kurt Nika, Kane County DOT Janet Harris, Kane County DOT Brygette Lopez, Kane County DOT Gary Scott, PACE Julio Leal, RTA Lauren Tredup, South Elgin Ron Johnson, St. Charles Township Ruth Rottmann, Campton Township Jennifer Fox, City of Batavia Claudia Franco, Elgin Township Jeanne Chybik, Blackberry Township Jeanne Fornari, City of Geneva Heidi Files, Kane County DOT Melissa Wilmot, Aurora Township Jocelyn Lopez, Pace

The meeting was called to order at 9:12 a.m. by Bill Catching. Brygette Lopez completed a roll call. A motion for approval made by Bill Catching, to approve the March 4, 2025 meeting minutes were approved after a motion by Ron Johnson, second by John West.

II. REPORTS:

5310 and JARC Budget Report:

Janet Harris reviewed and summarized the Section 5310 grant. Harris pointed out the grant totals for Section 5310 funding and how long the funding will last. The quarterly reports were also reviewed.

The Ride in Kane program is currently being subsidized with 5310 grant phase 19 & 20 funds. The County has been awarded \$2.5 million for this phase. In February 2024, the initial start of the grant spend down started. The average monthly spenddown is \$133K. The ending balance is 1 million that should last until October 2025. The County has not yet received a Pace invoice for March 2025.

Janet Harris did not update the sponsor costs due to changes in the invoice procedures. The Ride in Kane January 2025 total rides was 5,035. February total rides were 4,676. The grand total for YTD is 9,709. The average trip length from January to February 2025 is 5 miles. Blackberry Township, and Pingree Grove had the longest average trip length over 10 miles among all sponsors. Total mileage for January to February is 48,392.

The YTD program and sponsor costs totals are as follows: Gross costs for RIK is \$3.8M, fares collected \$268K, County subsidy \$170K, federal share \$1.6M, net cost to sponsor \$1.3M.

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II. REPORTS:

5310 and JARC Budget Report:

Program performance was reviewed. Overall on-time performance is at 99.42% for bus & taxi. Janet updated the reports for distinct riders and registered riders. Ride in Kane currently has 9,592 registered riders. In terms of growth, 30 new riders were added in January 2025, 23 in February, 94 in March, and 37 in April. On average, approximately 405 distinct riders make use of the program each month.

Registration and Ridership Reports and Customer Complaint:

Gary Scott summarized his ridership growth reports for January to March 2025. January rides totaled 5,035, February 4,676, and March 5,085. On-time performance follows a 30 minute window. The bus on time performance (OTP) average is 98.79%, taxi is 98.00% and Transportation Network Companies (TNC) is at 99.75%. Riders are being picked up on-time and this is reflected on the reports.

Gary Scott summarized the complaint reports. There was 16 complaints total in January, the highest percent of complains were in late arrival. In February there were 16 total complaints, 6 related to late arrival. March had 9 total complaints with 1 commendation, 3 were related to no show.

The highest number of complaints in January were from Kane County DOT 5 complaints, City of Elgin and Aroura Twp. tied at 3. Numbers can be higher if complaints were made through email. In February the highest number of complaints are as follows: KDOT had 6 complaints, Blackberry 3, City of Elgin and Dundee both had 2. For March the number of complaints was 2 for AID, Aurora, and the City of Elgin.

Gary reports that ridership has been increasing, although November through December 2024 the numbers were down due to weather. Pace is working with contractors to improve late trips.

Gary introduced Jocelyn Lopez, Community Relations Representative.

Gary from Pace shared that Pace and KDOT have been discussing the possibility of consolidating Ride in Kane under one funding source, with the County serving as the lead agency. He explained that this model, already in place in Lake and McHenry Counties, simplifies program administration by streamlining billing, reducing confusion caused by varying sponsor parameters, and lessening the burden on both riders and the Pace call center, where high turnover can create errors. Gary asked the Committee to begin considering a transition where KDOT would operate the service with one funding source and a universal set of parameters.

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III. OTHER BUSINESS:

Registration and Ridership Reports and Customer Complaint:

Lauren Tredup from the Village of South Elgin expressed full support for the change, noting that with limited staff capacity, her municipality has struggled to manage the program. Heidi asked how sponsors remain involved in counties that have adopted universal parameters. Gary responded that in McHenry County, for example, the County Board Transportation Committee makes the decisions regarding transportation services while Pace serves solely as the operator, covering 50% of costs.

Blackberry Township shared that with very limited funding, they currently only allow medical trips within ten miles. Gary explained that whether sponsors continue to be billed or whether the County would incur the costs would depend on the structure chosen. Heidi emphasized that these were still hypothetical discussions, as the County is facing a \$30 million operating deficit and cannot easily take on additional costs. However, she noted that conversations with Pace have included the idea of universal parameters—such as covering medical and grocery trips for seniors and persons with disabilities—where sponsor-level costs would be eliminated, Pace would cover 50% of the costs, and RTA Section 5310 funds would cover the remaining 50%. She also pointed out that the County recently submitted a Section 5310 application requesting \$1.6 million per year and that projections will be needed to evaluate the financial impact of more inclusive parameters.

Janet noted that with Pace's \$2.2 million subsidy, this is a good time to begin conversations about parameter changes since sponsors are currently receiving zero-dollar invoices due to subsidy allocations. Heidi added that sponsors should continue budgeting for their financial commitments during this transition period and hold on to unused funds until decisions are made. She emphasized the importance of hearing directly from sponsors as discussions move forward. John West from Batavia Township, new to the program, mentioned that their budget is very small and acknowledged the challenges created by differing parameters and invoicing. Jennifer Fox from the City of Batavia asked if riders would register with the County under the new model, and Gary confirmed that they would, similar to McHenry County, and assured that Pace monitors drawdowns for each program.

Janet pointed out that Aurora Township and the City of Elgin are good models for sponsor parameters. Bill Catching from Aurora Township stated that he would not support lowering Aurora's sponsor parameters to match smaller sponsors, especially given Aurora Township's dual role as both a major sponsor and a transit provider.

In conclusion, the Committee discussed the benefits of a County-led model for simplifying program management and improving the rider experience but acknowledged that financial concerns, sponsor input, and the need for projections remain key factors before any changes can be made. The next steps will include gathering feedback from sponsors, conducting financial projections, and continuing conversations with Pace and RTA in light of the County's fiscal challenges and the recently submitted Section 5310 application.

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III. OTHER BUSINESS:

RTA Updates:

Julio Leal provided updates for the RTA. General Assembly Outcome: The General Assembly adjourned without passing transit system funding or reform. Efforts to avoid fiscal shortfalls and service cuts continue. The RTA is working with Service Boards to develop a 2026 regional budget based only on assured funding, balancing diverse regional interests toward consensus.

Travel Information Action Plan. The RTA released its 2025 Travel Information Action Plan, a three-year roadmap to enhance transit communication and rider experience. Key improvements include expanded real-time information by end of 2025, standardized interagency info in 2026, and upgraded digital infrastructure with accurate real-time updates by 2027.

2025 Transit Capital Funding Report. The RTA's report highlights a \$30 billion backlog in transit repairs, with 25% of assets past their useful life. Achieving a state of good repair requires \$4 billion in annual capital investment over 20 years. The system faces a projected \$771 million annual operating budget gap in 2026, driven by historic underfunding and changing travel patterns.

RTA Rider Survey Findings. The Winter 2025 survey of 1,500 riders showed strong overall satisfaction but identified public safety as a concern. Riders prioritize clean, well-lit, and monitored spaces and support increased transit funding over governance reforms to improve service frequency, reliability, and coverage.

Public Comment on Capital Allocation Update. The RTA is soliciting public feedback through June 13, 2025, on proposed updates to its performance-based capital allocation process for CTA, Metra, and Pace. Changes include implementing withholding mechanisms, adjusting performance metrics, and redistributing withheld funds to better align capital investments with regional goals.

Access Pilot Program Extension. The Access Pilot Program, originally ending July 31, 2025, has been extended to January 31, 2026. New applicants will receive cards expiring in January 2026, while current cardholders with July 2025 expiration dates may continue using their cards without renewal. Metra conductors will honor both expiration dates.

IV. Public Comment:

None.

A motion to adjourn was made by Bill Catching. Ron Johnson approved, second by Jennifer Fox. The meeting was adjourned at 10:14 am until September 9, 2025.

Grant Totals for Phases 19 & 20 (Federal Portion)

	5310
Beginning balance	\$ 2,500,000.00
Feb '24	(31,316.46)
Mar '24	(100,793.30)
Apr '24	(102,954.42)
May '24	(105,538.18)
Jun '24	(94,461.29)
Jul '24	(86,508.79)
Aug '24	(123,460.11)
Sep '24	(132,845.63)
Oct '24	(145,725.19)
Nov '24	(132,996.36)
Dec '24	(129,175.69)
Jan '25	(139,112.19)
Feb '25	(131,511.78)
Mar '25	(67,805.30)
Apr '25	(70,674.22)
May' 25	(67,692.16)
Ending balance	\$ 837,428.93
Monthly Average	108,750.31
Projected months left	7.70

2025 Cost Per Sponsor

Batavia (City & Village of Kane County Vet. Totals (With Sponsor Aurora TWP TWP) Dundee TWP City of Elgin City of St. Charles AID South Elgin Elgin TWP Kane County Blackberry TWP Campton TWP Big Rock TWP St. Charles TWP City of Geneva Pringree Grove Adm. Hospital Pace subsidy Pace/County) Miles/Cost per mile	
January Rides 1,887 275 358 1,137 340 213 269 4 273 43 2 0 2 169 58 5 5,035 5,035 Cost 46,175.51 7,020.65 11,208.73 34,526.25 10,188.13 6,672.65 6,764.09 104.49 8,725.03 1,479.84 70.96 0.00 67.20 4,121.78 1,986.83 147.41 1,925.95 \$ 278,519.10 24,932.57 Cost per ride \$ 24.47 \$ 25.53 \$ 31.31 \$ 30.37 \$ 29.97 \$ 31.33 \$ 25.15 \$ 26.12 \$ 31.96 \$ 34.41 \$ 35.48 #DIV/0! \$ 33.60 \$ 24.39 \$ 34.26 \$ 29.48 \$ 55.32 \$ 11.17	_
February Rides 1,765 216 316 1,054 372 197 258 5 247 46 - - - 4 132 57 7 4,676 Cost 43,672.82 5,628.50 9,578.16 33,527.41 11,184.86 6,727.43 6,681.91 172,60 7,426.55 1,509.73 0.00 0.00 90.37 3,219.36 2,092.03 331.61 \$ 131,843.34 \$ 263,686.68 23,459.51 Cost per ride \$ 24.74 \$ 26.06 \$ 30.31 \$ 31.81 \$ 30.07 \$ 34.52 \$ 30.07 \$ 32.82 #DIV/0! #DIV/0! \$ 22.59 \$ 24.39 \$ 36.70 \$ 47.37 \$ 56.39 \$ 11.24	
March Rides 1,885 219 374 1,142 367 298 271 2 320 19 - - - 6 118 59 5 5 5,085 Cost \$ 63,603.57 \$ 8,336.31 \$ 17,417.11 \$ 52,143.62 \$ 15,780.09 \$ 12,690.26 \$ 10,423.32 \$ 62.47 \$ 14,365.79 \$ 596.68 \$ - \$ - \$ 224.84 \$ 4,497.49 \$ 32,742.29 \$ 78.96 \$ 67,884.20 \$ 271,379.00 24,838.58 Cost per ride \$ 33.74 \$ 38.07 \$ 46.57 \$ 45.66 \$ 43.00 \$ 42.58 \$ 38.46 \$ 31.24 \$ 44.89 \$ 31.40 #DIV/0! #DIV/0! \$ 37.47 \$ 38.11 \$ 55.50 \$ 15.79 \$ 53.37 \$ 10.93	
April Rides 1948 240 392 1196 368 316 287 3 340 18 0 0 2 118 23 31 5,282 Cost \$ 65,356.18 \$ 10,095.33 \$ 17,138.79 \$ 55,760.86 \$ 16,422.75 \$ 13,402.36 \$ 11,426.12 \$ 15,426.79 \$ 640.60 \$ - \$ - \$ 77.47 \$ 4,461.25 \$ 1,677.30 \$ 687.98 \$ 71,362.12 \$ 284,072.67 25,824.03 Cost per ride \$ 33.55 \$ 42.06 \$ 43.72 \$ 46.62 \$ 44.61 \$ 45.51 \$ 45.52 \$ 45.52 \$ 45.37 \$ 35.99 #DIV/0! #DIV/0! \$ 38.74 \$ 37.81 \$ 72.93 \$ 22.19 \$ 53.78 \$ 11.00	
May Rides 1,918 268 375 1,126 313 238 238 7 329 16 - - 12 12 120 36 10 5,006 Cost 68,260.57 11,121.47 16,769.82 50,564.75 14,492.74 9,400.70 9,241.26 332.23 15,707.28 802.35 - - - 564.43 3,775.82 2,043.00 264.05 \$ 67,956.17 \$ 271,296.64 24,260.61 Cost per ride \$ 35.59 \$ 41.50 \$ 44.72 \$ 44.91 \$ 46.30 \$ 39.50 \$ 38.83 \$ 47.46 \$ 50.15 #DIV/0! #DIV/0! \$ 47.04 \$ 31.47 \$ 56.75 \$ 26.41 \$ 54.19 \$ 54.19 \$ 11.18	
June Rides Cost Cost per ride #DIV/0!]
July Rides Cost Cost per ride #DIV/0!]
Aug Rides Cost Cost #DIV/0! #D]
Sept Rides - Cost \$ Cost per ride #DIV/0!]
Oct Rides Cost Cost per ride #DIV/0! #]
Nov Rides Cost Cost per ride #DIV/0! #]
Dec Rides Cost Cost #DIV/0! #D]
YTD Rides 9,403 1,218 1,815 5,655 1,760 1,262 1,323 21 1,509 142 2 - 26 657 233 58 25,084 123,315.30 YTD Cost \$ 287,068.65 \$ 42,202.46 \$ 72,112.61 \$ 226,522.89 \$ 68,068.57 \$ 48,893.40 \$ 44,536.70 \$ 808.36 \$ 61,651.44 \$ 5,029.20 \$ 70.96 \$ - \$ 1,024.31 \$ 20,075.70 \$ 11,073.45 \$ 1,510.01 \$ 478,305.38 \$ 1,368,954.09 \$ 11.10	
Total Cost per Ride YTD * not an average 30.53 34.65 39.73 40.06 38.68 38.74 33.66 38.49 40.86 35.42 35.48 #DIV/0! 39.40 30.56 47.53 26.03 54.57	
Average # of rides per month 1,880.60 243.60 363.00 1,131.00 352.00 252.40 264.60 4.20 301.80 28.40 0.40 - 5.20 131.40 46.60 11.60 - 5,016.80	
Average Cost per month \$ 57,413.73 \$ 8,440.49 \$ 14,422.52 \$ 45,304.58 \$ 13,613.71 \$ 9,778.68 \$ 8,907.34 \$ 161.67 \$ 12,330.29 \$ 1,005.84 \$ 14.19 \$ - \$ 204.86 \$ 4,015.14 \$ 2,214.69 \$ 302.00 \$ 95,661.08 \$ 273,790.82	

C+	D	2025
COST	Reports	ZUZS

Cost Per Ride

				cnor						Tot	al Cost	Total Co	st nor
	# of ridos	cno	ncor cost	per	nsor cost	Fare	s collected	Tota	al Cost		ride	Total Co Ride YTI	-
	# of rides	_	iisoi cost		iiuc							Muc I II	•
Jan '24	5,035	\$	-	\$	-	\$	24,484.25	\$	24,484.25	\$	4.86		
Feb '24	4,676	\$	-	\$	-	\$	23,091.75	\$	23,091.75	\$	4.94		
Mar '24	5,085	\$	67,884.22	\$	13.35	\$	24,501.00	\$	160,269.44	\$	31.52		
Apr '24	5,282	\$	70,674.19	\$	13.38	\$	25,993.50	\$	167,341.88	\$	31.68		
May '24	5,006	\$	67,956.15	\$	13.57	\$	24,053.00	\$	159,965.30	\$	31.95		
June '24				#	DIV/0!			\$	-	#	DIV/0!		
July '24				#	DIV/0!			\$	-	#	DIV/0!		
Aug '24				#	DIV/0!			\$	-	#	DIV/0!		
Sept '24				#	DIV/0!			\$	-	#	DIV/0!		
Oct '24				#	DIV/0!			\$	-	#	DIV/0!		
Nov '24				#	DIV/0!			\$	-	#	DIV/0!		
Dec '24				#	DIV/0!			\$	-	#	DIV/0!		
YTD	25,084	\$	206,514.56	\$	8.23	\$	122,123.50	\$	535,152.62			\$	21.33
5310 Cos	t per Ride												
						Estin	nated fares						
				spor	nsor cost	base	d on % of	Tota	al Cost (est.	Tot	al Cost		
	# of rides	spo	nsor cost	per	ride	rides	5	fare	s)	per	ride		

5310 Cos	t per Ride																															
						Estim	ated fares					ĺ																				
				spo	nsor cost	based	d on % of	Tota	l Cost (est.	То	tal Cost																					
	# of rides	spo	onsor cost	per	ride	rides		fare	s)	pe	r ride																					
Jan '24	5,035	\$	278,224.38	\$	55.26	\$	24,484.25	\$	580,933.01	\$	115.38																					
Feb '24	4,676	\$	263,023.55	\$	56.25	\$	23,091.75	\$	549,138.85	\$	117.44																					
Mar '24	5,085	\$	271,221.14	\$	53.34	\$	24,501.00	\$	566,943.28	\$	111.49																					
Apr '24	5,282	\$	282,696.79	\$	53.52	\$	25,993.50	\$	591,387.08	\$	111.96																					
May '24	5,006	\$	270,768.58	\$	54.09	\$	24,053.00	\$	565,590.16	\$	112.98																					
June '24				#	DIV/0!		#DIV/0!		#DIV/0!	#	#DIV/0!																					
July '24				#	DIV/0!		#DIV/0!		#DIV/0!	#	#DIV/0!																					
Aug '24				#	DIV/0!		#DIV/0!		#DIV/0!	#	#DIV/0!																					
Sept '24				#	DIV/0!		#DIV/0!		#DIV/0!	#	#DIV/0!																					
Oct '24				#	DIV/0!		#DIV/0!		#DIV/0!	#	#DIV/0!																					
Nov '24				#	DIV/0!		#DIV/0!		#DIV/0!	#	#DIV/0!																					
Dec '24				#	DIV/0!		#DIV/0!		#DIV/0!	#	#DIV/0!																					
YTD	25,084	\$	1,365,934.44	\$	54.45	\$	122,123.50	\$	2,853,992.38				\$ \$	\$:	\$ 11	\$ 113.	\$ 113.7	\$ 113.7	\$ 113.7	\$ 113.7	\$ 113.7	\$ 113.7	\$ 113.7	\$ 113.75	\$ 113.78	\$ 113.78	\$ 113.78	\$ 113.78	\$ 113.78	\$ 113.78	\$ 113.78	\$ 113.78

^{*}Not an average

2025

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	Sponsor Total
AID - 5310	AID	5310	213	197	298	316	238								252	1,262
Aurora Twp - 5310	Aurora Twp	5310	1,887	1,765	1,885	1,948	1,918								1,881	9,403
Batavia City - 5310	Batavia City	5310	262	204	203	227	255								230	1,151
Batavia Twp - 5310	Batavia Twp	5310	13	12	16	13	13								13	67
Big Rock Twp - 5310	Big Rock Twp	5310	-	-	-	-	-								-	-
Blackberry Twp - 5310	Blackberry Twp	5310	43	46	19	18	16								28	142
Campton Twp - 5310	Campton Twp	5310	2	-	-	-	-								0	2
Dundee Twp - 5310	Dundee Twp	5310	358	316	374	392	375								363	1,815
Elgin City - 5310	Elgin City	5310	1,137	1,054	1,142	1,196	1,126								1,131	5,655
Elgin Twp - 5310	Elgin Twp	5310	4	5	2	3	7								4	21
Geneva City - 5310	Geneva City	5310	169	132	118	118	120								131	657
Kane DOT - 5310	Kane DOT	5310	273	247	320	340	329								302	1,509
Kane VA - ARPA	Kane VA	ARPA	5	7	5	31	10								12	58
South Elgin - 5310	South Elgin	5310	269	258	271	287	238								265	1,323
St. Charles City - 5310	St. Charles City	5310	340	372	367	368	313								352	1,760
St. Charles Twp - 5310	St. Charles Twp	5310	2	4	6	2	12								5	26
Rutland Twp - 5310	Rutland Twp	5310	-	-	-	-	1								-	-
Pingree Grove - 5310	Pingree Grove	5310	58	57	59	23	36								47	233
Total Trips - 2025			5,035	4,676	5,085	5,282	5,006	•	-	-	-	ı	-	-	4,856	25,084
Bus			3,970	3,855	4,238	4,276	4,001								3,913	20,340
Taxi			1,065	821	847	1,006	1,005								943	4,744
Total Trips - 2024			5,254	5,432	5,497	5,795	5,845	5,090	5,307	5,358	5,397	5,708	4,915	4742	5,362	64,340
% Change from Year			-4%	-16%	-8%	-10%	-17%	#DIV/0!	-10%							
5310			5,030	4,669	5,080	5,251	4,996	-	-	-	-	1	-	-	5,005	25,026
ARPA			5	7	5	31	10	-	-	-	-	-	-	-	12	58

2025

TRIP MILEAGE

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Sponsor Total	Avg. Trip Length
AID - 5310	1,205.52	1,194.84	1,537.66	1,637.62	1,119.28								1,338.98	6,695	5.3
Aurora Twp - 5310	8,174.77	7,677.72	7,673.53	7,765.75	8,055.23								7,869.40	39,347	4.2
Batavia City - 5310	1,220.86	965.87	969.52	1,163.07	1,295.28								1,122.92	5,615	4.9
Batavia Twp - 5310	38.51	38.10	49.78	45.57	40.09								42.41	212	3.2
Big Rock Twp - 5310	-	-	-	-	-								-	-	#DIV/0!
Blackberry Twp - 5310	267.22	271.15	72.57	79.06	97.53								157.51	788	5.5
Campton Twp - 5310	12.80	-	-	-	-								2.56	13	6.4
Dundee Twp - 5310	2,017.56	1,701.78	2,127.96	2,078.67	1,995.62								1,984.32	9,922	5.5
Elgin City - 5310	6,276.89	6,083.42	6,469.57	6,920.32	6,117.60								6,373.56	31,868	5.6
Elgin Twp - 5310	18.73	30.88	7.60	16.80	39.88								22.78	114	5.4
Geneva City - 5310	739.28	580.21	557.55	556.70	456.55								578.06	2,890	4.4
Kane DOT - 5310	1,533.58	1,288.95	1,723.41	1,831.60	1,863.32								1,648.17	8,241	5.5
Kane VA - ARPA	24.19	56.41	11.93	111.35	42.78								49.33	247	4.3
South Elgin - 5310	1,212.42	1,191.51	1,280.30	1,400.39	1,105.78								1,238.08	6,190	4.7
St. Charles City - 5310	1,817.42	1,982.80	1,928.12	2,002.36	1,721.18								1,890.38	9,452	5.4
St. Charles Twp - 5310	12.12	16.02	27.50	9.50	66.84								26.40	132	5.1
Rutland Twp - 5310	-	-	-	-	-								-	-	#DIV/0!
Pingree Grove - 5310	360.70	379.85	401.58	205.27	243.65								318.21	1,591	6.8
Total Miles 2025	24,932.57	23,459.51	24,838.58	25,824.03	24,260.61	-	-	-	-	-	-	-	24,663.06	123,315	4.9
Total Miles 2024	26,743.43	28,147.92	28,965.61	31,305.37	29,929.18	26,594.33	28,646.65	28,309.66	28,128.01	29,336.31	24,733.90	23,262.51	27,841.91	334,103	5.2
% Change	-7%	-20%	-17%	-21%	-23%	#DIV/0!	-18%								
Avg Trip Length	5.0	5.0	4.9	4.9	4.8	#DIV/0!	4.9								

2025

Program Cost 2025

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	250,162.93	244,225.83	253,714.04	260,093.32	245,620.20								250,763.26	1,253,816.32
Taxi Operations	52,840.36	42,552.65	42,166.00	49,972.92	49,729.48								47,452.28	237,261.41
Total Gross Cost - 2025	303,003.29	286,778.48	295,880.04	310,066.24	295,349.68	-	-	-	-	-	-	-	124,256.48	1,491,077.73
Fares	24,484.25	23,091.75	24,501.00	25,993.50	24,053.00								24,424.70	122,123.50
Adjustment-KVAH (not funded by FED & Local Share)	294.70	663.10	157.92	1,375.95	528.11								603.96	3,019.78
Net Cost (Less Fares)	278,224.34	263,023.63	271,221.12	282,696.79	270,768.57	0.00	0.00	0.00	0.00	0.00	0.00	0.00	273,186.89	1,365,934.45
Federal Share	139,112.17	131,511.82	67,805.30	70,674.22	67,692.16	-	-	-	-	-	-	-	39,732.97	476,795.67
Pace Subsidy	139,259.55	131,843.34	135,689.54	142,036.35	135,648.36								136,895.43	684,477.14
County Subsidy													#DIV/0!	-
Net Cost to Sponsors	(0.00)	(0.00)	67,805.28	70,674.20	67,692.14	-	-	-	-	-	-	-	17,180.97	206,171.62
% Fares	8%	8%	8%	8%	8%	#DIV/0!								
% Federal	46%	46%	23%	23%	23%	#DIV/0!								
% County	46%	46%	46%	46%	46%	#DIV/0!								
% Sponsors	0%	0%	23%	23%	23%	#DIV/0!								
% Pace Subsidy	0%	0%	0%	0%	0%	#DIV/0!								
Total Gross Cost - 2024	327,820.94	323,037.79	330,940.46	348,221.02	350,840.99	322,828.71	309,507.59	307,029.46	314,773.34	321,872.48	291,657.65	283,557.63	319,340.67	3,832,088.06
% change	-8%	-11%	-11%	-11%	-16%	-100%	-100%	-100%	-100%	-100%	-100%	-100%		

Sponsor Cost 2025

Sponsor Cost 2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD	# Trips	Sponsor
	Jan		IVICII	Дрі	Way	Juli	Jui	Aug	ОСР	OCI	1404	Dec	Sponsor Costs	-	Cost / Trip
AID	\$6,672.65	\$6,727.43	\$12,690.26	\$13,402.36	\$9,400.70								\$48,893.40	1,262	\$38.74
Aurora Twp	\$46,175.51	\$43,672.82	\$63,603.57	\$65,356.18	\$68,260.57								\$287,068.65	9,403	\$30.53
Batavia (City & TWP)	\$7,020.65	\$5,628.50	\$8,336.31	\$10,095.53	\$11,121.47								\$42,202.46	1,218	\$34.65
Big Rock Twp - 5310	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00								\$0.00	-	#DIV/0!
Blackberry Twp - 5310	\$1,479.84	\$1,509.73	\$596.68	\$640.60	\$802.35								\$5,029.20	142	\$35.42
Campton Twp - 5310	\$70.96	\$0.00	\$0.00	\$0.00	\$0.00								\$70.96		\$35.48
Dundee Twp	\$11,208.73	\$9,578.16	\$17,417.11	\$17,138.79	\$16,769.82								\$72,112.61	· ·	\$39.73
Elgin City	\$34,526.25	\$33,527.41	\$52,143.62	\$55,760.86	\$50,564.75								\$226,522.89	5,655	
Elgin Twp	\$104.49	\$172.60	\$62.47	\$136.57	\$332.23								\$808.36	21	\$38.49
Geneva City	\$4,121.78	\$3,219.36	\$4,497.49	\$4,461.25	\$3,775.82								\$20,075.70	657	\$30.56
Kane DOT	\$8,725.03	\$7,426.55	\$14,365.79	\$15,426.79	\$15,707.28								\$61,651.44	1,509	\$40.86
Kane VA	\$147.41	\$331.61	\$157.92	\$687.98	\$264.05								\$1,588.97	58	\$27.40
South Elgin	\$6,764.09	\$6,681.91	\$10,423.32	\$11,426.12	\$9,241.26								\$44,536.70	1,323	\$33.66
St. Charles City	\$10,188.13	\$11,184.86	\$15,780.09	\$16,422.75	\$14,492.74								\$68,068.57	1,760	\$38.68
St. Charles Twp	\$67.20	\$90.37	\$224.84	\$77.47	\$564.43								\$1,024.31	26	\$39.40
Rutland Twp	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00								\$0.00	-	#DIV/0!
Pingree Grove	\$1,986.83	\$2,092.03	\$3,274.29	\$1,677.30	\$2,043.00								\$11,073.45	233	\$47.53
Total Cost - 2025	\$139,112.14	\$131,511.73	\$203,415.84	\$212,022.57	\$203,076.42	\$0.00	\$0.00	\$0.00	\$0.00			\$0.00	\$889,138.70	25,084	\$35.45
Total Cost - 2024	\$110,270.08	\$113,259.71	\$116,429.88	\$122,885.05	\$123,764.59	\$144,393.90	\$142,257.83	\$110,036.35	\$100,914.18	\$95,477.71	\$86,139.66	\$84,456.06	\$1,350,285.00	64,340	\$20.99
% change	26%	6 16%	75%	73%	64%	-100%	-100%	-100%	-100%	-100%	-100%	-100%			

2025

Program Performance

1 Togram 1 Criomanec														_
Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	
Gross Cost per Trip - 2025	\$60.18	\$61.33	\$58.19	\$58.70	\$59.00	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	\$59.48	
Gross Cost per Trip - 2024	\$62.39	\$59.47	\$60.20	\$60.09	\$60.02	\$63.42	\$58.32	\$57.30	\$58.32	\$56.39	\$59.34	\$59.80	\$59.59	
% of Previous	-4%	3%	-3%	-2%	-2%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	-2%	
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00	
% of Objective	53%	54%	52%	52%	53%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	53%	
Sponsor Cost per Trip	\$0.00	\$0.00	\$53.34	\$53.52	\$54.09	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	\$32.19	
On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	ı
On-Time Performance - Taxi (30 minutes +)	98.97%	99.51%	98.94%	99.60%	99.00%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	99.20%	
On-Time Performance - Bus (30 minutes +)	99.70%	99.33%	99.58%	99.65%	99.58%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	99.56%	
On-Time Performance - Overall (30 minutes +)	99.54%	99.36%	99.47%	99.64%	99.46%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	99.49%	
Total On-Time Performance (30 min+ late & 60 min+ missed trip not transported)	99.48%	99.29%	99.45%	99.62%	99.46%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	99.46%	
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	
Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	То
Complaints	16			11	8	10							12	
% of Total Rides	0.3%	0.3%	0.2%	0.2%	0.2%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.2%	
Late Cancel/No Show - Taxi	45	42	37	34	41			1					40	
Late Cancel/No Show - Bus	361	363	387	364	347								364	1
% of Total Rides	8%	9%	8%	8%	8%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		
Total Missed Trips - Taxi (60 minutes+)) 1	T 0	<u> </u>	0	1		1	l	1	1		1	
Total Missed Trips - Taxi (60 minutes+)	+	'		1	0								1	
% of Total Rides	0.49/	0.40/	0.00/	0.00/	, i	#DIV/01	#DI\//01	#DI\//01	#DI\//01	#DI\//01	#DI\//01	#DIV/01	•	
∕₀ ULTURA RIGES	0.1%	0.1%	0.0%	0.0%	0.0%	#DIV/U!	#DIV/0!	#DIV/U!	#DIV/0!	#DIV/U!	#DIV/U!	#DIV/0!	0%	

2025

Distinct vs. Registered Riders

Diemier ver regiereren ringere														
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2025	415	394	425	439	418								418	2,091
Distinct Riders - 2024	438	445	457	460	475	440	444	439	461	483	432	433	451	5,407
% Change	-6%	-13%	-8%	-5%	-14%	#DIV/0!	-9%							

% Change	-6%	-13%	-8%	-5%	-14%	#DIV/0!	-9%							
Riders terminated per month	1	2	6	1	-	-							2	
Riders added per month	30	23	94	37	23	54							44	
Registered Riders - 2025	9,447	9,468	9,556	9,592	9,615	9,669	9,669	9,669	9,669	9,669	9,669	9,669	9,613	
Registered Riders - 2024	9,050	9,092	9,091	9,133	9,179	9,231	9,274	9,329	9,364	9,406	9,398	9,418	9,247	
% Change	0.04	0.04	0.05	0.05	0.05	0.05	0.04	0.04	0.03	0.03	0.03	0.03	4%	

Ride-In-Kane April 2025 Complaint/Commendation Breakdown

Sponsor	# of Complaints/Commendations	CAF#	Initial of Complaintant
-			
AID	1	CS0087261	AE
		CS0089047	JC - Commendation
Aurora Township	4	CS0089049	JC
Autora rownship	4	CS0089050	JC
		CS0089203	SM
City of Batavia	0	-	-
Blackberry Township	0	-	-
Dundee Township	2	CS0087797	HS
Dunuee Township	Z	CS0089273	OD
City of Elgin	1	CS0089198	MJ
Elgin Township	0	-	-
City of Geneva	1	CS0087729	AB
		CS0087998	MP
Kane County DOT	3	CS0088523	SN
		CS0089399	НА
Village of South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

^{*8/21/25} gs

Ride-In-Kane June 2025 Complaint Breakdown

Sponsor	# of Complaints/Commendations	CAF #	Initial of Complaintant
AID	0	-	
AID	O	-	-
		CS0092888	DD
Aurora Township	4	CS0093515	DR
Autora Township	4	CS0094663	SE
		CS0095186	GT
City of Batavia	0	-	-
Blackberry Township	0	-	-
Dundee Township	1	CS0093909	GW
		CS0092805	RB - Commendation
City of Elgin	3	CS0093910	SA
		CS0093903	SA
Elgin Township	0	-	<u>-</u>
City of Geneva	2	CS0092775	AB
City of deficed	L	CS0092827	AB
Kane County DOT	1	CS0094553	KJ
Village of South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

^{*8/21/25} gs

		Ride in Kane C	omplaint Data -	April 2025 - June 2025		
Month/YR	Complaint Total	Commendation	Trip Total	% of Complaints	Category Type	Total*
					Boarding/Alighting Issues	0
					Early Arrival	1
					Driver Discourtesy	0
					Fare Collection	0
					Late Arrival	2
Apr-25	11	1	5,282	0.21%	No Show	0
Api -25	11	1	3,202	0.21%	Poor Routing	5
					Scheduler/Dispatcher Discourtesy	0
					Trip Scheduled Wrong	2
					Other	1
					Other (Commendation)	1
					Total	12
					Boarding/Alighting Issues	0
			5,006		Early Arrival	0
					Driver Discourtesy	0
					Fare Collection	0
					Late Arrival	2
May-25	8	1		0.16%	No Show	2
May 25		· •		0.1070	Poor Routing	1
					Scheduler/Dispatcher Discourtesy	0
					Trip Scheduled Wrong	1
					Other	2
					Other (Commendation)	1
					Total	9
					Boarding/Alighting Issues	0
					Early Arrival	0
					Driver Discourtesy	1
					Fare Collection	0
					Late Arrival	0
Jun-25	10	1	4,297	0.23%	No Show	1
juii 25		1	1,27	0.23 /0	Poor Routing	2
					Scheduler/Dispatcher Discourtesy	1
					Trip Scheduled Wrong	3
					Other	2
					Other (Commendations)	1
					Total	11

 $^{{\}rm *Investigation\ may\ conclude\ allegations\ were\ unfounded}$

^{*5/19/25} gs

Ride-In-Kane Ridership Growth from 2021 to 2025

Month	2021 Trips	2022 Trips	2023 Trips	2024 Trips	2025 Trips	Dif from prev. year
Jan	3,408	4,075	5,132	5,254	5,035	-219
Feb	3,343	4,403	4,795	5,432	4,676	-756
Mar	4,004	5,105	5,409	5,497	5,085	-412
Apr	4,324	5,089	4,996	5,795	5,282	-513
May	4,353	4,920	5,280	5,845	5,006	-839
Jun	4,258	4,656	4,849	5,090	4,298	-792
Jul	4332	4,493	4,517	5,307		
Aug	4,427	4,967	5,196	5,358		
Sep	4,527	4,865	5,067	5,397		
Oct	4,729	4,670	5,565	5,708		
Nov	4,589	4,843	5,313	4,915		
Dec	4,683	4,645	5,157	4,742		
Avg.	4,248	4,728	5,106	5,362	4,897	-589
SUM	50,977	56,731	61,276	64,340	29,382	3,531

Ride-In-Kane April 2024 to June 2025 Productivity Data

Month	Bus, Taxi and TNC Trips	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi	Cost Per Trip TNC
Apr-24	5,795	1.58	\$57.99	\$54.82	\$33.82
May-24	5,845	1.53	\$58.35	\$55.80	\$33.58
Jun-24	5,090	1.51	\$63.80	\$54.35	\$33.96
Jul-24	5,307	1.52	\$56.87	\$53.92	\$35.04
Aug-24	5,358	1.54	\$55.76	\$51.68	\$32.86
Sep-24	5,397	1.53	\$56.59	\$55.17	\$32.58
Oct-24	5,708	1.52	\$54.67	\$55.86	\$33.33
Nov-24	4,915	1.54	\$58.78	\$54.98	\$32.70
Dec-24	4,742	1.54	\$58.63	\$53.49	\$33.83
Jan-25	5,035	1.51	\$59.43	\$52.94	\$32.43
Feb-25	4,676	1.51	\$60.28	\$53.71	\$32.27
Mar-25	5,085	1.49	\$56.59	\$51.05	\$35.36
Apr-25	5,282	1.47	\$57.38	\$51.62	\$35.27
May-25	5,006	1.47	\$58.04	\$51.67	\$34.05
Jun-25	4,298	1.50	\$57.92	\$59.91	-
Average	5,169	1.52	\$58.07	\$54.06	\$33.65

Ride-In-Kane On-time Performance Comparison between Bus, Taxi and TNC 30-Minute Window

				30-Minute Window			
Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	TNC Trips	TNC OTP	Bus, Taxi and TNC OTP
Apr-24	4,588	99.22%	1,017	99.12%	190	99.47%	99.21%
May-24	4,495	99.40%	1,080	98.33%	270	100.00%	99.23%
Jun-24	3,732	98.93%	1,068	97.28%	290	99.66%	98.62%
Jul-24	4,022	99.33%	1,046	99.04%	239	99.58%	99.28%
Aug-24	4,058	99.31%	1,136	98.06%	164	100.00%	99.07%
Sep-24	4,228	99.41%	1,003	98.40%	166	100.00%	99.24%
Oct-24	4,478	98.86%	1,020	99.22%	210	99.52%	98.95%
Nov-24	3,851	99.25%	893	98.32%	171	98.83%	99.06%
Dec-24	3,768	99.04%	841	97.62%	133	100.00%	98.82%
Jan-25	3,970	98.44%	918	95.10%	147	100.00%	97.30%
Feb-25	3,855	97.15%	749	96.66%	72	100.00%	97.11%
Mar-25	4,238	98.23%	787	96.57%	60	100.00%	97.99%
Apr-25	4,276	99.65%	878	99.54%	128	100.00%	99.64%
May-25	4,001	99.58%	870	99.20%	135	97.78%	99.48%
Jun-25	3,721	99.73%	577	99.31%	0	-	99.65%
Average	4,085	99.03%	926	98.12%	158	99.63%	98.84%

Ride-In-Kane On-time Performance Comparison between Bus, Taxi and TNC 15-Minute Window (For Reference)

			15 1-11110	ite willdow (For Kelelei	icej		
Month	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP	TNC Trips	TNC OTP	Bus, Taxi and TNC OTP
Apr-24	4,588	97.52%	1,017	98.62%	190	98.95%	97.76%
May-24	4,495	97.73%	1,080	96.76%	270	98.89%	97.60%
Jun-24	3,732	97.78%	1,068	93.35%	290	98.97%	96.92%
Jul-24	4,022	97.36%	1,046	97.51%	239	99.58%	97.49%
Aug-24	4,058	97.04%	1,136	95.51%	164	100.00%	96.81%
Sep-24	4,228	97.52%	1,003	96.01%	166	98.80%	97.28%
Oct-24	4,478	96.54%	1,020	93.92%	210	98.57%	96.15%
Nov-24	3,851	96.96%	893	93.62%	171	97.66%	96.38%
Dec-24	3,768	96.95%	841	93.82%	133	99.25%	96.46%
Jan-25	3,970	99.70%	918	98.80%	147	100.00%	99.54%
Feb-25	3,855	99.33%	749	99.47%	72	100.00%	99.41%
Mar-25	4,238	99.58%	787	98.86%	60	100.00%	99.47%
Apr-25	4,276	98.39%	878	98.41%	128	98.44%	98.39%
May-25	4,001	97.23%	870	98.05%	135	96.30%	97.34%
Jun-25	3,721	97.96%	577	97.57%	0	-	97.91%
Average	4,085	97.84%	926	96.69%	158	98.96%	97.66%