



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Hesed House
- INC Board NFP
- Kane County
- Pace Suburban Bus
- St. Charles Township
- Senior Services Associates
- Village of Campton Hills
- Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

Agenda
Tuesday, March 2, 2021
9:00 a.m.

[Join Zoom Meeting Here](#)

Call in: 1-312-626-6799
Meeting ID: 886 6958 1296
Passcode: 444095 (may not need)

One tap mobile
+13126266799,,88669581296# US (Chicago)

I. Opening Of Meeting

- A. Introductions/Roll Call
- B. Approval of Meeting Minutes from September 1, 2020
- C. Approval of Meeting Minutes from December 1, 2020

II. Reports

- A. RTA CAB Update

III. Other Business

- A. Annual Nominations for Officers
- B. Annual Election of Officers

2021 Meeting Schedule

June 1	TBD
September 14 (note change in date)	TBD
December 7	TBD

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

The meeting will be held online

The next meeting of the Kane County Paratransit Coordinating Council will be held **Tuesday, June 1, 9:00 a.m.** location TBD

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



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Village of Campton Hills

Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

MEETING MINUTES
September 1, 2020

In Attendance:

Lore Baker, AID
Michelle Martinez, AID
Bill Catching, Aurora Township
Jennifer Fox, City of Batavia
Mary Walsh, City of Batavia
Leigh Tracy, Batavia Township
Ruth Rottman, Campton Township
Trish Glees, Dundee Township
Franklin Ramirez, Elgin Township
Jackie Forbes, Kane County DOT
Peggy Gomez, Senior Services
Sharon Bober, St. Charles Township
Ron Johnson, St. Charles Township
Amethyst Handley, City of St. Charles
Lauren Blayney, Village of South Elgin
Nancy Hill, Village of South Elgin
Glenda Love, AgeGuide, Northeastern Illinois
Krysta Kaus, Kane County Sheriff Office
Ryan Peterson, McHenry County DOT
Rosemary Gerty, PACE
Kisha Hearn, PACE
Taylor Thomas, PACE
Sally Ann Williams, PACE
Candace Jones, RTA

The meeting was called to order at 9:04 am by Trish Glees, Council Chair. Introductions were made via roll call. Meeting minutes were not ready because of staffing changes at AID. She would have them for the next meeting. Chair Glees tabled those minutes to the next meeting.

Lore Baker introduced Mary Diego, the new staff accountant at AID. She will be working on the Ride in Kane program. Mary will attend meetings in the future.

Forbes gave an update on the RTA's HSTP progress. She said the HSTP committee continues to meet and work with the consultant on the plan. Nancy Hill asked for a schedule for the HSTP. Forbes said the goal is to have the plan ready by the end of the year but she is not sure of the timeline. Candace Jones was not certain either, but agreed it was supposed to be in draft form by the end of the year.

Chair Glees said she has had complaints from non-paratransit riders about losing fixed route service. She said she is losing some seniors because of safety concerns. She noted that with budget cycles coming up in January, how can we continue on this path of up and down ridership. Chair Glees asked Krysta Kaus for her thoughts. She noted that with courts back in session and fixed routes gone it is causing new challenges. Chair Glees noted that what many seniors do has been cancelled and events are cancelled. Peggy Gomez said Senior Services is seeing that too. She said that with grocery shopping, many families have stepped in and helped. However, once events start up again, the seniors will be back using the service.

Chair Glees noted that after the invoice discussion with Pace last time, the invoices have been better, but April came out the end of August.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



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Village of South Elgin

Chair Glees reviewed the upcoming meeting schedule for the rest of the year. December is TBD.

Under Public Comment, Lore Baker mentioned the Sunshine Calls Service that AID is offering.

Lore Baker made a motion to adjourn the meeting and was seconded by Franklin Ramirez. The meeting was adjourned at 9:34 until December 1, 2020.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



Kane County Paratransit Coordinating Council (KCPCC)

MEETING MINUTES
December 1, 2020

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St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

In Attendance:

Lore Baker, AID
Vinod Malik, AID
Michelle Martinez, AID
Bill Catching, Aurora Township
Jennifer Fox, City of Batavia
Leigh Tracy, Batavia Township
Ruth Rottman, Campton Township
Trish Glees, Dundee Township
Chris Ranney, City of Geneva
Jackie Forbes, Kane County DOT
Peggy Gomez, Senior Services
Ron Johnson, St. Charles Township
Amethyst Handley, City of St. Charles
Lauren Blayney, Village of South Elgin
Glenda Love, AgeGuide, Northeastern Illinois
Krysta Kaus, Kane County Sheriff Office
Kisha Hearn, PACE
Chris Rose, PACE
Taylor Thomas, PACE

The meeting was called to order at 9:03 am by Trish Glees, Council Chair. Introductions were made. Upon a motion for approval made by Bill Catching and seconded by Leigh Tracy, the June 2, 2020 meeting minutes were approved. Jackie Forbes said the meeting minutes from September were not ready because of staffing changes at AID. She would have them for the next meeting. Chair Glees tabled those minutes to the next meeting.

Forbes provided an update on the RTA Transit Access Citizens Advisory Board or CAB. She is taking over the chair position of the RTA CAB. Years ago, Kane County held that position and as a more senior member of the CAB, she was asked to be the chair. Forbes also noted that there was a vacancy for the Kane County position and Chair Glees will be taking on that role. Forbes congratulated Chair Glees and Chair Glees congratulated Forbes. Forbes explained what agencies are represented on the board and topics covered at meetings.

Forbes gave an update on the RTA's HSTP progress. She has a meeting this week that should wrap up the project and a public comment period will be coming soon. She will share any information with everyone. Lore Baker asked if COVID-19 was being addressed in the HSTP plan and how the world of transportation has changed. Forbes said it has come up in discussions all along and she would check.

Chair Glees reviewed the upcoming meeting schedule for the rest of the year. March will be via Zoom and June is TBD. September is listed as TBD but will probably be virtual again. She encouraged everyone to add the meetings to their calendars. Chair Glees said that this is an election year and if there are any changes in elected officials or staff, to please let Jackie Forbes know so she can make updates to the contact list.

Under Public Comment, there were no comments received prior to the meeting. No one had a comment at the meeting.

Bill Catching made a motion to adjourn the meeting and was seconded by Chris Ranney. The meeting was adjourned until March 2, 2021.



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www.rideinkane.org

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March 2, 2021

KCPCC and Ride in Kane Sponsor Subcommittee nominations

Kane County Paratransit Coordinating Council

The KCPCC Bylaws require annual nomination and election of officers of the Council. Election is required at the first meeting of the year, which is the March meeting.

The Kane County Paratransit Coordinating Council Bylaws state:

IV. 1 Officers and Terms of Office

The Officers of the Council shall be as follows:

Chair

Two (2) Vice-Chairs

The term of each officer shall be one year. Officers may serve multiple terms

To remain consistent with the Bylaws, nomination and election of officers need to take place at the meeting on March 2, 2021. Nominations and elections were last held in conformance to the Bylaws in March, 2020. At that time the following slate of officers was elected for both the Kane County Paratransit Coordinating Council and the Ride in Kane Sponsor Committee:

Tish Glees—Council Chair
Bill Catching—Vice Chair
Franklin Ramirez—Vice Chair

Staff requested nominations for the slate of officers through the distribution of the agenda packet and requests any additional nominations are brought forth at the meeting. After the nominees are announced, the Council will hold an election of the officers.



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Village of Campton Hills

Village of South Elgin

**Ride In Kane Sponsor Committee
Meeting Agenda
Tuesday, March 2, 2021
Immediately following the KCPCC Meeting**

[Join Zoom Meeting Here](#)

**Call in: 1-312-626-6799
Meeting ID: 886 6958 1296
Passcode: 444095 (may not need)**

**One tap mobile
+13126266799,,88669581296# US (Chicago)**

I. Opening of Meeting

- A. Call to Order
- B. Approval of September 1, 2020 Meeting Minutes
- C. Approval of December 1, 2020 Meeting Minutes

Trish Glees

II. Ride In Kane Program Status Reports

- A. NF and JARC Budget Report/Billings
- B. Registration and Ridership Reports
- C. Customer Feedback Report

Jackie Forbes
Taylor Thomas
Taylor Thomas

III. Other Business

- A. RTA Updates
- B. Meeting Schedule

Candace Jones
Jackie Forbes

2021 Meeting Schedule

June 1	TBD
September 14 (note change in date)	TBD
December 7	TBD

IV. Public Comment

V. Adjournment

The meeting will be held online

The next meeting of the Ride in Kane Sponsors Committee will be held
Tuesday June 1, following the 9:00 a.m. KCPCC meeting
Location: TBD



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Village of South Elgin

Ride In Kane Sponsor Committee

**MEETING MINUTES
September 1, 2020**

In Attendance:

- Lore Baker, AID
- Michelle Martinez, AID
- Bill Catching, Aurora Township
- Jennifer Fox, City of Batavia
- Mary Walsh, City of Batavia
- Leigh Tracy, Batavia Township
- Ruth Rottman, Campton Township
- Trish Glees, Dundee Township
- Franklin Ramirez, Elgin Township
- Jackie Forbes, Kane County DOT
- Peggy Gomez, Senior Services
- Sharon Bober, St. Charles Township
- Ron Johnson, St. Charles Township
- Amethyst Handley, City of St. Charles
- Lauren Blayney, Village of South Elgin
- Nancy Hill, Village of South Elgin
- Glenda Love, AgeGuide, Northeastern Illinois
- Krysta Kaus, Kane County Sheriff Office
- Ryan Peterson, McHenry County DOT
- Rosemary Gerty, PACE
- Kisha Hearn, PACE
- Taylor Thomas, PACE
- Sally Ann Williams, PACE
- Candace Jones, RTA

The meeting was called to order at 9:34 am by Trish Glees, Council Chair. Upon a motion for approval made by Leigh Tracy, and seconded by Lore Baker, Chair Glees opened the meeting.

RIK PROGRAM STATUS REPORTS:

5310 and JARC Budget Report:

Jackie Forbes gave the report and referred to the Grant Fund total and Sponsor Cost spreadsheets in the agenda packet for review and discussion. She noted the drop off in ridership because of the pandemic.

Chair Glees said that the 60 day target for invoicing is not being met, for example April invoices came Friday, August 28. Kisha Hearn said that there are issues and challenges with working remotely and that includes the invoices. She said the are completed through June now and she will call Chair Glees after she contacts accounting for an update. Nancy Hill said she appreciates the challenges Pace is having.

Chair Glees said she is concerned with the ridership fluctuation that sponsors will tend to lower their 2021 budgets but what will happen if ridership goes back up. She asked about taxi rates increase each year of the contract and Taylor Thomas said yes, but the bus amount stays the same. Chair Glees asked if the cost of COVID-19 cleaning is being passed on and Thomas said no.



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Registration and Ridership Reports and Customer Complaint Records:

Taylor Thomas referred to the Ridership growth report, Productivity Data report, and OTP report and led a discussion. Thomas explained how the vehicles are cleaned and the policy of one passenger/vehicle continues. She said as facilities open, they are communicating with subscribers to keep up to date. Chair Glees asked if the new fare is being collected now (\$5/trip) and Thomas said yes and there were no issues.

Thomas reviewed the complaint and accommodations report for each month. The breakdown is noted by sponsor by month. Chair Glees asked if any sponsors had complaints that were not on the report. There were none. Forbes noted the reports were added to the packet and are available online.

OTHER BUSINESS:

RTA Updates:

Candace Jones provided an update. The Travel Training program is on hold, but they are adding people to a list. They hope to continue that service soon. RTA is offering virtual presentations for their programs. She can send us the materials and will add us to the email blast.

Meeting Schedule:

Chair Glees reviewed the meeting schedule for the rest of the year. December will be held via Zoom

Public Comment:

Chair Glees asked if there was any public comment. Forbes noted there was nothing in the chat.

A motion to adjourn was made by Lore Baker, seconded by Franklin Ramirez. The meeting was adjourned at 9:57 by unanimous consent until December 1, 2020



Ride In Kane Sponsor Committee

**MEETING MINUTES
December 1, 2020**

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In Attendance:

- Lore Baker, AID
- Vinod Malik, AID
- Michelle Martinez, AID
- Bill Catching, Aurora Township
- Jennifer Fox, City of Batavia
- Leigh Tracy, Batavia Township
- Ruth Rottman, Campton Township
- Trish Gleees, Dundee Township
- Chris Ranney, City of Geneva
- Jackie Forbes, Kane County DOT
- Peggy Gomez, Senior Services
- Ron Johnson, St. Charles Township
- Amethyst Handley, City of St. Charles
- Lauren Blayney, Village of South Elgin
- Glenda Love, AgeGuide, Northeastern Illinois
- Krysta Kaus, Kane County Sheriff Office
- Kisha Hearn, PACE
- Chris Rose, PACE
- Taylor Thomas, PACE

The meeting was called to order at 9:15 am by Trish Gleees, Council Chair. Chair Gleees noted Peggy Gomez joined the meeting and asked if anyone else has joined. Jackie Forbes noted Jennifer Fox joined, from City of Batavia. Upon a motion for approval made by Bill Catching, and seconded by Chris Ranney, Chair Gleees completed a roll call vote and the June 2, 2020 meeting minutes were unanimously approved. The September meeting minutes will be approved at the next meeting.

RIK PROGRAM STATUS REPORTS:

5310 and JARC Budget Report:

Jackie Forbes gave the report. She said there has been staffing changes at AID and Mary Diego is no longer with AID as an accountant. They are in the process of filling that position. Vinod Malik has joined AID and is taking Tricia Skibley’s position. She welcomed him. Some reports are not ready for the meeting and will be shared later.

Forbes referred to the Grant Fund total and Sponsor Cost spreadsheets in the agenda packet for review and discussion. She summarized the grant totals for JARC and 5310 funding and how long the funding in each phase will last. Chair Gleees asked about JARC Phase 3&4 and 5&6 and if they are ended. Forbes said yes. She noted Phase 7&8 ended in September. Forbes said that Krystal Spracklen is working as a consultant and reviewed these reports and she is confident in the dates. Chair Gleees asked when the next round of federal funding is and Lore Baker confirmed it is this year.

Forbes continued on the reports, noting the drop off in ridership after March. She stated that Taylor Thomas sends a weekly update of ridership for Ride in Kane and if anyone is not receiving the message he/she should let her know. She showed the Rides by Sponsor report, which is through September.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



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Council Chair Glees asked Taylor Thomas for an update on bus operations and cleaning related to COVID-19. Thomas explained that there is one passenger/ride and the vehicles go through a deep cleaning daily. They are monitoring subscription services and workshops, some at half capacity and are making changes to procedures based on the latest guidance. Chair Glees asked if there is anything she would like from sponsors to help and she asked if buses still have a flyer reminding passengers to wear a mask. Thomas said she will check but she knows that when riders schedule a ride they are reminded of the mask requirement and to stay home if they are sick.

Chair Glees had a few riders that called her because they had to cancel a scheduled ride because they are feeling ill. She asked about late cancellations and Thomas said it is two hours or more prior to the scheduled time. If it is less than two hours, then it is considered a late cancellation. Chair Glees asked if there is flexibility in that policy because sometimes the COVID-19 symptoms can come on suddenly. Thomas said that it is up to the sponsor at that point.

Gomez asked if sanitizing is done after transport or only once a day. Thomas said she is not sure what happens between trips and Gomez said she is asking because the seniors are asking her. Kisha Hearn said the driver does not clean between the rides because there is not time between riders, but should there be a coughing passenger or some exchange of body fluids, the vehicle is taken out of service. Chair Glees said to remind her passenger to wear a mask and some of her riders wear disposable masks. She said she tells her passengers it is a mandate. Baker said that the CDC guidance says that transmission via touch is much less likely than airborne transmission and that can be relayed to riders.

Registration and Ridership Reports and Customer Complaint Records:

Taylor Thomas referred to the July, August, and September Ridership growth report, Productivity Data report, and OTP report and led a discussion. The average is over 3,000 trips per month. It will be hard to gauge what ridership will be in upcoming months and that is why she sends the weekly ridership report. Thomas noted the on time performance by month and type of ride.

Thomas reviewed the complaint and accommodations report for each month. The breakdown is noted by sponsor by month. Thomas asked that if there is an issue with a ride and it is not on this report, to please reach out to her so she can find out if it was logged and/or follow up was completed. Forbes noted the reports were added to the packet and are available online.

OTHER BUSINESS:

RTA Updates:

The RTA was not present for an update. Forbes reminded everyone that she attends all the board meetings and keeps up with their work. They are working on the budget and how it has changed because of the pandemic. The three service boards, CTA, Metra, and PACE are working with them and are wrapping up their budgets this month. They held virtual public hearing for their budgets. Forbes also shared that the RTA has a comprehensive dashboard on their home pages that shows ridership information and financial information. The website is rtachicago.org

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Meeting Schedule:

Chair Glees reviewed the meeting schedule for .

The 2021 RIK Meeting Schedule follows the KCPCC schedule. March will be held via Zoom, June, September, and December are TBD.

Public Comment:

Chair Glees asked if there was any public comment. Forbes noted there was nothing in the chat.

A motion to adjourn was made by Bill Catching, seconded by Lore Baker. The meeting was adjourned at 9:37 by unanimous consent until March 2, 2021

Projected remaining months	49.85	(0.00)
	Dec '24	Oct '14

**Grant Totals for Phases 11 & 12 (Federal Portion)
New 5310 Funding**

Beginning Balance	\$ 2,300,000.00
Ended	Nov '17

**Grant Totals for Phases 15 & 16 (Federal Portion)
New 5310 Funding**

Operations

Beginning balance	\$ 3,088,396.00
Fed Portion	\$ 1,544,198.00
Sponsor Match	\$ 1,544,198.00

5310

Beginning balance	1,544,198.00
Aug '19	(76,691.87)
Nov '19	(54,538.59)
Dec '19	(99,080.36)
Jan '20	(106,755.76)
Feb '20	(108,715.25)
Mar '20	(83,754.36)
Apr '20	(42,966.51)
May '20	(57,123.70)
June '20	(63,377.49)
July '20	(63,544.45)
Aug '20	(63,855.14)
Sept '20	(66,901.16)
Oct '20	(68,559.80)
Nov '20	(60,709.42)

Ending balance	527,624.14
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Monthly Average	(72,612.42)
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Projected remaining months	7.27
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Jun '21

**Grant Totals for Phases 17 & 18 (Federal Portion)
New 5310 Funding**

	Operations	
Beginning balance	\$	4,995,992.00
Fed Portion	\$	2,497,996.00
Sponsor Match	\$	2,497,996.00

		5310
Beginning balance		2,497,996.00

Ending balance **2,497,996.00**

Monthly Average

Projected remaining months 34.40

Aug '23
 Probably less because
 when Jarc funding ends
 in Aug '21, full cost will
 come here.

Cost Reports 2020

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	7,835	\$ 137,798.58	\$ 17.59	\$ 30,659.50	\$ 306,256.66	\$ 39.09	
Feb '20	7,627	\$ 137,189.12	\$ 17.99	\$ 29,801.25	\$ 304,179.49	\$ 39.88	
Mar '20	5,388	\$ 100,366.57	\$ 18.63	\$ 21,573.25	\$ 222,306.39	\$ 41.26	
Apr '20	2,275	\$ 46,433.73	\$ 20.41	\$ 11,194.50	\$ 104,061.96	\$ 45.74	
May '20	2,865	\$ 60,566.90	\$ 21.14	\$ 14,687.00	\$ 135,820.80	\$ 47.41	
June '20	3,231	\$ 67,668.30	\$ 20.94	\$ 16,706.75	\$ 152,043.35	\$ 47.06	
July '20	3,261	\$ 67,452.44	\$ 20.68	\$ 16,845.75	\$ 151,750.63	\$ 46.53	
Aug '20	3,304	\$ 68,078.32	\$ 20.60	\$ 17,290.25	\$ 153,446.89	\$ 46.44	
Sept '20	3,398	\$ 70,608.03	\$ 20.78	\$ 17,702.50	\$ 158,918.56	\$ 46.77	
Oct '20	3,680	\$ 73,310.33	\$ 19.92	\$ 19,286.25	\$ 165,906.91	\$ 45.08	
Nov '20	3,086	\$ 64,752.67	\$ 20.98	\$ 16,358.75	\$ 145,864.09	\$ 47.27	
Dec '20			#DIV/0!		\$ -	#DIV/0!	
YTD	45,950	\$ 894,224.99	\$ 19.46	\$ 212,105.75	\$ 2,000,555.73		\$ 43.54

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	1,880	\$ 31,042.82	\$ 16.51	\$ 7,356.71	\$ 69,442.35	\$ 36.94	
Feb '20	1,707	\$ 28,473.87	\$ 16.68	\$ 6,669.82	\$ 63,617.56	\$ 37.27	
Mar '20	908	\$ 16,612.21	\$ 18.30	\$ 3,635.58	\$ 36,860.00	\$ 40.59	
Apr '20	130	\$ 3,467.20	\$ 26.67	\$ 639.69	\$ 7,574.09	\$ 58.26	
May '20	132	\$ 3,443.20	\$ 26.08	\$ 676.68	\$ 7,563.08	\$ 57.30	
June '20	180	\$ 4,290.81	\$ 23.84	\$ 930.74	\$ 9,512.36	\$ 52.85	
July '20	180	\$ 3,907.99	\$ 21.71	\$ 929.85	\$ 8,745.83	\$ 48.59	
Aug '20	216	\$ 4,223.18	\$ 19.55	\$ 1,130.36	\$ 9,576.72	\$ 44.34	
Sept '20	208	\$ 3,706.87	\$ 17.82	\$ 1,083.61	\$ 8,497.35	\$ 40.85	
Oct '20	245	\$ 4,750.53	\$ 19.39	\$ 1,284.00	\$ 10,785.06	\$ 44.02	
Nov '20	190	\$ 4,043.25	\$ 21.28	\$ 1,007.18	\$ 9,093.68	\$ 47.86	
Dec '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	4,495	\$ 76,128.90	\$ 16.94	\$ 17,662.12	\$ 169,919.92		\$ 37.80

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	5,955	\$ 106,755.76	\$ 17.93	\$ 23,302.79	\$ 236,814.31	\$ 39.77	
Feb '20	5,920	\$ 108,715.25	\$ 18.36	\$ 23,131.43	\$ 240,561.93	\$ 40.64	
Mar '20	4,480	\$ 83,754.36	\$ 18.70	\$ 17,937.67	\$ 185,446.39	\$ 41.39	
Apr '20	2,145	\$ 42,966.51	\$ 20.03	\$ 10,554.81	\$ 96,487.83	\$ 44.98	
May '20	2,733	\$ 57,123.70	\$ 20.90	\$ 14,010.32	\$ 128,257.72	\$ 46.93	
June '20	3,051	\$ 63,377.49	\$ 20.77	\$ 15,776.01	\$ 142,402.36	\$ 46.67	
July '20	3,081	\$ 63,544.45	\$ 20.62	\$ 15,915.90	\$ 143,004.80	\$ 46.42	
Aug '20	3,086	\$ 63,855.14	\$ 20.69	\$ 16,149.43	\$ 143,859.71	\$ 46.62	
Sept '20	3,179	\$ 66,901.16	\$ 21.04	\$ 16,561.58	\$ 150,363.90	\$ 47.30	
Oct '20	3,435	\$ 68,559.80	\$ 19.96	\$ 18,002.25	\$ 155,121.85	\$ 45.16	
Nov '20	2,896	\$ 60,709.42	\$ 20.96	\$ 15,351.57	\$ 136,770.41	\$ 47.23	
Dec '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	16,355	\$ 299,225.37	\$ 18.30	\$ 64,371.88	\$ 662,822.62		\$ 40.53

*Not an average

2020 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of Elgin	South Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (With Kane County)	Totals (Without Kane County)	Miles/Cost per mile
January																			
Rides	3,128	674	595	1,889	442	525	48	11	44	256	4	-	39	180			7,835		
Cost	\$ 44,724.02	\$ 11,967.18	\$ 12,172.13	\$ 29,805.17	\$ 7,387.35	\$ 10,756.61	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 6,106.24	\$ 98.52	\$ -	\$ 895.25	\$ 1,733.17	\$ 9,600.00	\$ -	\$ 137,798.58	\$ 147,398.58	32,768.40
Cost per ride	\$ 14.30	\$ 17.76	\$ 20.46	\$ 15.78	\$ 16.71	\$ 20.49	\$ 29.51	\$ 32.60	\$ 17.68	\$ 23.85	\$ 24.63	#DIV/0!	\$ 22.96	\$ 9.63			\$ 17.59	18.81	\$ 0.24
February																			
Rides	3,087	689	594	1,838	460	518				231	6	-	24	180			7,627		
Cost	46,002.61	\$ 12,636.85	\$ 12,609.68	\$ 29,494.13	\$ 7,677.90	\$ 11,162.20				\$ 5,654.26	\$ 107.35		\$ 541.24	\$ 1,702.90	\$ 9,600.00	\$ -	\$ 137,189.12	\$ 146,789.12	36,887.38
Cost per ride	\$ 14.90	\$ 18.34	\$ 21.23	\$ 16.05	\$ 16.69	\$ 21.55	#DIV/0!	#DIV/0!	#DIV/0!	\$ 24.48	\$ 17.89	#DIV/0!	\$ 22.55	\$ 9.46			\$ 17.99	19.25	\$ 0.27
March																			
Rides	2,331	428	414	1,373	286	265				162	4	-	20	105			5,388		
Cost	\$ 35,296.16	\$ 7,130.69	\$ 8,675.82	\$ 23,226.75	\$ 4,705.40	\$ 5,886.09				\$ 4,263.64	\$ 84.39	\$ -	\$ 435.45	\$ 1,062.18	\$ 9,600.00	\$ -	\$ 100,366.57	\$ 109,966.57	26,196.20
Cost per ride	\$ 15.14	\$ 16.66	\$ 20.96	\$ 16.92	\$ 16.45	\$ 22.21	#DIV/0!	#DIV/0!	#DIV/0!	\$ 26.32	\$ 21.10	#DIV/0!	\$ 21.77	\$ 10.12			\$ 18.63	20.41	\$ 0.26
April																			
Rides	1,292	144	185	530	56	1				52	2		13				2,275		
Cost	\$ 19,429.76	\$ 2,301.65	\$ 3,258.45	\$ 9,440.62	\$ 910.91	\$ 12.46				\$ 1,138.23	\$ 32.61	\$ -	\$ 309.04	\$ -	\$ 9,600.00	\$ -	\$ 46,433.73	\$ 56,033.73	10,688.94
Cost per ride	\$ 15.04	\$ 15.98	\$ 17.61	\$ 17.81	\$ 16.27	\$ 12.46	#DIV/0!	#DIV/0!	#DIV/0!	\$ 21.89	\$ 16.31	#DIV/0!	\$ 23.77	#DIV/0!			\$ 20.41	24.63	\$ 0.23
May																			
Rides	1,480	207	217	739	98	4				89	2		20	9			2,865		
Cost	23,654.10	3,700.24	4,717.90	14,983.28	1,722.32	18.01				1,805.67	48.20	\$ -	454.72	62.46	\$ 9,400.00	\$ -	\$ 60,566.90	\$ 69,966.90	13,616.40
Cost per ride	\$ 15.98	\$ 17.88	\$ 21.74	\$ 20.28	\$ 17.57	\$ 4.50	#DIV/0!	#DIV/0!	#DIV/0!	\$ 20.29	\$ 24.10	#DIV/0!	\$ 22.74	\$ 6.94			\$ 21.14	24.42	\$ 0.22
June																			
Rides	1,570	222	264	869	158	12				65	5		24	42			3,231		
Cost	24,951.97	3,851.25	5,729.78	17,920.35	2,348.59	201.67				1,654.53	110.33	\$ -	580.95	318.88	\$ 10,000.00	\$ -	\$ 67,668.30	\$ 77,668.30	15,498.55
Cost per ride	\$ 15.89	\$ 17.35	\$ 21.70	\$ 20.62	\$ 14.86	\$ 16.81	#DIV/0!	#DIV/0!	#DIV/0!	\$ 25.45	\$ 22.07	#DIV/0!	\$ 24.21	\$ 7.59			\$ 20.94	24.04	\$ 0.23
July																			
Rides	1,555	279	281	800	168	9				104	6		16	43			3,261		
Cost	24,548.01	5,166.13	6,169.14	16,046.26	2,320.42	63.49				2,198.36	117.58	\$ -	446.54	376.51	\$ 10,000.00	\$ -	\$ 67,452.44	\$ 77,452.44	15,424.34
Cost per ride	\$ 15.79	\$ 18.52	\$ 21.95	\$ 20.06	\$ 13.81	\$ 7.05	#DIV/0!	#DIV/0!	#DIV/0!	\$ 21.14	\$ 19.60	#DIV/0!	\$ 27.91	\$ 8.76			\$ 20.68	23.75	\$ 0.23
Aug																			
Rides	1,595	246	244	842	181	10				126	3		4	53			3,304		
Cost	25,573.93	4,377.53	4,751.41	17,054.90	2,429.98	67.61				3,194.95	31.34		96.11	500.56	\$ 10,000.00	\$ -	\$ 68,078.32	\$ 78,078.32	15,554.1
Cost per ride	\$ 16.03	\$ 17.79	\$ 19.47	\$ 20.26	\$ 13.43	\$ 6.76	#DIV/0!	#DIV/0!	#DIV/0!	\$ 25.36	\$ 10.45	#DIV/0!	\$ 24.03	\$ 9.44			\$ 20.60	23.63	\$ 0.23
Sept																			
Rides	1,581	257	284	892	217	9				90	-	-	7	50			3,387		
Cost	25,863.07	4,719.42	5,342.99	18,218.60	3,093.24	241.81				2,347.86	-	-	204.82	576.22	\$ 10,000.00	\$ -	\$ 70,608.03	\$ 80,608.03	15,424.34
Cost per ride	\$ 16.36	\$ 18.36	\$ 18.81	\$ 20.42	\$ 14.25	\$ 26.87	#DIV/0!	#DIV/0!	#DIV/0!	\$ 26.09	#DIV/0!	#DIV/0!	\$ 29.26	\$ 11.52			\$ 20.85	23.80	\$ 0.23
Oct																			
Rides	1,684	251	263	1,053	248	16				109	-	-	16	40			3,680		
Cost	26,715.27	4,893.74	5,085.73	19,153.47	3,730.64	178.90				2,778.07	-	-	364.97	409.54	\$ 10,000.00	\$ -	\$ 73,310.33	\$ 83,310.33	15,424.34
Cost per ride	\$ 15.86	\$ 19.50	\$ 19.34	\$ 18.19	\$ 15.04	\$ 11.18	#DIV/0!	#DIV/0!	#DIV/0!	\$ 25.49	#DIV/0!	#DIV/0!	\$ 22.81	\$ 10.24			\$ 19.92	22.64	\$ 0.23
Nov																			
Rides	1,385	177	294	874	197	31				74	-	-	3	51			3,086		
Cost	22,509.15	3,038.23	5,909.80	16,759.67	2,893.09	577.97				2,528.21	-	-	82.78	453.77	\$ 10,000.00	\$ -	\$ 64,752.67	\$ 74,752.67	15,424.34
Cost per ride	\$ 16.25	\$ 17.17	\$ 20.10	\$ 19.18	\$ 14.69	\$ 18.64	#DIV/0!	#DIV/0!	#DIV/0!	\$ 34.17	#DIV/0!	#DIV/0!	\$ 27.59	\$ 8.90			\$ 20.98	24.22	\$ 0.23
Dec																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	19,200.00
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ 0.23
YTD Rides	20,688	3,295	3,635	11,699	2,511	1,400	48	11	44	1,358	32	-	186	753			45,939		
YTD Cost	\$ 319,268.05	\$ 63,782.91	\$ 74,422.83	\$ 212,103.20	\$ 39,219.84	\$ 29,166.82	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 33,670.02	\$ 630.32	\$ -	\$ 4,411.87	\$ 7,196.19	\$ 117,400.00	\$ -	\$ 903,824.99	\$ 1,021,224.99	1,021,224.99
Total Cost per Ride YTD * not an average	15.43	19.36	20.47	18.13	15.62	20.83	29.51	32.60	-	24.79	19.70	#DIV/0!	23.72	9.56			19.67		
Average # of rides per month	20,688.00	3,295.00	3,635.00	11,699.00	2,511.00	1,400.00	48.00	11.00	44.00	1,358.00	32.00	-	186.00	753.00			3,828.25		
Average Cost per month	\$ 319,268.05	\$ 63,782.91	\$ 74,422.83	\$ 212,103.20	\$ 39,219.84	\$ 29,166.82	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 33,670.02	\$ 630.32	\$ -	\$ 4,411.87	\$ 7,196.19			\$ 903,824.99	\$ 1,021,224.99	1,021,224.99

Update formulas based on # of months with data

Current Year:

2020

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	Sponsor Total
AID - J	AID	JARC	405	321	165	-	-	-	2	-	1	-	3		82	897
AID - 5310	AID	5310	223	197	100	1	4	12	7	10	8	16	28		55	606
Aurora Twp - J	Aurora Twp	JARC	824	794	408	65	63	72	64	96	95	136	97		247	2,714
Aurora Twp - 5310	Aurora Twp	5310	2,304	2,293	1,923	1,227	1,417	1,498	1,491	1,499	1,486	1,548	1,288		1,634	17,974
Batavia City - J	Batavia City	JARC	70	70	40	-	-	6	19	44	37	28	15		30	329
Batavia City - 5310	Batavia City	5310	584	584	357	123	179	186	228	171	183	192	153		267	2,940
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-	-	-	-	-	-	-	-		-	-
Batavia Twp - 5310	Batavia Twp	5310	20	35	31	21	28	30	32	31	37	31	9		28	305
Dundee Twp - J	Dundee Twp	JARC	192	174	112	60	57	49	58	36	30	36	28		76	832
Dundee Twp - 5310	Dundee Twp	5310	403	420	302	125	160	215	223	206	254	227	266		255	2,801
Elgin City - J	Elgin City	JARC	288	257	141	5	5	8	8	10	16	16	14		70	768
Elgin City - 5310	Elgin City	5310	1,601	1,581	1,232	525	734	861	792	832	876	1,037	860		994	10,931
Elgin Twp - 5310	Elgin Twp	5310	4	6	4	2	2	5	6	3	-	-	-		3	32
Geneva City - J	Geneva City	JARC	65	65	31	-	7	38	29	30	29	29	29		32	352
Geneva City - 5310	Geneva City	5310	115	115	74	-	2	4	14	23	21	11	22		36	401
Hesed House - J	Hesed House	JARC	-	-	-	-	-	-	-	-	-	-	-		-	-
Hesed House - 5310	Hesed House	5310	-	-	-	-	-	-	-	-	-	-	-		-	-
South Elgin - J	South Elgin	JARC	23	16	9	-	-	-	-	-	-	-	4		5	52
South Elgin - 5310	South Elgin	5310	233	215	153	52	89	65	104	126	90	109	70		119	1,306
St. Charles City - 5310	St. Charles City	5310	442	460	286	56	97	158	168	181	217	248	197		228	2,510
St. Charles Twp - J	St. Charles Twp	JARC	13	10	2	-	-	7	-	-	-	-	-		3	32
St. Charles Twp - 5310	St. Charles Twp	5310	26	14	18	13	20	17	16	4	7	16	3		14	154
Total Trips - 2020			7,835	7,627	5,388	2,275	2,864	3,231	3,261	3,302	3,387	3,680	3,086	-	7,835	45,936
Bus			5,402	5,009	3,520	1,653	2,317	2,664	2,363	2,436	2,637	2,819	2,402		3,020	33,222
Taxi			2,433	2,618	1,868	622	547	567	898	866	750	861	684		1,156	12,714
Total Trips - 2019			6,735	7,302	7,734	8,028	8,010	6,764	7,427	7,580	7,557	8,222	6,986	7,091	7,311	87,727
% Change			14%	4%	-44%	-253%	-180%	-109%	-128%	-130%	-123%	-123%	-126%	#DIV/0!	14%	
JARC			1,880	1,707	908	130	132	180	180	216	208	245	190		543	5,976
5310			5,955	5,920	4,480	2,145	2,732	3,051	3,081	3,086	3,179	3,435	2,896		3,633	39,960

Current Year:

2020

TRIP MILEAGE

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Sponsor Total	Avg. Trip Length
AID - J	2,317.65	1,741.61	883.80	-	-	-	3.74	-	4.51	-	13.53		451.35	4,965	5.5
AID - 5310	1,723.80	1,518.55	824.20	3.50	3.72	53.82	11.14	15.76	44.27	45.73	160.71		400.47	4,405	7.3
Aurora Twp - J	2,708.72	2,697.35	1,542.93	395.42	335.10	452.18	379.30	552.40	493.70	787.48	712.01		1,005.14	11,057	4.1
Aurora Twp - 5310	10,137.94	10,168.45	8,341.20	5,131.23	5,883.44	6,157.05	6,058.23	6,186.67	6,271.40	6,355.90	5,377.43		6,915.36	76,069	4.2
Batavia City - J	381.30	377.42	212.80	-	-	26.56	90.25	159.83	130.43	120.70	58.95		141.66	1,558	4.7
Batavia City - 5310	3,156.98	3,175.82	1,690.82	546.80	842.20	857.36	1,118.78	854.96	919.68	1,050.74	720.84		1,357.73	14,935	5.1
Batavia Twp - J	-	-	-	-	-	-	-	-	-	-	-		-	-	#DIV/0!
Batavia Twp - 5310	104.60	181.43	149.35	109.83	140.92	144.54	162.21	150.43	195.43	166.63	46.73		141.10	1,552	5.1
Dundee Twp - J	1,212.54	1,099.67	779.89	414.57	405.82	339.63	362.57	184.79	99.15	132.12	92.17		465.72	5,123	6.2
Dundee Twp - 5310	2,541.53	2,665.72	1,783.26	643.47	872.51	1,219.43	1,301.92	1,094.18	1,313.05	1,253.95	1,542.36		1,475.58	16,231	5.8
Elgin City - J	1,362.85	1,177.69	666.59	4.05	37.57	56.76	6.48	8.10	49.64	17.02	19.27		309.64	3,406	4.4
Elgin City - 5310	7,625.80	7,445.98	6,073.94	2,739.53	3,994.99	4,820.38	4,310.08	4,631.18	4,884.05	5,253.67	4,667.88		5,131.59	56,447	5.2
Elgin Twp - 5310	30.68	31.38	24.80	9.40	13.02	29.88	31.30	7.88	-	-	-		16.21	178	5.6
Geneva City - J	166.45	158.26	67.94	-	11.06	60.04	45.82	47.40	45.82	45.82	45.82		63.13	694	2.0
Geneva City - 5310	312.84	296.14	214.94	-	3.56	16.56	46.06	78.19	98.41	57.12	64.74		108.05	1,189	3.0
Hesed House - J	-	-	-	-	-	-	-	-	-	-	-		-	-	#DIV/0!
Hesed House - 5310	-	-	-	-	-	-	-	-	-	-	-		-	-	#DIV/0!
South Elgin - J	42.96	30.48	17.92	-	-	-	-	-	-	-	8.30		9.06	100	1.9
South Elgin - 5310	1,916.15	1,715.89	1,303.40	336.78	487.74	464.75	600.03	882.52	646.47	783.80	759.10		899.69	9,897	7.6
St. Charles City - 5310	2,248.16	2,241.63	1,352.38	263.08	459.70	619.08	601.16	629.37	796.01	991.20	771.41		997.56	10,973	4.4
St. Charles Twp - J	85.83	64.62	14.34	-	-	57.05	-	-	-	-	-		20.17	222	6.9
St. Charles Twp - 5310	193.69	99.29	113.99	91.38	122.44	101.11	123.17	26.00	56.07	100.93	23.44		95.59	1,052	6.8
Total Miles - 2020	38,270.47	36,887.38	26,058.49	10,689.04	13,613.79	15,476.18	15,252.24	15,509.66	16,048.09	17,162.81	15,084.69	-	38,270.47	258,323	5.6
Total Miles - 2019	32,768.4	36,307.5	38,193.2	39,910.5	38,420.4	32,115.5	35,599.3	37,034.0	36,791.5	41,207.5	34,453.2	34,682.4	36,457	437,483	
% Change	14%	2%	-47%	-273%	-182%	-108%	-133%	-139%	-129%	-140%	-128%	#DIV/0!	14%		
Avg Trip Length	4.9	4.8	4.8	4.7	4.8	4.8	4.7	4.7	4.7	4.7	4.9	#DIV/0!	4.9		

Current Year:

2020

Incomplete Data

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2020	\$39.09	\$39.88	\$41.26	\$45.74	\$47.42	\$47.06	\$46.53	\$46.47	\$46.92	\$45.08	\$47.27		\$44.79
Gross Cost per Trip - 2019	\$33.16	\$32.53	\$32.66	\$32.13	\$32.19	\$33.80	\$38.78	\$38.56	\$38.36	\$39.16	\$39.31	\$39.74	\$35.87
% of Previous	15%	18%	21%	30%	32%	28%	17%	17%	18%	13%	17%	#DIV/0!	15%
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	28%	30%	32%	39%	41%	40%	40%	40%	40%	38%	41%	#DIV/0!	28%
Sponsor Cost per Trip	\$16.36	\$16.73	\$16.85	\$16.19	\$17.87	\$17.85	\$17.62	\$17.59	\$17.89	\$17.20	\$17.74	#DIV/0!	\$16.36

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi	92.93%	93.43%	90.79%	72.35%	68.56%	69.66%							81.29%
On-Time Performance - Bus	96.80%	96.55%	95.09%	89.53%	92.53%	93.51%							94.00%
On-Time Performance - Overall	95.60%	95.48%	93.60%	84.84%	87.95%	89.32%							91.13%
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	0	0	0	0	0	0							-	-
% of Total Rides	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	#DIV/0!	0.0%	
Late Cancel/No Show - Taxi	180	163	152	70	32	35							105	632
Late Cancel/No Show - Bus	383	392	289	156	198	241							277	1,659
Missed Trips - Taxi	37	41	13	2	1	2							16	96
Missed Trips - Bus	8	7	3	4	2	5							5	29
% of Total Rides	7.8%	7.9%	8.5%	10.2%	8.1%	8.8%	0.0%	0.0%	0.0%	0.0%	0.0%	#DIV/0!	-	

Current Year:

2020

Program Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	178,094.49	168,413.37	124,127.55	71,816.40	105,693.17	120,965.42	111,170.71	113,854.41	122,109.40	127,565.06	112,836.83		123,332	\$1,356,647
Taxi Operations	97,502.67	105,964.87	76,605.59	32,245.56	30,127.63	31,077.93	40,579.92	39,592.48	36,809.16	38,341.85	33,027.26		51,080	\$561,875
Total Gross Cost - 2020	306,256.66	304,179.49	222,306.39	104,061.96	135,820.80	152,043.35	151,750.63	153,446.89	158,918.56	165,906.91	145,864.09	-	306,257	\$2,000,556
Fares	30,659.50	29,801.25	21,573.25	11,194.50	14,687.00	16,706.75	16,845.75	17,290.25	17,702.50	19,286.25	16,358.75		19,282	\$212,106
Net Cost (Less Fares)	275,597.16	274,378.24	200,733.14	92,867.46	121,133.80	135,336.60	134,904.88	136,156.64	141,216.06	146,620.66	129,505.34	-	275,597	\$1,788,450
Federal Share	137,798.58	137,189.12	100,366.57	46,433.73	60,566.90	67,668.30	67,452.44	68,078.32	70,608.03	73,310.33	64,752.67	-	137,799	\$894,225
County Subsidy	9,600.00	9,600.00	9,600.00	9,600.00	9,400.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00		9,800	\$107,800
PACE Subsidy	-	-	-	-	-	-	-	-	-	-	-		-	\$0
Net Cost to Sponsors	128,198.58	127,589.12	90,766.57	36,833.73	51,166.90	57,668.30	57,452.44	58,078.32	60,608.03	63,310.33	54,752.67	-	128,199	\$786,425
% Fares	10%	10%	10%	11%	11%	11%	11%	11%	11%	12%	11%	#DIV/0!	10%	
% Federal	45%	45%	45%	45%	45%	45%	44%	44%	44%	44%	44%	#DIV/0!	45%	
% County	3%	3%	4%	9%	7%	7%	7%	7%	6%	6%	7%	#DIV/0!	3%	
% Sponsors	42%	42%	41%	35%	38%	38%	38%	38%	38%	38%	38%	#DIV/0!	42%	
% Pace Subsidy	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	#DIV/0!	0%	
Total Gross Cost - 2019	223,337.04	237,507.68	252,606.50	257,932.70	257,826.19	228,599.21	288,007.95	292,311.54	289,922.87	322,012.42	274,641.88	281,798.77	227,455	\$2,729,465

Sponsor Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$13,309.55	\$11,162.20	\$5,886.09	\$12.46	\$18.01	\$201.67	\$63.49	\$67.61	\$241.81	\$178.90	\$577.97		\$31,719.76	1,503	\$21.10
Aurora Twp	\$44,724.02	\$46,002.61	\$35,296.16	\$19,429.76	\$23,654.10	\$24,951.97	\$24,548.01	\$25,573.93	\$25,863.07	\$26,715.27	\$22,509.15		\$319,268.05	20,688	\$15.43
Batavia (City & TWP)	\$11,967.18	\$12,636.85	\$7,130.69	\$2,301.65	\$3,700.24	\$3,851.25	\$5,166.13	\$4,377.53	\$4,719.42	\$4,893.74	\$3,038.23		\$63,782.91	3,574	\$17.85
Dundee Twp	\$12,172.13	\$12,609.68	\$8,675.82	\$3,258.45	\$4,717.90	\$5,729.78	\$6,169.14	\$4,751.41	\$5,342.99	\$5,085.73	\$5,909.80		\$74,422.83	3,633	\$20.49
Elgin City	\$29,805.17	\$29,494.13	\$23,226.75	\$9,440.62	\$14,983.28	\$17,920.35	\$16,046.26	\$17,054.90	\$18,218.60	\$19,153.47	\$16,759.67		\$212,103.20	11,699	\$18.13
Elgin Twp	\$98.52	\$107.35	\$84.39	\$32.61	\$48.20	\$110.33	\$117.58	\$31.34	\$0.00	\$0.00	\$0.00		\$630.32	32	\$19.70
Geneva City	\$1,733.17	\$1,702.90	\$1,062.18	\$0.00	\$62.46	\$318.88	\$376.51	\$500.56	\$576.22	\$409.54	\$453.77		\$7,196.19	753	\$9.56
Hesed House	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$0.00	-	\$0.00
South Elgin	\$6,106.24	\$5,654.26	\$4,263.64	\$1,138.23	\$1,805.67	\$1,654.53	\$2,198.36	\$3,194.95	\$2,347.86	\$2,778.07	\$2,528.21		\$33,670.02	1,358	\$24.79
St. Charles City	\$7,387.35	\$7,677.90	\$4,705.40	\$910.91	\$1,722.32	\$2,348.59	\$2,320.42	\$2,429.98	\$3,093.24	\$3,730.64	\$2,893.09		\$39,219.84	2,510	\$15.63
St. Charles Twp	\$895.25	\$541.24	\$435.45	\$309.04	\$454.72	\$580.95	\$446.54	\$96.11	\$204.82	\$364.97	\$82.78		\$4,411.87	186	\$23.72
Total Cost - 2020	\$128,198.58	\$127,589.12	\$90,766.57	\$36,833.73	\$51,166.90	\$57,668.30	\$57,452.44	\$58,078.32	\$60,608.03	\$63,310.33	\$54,752.67	\$0.00	\$786,424.99	45,936	\$17.12
Total Cost - 2019	\$88,879.02	\$94,873.09	\$101,611.25	\$103,658.10	\$103,962.22	\$91,701.23	\$90,539.79	\$90,460.33	\$44,640.37	\$51,134.26	\$74,358.62	\$89,342.23	\$1,077,288.80	87,727	\$12.28
% change	44%	34%	-11%	-64%	-51%	-37%	-37%	-36%	36%	24%	-26%	-100%			

Current Year:

2020

Incomplete Data

Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2020														
<i>Total</i>	667	691	590	199	238	293	338	323	375	364	333		401	-
Distinct Riders - 2019	647	652	681	673	671	647	672	677	685	703	676	660	670	
% Change	3%	6%	-15%	-238%	-182%	-121%	-99%	-110%	-83%	-93%	-103%	#DIV/0!	#DIV/0!	
Registered Riders - 2020														
<i>Total</i>	8,164												8,164	
Registered Riders - 2019	7,781	7,824	7,871	7,930	7,982	8,023	8,117	8,168	8,218	8,272	8,307	8,341	8,070	
% Change	5%	#DIV/0!												
Distinct:Registered Riders														

Ride-In-Kane Ridership Growth from 2020 to 2021

	16/17 Trips	17/18 Trips	18/19 Trips	19/20 Trips	20/21 Trips	Dif from prev. year	% of Change
Jul	6,805	6,812	6,887	7,430	3,264	-4,166	-56.07%
Aug	7,590	7,669	7,415	7,580	3,304	-4,276	-56.41%
Sep	7,482	7,364	6,972	7,562	3,386	-4,176	-55.22%
Oct	7,673	7,849	8,019	8,222	3,680	-4,542	-55.24%
Nov	7,098	7,478	7,179	6,990	3,086	-3,904	-55.85%
Dec	6,745	6,994	6,916	7,092	3,334	-3,758	-52.99%
Jan	7,321	7,539	6,739	7,835			
Feb	6,907	6,977	7,302	7,627			
Mar	7,793	7,690	7,734	5,388			
Apr	7,455	7,500	8,028	2,275			
May	7,640	7,541	8,012	2,864			
Jun	7,285	6,997	6,764	3,231			
Avg.	7,316	7,368	7,331	6,175	3,342	-4,137	-55.30%
SUM	87,794	88,410	87,967	74,096	20,054	-24,822	N/A

Ride-In-Kane July 2020 to June 2021 Productivity Data

	Bus & Taxi Trips	Bus & Taxi On-time Perform	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi
Jul-20	3,264	97.87%	1.36	\$47.05	\$45.04
Aug-20	3,304	97.55%	1.39	\$46.74	\$45.61
Sep-20	3,386	97.56%	1.39	\$46.32	\$49.08
Oct-20	3,680	97.57%	1.43	\$45.25	\$44.43
Nov-20	3,086	97.22%	1.37	\$46.98	\$48.27
Dec-20	3,334	97.68%	1.41	\$46.13	\$45.16
Jan-21					
Feb-21					
Mar-21					
Apr-21					
May-21					
Jun-21					
Average	3,342	97.57%	1.39	\$46.41	\$46.27

Ride-In-Kane On-time Performance Comparison between Bus and Taxi

	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP
Jul-20	2,363	99.06%	901	96.68%
Aug-20	2,436	97.57%	868	97.52%
Sep-20	2,636	97.26%	750	97.86%
Oct-20	2,819	97.63%	861	97.51%
Nov-20	2,402	97.36%	684	97.07%
Dec-20	2,450	98.05%	884	97.31%
Jan-21				
Feb-21				
Mar-21				
Apr-21				
May-21				
Jun-21				
Average	2,518	97.82%	825	97.33%

Ride in Kane Complaint Data - October - December 2020					
Month/YR	Complaint Total	Trip Total	% of Complaints	Category Type	Total*
Oct-20	8	3,680	0.22%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	2
				No Show	1
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	2
				Other	3
				Total	8
Nov-20	3	3,086	0.10%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	0
				No Show	0
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	1
				Other	2
				Total	3
Dec-20	7	3,334	0.21%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	1
				Early Arrival	0
				Late Arrival	1
				No Show	2
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	2
				Other	1
				Total	7

*Investigation may conclude allegations were unfounded

Ride-In-Kane October 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	3	334961	HJ
		334760	SC
		334537	CL
Batavia	2	335073	KD
		334092	JK
Dundee	1	333791	OD
City of Elgin	1	333582	MJ
Elgin Township	0	-	-
Geneva	1	337280	SL
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

Ride-In-Kane November 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	1	335684	MY
Batavia	0	-	-
Dundee	0	-	-
City of Elgin	1	336123	CM
Elgin Township	0	-	-
Geneva	1	336662	PT
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

Ride-In-Kane December 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	2	336892	SC
		336880	LS
Batavia	1	336233	KK
Dundee	0	-	-
City of Elgin	4	337115	CM
		336903	CM
		336792	MJ
		336737	SJ
Elgin Township	0	-	-
Geneva	0	-	-
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Hesed House
- INC Board NFP
- Kane County
- Pace Suburban Bus
- St. Charles Township
- Senior Services Associates
- Village of Campton Hills
- Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

Agenda

**Tuesday, June 1, 2021
9:00 a.m.**

[Join Zoom Meeting Here](#)

**Call in: 1-312-626-6799
Meeting ID: 854 1762 8181
Passcode: 930745 (may not need)**

One tap mobile
+13126266799,,85417628181# US (Chicago)

I. Opening Of Meeting

- A. Introductions/Roll Call Chair Gleees
- B. Approval of Meeting Minutes from March 2, 2021 Chair Gleees

II. Reports

- A. RTA CAB Meeting Overview Jackie Forbes
- B. RTA Regional Mobility Manager Research Project Linda Chamberlain
- C. Section 5310 Application Jackie Forbes

III. Other Business

- A. Vacancy—Vice Chair Election..... Chair Gleees

2021 Meeting Schedule

September 14 (note change in date)	TBD
December 7	TBD

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting
which is held immediately after the Coordinating Council meeting

The meeting will be held online

The next meeting of the Kane County Paratransit Coordinating Council will be held
Tuesday, September 14, 9:00 a.m. location TBD

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



Kane County Paratransit Coordinating Council (KCPCC)

MEETING MINUTES
March 2, 2021

41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

In Attendance:

Lore Baker, AID
Jennifer Fox, City of Batavia
Mary Walsh, City of Batavia
Leigh Tracy, Batavia Township
Ruth Rottman, Campton Township
Trish Glees, Dundee Township
Dave Waden, City of Elgin
Franklin Ramirez, Elgin Township
Chris Ranney, City of Geneva
Jackie Forbes, Kane County DOT
Peggy Gomez, Senior Services
Sharon Bober, St. Charles Township
Ron Johnson, St. Charles Township
Amethyst Handley, City of St. Charles
Lauren Blayney, Village of South Elgin
Nancy Hill, Village of South Elgin
Glenda Love, AgeGuide, Northeastern Illinois
Kisha Hearn, PACE
Taylor Thomas, PACE
Fluturi Demirovski, RTA
Candace Jones, RTA

The meeting was called to order at 9:08 am by Franklin Ramirez, Council Vice Chair. Jackie Forbes called the roll. Upon a motion for approval made by Lore Baker and seconded by Chris Ranney, the September 1, 2020 meeting minutes were approved. Upon a motion by Ron Johnson and seconded by Lore Baker, the December 1, 2020 meeting minutes were approved.

Jackie Forbes provided an update on the RTA Transit Access Citizens Advisory Board or CAB. Trish Glees is the Kane County representative on the board. Jackie is the chair. There are a number of new members on the committee and RTA staff gave an overview of their work related to government affairs, budget process, and how the agency is funded. Board members heard a presentation on the Paratransit Innovations Study and an update on the HSTP project.

Jackie Forbes reviewed the nomination and election memo in the packet and shared that she did not receive any nominations. She contacted the current Chair and Vice Chairs and they said they are willing to continue on in their current roles. There were no other nominations received at the meeting. Lore Baker made a motion to approve the officer slate as presented with a correction to Trish Glees's name. The motion was approved unanimously.

Vice Chair Ramirez reviewed the meeting schedule for the rest of the year. Forbes noted that she is holding a hybrid meeting with attendees online and in person at the Government Center Auditorium later in the week. Depending on how that goes, the council can consider that for future meetings.

Under Public Comment, there were no comments received prior to the meeting. No one had a comment at the meeting.

Leigh Tracy made a motion to adjourn the meeting and was seconded by Chris Ranney. The meeting was adjourned until June 1, 2021. June 1, 2021 Agenda Packet Page 2



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www.rideinkane.org

RIDE IN KANE SPONSORS

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St. Charles Township

Village of Campton Hills

Village of South Elgin

June 1, 2021

KCPCC and Ride in Kane Sponsor Subcommittee nominations

Kane County Paratransit Coordinating Council

The KCPCC Bylaws require that the Council has a Chair and two Vice-Chairs:

IV. 1 Officers and Terms of Office

The Officers of the Council shall be as follows:

Chair

Two (2) Vice-Chairs

The term of each officer shall be one year. Officers may serve multiple terms

To remain consistent with the Bylaws, the Council will need to elect a new Vice-Chair at the June 1, 2021 meeting. Nominations will be taken at the meeting and the Council will elect a new Vice-Chair. The current members are:

Tish GleeS—Council Chair

Bill Catching—Vice Chair

Staff requested nominations for the position of Vice-Chair through the distribution of the agenda packet and requests any additional nominations are brought forth at the meeting. After the nominees are announced, the Council will hold an election of the Vice-Chair.

The Council thanks Franklin Ramirez for his service to the Council and commitment to the Ride in Kane program.



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RIDE IN KANE SPONSORS

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Campton Township

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Senior Services Associates

St. Charles Township

Village of Campton Hills

Village of South Elgin

**Ride In Kane Sponsor Committee
Meeting Agenda
Tuesday, June 1, 2021
Immediately following the KCPCC Meeting**

[Join Zoom Meeting Here](#)

**Call in: 1-312-626-6799
Meeting ID: 854 1762 8181
Passcode: 930745 (may not need)**

**One tap mobile
+13126266799,,85417628181# US (Chicago)**

I. Opening of Meeting

- A. Call to Order Chair Glees
- B. Approval of March 2, 2021 Meeting Minutes Chair Glees

II. Ride In Kane Program Status Reports

- A. NF , JARC, 5310 Budget Report/Billings Jackie Forbes
- B. Registration and Ridership Reports Taylor Thomas
- C. Customer Feedback Report Taylor Thomas

III. Other Business

- A. RTA Updates Candace Jones
- B. Discussion/Potential Action - Late Cancel/No Shows Jackie Forbes
- C. Meeting Schedule Jackie Forbes

2021 Meeting Schedule

September 14 (note change TBD
in date)

December 7 TBD

IV. Public Comment

V. Adjournment

The meeting will be held online

The next meeting of the Ride in Kane Sponsors Committee will be held
Tuesday September 14, following the 9:00 a.m. KCPCC meeting
Location: TBD



Ride In Kane Sponsor Committee

MEETING MINUTES

March 2, 2021

41W011 Burlington Road
St. Charles, IL 60175

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RIDE IN KANE SPONSORS

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Kane County

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St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

In Attendance:

- Lore Baker, AID
- Jennifer Fox, City of Batavia
- Mary Walsh, City of Batavia
- Leigh Tracy, Batavia Township
- Ruth Rottman, Campton Township
- Trish Glees, Dundee Township
- Dave Waden, City of Elgin
- Franklin Ramirez, Elgin Township
- Chris Ranney, City of Geneva
- Jackie Forbes, Kane County DOT
- Peggy Gomez, Senior Services
- Sharon Bober, St. Charles Township
- Ron Johnson, St. Charles Township
- Amethyst Handley, City of St. Charles
- Lauren Blayney, Village of South Elgin
- Nancy Hill, Village of South Elgin
- Glenda Love, AgeGuide, Northeastern Illinois
- Kisha Hearn, PACE
- Taylor Thomas, PACE
- Fluturi Demirovski, RTA
- Candace Jones, RTA

The meeting was called to order at 9:21 am by Franklin Ramirez, Council Vice Chair and roll call from the first meeting was accepted. Upon a motion for approval made by Lore Baker, and seconded by Chris Ranney, Jackie Forbes completed a roll call vote and the September 1, 2020 meeting minutes were unanimously approved. Upon a motion by Ron Johnson and seconded by Lore Baker, the meeting minutes for December 1, 2020 were approved via a roll call vote.

RIK PROGRAM STATUS REPORTS:

Lore Baker provided an update on staffing changes at AID. They have a new staff accountant who started this week. Krystal Spracklen has been back on a contract basis and has been providing training. She sent an email message with contact information for Ilian Nenchev and Michelle Martinez to the Ride in Kane sponsors. If you did not receive it, let Lore know.

5310 and JARC Budget Report:

Jackie Forbes gave the report. The phases included are only those that have funding left, so the report begins with Phases 9&10. Forbes referred to the Grant Fund total and Sponsor Cost spreadsheets in the agenda packet for review and discussion. She summarized the grant totals for JARC and 5310 funding and how long the funding in each phase will last. She noted with the unpredictable ridership during the pandemic, the dates may change. There is a new call for Section 5310 funding opening this month.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



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Village of Campton Hills

Village of South Elgin

Forbes continued reviewing the reports, noting that data is through November 2020. The Cost per Sponsor report is large and hard to see, Forbes reminded everyone it is available in the packet. The Trip Count report shows how rides have gone down due to the pandemic compared to 2019.

Registration and Ridership Reports and Customer Complaint Records:

Taylor Thomas referred to the October, November, and December Ridership growth report, Productivity Data report, and OTP report and led a discussion. The average is over 3,200 trips per month. Thomas noted the on time performance by month and type of ride. The overall OTP for those three months was over 97%.

Thomas reviewed the complaint and accommodations report for each month. The breakdown is noted by sponsor by month. Thomas asked that if there is an issue with a ride and it is not on this report, to please reach out to her so she can find out if it was logged and/or follow up was completed.

Lore Baker had a question. She noted that many of the complaints were listed as scheduled wrong, is there something that can be done at scheduling or guidance they can give to clients when they call. Taylor said she can take a closer look at them and that most are a case by case basis. The scheduler does repeat back the information to the client but sometimes there is still a problem.

Peggy Gomez noted that they are receiving a rise in complaints from clients when they call the call center and are being told they are not registered. They are registered. Sometimes they have to call multiple times. Taylor asked if she has specific examples and Ruth said she did work directly with Chantal from Pace on one. Taylor asked if she can be copied on any correspondence with Chantal so she can take a look at it and follow up. There may be a need for retraining.

Taylor provided an overview of what safety measures are in place because of COVID-19. All drivers and riders are wear face coverings, vehicles are sanitized daily, only one passenger is being transported at a time. The weather has been challenging the past few weeks, so Pace proactively reached out on February 15th to the contractors to ensure they were going to continue service as needed. They had OTP that day of 96% and on the 16th the OTP was 95%.

Chair Trish Glees was able to join the meeting. She thanked Vice Chair Ramirez and Forbes for taking over.

OTHER BUSINESS:

RTA Updates:

Candace Jones asked everyone to subscribe to the RTA Recovery newsletter. It provides email updates on what the RTA is doing in regards to the COVID-19 pandemic and any news and data for the region that is related to transit. She provided the email link to Forbes and asked for people to share it with clients too.

Chair Glees brought up that there is an opening for the Metra Board of Directors which was shared in Kane County Connects. Candidates must be a Kane County employee but cannot be an elected official. She encouraged everyone to read the information in Kane County connects. Chair Glees has attended this meeting and noted that it is important for us as Kane County residents. The board is there to ensure everyone has access.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

Chair Glees noted that there is an election on April 6th and there could be changes to the board. She asked that sponsors share meeting information with any potential new members.

Meeting Schedule:

Chair Glees asked if there were questions on the meeting schedule. There were none.

Public Comment:

Chair Glees asked if there was any public comment.

Sharon Bober said they have not registered anyone in some time but had three recently. She asked if they should still send the forms to AID? Lore Baker said yes and that she can send them to her. She noted the new accountant has been hired and is going through training with Krystal. She said there was a message sent yesterday explaining Ilian's hiring and outlines responsibilities at AID. She was sending information to Michelle Martinez and Lore will look into it. Sharon will send the information to Lore. Chair Glees asked for an introduction email with Ilian's contact information since he was copied. Lore explained that they are still working on hiring a part time person since Vinod has left but is has been difficult.

Sharon Bober asked for an updated registration form from Michelle but does not have one. It is old and still shows \$3/ride. Michelle said she had ordered one but Sharon has not seen it. Lore will look into it. Chair Glees asked if the form is a PDF. She said she has updated the one for Dundee Township and she can make changes on the form if Sharon sends it to her.

Lore Baker shared AID received a grant from Illinois Public Health Association to fund four positions to help with follow up healthcare and vaccinations in underserved populations. They are advertising the positions now. There is a senior vaccination clinic this week. Senior Services and AID Crisis Line are helping seniors who do not have the ability to register on their own. The information is being released today for 900 slots.

Chair Glees said she has received calls from seniors who do not drive and are asking how they can get to the vaccination site. The Mooseheart site is far from Dundee Township and will be costly on Ride in Kane. She asked if there is something in the works to get seniors to the sites. Lore said she has seen specialized sites where volunteer drivers are helping get people there. She said that Kane County Health Department and Senior Services and other agencies are working together on a task force to address vaccinations and access to the sites. There are no additional funds for Ride in Kane to get people to the sites. Jackie Forbes said she can follow up with the health department. Chair Glees noted that those who are not located close to the vaccination sites are will have more challenges to get people to the vaccination clinics. Lore suggested calling Greater Elgin Family Care Services but Chair Glees said a person must be a patient to receive it there.

Leigh Tracy suggested that people contact Chairwoman Pierog or the sponsor's local board member so it is escalated to the Kane County Public Health Committee.

A motion to adjourn was made by Jackie Forbes, seconded by Franklin Ramirez. The meeting was adjourned at 9:58 by unanimous consent until June 1, 2021

Grant Totals for Phases 9 & 10

	JARC		NF		Totals
Beginning balance	\$ 2,414,522.00	\$	1,949,920.00	\$	2,182,221.00
Fed Portion	\$ 1,207,261.00	\$	974,960.00		
Sponsor Match	\$ 1,207,261.00	\$	974,960.00		

	JARC		NF		Totals
Beginning balance	1,207,262.00		974,959.00		2,182,221.00
Oct '13			(20,325.53)		(20,325.53)
Nov '13			(84,685.11)		(84,685.11)
Dec '13			(85,144.78)		(85,144.78)
Jan '14			(80,279.18)		(80,279.18)
Feb '14			(75,006.85)		(75,006.85)
Mar '14			(84,372.69)		(84,372.69)
Apr '14			(77,527.23)		(77,527.23)
May '14			(74,056.80)		(74,056.80)
June '14			(68,594.47)		(68,594.47)
July '14			(71,864.96)		(71,864.96)
Aug '14			(69,428.48)		(69,428.48)
Sept '14			(66,816.91)		(66,816.91)
Oct '14			(71,751.30)		(71,751.30)
Nov '14			(45,104.71)		(45,104.71)

			-		-
May '19	(9,598.83)				(9,598.83)
Jun '19	(24,570.63)				(24,570.63)
Jul '19	(30,760.78)				(30,760.78)
Aug '19	(32,638.94)				(32,638.94)
Sept '19	(31,685.02)				(31,685.02)
Oct '19	(34,444.40)				(34,444.40)
Nov '19	(27,868.43)				(27,868.43)
Dec '19	(27,791.40)				(27,791.40)
Jan '20	(31,042.82)				(31,042.82)
Feb '20	(28,473.87)				(28,473.87)
Mar'20	(16,612.21)				(16,612.21)
Apr '20	(3,467.20)				(3,467.20)
May '20	(3,443.20)				(3,443.20)
June '20	(4,290.81)				(4,290.81)
July '20	(3,907.99)				(3,907.99)
Aug '20	(4,223.18)				(4,223.18)
Sept '20	(3,706.87)				(3,706.87)
Oct '20	(4,750.53)				(4,750.53)
Nov '20	(4,043.25)				(4,043.25)
Dec'20	(4,425.49)				(4,425.49)
Jan'21	(4,515.27)				(4,515.27)
Feb'21	(4,158.58)				(4,158.58)

Ending balance	866,842.30		(0.00)		866,842.30
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Monthly average	(15,753.37)		(73,433.34)		
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Projected remaining months	55.03	(0.00)
	Dec '24	Oct '14

**Grant Totals for Phases 11 & 12 (Federal Portion)
New 5310 Funding**

Beginning Balance	\$	2,300,000.00
Ended		Nov '17

**Additional Funds from RTA for Grant for Phases 11 & 12 (Federal Portion)
New 5310 Funding (80/20 match)**

	Operations	
Beginning Balance	\$	400,000.00
Sept '19	\$	(157,717.84)
Oct '19	\$	(176,643.49)
Nov '19	\$	(65,638.67)
 Ending balance	\$	 -
 Monthly Average	\$	 (167,180.67)
 Projected remaining months		 -

**Grant Totals for Phases 13 & 14 (Federal Portion)
New 5310 Funding**

	Operations	
Beginning balance	\$	3,098,924.00
Fed Portion	\$	1,549,462.00
Sponsor Match	\$	1,549,462.00

	JARC	
Beginning balance		1,549,462.00
Nov '17		(7,518.57)
Dec '17		(65,570.37)
Jan '18		(72,255.64)
Feb '18		(63,184.19)
Mar '18		(73,239.25)
Apr '18		(75,520.53)
May '18		(73,963.05)
Jun '18		(66,382.66)
Jul '18		(71,127.33)
Aug '18		(70,601.44)
Sept '18		(73,467.97)
Oct '18		(81,849.03)
Nov '18		(73,268.31)
Dec '18		(76,104.63)
Jan '19		(75,195.23)

Feb '19	(78,263.41)
Mar '19	(83,851.84)
Apr '19	(85,495.29)
May '19	(84,595.38)
Jun '19	(76,730.60)
Jul '19	(99,089.32)
Aug '19	(22,187.96)

Ending balance **0.00**

Monthly Average **(75,987.77)**

Projected remaining months 0.00

Aug '19

Grant Totals for Phases 15 & 16 (Federal Portion)

**New 5310 Funding
Operations**

Beginning balance	\$	3,088,396.00
Fed Portion	\$	1,544,198.00
Sponsor Match	\$	1,544,198.00

5310

Beginning balance	1,544,198.00
Aug '19	(76,691.87)
Nov '19	(54,538.59)
Dec '19	(99,080.36)
Jan '20	(106,755.76)
Feb '20	(108,715.25)
Mar '20	(83,754.36)
Apr '20	(42,966.51)
May '20	(57,123.70)
June '20	(63,377.49)
July '20	(63,544.45)
Aug '20	(63,855.14)
Sept '20	(66,901.16)
Oct '20	(68,559.80)
Nov '20	(60,709.42)
Dec'20	(63,183.88)
Jan'21	(66,632.13)
Feb'21	(64,689.02)

Ending balance **333,119.11**

Monthly Average **(71,239.93)**

Projected remaining months 4.68

Jun '21

Grant Totals for Phases 17 & 18 (Federal Portion)

**New 5310 Funding
Operations**

Beginning balance	\$	4,995,992.00
Fed Portion	\$	2,497,996.00
Sponsor Match	\$	2,497,996.00

		5310
Beginning balance		2,497,996.00

Ending balance **2,497,996.00**

Monthly Average

Projected remaining months 35.06

Aug '23

Probably less because when Jarc funding ends in Aug '21 full cost will come here.

Cost Reports 2020

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	7,835	\$137,798.58	\$17.59	\$30,659.50	\$306,256.66	\$39.09	
Feb '20	7,627	\$137,189.12	\$17.99	\$29,801.25	\$304,179.49	\$39.88	
Mar '20	5,388	\$100,366.57	\$18.63	\$21,573.25	\$222,306.39	\$41.26	
Apr '20	2,275	\$46,433.73	\$20.41	\$11,194.50	\$104,061.96	\$45.74	
May '20	2,865	\$60,566.90	\$21.14	\$14,687.00	\$135,820.80	\$47.41	
June '20	3,231	\$67,668.30	\$20.94	\$16,706.75	\$152,043.35	\$47.06	
July '20	3,261	\$67,452.44	\$20.68	\$16,845.75	\$151,750.63	\$46.53	
Aug '20	3,304	\$68,078.32	\$20.60	\$17,290.25	\$153,446.89	\$46.44	
Sept '20	3,398	\$70,608.03	\$20.78	\$17,702.50	\$158,918.56	\$46.77	
Oct '20	3,680	\$73,310.33	\$19.92	\$19,286.25	\$165,906.91	\$45.08	
Nov '20	3,086	\$64,752.67	\$20.98	\$16,358.75	\$145,864.09	\$47.27	
Dec '20	3,334	\$67,608.49	\$20.28	\$17,755.75	\$152,972.73	\$45.88	
YTD	49,284	\$961,833.48	\$19.52	\$229,861.50	\$2,153,528.46		\$43.70

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	1,880	\$31,042.82	\$16.51	\$7,356.71	\$69,442.35	\$36.94	
Feb '20	1,707	\$28,473.87	\$16.68	\$6,669.82	\$63,617.56	\$37.27	
Mar '20	908	\$16,612.21	\$18.30	\$3,635.58	\$36,860.00	\$40.59	
Apr '20	130	\$3,467.20	\$26.67	\$639.69	\$7,574.09	\$58.26	
May '20	132	\$3,443.20	\$26.08	\$676.68	\$7,563.08	\$57.30	
June '20	180	\$4,290.81	\$23.84	\$930.74	\$9,512.36	\$52.85	
July '20	180	\$3,907.99	\$21.71	\$929.85	\$8,745.83	\$48.59	
Aug '20	216	\$4,223.18	\$19.55	\$1,130.36	\$9,576.72	\$44.34	
Sept '20	208	\$3,706.87	\$17.82	\$1,083.61	\$8,497.35	\$40.85	
Oct '20	245	\$4,750.53	\$19.39	\$1,284.00	\$10,785.06	\$44.02	
Nov '20	190	\$4,043.25	\$21.28	\$1,007.18	\$9,093.68	\$47.86	
Dec '20	263	\$4,425.49	\$16.83	\$1,400.65	\$10,251.63	\$38.98	
YTD	4,495	\$76,128.90	\$16.94	\$17,662.12	\$169,919.92		\$37.80

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	5,955	\$106,755.76	\$17.93	\$23,302.79	\$236,814.31	\$39.77	
Feb '20	5,920	\$108,715.25	\$18.36	\$23,131.43	\$240,561.93	\$40.64	
Mar '20	4,480	\$83,754.36	\$18.70	\$17,937.67	\$185,446.39	\$41.39	
Apr '20	2,145	\$42,966.51	\$20.03	\$10,554.81	\$96,487.83	\$44.98	

May '20	2,733	\$57,123.70	\$20.90		\$14,010.32	\$128,257.72	\$46.93
June '20	3,051	\$63,377.49	\$20.77		\$15,776.01	\$142,402.36	\$46.67
July '20	3,081	\$63,544.45	\$20.62		\$15,915.90	\$143,004.80	\$46.42
Aug '20	3,086	\$63,855.14	\$20.69		\$16,149.43	\$143,859.71	\$46.62
Sept '20	3,179	\$66,901.16	\$21.04		\$16,561.58	\$150,363.90	\$47.30
Oct '20	3,435	\$68,559.80	\$19.96		\$18,002.25	\$155,121.85	\$45.16
Nov '20	2,896	\$60,709.42	\$20.96		\$15,351.57	\$136,770.41	\$47.23
Dec '20	3,071	\$63,183.00	\$20.57		\$16,355.10	\$142,721.10	\$46.47
YTD	16,355	\$299,225.37	\$18.30		\$64,371.88	\$662,822.62	\$40.53

*Not an average

Cost Reports 2021

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	3,402	\$71,147.40	\$20.91	\$18,117.00	\$160,411.80	\$47.15	
Feb '21	3,334	\$68,847.60	\$20.65	\$17,683.00	\$155,378.20	\$46.60	
Mar '21	4,012	\$10,000.00	\$2.49		\$20,000.00	\$4.99	
Apr '21	4,333	\$10,000.00	\$2.31		\$20,000.00	\$4.62	
May '21	-	\$10,000.00	#DIV/0!		\$20,000.00	#DIV/0!	
June '21	-	\$10,000.00	#DIV/0!		\$20,000.00	#DIV/0!	
July '21	-	\$10,000.00	#DIV/0!		\$20,000.00	#DIV/0!	
Aug '21	-	\$10,000.00	#DIV/0!		\$20,000.00	#DIV/0!	
Sept '21	-	\$10,000.00	#DIV/0!		\$20,000.00	#DIV/0!	
Oct '21	-	\$10,000.00	#DIV/0!		\$20,000.00	#DIV/0!	
Nov '21	-	\$10,000.00	#DIV/0!		\$20,000.00	#DIV/0!	
Dec '21	-	\$10,000.00	#DIV/0!		\$20,000.00	#DIV/0!	
YTD	15,081	\$239,995.00	\$15.91	\$35,800.00	\$515,790.00		\$34.20

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	
Jan '21	251	\$4,515.27	\$17.99	\$1,336.67	\$10,367.21	\$41.30	
Feb '21	245	\$4,158.58	\$16.97	\$1,299.44	\$9,616.60	\$39.25	
Mar '21	283	\$-	\$-	\$-	\$-	\$-	
Apr '21	534	\$-	\$-	\$-	\$-	\$-	
May '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
June '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
July '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Aug '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	779	\$8,673.85	\$11.13	\$2,636.12	\$19,983.82		\$25.65

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride
Jan '21	3,161	\$66,632.13	\$21.08	\$16,833.58	\$150,097.84	\$47.48
Feb '21	3,097	\$64,689.02	\$20.89	\$16,425.99	\$145,804.03	\$47.08
Mar '21	3,729	\$-	\$-	\$-	\$-	\$-

Apr '21	3,799	\$-		\$-	\$-	\$-	
May '21		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
June '21		#DIV/0!		#DIV/0!	\$-	#DIV/0!	
July '21		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
Aug '21		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
Sept '21		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
Oct '21		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
Nov '21		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
Dec '21		#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
YTD	9,987	\$131,321.15	\$13.15	\$33,259.57	\$295,901.87		\$29.63

*Not an average

2020 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of South Elgin	Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (With Kane County)	Totals (Without Kane County)	Miles/Cost per mile
January																			
Rides	3,128	674	595	1,889	442	525	48	11	44	256	4	-	39	180			7,835		
Cost	\$44,724.02	\$11,967.18	\$12,172.13	\$29,805.17	\$7,387.35	\$10,756.61	\$1,416.54	\$358.62	\$777.78	\$6,106.24	\$98.52	\$-	\$895.25	\$1,733.17	\$9,600.00	\$-	\$137,798.58	\$147,398.58	32,768.40
Cost per ride	\$14.30	\$17.76	\$20.46	\$15.78	\$16.71	\$20.49	\$29.51	\$32.60	\$17.68	\$23.85	\$24.63	#DIV/0!	\$22.96	\$9.63			\$17.59	18.81	\$0.24
February																			
Rides	3,087	689	594	1,838	460	518				231	6	-	24	180			7,627		
Cost	\$46,002.61	\$12,636.85	\$12,609.68	\$29,494.13	\$7,677.90	\$11,162.20				\$5,654.26	\$107.35	\$-	\$541.24	\$1,702.90	\$9,600.00	\$-	\$137,189.12	\$146,789.12	36,887.38
Cost per ride	\$14.90	\$18.34	\$21.23	\$16.05	\$16.69	\$21.55	#DIV/0!	#DIV/0!	#DIV/0!	\$24.48	\$17.89	#DIV/0!	\$22.55	\$9.46			\$17.99	19.25	\$0.27
March																			
Rides	2,331	428	414	1,373	286	265				162	4	-	20	105			5,388		
Cost	\$35,296.16	\$7,130.69	\$8,675.82	\$23,226.75	\$4,705.40	\$5,886.09				\$4,263.64	\$84.39	\$-	\$435.45	\$1,062.18	\$9,600.00	\$-	\$100,366.57	\$109,966.57	26,196.20
Cost per ride	\$15.14	\$16.66	\$20.96	\$16.92	\$16.45	\$22.21	#DIV/0!	#DIV/0!	#DIV/0!	\$26.32	\$21.10	#DIV/0!	\$21.77	\$10.12			\$18.63	20.41	\$0.26
April																			
Rides	1,292	144	185	530	56	1				52	2	-	13				2,275		
Cost	\$19,429.76	\$2,301.65	\$3,258.45	\$9,440.62	\$910.91	\$12.46				\$1,138.23	\$32.61	\$-	\$309.04	\$-	\$9,600.00	\$-	\$46,433.73	\$56,033.73	10,688.94
Cost per ride	\$15.04	\$15.98	\$17.61	\$17.81	\$16.27	\$12.46	#DIV/0!	#DIV/0!	#DIV/0!	\$21.89	\$16.31	#DIV/0!	\$23.77	#DIV/0!			\$20.41	24.63	\$0.23
May																			
Rides	1,480	207	217	739	98	4				89	2	-	20	9			2,865		
Cost	\$23,654.10	\$3,700.24	\$4,717.90	\$14,983.28	\$1,722.32	\$18.01				\$1,805.67	\$48.2	\$-	\$454.72	\$62.46	\$9,400.00	\$-	\$60,566.90	\$69,966.90	13,616.40
Cost per ride	\$15.98	\$17.88	\$21.74	\$20.28	\$17.57	\$4.50	#DIV/0!	#DIV/0!	#DIV/0!	\$20.29	\$24.10	#DIV/0!	\$22.74	\$6.94			\$21.14	24.42	\$0.22
June																			
Rides	1,570	222	264	869	158	12				65	5	-	24	42			3,231		
Cost	\$24,951.97	\$3,851.25	\$5,729.78	\$17,920.35	\$2,348.59	\$201.67				\$1,654.53	\$110.33	\$-	\$580.95	\$318.88	\$10,000.00	\$-	\$67,668.30	\$77,668.30	15,498.55
Cost per ride	\$15.89	\$17.35	\$21.70	\$20.62	\$14.86	\$16.81	#DIV/0!	#DIV/0!	#DIV/0!	\$25.45	\$22.07	#DIV/0!	\$24.21	\$7.59			\$20.94	\$24.04	\$0.23
July																			
Rides	1,555	279	281	800	168	9				104	6	-	16	43			3,261		
Cost	\$24,548.01	\$5,166.13	\$6,169.14	\$16,046.26	\$2,320.42	\$63.49				\$2,198.36	\$117.58	\$-	\$446.54	\$376.51	\$10,000.00	\$-	\$67,452.44	\$77,452.44	15,424.34
Cost per ride	\$15.79	\$18.52	\$21.95	\$20.06	\$13.81	\$7.05	#DIV/0!	#DIV/0!	#DIV/0!	\$21.14	\$19.60	#DIV/0!	\$27.91	\$8.76			\$20.68	\$23.75	\$0.23
Aug																			
Rides	1,595	246	244	842	181	10				126	3	-	4	53			3,304		
Cost	\$25,573.93	\$4,377.53	\$4,751.41	\$17,054.90	\$2,429.98	\$67.61				\$3,194.95	\$31.34	\$-	\$96.11	\$500.56	\$10,000.00	\$-	\$68,078.32	\$78,078.32	15,554.1
Cost per ride	\$16.03	\$17.79	\$19.47	\$20.26	\$13.43	\$6.76	#DIV/0!	#DIV/0!	#DIV/0!	\$25.36	\$10.45	#DIV/0!	\$24.03	\$9.44			\$20.60	23.63	\$0.23
Sept																			
Rides	1,581	257	284	892	217	9				90	-	-	7	50			3,387		
Cost	\$25,863.07	\$4,719.42	\$5,342.99	\$18,218.60	\$3,093.24	\$241.81				\$2,347.86	#DIV/0!	#DIV/0!	\$204.82	\$76.22	\$10,000.00	\$-	\$70,608.03	\$80,608.03	\$23.80
Cost per ride	\$16.36	\$18.36	\$18.81	\$20.42	\$14.25	\$26.87	#DIV/0!	#DIV/0!	#DIV/0!	\$26.09	#DIV/0!	#DIV/0!	\$29.26	\$11.52			\$20.85	\$23.80	
Oct																			
Rides	1,684	251	263	1,053	248	16				109	-	-	16	40			3,680		
Cost	\$26,715.27	\$4,893.74	\$5,085.73	\$19,153.47	\$3,730.64	\$178.9				\$2,778.07	#DIV/0!	#DIV/0!	\$364.97	\$409.54	\$10,000.00	\$-	\$73,310.33	\$83,310.33	\$22.64
Cost per ride	\$15.86	\$19.50	\$19.34	\$18.19	\$15.04	\$11.18	#DIV/0!	#DIV/0!	#DIV/0!	\$25.49	#DIV/0!	#DIV/0!	\$22.81	\$10.24			\$19.92	\$22.64	
Nov																			
Rides	1,385	177	294	874	197	31				74	-	-	3	51			3,086		
Cost	\$22,509.15	\$3,038.23	\$5,909.80	\$16,759.67	\$2,893.09	\$77.97				\$2,528.21	#DIV/0!	#DIV/0!	\$82.78	\$453.77	\$10,000.00	\$-	\$64,752.67	\$74,752.67	\$24.22
Cost per ride	\$16.25	\$17.17	\$20.10	\$19.18	\$14.69	\$18.64	#DIV/0!	#DIV/0!	#DIV/0!	\$34.17	#DIV/0!	#DIV/0!	\$27.59	\$8.90			\$20.98	\$24.22	
Dec																			
Rides	1,474	212	252	965	255	28				86	2	-	4	56			3,334		
Cost	\$22,836.67	\$3,574.11	\$4,560.59	\$19,429.39	\$3,623.22	\$536.01				\$2,289.66	\$41.79	#DIV/0!	\$138.92	\$579.01	\$10,000.00	\$-	\$67,609.37	\$77,609.37	\$23.28
Cost per ride	\$15.49	\$16.86	\$18.10	\$20.13	\$14.21	\$19.14	#DIV/0!	#DIV/0!	#DIV/0!	\$26.62	\$20.90	#DIV/0!	\$34.73	\$10.34			\$20.28	\$23.28	
YTD Rides	22,162	3,507	3,887	12,664	2,766	1,428	48	11	44	1,444	34	-	190	809			49,273		
YTD Cost	\$342,104.72	\$67,357.02	\$78,983.42	\$231,532.59	\$42,843.06	\$29,702.83	\$1,416.54	\$358.62	\$777.78	\$35,959.68	\$672.11	\$-	\$4,550.79	\$7,775.20	\$117,800.00	\$-	\$961,834.36	\$1,079,634.36	
Total Cost per Ride YTD * not an average	15.44	19.21	20.32	18.28	15.49	20.8	29.51	32.6	-	24.9	19.77	#DIV/0!	23.95	9.61			19.52		
Average # of rides per month	1,846.83	292.25	323.92	1,055.33	230.5	119	48	11	44	120.33	2.83	-	15.83	67.42			4,106.08		
Average Cost per month	\$28,508.73	\$5,613.09	\$6,581.95	\$19,294.38	\$3,570.26	\$2,475.24	\$1,416.54	\$358.62	\$777.78	\$2,996.64	\$56.01	\$-	\$379.23	\$647.93			\$80,152.86		

Update formulas based on # of months with data

2021 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of South Elgin	Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (Without Kane County)	Totals (With Kane County)	Miles/Cost per mile
January																			
Rides	1,552	225	222	1,028	226	8	0	2		94	2		2	41			3,402		
Cost	25,530.83	3,453.31	4,146.38	20,813.21	3,459.22	209.78		\$52.45		2,903.10	37.56		51.9	\$489.66	\$10,000.00	\$-	\$71,147.40	\$81,147.40	16,718.26
Cost per ride	\$16.45	\$15.35	\$18.68	\$20.25	\$15.31	\$26.22	#DIV/0!	\$26.23	#DIV/0!	\$30.88	\$18.78	#DIV/0!	\$25.95	\$11.94			\$20.91	23.85	\$0.23
February																			
Rides	1,528	200	224	998	218	3	2			114	2		9	36			3,334		
Cost	24,245.20	3,030.86	4,968.48	19,903.28	2,992.92	60.38	\$40.25			2,996.25	43.89		211.07	355.02	\$10,000.00	\$-	\$68,847.60	\$78,847.60	15,795.33
Cost per ride	\$15.87	\$15.15	\$22.18	\$19.94	\$13.73	\$20.13	\$20.13	#DIV/0!	#DIV/0!	\$26.28	\$21.95	#DIV/0!	\$23.45	\$9.86			\$20.65	23.65	\$0.23
March																			
Rides	1,800	227	349	1,193	214	32				138	2		3	54			4,012		
Cost															\$10,000.00	\$-	\$10,000.00	\$20,000.00	
Cost per ride	\$-	\$-	\$-	\$-	\$-	\$-	#DIV/0!	#DIV/0!	#DIV/0!	\$-	\$-	#DIV/0!	\$-	\$-			\$2.49	4.99	\$-
April																			
Rides	1,775	332	446	1,210	255	126				116	2	-	3	68			4,333		
Cost															\$10,000.00	\$-	\$10,000.00	\$20,000.00	
Cost per ride	\$-	\$-	\$-	\$-	\$-	\$-	#DIV/0!	#DIV/0!	#DIV/0!	\$-	\$-	#DIV/0!	\$0.00	\$-			\$2.31	4.62	\$-
May																			
Rides															\$10,000.00	\$-	-	\$20,000.00	
Cost																	\$10,000.00	\$20,000.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$-
June																			
Rides															\$10,000.00	\$-	-	\$20,000.00	
Cost																	\$10,000.00	\$20,000.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$-
July																			
Rides															\$10,000.00	\$-	-	\$20,000.00	
Cost																	\$10,000.00	\$20,000.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$-
Aug																			
Rides															\$10,000.00	\$-	-	\$20,000.00	
Cost																	\$10,000.00	\$20,000.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$-
Sept																			
Rides															\$10,000.00	\$-	-	\$20,000.00	
Cost																	\$10,000.00	\$20,000.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$-
Oct																			
Rides															\$10,000.00	\$-	-	\$20,000.00	
Cost																	\$10,000.00	\$20,000.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$-
Nov																			
Rides															\$10,000.00	\$-	-	\$20,000.00	
Cost																	\$10,000.00	\$20,000.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$-
Dec																			
Rides															\$10,000.00	\$-	-	\$20,000.00	
Cost																	\$10,000.00	\$20,000.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$-
YTD Rides	6,655	984	1,241	4,429	913	169	2	2	-	462	8	-	17	199			15,081		
YTD Cost	\$49,776.03	\$6,484.17	\$9,114.86	\$40,716.49	\$6,452.14	\$270.16	\$40.25	\$52.45	\$-	\$5,899.35	\$81.45	\$-	\$262.97	\$844.68	\$120,000.00	\$-	\$239,995.00	\$359,995.00	
Total Cost per Ride																			
YTD * not an average	7.48	6.59	7.34	9.19	7.07	1.6	20.13	26.23	-	12.77	10.18	#DIV/0!	15.47	4.24			15.91		
Average # of rides per month	554.58	82	103.42	369.08	76.08	14.08	2	2	-	38.5	0.67	-	1.42	16.58			1,256.75		
Average Cost per month	\$4,148.00	\$540.35	\$759.57	\$3,393.04	\$537.68	\$22.51	\$40.25	\$52.45	\$-	\$491.61	\$6.79	\$-	\$21.91	\$70.39			\$19,999.58		

Update formulas based on # of months with data

Previous year:

2020

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	Sponsor Total
AID - J	AID	JARC	405	321	165	-	-	-	2	-	1	-	3	0	75	897
AID - 5310	AID	5310	223	197	100	1	4	12	7	10	8	16	28	28	53	634
Aurora Twp - J	Aurora Twp	JARC	824	794	408	65	63	72	64	96	95	136	97	119	236	2,833
Aurora Twp - 5310	Aurora Twp	5310	2,304	2,293	1,923	1,227	1,417	1,498	1,491	1,499	1,486	1,548	1,288	1355	1,611	19,329
Batavia City - J	Batavia City	JARC	70	70	40	-	-	6	19	44	37	28	15	39	31	368
Batavia City - 5310	Batavia City	5310	584	584	357	123	179	186	228	171	183	192	153	167	259	3,107
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-	-	-	-	-	-	-	-	0	-	-
Batavia Twp - 5310	Batavia Twp	5310	20	35	31	21	28	30	32	31	37	31	9	6	26	311
Dundee Twp - J	Dundee Twp	JARC	192	174	112	60	57	49	58	36	30	36	28	40	73	872
Dundee Twp - 5310	Dundee Twp	5310	403	420	302	125	160	215	223	206	254	227	266	212	251	3,013
Elgin City - J	Elgin City	JARC	288	257	141	5	5	8	8	10	16	16	14	14	65	782
Elgin City - 5310	Elgin City	5310	1,601	1,581	1,232	525	734	861	792	832	876	1,037	860	951	990	11,882
Elgin Twp - 5310	Elgin Twp	5310	4	6	4	2	2	5	6	3	-	-	-	2	3	34
Geneva City - J	Geneva City	JARC	65	65	31	-	7	38	29	30	29	29	29	29	32	381
Geneva City - 5310	Geneva City	5310	115	115	74	-	2	4	14	23	21	11	22	27	36	428
Hesed House - J	Hesed House	JARC	-	-	-	-	-	-	-	-	-	-	-	0	-	-
Hesed House - 5310	Hesed House	5310	-	-	-	-	-	-	-	-	-	-	-	0	-	-
South Elgin - J	South Elgin	JARC	23	16	9	-	-	-	-	-	-	-	4	22	6	74
South Elgin - 5310	South Elgin	5310	233	215	153	52	89	65	104	126	90	109	70	64	114	1,370
St. Charles City - 5310	St. Charles City	5310	442	460	286	56	97	158	168	181	217	248	197	255	230	2,765
St. Charles Twp - J	St. Charles Twp	JARC	13	10	2	-	-	7	-	-	-	-	-	0	3	32
St. Charles Twp - 5310	St. Charles Twp	5310	26	14	18	13	20	17	16	4	7	16	3	4	13	158
Total Trips - 2020			7,835	7,627	5,388	2,275	2,864	3,231	3,261	3,302	3,387	3,680	3,086	3334	7,835	49,270
Bus			5,402	5,009	3,520	1,653	2,317	2,664	2,363	2,436	2,637	2,819	2,402	2450	2,973	35,672
Taxi			2,433	2,618	1,868	622	547	567	898	866	750	861	684	884	1,133	13,598
Total Trips - 2019			6,735	7,302	7,734	8,028	8,010	6,764	7,427	7,580	7,557	8,222	6,986	7,091	7,311	87,727
% Change			14%	4%	-44%	-253%	-180%	-109%	-128%	-130%	-123%	-123%	-126%	-113%	14%	
JARC			1,880	1,707	908	130	132	180	180	216	208	245	190	263	520	6,239
5310			5,955	5,920	4,480	2,145	2,732	3,051	3,081	3,086	3,179	3,435	2,896	3071	3,586	43,031

Current Year:

2021

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan'21	Feb'21	Mar'21	Apr'21	May'21	Jun'21	Jul'21	Aug'21	Sep'21	Oct'21	Nov'21	Dec'21	Average	Sponsor Total
AID - J	AID	JARC	-	1	-	73									19	74
AID - 5310	AID	5310	20	12	32	53									29	117
Aurora Twp - J	Aurora Twp	JARC	153	120	159	164									149	596
Aurora Twp - 5310	Aurora Twp	5310	1,399	1,408	1,641	1,611									1,515	6,059
Batavia City - J	Batavia City	JARC	44	41	28	69									46	182
Batavia City - 5310	Batavia City	5310	175	153	199	259									197	786
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-									-	-
Batavia Twp - 5310	Batavia Twp	5310	6	6	10	4									7	26
Dundee Twp - J	Dundee Twp	JARC	24	36	31	82									43	173
Dundee Twp - 5310	Dundee Twp	5310	198	188	308	364									265	1,058
Elgin City - J	Elgin City	JARC	9	10	21	85									31	125
Elgin City - 5310	Elgin City	5310	1,019	988	1,172	1,125									1,076	4,304
Elgin Twp - 5310	Elgin Twp	5310	2	2	2	2									2	8
Geneva City - J	Geneva City	JARC	12	14	22	32									20	80
Geneva City - 5310	Geneva City	5310	29	22	32	36									30	119
Hesed House - J	Hesed House	JARC	-	-	-	-									-	-
Hesed House - 5310	Hesed House	5310	-	-	-	-									-	-
South Elgin - J	South Elgin	JARC	9	23	22	29									21	83
South Elgin - 5310	South Elgin	5310	85	91	116	87									95	379
St. Charles City - 5310	St. Charles City	5310	226	218	214	255									228	913
St. Charles Twp - J	St. Charles Twp	JARC	-	-	-	-									-	-
St. Charles Twp - 5310	St. Charles Twp	5310	2	9	3	3									4	17
Total Trips - 2021			3,412	3,342	4,012	4,333	-	-	-	-	-	-	-	0	3,412	15,099
Total Trips - 2020			7,835	7,627	5,388	2,275	2,864	3,231	3,261	3,302	3,387	3,680	3,086	3334	7,835	30,124
% Change			-130%	-128%	-34%	47%	#DIV/0!									
Bus			2,542	2,658	3,199	3,590									2,997	11,989
Taxi			870	684	813	743									778	3,110
Total Trips - 2019			6,735	7,302	7,734	8,028	8,010	6,764	7,427	7,580	7,557	8,222	6,986	7,091	7,311	87,727
% Change from 2020			14%	4%	-44%	-253%	-180%	-109%	-128%	-130%	-123%	-123%	-126%	-113%	14%	
JARC			251	245	283	534	-	-	-	-	-	-	-	-	109	1,313
5310			3,161	3,097	3,729	3,799	-	-	-	-	-	-	-	-	1,149	13,786

Previous Year:

2020

TRIP MILEAGE

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Sponsor Total	Avg. Trip Length
AID - J	2,317.65	1,741.61	883.80	-	-	-	3.74	-	4.51	-	13.53	-	413.74	4,965	5.5
AID - 5310	1,723.80	1,518.55	824.20	3.50	3.72	53.82	11.14	15.76	44.27	45.73	160.71	152.02	379.77	4,557	7.2
Aurora Twp - J	2,708.72	2,697.35	1,542.93	395.42	335.10	452.18	379.30	552.40	493.70	787.48	712.01	667.31	976.99	11,724	4.1
Aurora Twp - 5310	10,137.94	10,168.45	8,341.20	5,131.23	5,883.44	6,157.05	6,058.23	6,186.67	6,271.40	6,355.90	5,377.43	5,613.18	6,806.84	81,682	4.2
Batavia City - J	381.30	377.42	212.80	-	-	26.56	90.25	159.83	130.43	120.70	58.95	93.53	137.65	1,652	4.5
Batavia City - 5310	3,156.98	3,175.82	1,690.82	546.80	842.20	857.36	1,118.78	854.96	919.68	1,050.74	720.84	893.65	1,319.05	15,829	5.1
Batavia Twp - J	-	-	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!
Batavia Twp - 5310	104.60	181.43	149.35	109.83	140.92	144.54	162.21	150.43	195.43	166.63	46.73	18.54	130.89	1,571	5.1
Dundee Twp - J	1,212.54	1,099.67	779.89	414.57	405.82	339.63	362.57	184.79	99.15	132.12	92.17	141.63	438.71	5,265	6.0
Dundee Twp - 5310	2,541.53	2,665.72	1,783.26	643.47	872.51	1,219.43	1,301.92	1,094.18	1,313.05	1,253.95	1,542.36	1,136.50	1,447.32	17,368	5.8
Elgin City - J	1,362.85	1,177.69	666.59	4.05	37.57	56.76	6.48	8.10	49.64	17.02	19.27	27.20	286.10	3,433	4.4
Elgin City - 5310	7,625.80	7,445.98	6,073.94	2,739.53	3,994.99	4,820.38	4,310.08	4,631.18	4,884.05	5,253.67	4,667.88	5,582.42	5,169.16	62,030	5.2
Elgin Twp - 5310	30.68	31.38	24.80	9.40	13.02	29.88	31.30	7.88	-	-	-	11.86	15.85	190	5.6
Geneva City - J	166.45	158.26	67.94	-	11.06	60.04	45.82	47.40	45.82	45.82	45.82	45.82	61.69	740	1.9
Geneva City - 5310	312.84	296.14	214.94	-	3.56	16.56	46.06	78.19	98.41	57.12	64.74	103.92	107.71	1,292	3.0
Hesed House - J	-	-	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!
Hesed House - 5310	-	-	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!
South Elgin - J	42.96	30.48	17.92	-	-	-	-	-	-	-	8.30	52.75	12.70	152	2.1
South Elgin - 5310	1,916.15	1,715.89	1,303.40	336.78	487.74	464.75	600.03	882.52	646.47	783.80	759.10	634.93	877.63	10,532	7.7
St. Charles City - 5310	2,248.16	2,241.63	1,352.38	263.08	459.70	619.08	601.16	629.37	796.01	991.20	771.41	987.39	996.71	11,961	4.3
St. Charles Twp - J	85.83	64.62	14.34	-	-	57.05	-	-	-	-	-	-	18.49	222	6.9
St. Charles Twp - 5310	193.69	99.29	113.99	91.38	122.44	101.11	123.17	26.00	56.07	100.93	23.44	42.22	91.14	1,094	6.9
Total Miles - 2020	38,270.47	36,887.38	26,058.49	10,689.04	13,613.79	15,476.18	15,252.24	15,509.66	16,048.09	17,162.81	15,084.69	16,204.87	38,270.47	274,528	5.6
Total Miles - 2019	32,768.4	36,307.5	38,193.2	39,910.5	38,420.4	32,115.5	35,599.3	37,034.0	36,791.5	41,207.5	34,453.2	34,682.4	36,457	437,483	
% Change	14%	2%	-47%	-273%	-182%	-108%	-133%	-139%	-129%	-140%	-128%	-114%	14%		
Avg Trip Length	4.9	4.8	4.8	4.7	4.8	4.8	4.7	4.7	4.7	4.7	4.9	4.9	4.9		

Current Year:

2021

TRIP MILEAGE

	Jan'21	Feb'21	Mar'21	Apr'21	May'21	Jun'21	Jul'21	Aug'21	Sep'21	Oct'21	Nov'21	Dec'21	Avg.	Sponsor Total	Avg. Trip Length
AID - J	-	4.51	-	214.57									54.77	219	#DIV/0!
AID - 5310	68.91	19.71	157.86	325.40									142.97	572	#DIV/0!
Aurora Twp - J	854.76	573.26	906.78	958.31									823.28	3,293	#VALUE!
Aurora Twp - 5310	5,999.83	5,831.83	6,978.55	6,673.70									6,370.98	25,484	344.4
Batavia City - J	117.28	115.03	80.77	224.29									134.34	537	4.6
Batavia City - 5310	785.39	664.06	869.96	1,313.20									908.15	3,633	6.1
Batavia Twp - J	-	-	-	-									-	-	0.0
Batavia Twp - 5310	18.54	18.54	31.76	12.36									20.30	81	0.4
Dundee Twp - J	80.40	141.16	119.75	440.18									195.37	781	1.0
Dundee Twp - 5310	1,086.57	1,202.42	2,008.54	2,353.48									1,662.75	6,651	#DIV/0!
Elgin City - J	24.05	23.96	82.25	422.53									138.20	553	21.3
Elgin City - 5310	5,760.17	5,421.50	6,520.84	6,359.09									6,015.40	24,062	139.1
Elgin Twp - 5310	10.18	11.86	10.62	11.86									11.13	45	0.0
Geneva City - J	18.96	22.12	34.76	50.56									31.60	126	1.0
Geneva City - 5310	108.40	66.81	108.28	118.84									100.58	402	0.1
Hesed House - J	-	-	-	-									-	-	0.0
Hesed House - 5310	-	-	-	-									-	-	0.0
South Elgin - J	17.92	47.68	43.46	56.02									41.27	165	1.4
South Elgin - 5310	827.60	793.65	880.84	685.25									796.84	3,187	#DIV/0!
St. Charles City - 5310	924.96	779.97	885.41	971.53									890.47	3,562	#DIV/0!
St. Charles Twp - J	-	-	-	-									-	-	0.0
St. Charles Twp - 5310	14.34	57.26	31.30	27.04									32.49	130	0.3
Total Miles - 2021	16,718.26	15,795.33	19,751.73	21,218.21	-	-	-	-	-	-	-	-	16,718.26	90,202	98.8
Total Miles - 2020	38,270.5	36,887.4	26,058.5	10,689.0	13,613.8	15,476.2	15,252.2	15,509.7	16,048.1	17,162.8	15,084.7	16,204.9	19,688	236,258	
% Change	-129%	-134%	-32%	50%	#DIV/0!	-129%									
Avg Trip Length	74.0	72.5	92.3	83.2	#DIV/0!	73.2									

Previous Year:

2020

Program Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	178,094.49	168,413.37	124,127.55	71,816.40	105,693.17	120,965.42	111,170.71	113,854.41	122,109.40	127,565.06	112,836.83	113,022.55	122,472	\$1,469,669
Taxi Operations	97,502.67	105,964.87	76,605.59	32,245.56	30,127.63	31,077.93	40,579.92	39,592.48	36,809.16	38,341.85	33,027.26	39,951.94	50,152	\$601,827
Total Gross Cost - 2020	306,256.66	304,179.49	222,306.39	104,061.96	135,820.80	152,043.35	151,750.63	153,446.89	158,918.56	165,906.91	145,864.09	152,974.49	306,257	\$2,153,530
Fares	30,659.50	29,801.25	21,573.25	11,194.50	14,687.00	16,706.75	16,845.75	17,290.25	17,702.50	19,286.25	16,358.75	17,755.75	19,155	\$229,862
Net Cost (Less Fares)	275,597.16	274,378.24	200,733.14	92,867.46	121,133.80	135,336.60	134,904.88	136,156.64	141,216.06	146,620.66	129,505.34	135,218.74	275,597	\$1,923,669
Federal Share	137,798.58	137,189.12	100,366.57	46,433.73	60,566.90	67,668.30	67,452.44	68,078.32	70,608.03	73,310.33	64,752.67	67,609.37	137,799	\$961,834
County Subsidy	9,600.00	9,600.00	9,600.00	9,600.00	9,400.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	9,817	\$117,800
PACE Subsidy	-	-	-	-	-	-	-	-	-	-	-	-	-	\$0
Net Cost to Sponsors	128,198.58	127,589.12	90,766.57	36,833.73	51,166.90	57,668.30	57,452.44	58,078.32	60,608.03	63,310.33	54,752.67	57,609.37	128,199	\$844,034
% Fares	10%	10%	10%	11%	11%	11%	11%	11%	11%	12%	11%	12%	10%	
% Federal	45%	45%	45%	45%	45%	45%	44%	44%	44%	44%	44%	44%	45%	
% County	3%	3%	4%	9%	7%	7%	7%	7%	6%	6%	7%	7%	3%	
% Sponsors	42%	42%	41%	35%	38%	38%	38%	38%	38%	38%	38%	38%	42%	
% Pace Subsidy	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	
Total Gross Cost - 2019	223,337.04	237,507.68	252,606.50	257,932.70	257,826.19	228,599.21	288,007.95	292,311.54	289,922.87	322,012.42	274,641.88	281,798.77	227,455	\$2,729,465

Sponsor Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$13,309.55	\$11,162.20	\$5,886.09	\$12.46	\$18.01	\$201.67	\$63.49	\$67.61	\$241.81	\$178.90	\$577.97	\$536.01	\$32,255.77	1,531	\$21.07
Aurora Twp	\$44,724.02	\$46,002.61	\$35,296.16	\$19,429.76	\$23,654.10	\$24,951.97	\$24,548.01	\$25,573.93	\$25,863.07	\$26,715.27	\$22,509.15	\$22,836.67	\$342,104.72	22,162	\$15.44
Batavia (City & TWP)	\$11,967.18	\$12,636.85	\$7,130.69	\$2,301.65	\$3,700.24	\$3,851.25	\$5,166.13	\$4,377.53	\$4,719.42	\$4,893.74	\$3,038.23	\$3,574.11	\$67,357.02	3,786	\$17.79
Dundee Twp	\$12,172.13	\$12,609.68	\$8,675.82	\$3,258.45	\$4,717.90	\$5,729.78	\$6,169.14	\$4,751.41	\$5,342.99	\$5,085.73	\$5,909.80	\$4,560.59	\$78,983.42	3,885	\$20.33
Elgin City	\$29,805.17	\$29,494.13	\$23,226.75	\$9,440.62	\$14,983.28	\$17,920.35	\$16,046.26	\$17,054.90	\$18,218.60	\$19,153.47	\$16,759.67	\$19,429.39	\$231,532.59	12,664	\$18.28
Elgin Twp	\$98.52	\$107.35	\$84.39	\$32.61	\$48.20	\$110.33	\$117.58	\$31.34	\$0.00	\$0.00	\$0.00	\$41.79	\$672.11	34	\$19.77
Geneva City	\$1,733.17	\$1,702.90	\$1,062.18	\$0.00	\$62.46	\$318.88	\$376.51	\$500.56	\$576.22	\$409.54	\$453.77	\$579.01	\$7,775.20	809	\$9.61
Hesed House	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	-	\$0.00
South Elgin	\$6,106.24	\$5,654.26	\$4,263.64	\$1,138.23	\$1,805.67	\$1,654.53	\$2,198.36	\$3,194.95	\$2,347.86	\$2,778.07	\$2,528.21	\$2,289.66	\$35,959.68	1,444	\$24.90
St. Charles City	\$7,387.35	\$7,677.90	\$4,705.40	\$910.91	\$1,722.32	\$2,348.59	\$2,320.42	\$2,429.98	\$3,093.24	\$3,730.64	\$2,893.09	\$3,623.22	\$42,843.06	2,765	\$15.49
St. Charles Twp	\$895.25	\$541.24	\$435.45	\$309.04	\$454.72	\$580.95	\$446.54	\$96.11	\$204.82	\$364.97	\$82.78	\$138.92	\$4,550.79	190	\$23.95
Total Cost - 2020	\$128,198.58	\$127,589.12	\$90,766.57	\$36,833.73	\$51,166.90	\$57,668.30	\$57,452.44	\$58,078.32	\$60,608.03	\$63,310.33	\$54,752.67	\$57,609.37	\$844,034.36	49,270	\$17.13
Total Cost - 2019	\$88,879.02	\$94,873.09	\$101,611.25	\$103,658.10	\$103,962.22	\$91,701.23	\$90,539.79	\$90,460.33	\$44,640.37	\$51,134.26	\$74,358.62	\$89,342.23	\$1,077,288.80	87,727	\$12.28
% change	44%	34%	-11%	-64%	-51%	-37%	-37%	-36%	36%	24%	-26%	-36%			

Current Year:

2021

Program Cost 2021

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	120,857.65	126,059.19											123,458	\$246,917
Taxi Operations	39,554.15	29,319.01											34,437	\$68,873
Total Gross Cost - 2021	160,411.80	155,378.20	-	160,412	\$315,790									
Fares	18,117.00	17,683.00											17,900	\$35,800
Net Cost (Less Fares)	142,294.80	137,695.20	-	-	-	-	-	-	-	-	-	-	142,295	\$279,990
Federal Share	71,147.40	68,847.60	-	-	-	-	-	-	-	-	-	-	71,147	\$139,995
County Subsidy	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000	\$120,000
PACE Subsidy	-	-	-	-	-	-	-	-	-	-	-	-	-	\$0
Net Cost to Sponsors	61,147.40	58,847.60	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	61,147	\$19,995
% Fares	11%	11%	#DIV/0!	11%										
% Federal	44%	44%	#DIV/0!	44%										
% County	6%	6%	#DIV/0!	6%										
% Sponsors	38%	38%	#DIV/0!	38%										
% Pace Subsidy	0%	0%	#DIV/0!	0%										
Total Gross Cost - 2020	306,256.66	304,179.49	222,306.39	104,061.96	135,820.80	152,043.35	151,750.63	153,446.89	158,918.56	165,906.91	145,864.09	152,974.49	306,257	\$2,153,530

Sponsor Cost 2021

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$262.23	\$100.63											\$362.86	786	\$0.46
Aurora Twp	\$25,530.83	\$24,245.20											\$49,776.03	199	\$250.13
Batavia (City & TWP)	\$3,453.31	\$3,030.86											\$6,484.17	5,495	\$1.18
Dundee Twp	\$4,146.38	\$4,968.48											\$9,114.86	199	\$45.80
Elgin City	\$20,813.21	\$19,903.28											\$40,716.49	-	#DIV/0!
Elgin Twp	\$37.56	\$43.89											\$81.45	83	\$0.98
Geneva City	\$489.66	\$355.02											\$844.68	1,292	\$0.65
Hesed House	\$0.00	\$0.00											\$0.00	17	\$0.00
South Elgin	\$2,903.10	\$2,996.25											\$5,899.35	45,223	\$0.13
St. Charles City	\$459.22	\$2,992.92											\$3,452.14	-	#DIV/0!
St. Charles Twp	\$51.90	\$211.07											\$262.97	15,099	\$0.02
Total Cost - 2021	\$58,147.40	\$58,847.60	\$0.00	\$116,995.00	68,393	\$1.71									
Total Cost - 2020	\$128,198.58	\$127,589.12	\$90,766.57	\$36,833.73	\$51,166.90	\$57,668.30	\$57,452.44	\$58,078.32	\$60,608.03	\$63,310.33	\$54,752.67	\$57,609.37	\$844,034.36	49,270	\$17.13
% change	-55%	-54%	-100%												

Previous Year:

2020

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2020	\$39.09	\$39.88	\$41.26	\$45.74	\$47.42	\$47.06	\$46.53	\$46.47	\$46.92	\$45.08	\$47.27	\$43.70	\$44.70
Gross Cost per Trip - 2019	\$33.16	\$32.53	\$32.66	\$32.13	\$32.19	\$33.80	\$38.78	\$38.56	\$38.36	\$39.16	\$39.31	\$39.74	\$35.87
% of Previous	15%	18%	21%	30%	32%	28%	17%	17%	18%	13%	17%	9%	15%
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	28%	30%	32%	39%	41%	40%	40%	40%	40%	38%	41%	36%	28%
Sponsor Cost per Trip	\$16.36	\$16.73	\$16.85	\$16.19	\$17.87	\$17.85	\$17.62	\$17.59	\$17.89	\$17.20	\$17.74	\$17.28	\$16.36

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi	92.93%	93.43%	90.79%	72.35%	68.56%	69.66%	80.85%	80.14%	77.07%	80.02%	74.85%	80.54%	80.10%
On-Time Performance - Bus	96.80%	96.55%	95.09%	89.53%	92.53%	93.51%	92.68%	92.90%	93.44%	93.86%	92.80%	92.94%	93.55%
On-Time Performance - Overall	95.60%	95.48%	93.60%	84.84%	87.95%	89.32%	89.42%	89.55%	89.81%	90.63%	88.82%	89.65%	90.39%
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	0	0	0	0	0	0	0	0	0	0	0	0	-	-
% of Total Rides	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Late Cancel/No Show - Taxi	180	163	152	70	32	35	48	35	53	61	46	45	77	920
Late Cancel/No Show - Bus	383	392	289	156	198	241	179	191	244	229	215	191	242	2,908
Missed Trips - Taxi	37	41	13	2	1	2	2	3	3	3	6	2	10	115
Missed Trips - Bus	8	7	3	4	2	5	6	4	1	7	4	3	5	54
% of Total Rides	7.8%	7.9%	8.5%	10.2%	8.1%	8.8%	7.2%	7.1%	8.9%	8.2%	8.8%	7.2%	-	

Current Year:

2021

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2021	\$47.01	\$46.49	\$0.00	\$0.00	#DIV/0!								
Gross Cost per Trip - 2020	\$39.09	\$39.88	\$41.26	\$45.74	\$47.42	\$47.06	\$46.53	\$46.47	\$46.92	\$45.08	\$47.27	\$43.70	\$44.70
% of Previous	17%	14%	#DIV/0!	17%									
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	40%	40%	#DIV/0!	40%									
Sponsor Cost per Trip	\$17.92	\$17.61	-\$2.49	-\$2.31	#DIV/0!	\$17.92							

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi	80.23%	74.85%	78.84%	76.85%	#DIV/0!								
On-Time Performance - Bus	93.19%	93.49%	94.59%	95.18%	#DIV/0!								
On-Time Performance - Overall	89.89%	89.68%	91.40%	92.04%	#DIV/0!								
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	0	0	0	0									-	-
% of Total Rides	0.0%	0.0%	0.0%	0.0%	#DIV/0!	0.0%								
Late Cancel/No Show - Taxi	64	52	88	67									68	271
Late Cancel/No Show - Bus	205	204	224	231									216	864
Missed Trips - Taxi	3	7	17	12									10	39
Missed Trips - Bus	2	14	2	46									16	64
% of Total Rides	8.0%	8.3%	8.3%	8.2%	#DIV/0!	-								

Previous Year:

2020

Incomplete Data

Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2020														
<i>Total</i>	667	691	590	199	238	293	338	323	375	364	333	314	394	-
Distinct Riders - 2019	647	652	681	673	671	647	672	677	685	703	676	660	670	
% Change	3%	6%	-15%	-238%	-182%	-121%	-99%	-110%	-83%	-93%	-103%	-110%	-95%	
Registered Riders - 2020														
<i>Total</i>	8,164												8,164	
Registered Riders - 2019	7,781	7,824	7,871	7,930	7,982	8,023	8,117	8,168	8,218	8,272	8,307	8,341	8,070	
% Change	5%	#DIV/0!	1%											
Distinct:Registered Riders														

Current Year:

2021

Incomplete Data

Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2020														
<i>Total</i>	667	691	590	199	238	293	338	323	375	364	333	314	394	-
Distinct Riders - 2021	338	343	392	419									373	
% Change	-97%	-101%	-51%	53%	#DIV/0!									
Registered Riders - 2020														
<i>Total</i>	8,164												8,164	
Registered Riders - 2021					11,667								11,667	
% Change	100%	#DIV/0!	30%											
Distinct:Registered Riders														

Ride-In-Kane Ridership Growth from 2020 to 2021

	16/17 Trips	17/18 Trips	18/19 Trips	19/20 Trips	20/21 Trips	Dif from prev. year	% of Change
Jul	6,805	6,812	6,887	7,430	3,264	-4,166	-56.07%
Aug	7,590	7,669	7,415	7,580	3,304	-4,276	-56.41%
Sep	7,482	7,364	6,972	7,562	3,386	-4,176	-55.22%
Oct	7,673	7,849	8,019	8,222	3,680	-4,542	-55.24%
Nov	7,098	7,478	7,179	6,990	3,086	-3,904	-55.85%
Dec	6,745	6,994	6,916	7,092	3,334	-3,758	-52.99%
Jan	7,321	7,539	6,739	7,835	3,408	-4,427	-56.50%
Feb	6,907	6,977	7,302	7,627	3,343	-4,284	-56.17%
Mar	7,793	7,690	7,734	5,388	4,004	-1,384	-25.69%
Apr	7,455	7,500	8,028	2,275			
May	7,640	7,541	8,012	2,864			
Jun	7,285	6,997	6,764	3,231			
Avg.	7,316	7,368	7,331	6,175	3,423	-3,880	-52.24%
SUM	87,794	88,410	87,967	74,096	30,809	-34,917	N/A

Ride-In-Kane July 2020 to June 2021 Productivity Data

	Bus & Taxi Trips	Bus & Taxi On-time Perform	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi
Jul-20	3,264	97.87%	1.36	\$47.05	\$45.04
Aug-20	3,304	97.55%	1.39	\$46.74	\$45.61
Sep-20	3,386	97.56%	1.39	\$46.32	\$49.08
Oct-20	3,680	97.57%	1.43	\$45.25	\$44.43
Nov-20	3,086	97.22%	1.37	\$46.98	\$48.27
Dec-20	3,334	97.68%	1.41	\$46.13	\$45.16
Jan-21	3,408	96.76%	1.45	\$47.58	\$45.57
Feb-21	3,343	94.83%	1.50	\$47.43	\$42.80
Mar-21	4,004	92.32%	1.52	\$47.49	\$44.26
Apr-21					
May-21					
Jun-21					
Average	3,423	96.59%	1.42	\$46.77	\$45.58

Ride-In-Kane On-time Performance Comparison between Bus and Taxi

	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP
Jul-20	2,363	99.06%	901	96.68%
Aug-20	2,436	97.57%	868	97.52%
Sep-20	2,636	97.26%	750	97.86%
Oct-20	2,819	97.63%	861	97.51%
Nov-20	2,402	97.36%	684	97.07%
Dec-20	2,450	98.05%	884	97.31%
Jan-21	2,540	96.11%	868	97.41%
Feb-21	2,658	93.43%	685	96.23%
Mar-21	3,197	93.77%	807	90.87%
Apr-21				
May-21				
Jun-21				
Average	2,611	96.69%	812	96.50%

Ride in Kane Complaint Data - January 2021 - March 2021					
Month/YR	Complaint Total	Trip Total	% of Complaints	Category Type	Total*
Jan-21	8	3,408	0.23%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	2
				No Show	2
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	1
				Trip Scheduled Wrong	2
				Other	1
				Total	8
Feb-21	3	3,343	0.09%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	1
				Early Arrival	0
				Late Arrival	1
				No Show	0
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	1
				Other	0
				Total	3
Mar-21	10	4,004	0.25%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	5
				No Show	2
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	1
				Trip Scheduled Wrong	2
				Other	0
				Total	10

*Investigation may conclude allegations were unfounded

Ride-In-Kane January 2021 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	3	334961	HJ
		334760	SC
		334537	CL
Batavia	2	335073	KD
		334092	JK
Dundee	1	333791	OD
City of Elgin	1	333582	MJ
Elgin Township	0	-	-
Geneva	1	337280	SL
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

Ride-In-Kane February 2021 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	0	-	-
Batavia	1	339295	HS
Dundee	0	-	-
City of Elgin	1	339315	MJ
Elgin Township	0	-	-
Geneva	0	-	-
South Elgin	0	-	-
City of St. Charles	1	339458	LM
St. Charles Twp	0	-	-

Ride-In-Kane March 2021 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	3	341279	FK
		342176	CH
		342247	CH
Batavia	1	342230	WE
Dundee	2	341213	KA
		342255	WD
City of Elgin	2	341139	BD
		341558	PR
Elgin Township	0	-	-
Geneva	1	343774	PT
South Elgin	1	341078	UL
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

Ride in Kane
No Shows and Late Cancellation Policy
For Discussion at 6/1/21 RIK Meeting

From website Rider's Guide:

9. Pick-up The driver has a 15 minute pick-up window. For example, if your scheduled time is 8:30 a.m., the driver has until 8:45 a.m. to pick you up. At 8:46 a.m., the driver is considered "late". At that point, check the trip status by contacting 866-727-6842. The driver is required to wait 5 minutes past the scheduled pick-up time. If you do not show within 5 minutes, the trip is considered a "no show" and you may be required to pay a \$10.00 fine. A sponsor may suspend or permanently revoke the ride privileges of riders who miss too many rides.

Frequently, more than one rider is scheduled for a pick-up at the same location. Before boarding the vehicle, confirm the rider name with the driver.

10. Late Pick-ups If your ride is more than 15 minutes late, first contact the Call Center at 866-727-6842 to check on your ride. Call the Pace Stranded Line 1-800-606-1282 for any delays beyond the normal window provided by your booking agent. This line is manned by PACE personnel.

11. Cancel a Ride To cancel a ride, call 866-727-6842. If you need to cancel a ride, call as soon as possible. When cancelling a trip, remember to cancel the return trip as well. A ride cancelled with less than 2 hour notice is considered a "late cancel" and the rider may be required to pay a \$10.00 fine. A sponsor may suspend or permanently revoke the ride privileges of riders who miss too many rides due to late cancellation.

No Show and Late Violations Policy DRAFT (for Internal Use)

- As a rider is becoming familiar with the program guidelines, the first and second 'no show' or 'late cancel' violation may receive a courtesy letter or phone call from the respective sponsor organization noting the violation but will not incur any repercussions.
- After the third (3rd) 'no show' or 'late cancel' violators may be suspended from ridership privileges for thirty (30) days, which will be notified by mail or phone call by the respective sponsor organization. The sponsor organization will also notify PACE of the suspension of the riders' privileges with the applicable dates of suspension.
- Riders receiving five (5) violations within one (1) calendar year may be permanently suspended and shall be notified of the suspension by mail by the sponsor organization. The sponsor organization will also notify PACE of the suspension of the riders' privileges with the applicable dates of suspension.
- This No Show and Late Violations Policy does not apply to rides for dialysis appointments, and is in effect for all other ride purposes.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
VACANT—Council Vice Chair



Kane County Paratransit Coordinating Council (KCPCC)

MEETING MINUTES
June 1, 2021

41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

In Attendance:

Lore Baker, AID
Bill Catching, Aurora Township
Jennifer Fox, City of Batavia
Ruth Rottman, Campton Township
Katie Meyer, Dundee Township
Claudia Franco, Elgin Township
Chris Ranney, City of Geneva
Jackie Forbes, Kane County DOT
Sharon Bober, St. Charles Township
Ron Johnson, St. Charles Township
Amethyst Handley, City of St. Charles
Lauren Blayney, Village of South Elgin
Nancy Hill, Village of South Elgin
Rosemary Gerty, PACE
Taylor Thomas, PACE
Felisha Barbee, RTA
Linda Chamberlain, RTA
Candace Jones, RTA
Krysta Kaus, Kane County Sheriff

The meeting was called to order at 9:04 am by Bill Catching, Council Vice Chair. Jackie Forbes called the roll. Upon a motion for approval made by Ron Johnson and seconded by Jackie Forbes, the March 2, 2021 meeting minutes were approved.

RTA CAB Overview

Jackie Forbes provided an update on the RTA Transit Access Citizens Advisory Board or CAB. Board members heard an update on the Section 5310 call for projects, the final Paratransit Innovations Study, and an update on the Regional Mobility Manager research project. Forbes explained this is being conducted as a result of the HSTP recommendations and that Linda Chamberlain would be presenting on the research later in the meeting.

RTA Regional Mobility Manager Research Project

Linda Chamberlain, Mobility Outreach Coordinator from RTA, gave a presentation about the Regional Mobility Manager study that the RTA is conducting now and will finish by the end of the year. Lore Barker asked where the money will come from for a potential regional mobility manager. Linda said that Section 5310 funds can be used for this, the agency that is housing the manager may provide funding. This is in the early stages and the position would not happen anytime soon and the funding has not been identified yet.

Section 5310 Application

Forbes updated the committee on the Section 5310 application. Kane County will take over the day to day management of the Ride in Kane program and submitted the application this year. They will take over the duties from AID and hire an employee to handle all of the duties. The proposed program of projects will be released in early July. She explained that Madam Chair Pierog has set aside \$300,000 and the funding will be used to continue supporting current sponsors and looking at expanding the program to other townships.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
VACANT—Council Vice Chair



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Lore Baker mentioned that there is another funding source that needs to be transferred and that AID is supportive of this change as they have been handling this because no one else is able to do the work. Vice Chair Catching said he had considered taking it on but was advised by his accountant that he should not. He asked if this will be a full time position at Kane County and Forbes replied yes, that she has taken on a few tasks and AID had taken on a few tasks and it is time for one person to dedicate time to the program.

Vacancy—Vice Chair Election

A call for nominations for the vice chair position was announced. Forbes said she has not received any nominations via email. Lore Baker volunteered and the committee unanimously approved the nomination via roll call.

Meeting Schedule

Vice Chair Catching reviewed the meeting schedule for the rest of the year. Forbes suggested that she may try a hybrid meeting for the September meeting. She had tried it out for another meeting and it went well. Depending on how that goes, the council can consider that for future meetings.

Public Comment

Under Public Comment, Krysta Kaus offered to assist with how to add other townships to the program and how we can structure the rides offered. Forbes said she will reach out to her for her input when Kane County begins to discuss how to expand the program. Forbes read a chat from Linda Chamberlain clarifying a regional mobility manager vs a local mobility manager.

Lore Baker made a motion to adjourn the meeting and was seconded by Chris Ranney.

The meeting was adjourned at 9:30 a.m. until September 14, 2021.

RTAChicago.org

RTA MOBILITY MANAGEMENT PROJECT

*Regional Mobility
Manager*

MOVING YOU



RTA'S HUMAN SERVICES TRANSPORTATION PLAN (HSTP)

Identifies critical transportation needs for:

- Older adults
- Individuals with disabilities
- People with low incomes



Recommends goals, strategies and projects

- To address needs and gaps
- To help people access their community with independence

GOAL 1: ESTABLISH MOBILITY MANAGEMENT AND TRAVEL TRAINING NETWORKS

Objectives:

- Regionally supported & coordinated network of full-time county mobility managers
- Provide riders equity and facilitate complete integration into the community



Needs Addressed:

- Limited-service or information tools inconsistent across counties
- Confusion caused by differing eligibility and service area requirements
- Travel training opportunities are limited and/or underutilized

MOBILITY MANAGEMENT

IDEALLY, MOBILITY MANAGEMENT:

- **Is Customer-focused**
 - Better serves individuals in the community
- **Focuses on diversity of travel options, services and modes**
 - Reaches a wider range of customers
- **Combines resources to make options:**
 - affordable, accessible, efficient & effective
- **Emphasizes service advocacy**
 - improve public transportation management and delivery

2020 HSTP RESULTS SUGGESTED:

- A regionally supported network of mobility managers
- Region-wide collaboration / cohesiveness in the way mobility management is performed
- A more structured support system of mobility managers and their roles

RTA is researching a Regional Mobility Manager position

- to help coordinate a collaborative structure

WE NEED YOUR PERSPECTIVES!

- Issues your community experiences in coordinating transportation
 - What transportation barriers do your communities face?
- How do you handle Mobility Management in your area?
- How might a regional Mobility Manager be best utilized in the RTA region?



PROJECT TEAM – CONTACT US



Linda Chamberlain

Mobility Outreach Coordinator

Email:

ChamberlainL@RTAChicago.org

Phone: 312-913-3152



Felisha Barbee

Manager of Mobility Education

Email:

BarbeeF@RTAChicago.org

Phone: 312-259-1109

QUESTIONS?



THANK
YOU

MOVING YOU



JOB POSTING

Ride in Kane Paratransit Program Coordinator/Mobility Manager

\$50,000- \$60,000 annually DOQ
40HRS/Week Full Benefits Package

Ride in Kane was established in 2003 and is a consortium of local governments and human service agencies providing 24 hour a day, 7 day a week paratransit services to senior and disabled residents of Kane County. Ride in Kane is funded with a combination of Federal Transit Funds and local matching funds, with transportation services provided by Pace Suburban Bus under the guidance of the Regional Transportation Authority (RTA), the program's grantor agency.

Kane County was recently selected to be the grantee of Section 5310 Federal Transit Funds and become the program operator of the Ride in Kane Paratransit Program. In addition to program administration, Kane County will also participate as a sponsor in the program. Kane County DOT is looking for the right candidate to become the County's first Ride in Kane Paratransit Program Coordinator. The position is housed in the Kane County Division of Transportation and reports to the Chief of Planning and Programming.

The Coordinator will function to promote and facilitate access to limited transportation services for senior, disabled and qualifying low income residents of the County. This position requires a highly motivated and independent worker able to interact with local and regional decision makers in the public and human services sectors.

Highlights of the responsibilities include:

- Functions as program coordinator, and develops policies and procedures for effective administration of the program.
- Coordinates with Regional Transportation Authority (RTA), Pace Suburban Bus and associated vendors to provide seamless services to Kane County riders.
- Manages and staffs customer service, registration and help center calls.
- Facilitates day to day accounting needs including: Accounts payable, accounts receivable, invoice processing from service provider to sponsors, ridership report tracking, timely processing of reports and invoices.
- Compiles comprehensive reports for quarterly sponsor meetings and for grant compliance.
- Develops and maintains comprehensive rider list and sponsor master list.
- Develops and manages fund sources and budgets in coordination with Chief of Finance.
- Supports federal, county and local grant compliance, including required audits.
- Develops and submits necessary grant applications related to funding of the Ride in Kane Program.
- Maintains relationships with active sponsor agencies and recruits new sponsors for the Ride in Kane Program to effectively serve the residents of Kane County.
- Prepares and distributes meeting notices, agenda materials and minutes for the Ride in Kane Sponsor Committee and Kane County Paratransit Coordinating Council.

- Participates in groups and organizations which advocate for the transportation needs of the aged and disability communities as directed.
- Functions as Kane County's sponsor representative for the Program for the Ride in Kane Sponsor Committee.
- Present relevant updates and programmatic reports to Kane County Board.
- Supervises support staff as needed.

The candidate should meet the following job requirements to be considered for this position:

- Bachelor's Degree in Business or Public Administration, Accounting or Nonprofit Administration. Master's Degree or CPA preferred, but not required.
- Minimum of three years progressively responsible experience in not for profit or public sector program management, human services transportation coordination or a related field.
- Proficiency with spreadsheet, database and presentation software.
- Knowledge and experience in public accounting, budgeting and AP/AR.
- Direct customer service experience in public or human services.
- Knowledge of the Federal Transit Administration Section Elderly Individuals and Individuals with Disabilities Section 5310, updated Job Access Reverse Commute section 5316 regulations.
- Knowledge of the Americans with Disabilities Act (ADA) and the specific applications to public transportation.
- Experience interacting with public officials and elected Boards and Commissions.

Salary will depend upon the qualification and experience of the desired candidate.

Kane County Division of Transportation website: kdot.countyofkane.org

How to apply:

Download Kane County employment application at: www.countyofkane.org.

Send application, cover letter, and resume to:

Kane County Department of Human Resource Management
719 S. Batavia Ave, Room 312
Geneva, IL 60134

OR:

Email: hrmcorrespondence@co.kane.il.us

Download employment application at www.countyofkane.org

Applicants must submit to a criminal background check.

EEO Employer/Program. Auxiliary aids are available to individuals with disabilities upon request.



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Batavia Township

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City of Batavia

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City of Geneva

City of St. Charles

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Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

Senior Services Associates

St. Charles Township

Village of Campton Hills

Village of South Elgin

Ride In Kane Sponsor Committee
Meeting Agenda
Tuesday, September 14, 2021
Immediately following the KCPCC Meeting

[Join Zoom Meeting Here](#)

Call in: 1-312-626-6799
Meeting ID: 812 8787 6911
Passcode: 039545 (may not need)

One tap mobile
+13126266799,,81287876911#

I. Opening of Meeting

- A. Call to Order Chair Glees
- B. Approval of June 1, 2021 Meeting Minutes Chair Glees

II. Ride In Kane Program Status Reports

- A. NF , JARC, 5310 Budget Report/Billings Jackie Forbes
- B. Registration and Ridership Reports Taylor Thomas
- C. Customer Feedback Report Taylor Thomas

III. Other Business

- A. RTA Updates Candace Jones
- B. Continued Discussion/Action - Late Cancel/No Shows Jackie Forbes
- C. Meeting Schedule Jackie Forbes

2021 Meeting Schedule

December 7 TBD

IV. Public Comment

V. Adjournment

The meeting will be held online

The next meeting of the Ride in Kane Sponsors Committee will be held
Tuesday December 7, following the 9:00 a.m. KCPCC meeting
Location: TBD



Ride In Kane Sponsor Committee

MEETING MINUTES

June 1, 2021

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Village of South Elgin

In Attendance:

Lore Baker, AID
Bill Catching, Aurora Township
Jennifer Fox, City of Batavia
Ruth Rottman, Campton Township
Katie Meyer, Dundee Township
Claudia Franco, Elgin Township
Chris Ranney, City of Geneva
Jackie Forbes, Kane County DOT
Sharon Bober, St. Charles Township
Ron Johnson, St. Charles Township
Amethyst Handley, City of St. Charles
Lauren Blayney, Village of South Elgin
Nancy Hill, Village of South Elgin
Rosemary Gerty, PACE
Taylor Thomas, PACE
Felisha Barbee, RTA
Linda Chamberlain, RTA
Candace Jones, RTA
Candace Jones, RTA

The meeting was called to order at 9:31 a.m. by Bill Catching, Council Vice Chair and roll call from the first meeting was accepted. Upon a motion for approval made by Chris Ranney, and seconded by Lore Baker, Jackie Forbes completed a roll call vote and the March 2, 2021 meeting minutes were unanimously approved.

5310 and JARC Budget Report:

Jackie Forbes gave the report. She noted that there are two years, 2020 and 2021. Forbes referred to the Grant Fund total and Sponsor Cost spreadsheets in the agenda packet for review and discussion. She summarized the grant totals for JARC and 5310 funding and how long the funding in each phase will last. She reviewed the Quarterly Reports that also included two years of information. Forbes led a discussion on the cost per trip objective of \$28 and our costs in general are higher than that. Vice Chair Baker asked what the point of the number is. Vice Chair Catching asked if that amount is required by our contract or if there is a mathematical basis to determine this. Forbes said she would look into it.

Vice Chair Catching asked about the 5310 funding and if it will be used to pay for the new staff. Forbes said she believes we applied for separate 5310 funding to pay for the position and the \$300K will be used solely for the Ride in Kane program. Catching asked about paying for townships that don't participate when there are townships that participate now. Forbes said the funding distribution is not set yet and that it is possible the Kane County contribution to existing sponsors will increase. She shared that with the staff because we have to balance expanding the program with continuing to support the current sponsors.



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- Village of South Elgin

Registration and Ridership Reports and Customer Complaint Records:

Taylor Thomas referred to the January, February, and March Ridership growth reports, Productivity Data report, and OTP report and led a discussion. The number of trips per month increased each month. Thomas noted the on time performance by month and type of ride. Lore noted that the report shown earlier has different information than the one Taylor is presenting. A discussion ensued about the source of the data provided in the two reports—one from Ilian at AID and the other from Thomas. Forbes said she will work with Ilian to determine his source and then talk to Thomas to see why it is different. Thomas said that Pace monitors on time performance hourly so she will look at it once she knows the data source.

Thomas reviewed the complaint and accommodations report for each month. The breakdown is noted by sponsor by month. She reviewed the policy of transporting one passenger per vehicle at a time, but with an increased demand they are allowing two per vehicle if they are going in the same direction. It is being reviewed on a case by case basis. This is a balance between keeping passengers and drivers safe and ensuring passengers are arriving on time to destinations. Vice Chair Baker asked if it would be possible to ask for proof of vaccination of riders and Thomas said no, not at this time. Baker also asked about the vaccination status of drivers and Thomas said she does not know. Vice Chair Catching stated his drivers are vaccinated. He is seeing an increase in complaints with on time performance with the taxi services. Thomas asked if the passenger is reporting the late trips and Catching said yes. She reiterated that management is taking all the complaints seriously. The final report is the complaint breakdowns and she noted that if anyone would like her to follow up with someone on the report to let her know. Vice Chair Catching said he does not see one passenger included on the report and will follow up with Thomas after the meeting.

OTHER BUSINESS:

RTA Updates:

Candace Jones informed the sponsors that the RTA is still offering virtual presentations to organizations that would like to learn more about transit in the region. She asked everyone to send people her way if there is anyone interested.

Late Cancels/No Shows

Jackie Forbes started the discussion by explaining that Lauren Blayney and Nancy Hill from South Elgin noticed that the number of late cancels/no shows has been increasing over the years. They reached out to Forbes to discuss this and put together a draft policy that would specifically address the issue and be included in the Riders Guide. Forbes showed the trend since 2017. She showed what the current guide has and what they proposed. Blayney added additional information based on what South Elgin is doing and asked if other sponsors are charging riders for those late cancels/no shows, how to enforce the policy, and how they handle these cases. Vice Chair Catching shared how he handled one issue. Katie Meyer said they were charging riders but when they reviewed the information they found discrepancies in the report and stopped charging. Catching said he found discrepancies as well. Hill said the feedback is helpful and they will talk some of the riders to determine what the issue is and see if it can be fixed. However, there are other riders they believe are not canceling the trips. She also said it may not be fair to charge someone six or eight weeks after it occurred. Hill said that the invoicing and billing system may not be the best system to collect the funding. Perhaps Pace or the County could help with finding those people and billing them. She noted one rider had over 50 no shows. Baker noted the Riders Guide states that the sponsor can suspend or revoke privileges. She also noted it will cost more to collect the \$10 than the amount collected.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
LORE BAKER—Council Vice Chair



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
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RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

Vice Chair Baker suggested that we look at the processes on how riders can cancel instead of focusing on collecting the fine. She said we do have riders that could use an app or smart phone. Vice Chair Catching said they do not chase people down who do not pay and he is unsure how many people would use new technology. Perhaps handing out a business card with numbers to call for the program. Sponsors were encouraged to look their reports and we can report out at our next meeting. Baker offered to put together a card for sponsors if there was interest.

Meeting Schedule:

Forbes reiterated that the next meeting may be hybrid.

Public Comment:

Vice Chair Catching asked if there was any public comment. There was no public comment.

A motion to adjourn was made by Lore Baker, seconded by Chris Ranney. The meeting was adjourned at 10:10 by unanimous consent until September 14, 2021.

Grant Totals for Phases 9 & 10

	JARC	NF	Totals
Beginning balance	\$ 2,414,522.00	\$ 1,949,920.00	\$ 2,182,221.00
Fed Portion	\$ 1,207,261.00	\$ 974,960.00	
Sponsor Match	\$ 1,207,261.00	\$ 974,960.00	
	JARC	NF	Totals
Beginning balance	1,207,261.00	974,959.00	2,182,220.00
Oct '13		(20,325.53)	(20,325.53)
Nov '13		(84,685.11)	(84,685.11)
Dec '13		(85,144.78)	(85,144.78)
Jan '14		(80,279.18)	(80,279.18)
Feb '14		(75,006.85)	(75,006.85)
Mar '14		(84,372.69)	(84,372.69)
Apr '14		(77,527.23)	(77,527.23)
May '14		(74,056.80)	(74,056.80)
June '14		(68,594.47)	(68,594.47)
July '14		(71,864.96)	(71,864.96)
Aug '14		(69,428.48)	(69,428.48)
Sept '14		(66,816.91)	(66,816.91)
Oct '14		(71,751.30)	(71,751.30)
Nov '14		(45,104.71)	(45,104.71)
			-
May '19	(9,598.83)		(9,598.83)
Jun '19	(24,570.63)		(24,570.63)
Jul '19	(30,760.78)		(30,760.78)
Aug '19	(32,638.94)		(32,638.94)
Sept '19	(31,685.02)		(31,685.02)
Oct '19	(34,444.40)		(34,444.40)
Nov '19	(27,868.43)		(27,868.43)
Dec '19	(27,791.40)		(27,791.40)
Jan '20	(31,042.82)		(31,042.82)
Feb '20	(28,473.87)		(28,473.87)
Mar'20	(16,612.21)		(16,612.21)
Apr '20	(3,467.20)		(3,467.20)
May '20	(3,443.20)		(3,443.20)
June '20	(4,290.81)		(4,290.81)
July '20	(3,907.99)		(3,907.99)
Aug '20	(4,223.18)		(4,223.18)
Sept '20	(3,706.87)		(3,706.87)
Oct '20	(4,750.53)		(4,750.53)
Nov '20	(4,043.25)		(4,043.25)
Dec'20	(4,425.49)		(4,425.49)
Jan'21	(4,515.27)		(4,515.27)
Feb'21	(4,158.58)		(4,158.58)
Mar'21	(5,460.59)		(5,460.59)
Apr'21	(9,439.31)		
May'21	(8,204.70)		
Ending balance	843,736.70	(0.00)	861,380.71

Monthly average	(15,753.37)	(73,433.34)
Projected remaining months	53.56	(0.00)
	Dec '24	Oct '14

**Grant Totals for Phases 11 & 12 (Federal Portion)
New 5310 Funding**

Beginning Balance	\$	2,300,000.00
Ended		Nov '17

**Additional Funds from RTA for Grant for Phases 11 & 12 (Federal Portion)
New 5310 Funding (80/20 match)**

	Operations	
Beginning Balance	\$	400,000.00
Sept '19	\$	(157,717.84)
Oct '19	\$	(176,643.49)
Nov '19	\$	(65,638.67)

Ending balance	\$	-
Monthly Average	\$	(167,180.67)
Projected remaining months		-

**Grant Totals for Phases 13 & 14 (Federal Portion)
New 5310 Funding**

	Operations	
Beginning balance	\$	3,098,924.00
Fed Portion	\$	1,549,462.00
Sponsor Match	\$	1,549,462.00

	JARC
Beginning balance	1,549,462.00
Nov '17	(7,518.57)
Dec '17	(65,570.37)
Jan '18	(72,255.64)
Feb '18	(63,184.19)
Mar '18	(73,239.25)
Apr '18	(75,520.53)
May '18	(73,963.05)
Jun '18	(66,382.66)
Jul '18	(71,127.33)
Aug '18	(70,601.44)
Sept '18	(73,467.97)
Oct '18	(81,849.03)
Nov '18	(73,268.31)

Dec '18	(76,104.63)
Jan '19	(75,195.23)
Feb '19	(78,263.41)
Mar '19	(83,851.84)
Apr '19	(85,495.29)
May '19	(84,595.38)
Jun '19	(76,730.60)
Jul '19	(99,089.32)
Aug '19	(22,187.96)

Ending balance **0.00**

Monthly Average **(75,987.77)**

Projected remaining months 0.00

Aug '19

Grant Totals for Phases 15 & 16 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$ 3,088,396.00
Fed Portion	\$ 1,544,198.00
Sponsor Match	\$ 1,544,198.00

5310

Beginning balance	1,544,198.00
Aug '19	(87,261.75)
Nov '19	(54,538.59)
Dec '19	(99,080.36)
Jan '20	(106,755.76)
Feb '20	(108,715.25)
Mar '20	(83,754.36)
Apr '20	(42,966.51)
May '20	(57,123.70)
June '20	(63,377.49)
July '20	(63,544.45)
Aug '20	(63,855.14)
Sept '20	(66,901.16)
Oct '20	(68,559.80)
Nov '20	(60,709.42)
Dec '20	(63,183.88)
Jan '21	(66,632.13)
Feb '21	(64,689.02)
Mar '21	(77,699.91)
Apr '21	(73,247.41)
May '21	(64,274.44)

Ending balance **107,327.47**

Monthly Average (71,861.69)

Projected remaining months 1.49

Jun '21

Grant Totals for Phases 17 & 18 (Federal Portion)

**New 5310 Funding
Operations**

Beginning balance	\$	4,995,992.00
Fed Portion	\$	2,497,996.00
Sponsor Match	\$	2,497,996.00

		5310
Beginning balance		2,497,996.00

Ending balance 2,497,996.00

Monthly Average

Projected remaining months 34.76

Aug '23

Probably less because when Jarc funding ends in Aug '21, full cost will come here.

2021 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of South Elgin	Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (Without Kane County)	Totals (With Kane County)	Miles/Cost per mile
January																			
Rides	1,552	225	222	1,028	226	8	0	2		94	2		2	41			3,402		
Cost	25,530.83	3,453.31	4,146.38	20,813.21	3,459.22	209.78		52.45		2,903.10	37.56		51.9	489.66	10,000.00		71,147.40	81,147.40	16,718.26
Cost per ride	\$ 16.45	\$ 15.35	\$ 18.68	\$ 20.25	\$ 15.31	\$ 26.22	#DIV/0!	\$ 26.23	#DIV/0!	\$ 30.88	\$ 18.78	#DIV/0!	\$ 25.95	\$ 11.94		\$ 20.91	23.85	\$ 0.23	
February																			
Rides	1,528	200	224	998	218	3	2			114	2		9	36			3,334		
Cost	24,245.20	3,030.86	4,968.48	19,903.28	2,992.92	60.38		40.25		2,996.25	43.89		211.07	355.02	10,000.00		68,847.60	78,847.60	15,795.33
Cost per ride	\$ 15.87	\$ 15.15	\$ 22.18	\$ 19.94	\$ 13.72	\$ 20.13	\$ 20.13	#DIV/0!	#DIV/0!	\$ 26.28	\$ 21.95	#DIV/0!	\$ 23.45	\$ 9.86		\$ 20.65	23.65	\$ 0.23	
March																			
Rides	1,800	237	339	1,193	214	15	17			138	2		3	54			4,012		
Cost	29,796.89	3,702.47	7,627.24	24,055.66	3,361.75	271.24	307.40			3,323.18	39.62		107.95	567.10	10,000.00		83,160.50	93,160.50	19,751.73
Cost per ride	\$ 16.55	\$ 15.62	\$ 22.50	\$ 20.16	\$ 15.71	\$ 18.08	\$ 18.08	#DIV/0!	#DIV/0!	\$ 24.08	\$ 19.81	#DIV/0!	\$ 35.98	\$ 10.50		\$ 20.73	23.22	\$ 0.24	
April																			
Rides	1,775	332	446	1,210	255	117	9			116	2		3	68			4,333		
Cost	26,784.58	5,364.72	9,264.25	22,827.31	3,435.38	1,734.07	133.39			2,386.09	40.56		88.30	628.07	10,000.00		82,686.72	92,686.72	21,218.21
Cost per ride	\$ 15.09	\$ 16.16	\$ 20.77	\$ 18.87	\$ 13.47	\$ 14.82	\$ 14.82	#DIV/0!	#DIV/0!	\$ 20.57	\$ 20.28	#DIV/0!	\$ 29.43	\$ 9.24		\$ 19.08	21.39	\$ 0.26	
May																			
Rides	1,802	397	421	1,158	247	126	12			94	2		11	93			4,363		
Cost	23,030.22	5,437.45	7,144.17	18,740.78	3,159.43	1,698.45	161.76			1,842.21	28.15		215.45	1,021.07	10,000.00		72,479.14	82,479.14	21,874.70
Cost per ride	\$ 12.78	\$ 13.70	\$ 16.97	\$ 16.18	\$ 12.79	\$ 13.48	\$ 13.48	#DIV/0!	#DIV/0!	\$ 19.60	\$ 14.08	#DIV/0!	\$ 19.59	\$ 10.98		\$ 16.61	18.90	\$ 0.30	
June																			
Rides	1,681	443	461	1,024	293	146	17			122	2		4	68			4,261		
Cost	20,811.29	5,986.51	7,637.95	16,036.65	3,602.12	1,646.70	191.74			2,040.94	30.55		54.89	533.07	10,000.00		68,572.41	78,572.41	20,252.72
Cost per ride	\$ 12.38	\$ 13.51	\$ 16.57	\$ 15.66	\$ 12.29	\$ 11.28	\$ 11.28	#DIV/0!	#DIV/0!	\$ 16.73	\$ 15.28	#DIV/0!	\$ 13.72	\$ 7.84		\$ 16.09	18.44	\$ 0.30	
July																			
Rides	1,720	387	448	1,094	265	198	17	2		134	6		6	64			4,341		
Cost															10,000.00		10,000.00	20,000.00	21061
Cost per ride	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	#DIV/0!	\$ -	\$ -	#DIV/0!	\$ -	\$ -		\$ 2.30	4.61	\$ 2.11	
Aug																			
Rides	1,792	390	461	1,099	266	205	15			152	-		6	48			4,434		
Cost															10,000.00		10,000.00	20,000.00	
Cost per ride	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	#DIV/0!	#DIV/0!	\$ -	#DIV/0!	#DIV/0!	\$ -	\$ -		\$ 2.26	4.51	\$ -	
Sept																			
Rides															10,000.00		10,000.00	20,000.00	
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
Oct																			
Rides															10,000.00		10,000.00	20,000.00	
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
Nov																			
Rides															10,000.00		10,000.00	20,000.00	
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
Dec																			
Rides															10,000.00		10,000.00	20,000.00	
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		#DIV/0!	#DIV/0!	#DIV/0!	
YTD																			
Rides	13,650	2,224	3,022	8,804	1,984	818	89	4		964	18		44	472			32,480		
YTD Cost	\$ 150,199.01	\$ 26,975.32	\$ 40,788.47	\$ 122,376.89	\$ 20,010.82	\$ 5,620.62	\$ 834.54	\$ 52.45	\$ -	\$ 15,491.77	\$ 220.33	\$ -	\$ 729.56	\$ 3,593.99	\$ 120,000.00	\$ -	\$ 506,893.77	\$ 626,893.77	
Total Cost per Ride YTD * not an average	11.00	12.13	13.50	13.90	10.09	6.87	9.38	13.11	-	16.07	12.24	#DIV/0!	16.58	7.61		15.61			
Average # of rides per month	1,137.50	185.33	251.83	733.67	165.33	68.17	89.00	4.00	-	80.33	1.50	-	3.67	39.33		2,706.67			
Average Cost per month	\$ 12,516.58	\$ 2,247.94	\$ 3,399.04	\$ 10,198.07	\$ 1,667.57	\$ 468.39	\$ 834.54	\$ 52.45	\$ -	\$ 1,290.98	\$ 18.36	\$ -	\$ 60.80	\$ 299.50		\$ 42,241.15			

Update formulas based on # of months with data

Cost Reports 2021

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	3,402	\$ 71,147.40	\$ 20.91	\$ 18,117.00	\$ 160,411.80	\$ 47.15	
Feb '21	3,334	\$ 68,847.60	\$ 20.65	\$ 17,683.00	\$ 155,378.20	\$ 46.60	
Mar '21	4,012	\$ 83,160.50	\$ 20.73	\$ 21,276.75	\$ 187,597.75	\$ 46.76	
Apr '21	4,333	\$ 82,686.72	\$ 19.08	\$ 22,596.75	\$ 187,970.19	\$ 43.38	
May '21	4,363	\$ 72,479.14	\$ 16.61	\$ 22,630.00	\$ 167,588.28	\$ 38.41	
June '21	4,261	\$ 68,572.41	\$ 16.09	\$ 22,004.75	\$ 159,149.57	\$ 37.35	
July '21	4,341	\$ 10,000.00	\$ 2.30		\$ 20,000.00	\$ 4.61	
Aug '21	4,434	\$ 10,000.00	\$ 2.26		\$ 20,000.00	\$ 4.51	
Sept '21	-	\$ 10,000.00	#DIV/0!		\$ 20,000.00	#DIV/0!	
Oct '21	-	\$ 10,000.00	#DIV/0!		\$ 20,000.00	#DIV/0!	
Nov '21	-	\$ 10,000.00	#DIV/0!		\$ 20,000.00	#DIV/0!	
Dec '21	-	\$ 10,000.00	#DIV/0!		\$ 20,000.00	#DIV/0!	
YTD	32,480	\$ 506,893.77	\$ 15.61	\$ 124,308.25	\$ 1,138,095.79		\$ 35.04

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	251	\$ 4,515.27	\$ 17.99	\$ 1,336.67	\$ 10,367.21	\$ 41.30	
Feb '21	245	\$ 4,158.58	\$ 16.97	\$ 1,299.44	\$ 9,616.60	\$ 39.25	
Mar '21	283	\$ 5,460.59	\$ 19.30	\$ 1,500.83	\$ 12,422.01	\$ 43.89	
Apr '21	534	\$ 9,439.31	\$ 17.68	\$ 2,784.83	\$ 21,663.45	\$ 40.57	
May '21	554	\$ 8,204.70	\$ 14.81	\$ 2,873.49	\$ 19,282.89	\$ 34.81	
June '21	557	\$ 8,696.34	\$ 15.61	\$ 2,876.47	\$ 20,269.15	\$ 36.39	
July '21	593	\$ -	\$ -	\$ -	\$ -	\$ -	
Aug '21	702	\$ -	\$ -	\$ -	\$ -	\$ -	
Sept '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	779	\$ 14,134.44	\$ 18.14	\$ 4,136.94	\$ 32,405.82		\$ 41.60

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	3,161	\$ 66,632.13	\$ 21.08	\$ 16,833.58	\$ 150,097.84	\$ 47.48	
Feb '21	3,097	\$ 64,689.02	\$ 20.89	\$ 16,425.99	\$ 145,804.03	\$ 47.08	
Mar '21	3,729	\$ 77,699.91	\$ 20.84	\$ 19,775.92	\$ 175,175.74	\$ 46.98	
Apr '21	3,799	\$ 73,247.41	\$ 19.28	\$ 19,811.92	\$ 166,306.74	\$ 43.78	
May '21	3,809	\$ 64,274.44	\$ 16.87	\$ 19,756.51	\$ 148,305.39	\$ 38.94	
June '21	3,704	\$ 59,876.07	\$ 16.17	\$ 19,128.28	\$ 138,966.25	\$ 37.52	
July '21	3,748	\$ -	\$ -	\$ -	\$ -	\$ -	
Aug '21	3,732	\$ -	\$ -	\$ -	\$ -	\$ -	
Sept '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	9,987	\$ 209,021.06	\$ 20.93	\$ 53,035.49	\$ 471,077.61		\$ 47.17

*Not an average

Current Year:

2021

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan'21	Feb'21	Mar'21	Apr'21	May'21	Jun'21	Jul'21	Aug'21	Sep'21	Oct'21	Nov'21	Dec'21	Average	Sponsor Total
AID - J	AID	JARC	-	1	-	73	91	117	155						62	437
AID - 5310	AID	5310	20	12	32	53	47	46	62						39	272
Aurora Twp - J	Aurora Twp	JARC	153	120	159	164	194	155	166						159	1,111
Aurora Twp - 5310	Aurora Twp	5310	1,399	1,408	1,641	1,611	1,608	1,526	1,554						1,535	10,747
Batavia City - J	Batavia City	JARC	44	41	28	69	80	81	64						58	407
Batavia City - 5310	Batavia City	5310	175	153	199	259	308	346	285						246	1,725
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-	-	-	-						-	-
Batavia Twp - 5310	Batavia Twp	5310	6	6	10	4	9	16	38						13	89
Dundee Twp - J	Dundee Twp	JARC	24	36	31	82	72	101	89						62	435
Dundee Twp - 5310	Dundee Twp	5310	198	188	308	364	349	360	359						304	2,126
Elgin City - J	Elgin City	JARC	9	10	21	85	84	78	95						55	382
Elgin City - 5310	Elgin City	5310	1,019	988	1,172	1,125	1,074	946	999						1,046	7,323
Elgin Twp - 5310	Elgin Twp	5310	2	2	2	2	2	2	6						3	18
Geneva City - J	Geneva City	JARC	12	14	22	32	24	25	24						22	153
Geneva City - 5310	Geneva City	5310	29	22	32	36	69	43	40						39	271
Hesed House - J	Hesed House	JARC	-	-	-	-	-	-	-						-	-
Hesed House - 5310	Hesed House	5310	-	-	-	-	-	-	-						-	-
South Elgin - J	South Elgin	JARC	9	23	22	29	9	-	-						13	92
South Elgin - 5310	South Elgin	5310	85	91	116	87	85	122	134						103	720
St. Charles City - 5310	St. Charles City	5310	226	218	214	255	247	293	265						245	1,718
St. Charles Twp - J	St. Charles Twp	JARC	-	-	-	-	-	-	-						-	-
St. Charles Twp - 5310	St. Charles Twp	5310	2	9	3	3	11	4	6						5	38
Total Trips - 2021			3,412	3,342	4,012	4,333	4,363	4,261	4,341	-	-	-	-	0	3,412	28,064
Total Trips - 2020			7,835	7,627	5,388	2,275	2,864	3,231	3,261	3,302	3,387	3,680	3,086	3334	7,835	55,691
% Change			-130%	-128%	-34%	47%	34%	24%	25%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!		
Bus			2,542	2,658	3,199	3,590	3,586	3,592	3,518						3,241	22,685
Taxi			870	684	813	743	777	669	820						768	5,376
Total Trips - 2019			6,735	7,302	7,734	8,028	8,010	6,764	7,427	7,580	7,557	8,222	6,986	7,091	7,311	87,727
% Change from 2020			14%	4%	-44%	-253%	-180%	-109%	-128%	-130%	-123%	-123%	-126%	-113%	14%	
JARC			251	245	283	534	554	557	593	-	-	-	-	-	251	3,017
5310			3,161	3,097	3,729	3,799	3,809	3,704	3,748	-	-	-	-	-	2,087	25,047

Current Year:

2021

TRIP MILEAGE

	Jan'21	Feb'21	Mar'21	Apr'21	May'21	Jun'21	Jul'21	Aug'21	Sep'21	Oct'21	Nov'21	Dec'21	Avg.	Sponsor Total	Avg. Trip Length
AID - J	-	4.51	-	214.57	314.32	418.93	666.48						231.26	1,619	#DIV/0!
AID - 5310	68.91	19.71	157.86	325.40	335.13	209.77	405.45						217.46	1,522	#DIV/0!
Aurora Twp - J	854.76	573.26	906.78	958.31	983.54	895.94	978.32						878.70	6,151	#VALUE!
Aurora Twp - 5310	5,999.83	5,831.83	6,978.55	6,673.70	6,833.43	6,069.07	6,402.35						6,398.39	44,789	102.5
Batavia City - J	117.28	115.03	80.77	224.29	271.36	282.13	252.56						191.92	1,343	4.9
Batavia City - 5310	785.39	664.06	869.96	1,313.20	1,584.73	1,726.88	1,324.41						1,181.23	8,269	7.4
Batavia Twp - J	-	-	-	-	-	-	-						-	-	0.0
Batavia Twp - 5310	18.54	18.54	31.76	12.36	27.03	59.12	125.84						41.88	293	0.7
Dundee Twp - J	80.40	141.16	119.75	440.18	348.21	514.05	463.68						301.06	2,107	1.2
Dundee Twp - 5310	1,086.57	1,202.42	2,008.54	2,353.48	2,263.12	2,190.19	2,132.75						1,891.01	13,237	#DIV/0!
Elgin City - J	24.05	23.96	82.25	422.53	421.05	358.66	430.41						251.84	1,763	19.8
Elgin City - 5310	5,760.17	5,421.50	6,520.84	6,359.09	6,270.37	5,373.59	5,581.29						5,898.12	41,287	94.9
Elgin Twp - 5310	10.18	11.86	10.62	11.86	9.72	10.62	92.20						22.44	157	0.1
Geneva City - J	18.96	22.12	34.76	50.56	37.92	39.50	37.75						34.51	242	0.6
Geneva City - 5310	108.40	66.81	108.28	118.84	305.62	123.85	110.70						134.64	943	0.1
Hesed House - J	-	-	-	-	-	-	-						-	-	0.0
Hesed House - 5310	-	-	-	-	-	-	-						-	-	0.0
South Elgin - J	17.92	47.68	43.46	56.02	14.82	-	-						25.70	180	0.7
South Elgin - 5310	827.60	793.65	880.84	685.25	692.53	738.58	838.91						779.62	5,457	#DIV/0!
St. Charles City - 5310	924.96	779.97	885.41	971.53	1,085.40	1,222.44	1,168.58						1,005.47	7,038	#DIV/0!
St. Charles Twp - J	-	-	-	-	-	-	-						-	-	0.0
St. Charles Twp - 5310	14.34	57.26	31.30	27.04	76.40	19.40	49.32						39.29	275	0.4
Total Miles - 2021	16,718.26	15,795.33	19,751.73	21,218.21	21,874.70	20,252.72	21,061.00	-	-	-	-	-	16,718.26	153,390	89.3
Total Miles - 2020	38,270.5	36,887.4	26,058.5	10,689.0	13,613.8	15,476.2	15,252.2	15,509.7	16,048.1	17,162.8	15,084.7	16,204.9	19,688	236,258	
% Change	-129%	-134%	-32%	50%	38%	24%	28%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	-129%		
Avg Trip Length	74.0	72.5	92.3	83.2	88.6	69.1	79.5	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	68.1		

Current Year:

2021

Program Cost 2021

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	120,857.65	126,059.19	151,823.36	155,059.72	138,860.66								138,532	\$692,661
Taxi Operations	39,554.15	29,319.01	35,774.39	32,910.47	28,727.62								33,257	\$166,286
Total Gross Cost - 2021	160,411.80	155,378.20	187,597.75	187,970.19	167,588.28	-	160,412	\$858,946						
Fares	18,117.00	17,683.00	21,276.75	22,596.75	22,630.00								20,461	\$102,304
Net Cost (Less Fares)	142,294.80	137,695.20	166,321.00	165,373.44	144,958.28	-	-	-	-	-	-	-	142,295	\$756,643
Federal Share	71,147.40	68,847.60	83,160.50	82,686.72	72,479.14	-	-	-	-	-	-	-	71,147	\$378,321
County Subsidy	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000	\$120,000
PACE Subsidy	-	-	-	-	-	-	-	-	-	-	-	-	-	\$0
Net Cost to Sponsors	61,147.40	58,847.60	73,160.50	72,686.72	62,479.14	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	(10,000.00)	61,147	\$258,321
% Fares	11%	11%	11%	12%	14%	#DIV/0!	11%							
% Federal	44%	44%	44%	44%	43%	#DIV/0!	44%							
% County	6%	6%	5%	5%	6%	#DIV/0!	6%							
% Sponsors	38%	38%	39%	39%	37%	#DIV/0!	38%							
% Pace Subsidy	0%	0%	0%	0%	0%	#DIV/0!	0%							
Total Gross Cost - 2020	306,256.66	304,179.49	222,306.39	104,061.96	135,820.80	152,043.35	151,750.63	153,446.89	158,918.56	165,906.91	145,864.09	152,974.49	306,257	\$2,153,530

Sponsor Cost 2021

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$262.23	\$100.63	\$578.64	\$1,867.46	\$1,860.21								\$4,669.17	1,725	\$2.71
Aurora Twp	\$25,530.83	\$24,245.20	\$29,796.89	\$26,784.58	\$23,030.22								\$129,387.72	524	\$246.92
Batavia (City & TWP)	\$3,453.31	\$3,030.86	\$3,702.47	\$5,364.72	\$5,437.45								\$20,988.81	9,849	\$2.13
Dundee Twp	\$4,146.38	\$4,968.48	\$7,627.24	\$9,264.25	\$7,144.17								\$33,150.52	424	\$78.19
Elgin City	\$20,813.21	\$19,903.28	\$24,055.66	\$22,827.31	\$18,740.78								\$106,340.24	-	#DIV/0!
Elgin Twp	\$37.56	\$43.89	\$39.62	\$40.56	\$28.15								\$189.78	92	\$2.06
Geneva City	\$489.66	\$355.02	\$567.10	\$628.07	\$1,021.07								\$3,060.92	2,438	\$1.26
South Elgin	\$2,903.10	\$2,996.25	\$3,323.18	\$2,386.09	\$1,842.21								\$13,450.83	83,755	\$0.16
St. Charles City	\$459.22	\$2,992.92	\$3,361.75	\$3,435.38	\$3,159.43								\$13,408.70	-	#DIV/0!
St. Charles Twp	\$51.90	\$211.07	\$107.95	\$88.30	\$215.45								\$674.67	28,061	\$0.02
Total Cost - 2021	\$58,147.40	\$58,847.60	\$73,160.50	\$72,686.72	\$62,479.14	\$0.00	\$325,321.36	126,906	\$2.56						
Total Cost - 2020	\$128,198.58	\$127,589.12	\$90,766.57	\$36,833.73	\$51,166.90	\$57,668.30	\$57,452.44	\$58,078.32	\$60,608.03	\$63,310.33	\$54,752.67	\$57,609.37	\$844,034.36	49,270	\$17.13
% change	-55%	-54%	-19%	97%	22%	-100%									

2017

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	21	22	18	20	15	15	21	37	42	39	24	**	25	274
% of Total Rides	0.3%	0.3%	0.2%	0.3%	0.2%	0.2%	0.3%	0.5%	0.6%	0.5%	0.3%	0.0%	0.3%	0.3%
Late Cancel/No Show - Taxi	63	81	95	93	95	112	92	96	103	102	82	114	94	1,128
Late Cancel/No Show - Bus	274	301	275	237	240	230	206	259	299	286	255	238	258	3,100
Missed Trips - Taxi	11	11	33	23	60	49	33	40	51	55	61	46	39	473
Missed Trips - Bus	9	4	7	4	13	14	16	15	75	47	23	22	21	249
% of Total Rides	4.9%	5.7%	5.3%	4.8%	5.3%	5.6%	5.1%	5.3%	7.2%	6.2%	5.6%	6.0%	5.6%	5.6%

2018

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	24	22	18	16	21	17	20	31	44	44	40	25	27	322
% of Total Rides	0.3%	0.3%	0.2%	0.2%	0.3%	0.2%	0.3%	0.4%	0.6%	0.5%	0.6%	0.4%	0.4%	
Late Cancel/No Show - Taxi	90	63	73	67	80	74	92	79	204	171	147	148	107	1,288
Late Cancel/No Show - Bus	246	277	238	224	263	262	255	277	322	350	334	334	282	3,382
Missed Trips - Taxi	65	31	24	18	38	34	27	39	49	52	76	38	41	491
Missed Trips - Bus	7	17	13	10	30	13	29	41	56	40	35	22	26	313
% of Total Rides	5.4%	5.6%	4.5%	4.3%	5.5%	5.5%	5.9%	5.9%	9.0%	7.6%	8.2%	7.8%	6.2%	

2019

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	13	26	26	16	20	12	0	0	0	0	0		19	113
% of Total Rides	0.2%	0.4%	0.3%	0.2%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%		0.3%	0.1%
Late Cancel/No Show - Taxi	242	205	188	161	167	146	142	150	114	145	160	143	164	1,963
Late Cancel/No Show - Bus	516	482	487	462	423	385	470	510	414	470	489	478	466	5,586
Missed Trips - Taxi	48	55	34	25	21	69	29	31	37	35	44	41	39	469
Missed Trips - Bus	27	26	36	44	44	16	10	19	3	12	15	6	22	258
% of Total Rides	12.4%	10.5%	9.6%	8.6%	8.2%	9.1%	8.8%	9.4%	7.5%	8.1%	10.1%	9%	9.2%	

2020

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	0	0	0	0	0	0	0	0	0	0	0	0	-	-
% of Total Rides	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Late Cancel/No Show - Taxi	180	163	152	70	32	35	48	35	53	61	46	45	77	920

Ride in Kane
No Shows and Late Cancellation Policy
For Discussion at 6/1/21 RIK Meeting

From website Rider's Guide:

9. Pick-up The driver has a 15 minute pick-up window. For example, if your scheduled time is 8:30 a.m., the driver has until 8:45 a.m. to pick you up. At 8:46 a.m., the driver is considered "late". At that point, check the trip status by contacting 866-727-6842. The driver is required to wait 5 minutes past the scheduled pick-up time. If you do not show within 5 minutes, the trip is considered a "no show" and you may be required to pay a \$10.00 fine. A sponsor may suspend or permanently revoke the ride privileges of riders who miss too many rides.

Frequently, more than one rider is scheduled for a pick-up at the same location. Before boarding the vehicle, confirm the rider name with the driver.

10. Late Pick-ups If your ride is more than 15 minutes late, first contact the Call Center at 866-727-6842 to check on your ride. Call the Pace Stranded Line 1-800-606-1282 for any delays beyond the normal window provided by your booking agent. This line is manned by PACE personnel.

11. Cancel a Ride To cancel a ride, call 866-727-6842. If you need to cancel a ride, call as soon as possible. When cancelling a trip, remember to cancel the return trip as well. A ride cancelled with less than 2 hour notice is considered a "late cancel" and the rider may be required to pay a \$10.00 fine. A sponsor may suspend or permanently revoke the ride privileges of riders who miss too many rides due to late cancellation.

No Show and Late Violations Policy DRAFT (for Internal Use)

- As a rider is becoming familiar with the program guidelines, the first and second 'no show' or 'late cancel' violation may receive a courtesy letter or phone call from the respective sponsor organization noting the violation but will not incur any repercussions.
- After the third (3rd) 'no show' or 'late cancel' violators may be suspended from ridership privileges for thirty (30) days, which will be notified by mail or phone call by the respective sponsor organization. The sponsor organization will also notify PACE of the suspension of the riders' privileges with the applicable dates of suspension.
- Riders receiving five (5) violations within one (1) calendar year may be permanently suspended and shall be notified of the suspension by mail by the sponsor organization. The sponsor organization will also notify PACE of the suspension of the riders' privileges with the applicable dates of suspension.
- This No Show and Late Violations Policy does not apply to rides for dialysis appointments, and is in effect for all other ride purposes.



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Hesed House
- INC Board NFP
- Kane County
- Pace Suburban Bus
- St. Charles Township
- Senior Services Associates
- Village of Campton Hills
- Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

Agenda
Tuesday, December 7, 2021
9:00 a.m.

ONLINE ONLY

[Join Zoom Meeting Here](#)

Call in: 1-312-626-6799
Meeting ID: 836 4569 3173
Passcode: 550659 (may not need)

One tap mobile
+13126266799,,83645693173#

I. Opening Of Meeting

- A. Introductions/Roll Call Chair Gles
- B. Approval of Meeting Minutes from September 14, 2021 Chair Gles

II. Reports

- A. RTA CAB Update Jackie Forbes

III. Other Business

- A. Kane County/AID Transition Update Jackie Forbes
- B. Meeting Schedule Krystal Spracklen

2022 Meeting Schedule

March 1, 2022	TBD
June 7, 2022	TBD
September 13, 2022	TBD
December 6, 2022	TBD

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

The next meeting of the Kane County Paratransit Coordinating Council will be held **Tuesday, March 1, 9:00 a.m.** location TBD



Kane County Paratransit Coordinating Council (KCPCC)

MEETING MINUTES
September 14, 2021

41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Hesed House
- INC Board NFP
- Kane County
- Pace Suburban Bus
- St. Charles Township
- Senior Services Associates
- Village of Campton Hills
- Village of South Elgin

In Attendance:

- Lore Baker, AID
- Bill Catching, Aurora Township
- Patty Richardson, Aurora Township
- Leigh Tracy, Batavia Township
- Jane S, Blackberry Township
- Jennifer Fox, City of Batavia
- Mary Walsh, City of Batavia
- Katie Meyer, Dundee Township
- Claudia Franco, Elgin Township
- Chris Ranney, City of Geneva
- Jackie Forbes, Kane County DOT
- Ron Johnson, St. Charles Township
- Amethyst Handley, City of St. Charles
- Lauren Blayney, Village of South Elgin
- Nancy Hill, Village of South Elgin
- Rosemary Gerty, PACE
- Keisha Hearn, PACE
- Taylor Thomas, PACE
- Linda Chamberlain, RTA
- Fluturi Demirovski, RTA
- Krysta Kaus, Kane County Sheriff
- Megan Wileman, AgeGuide Northeastern Illinois
- Courtney Littlejohn, AID
- Heidi Lichtenberger, Kane County DOT
- Juanita Wells, Aurora Township Trustee

The meeting was called to order at 9:02 am by Bill Catching, Council Vice Chair and roll call from the first meeting was accepted. Upon a motion for approval made by Lore Baker, and seconded by Leigh Tracy, Jackie Forbes completed a roll call vote and the June 1, 2021 meeting minutes were unanimously approved.

RTA CAB Overview

Jackie Forbes provided an update on the RTA Transit Access Citizens Advisory Board or CAB from the July 26, 2021 meeting. Board members heard an update on the Interagency Signage Program from the RTA. This was a project to provide signage at popular connection points between modes of transit across the system to improve the riders experience of navigation between transit stops and stations. All funds were not expended so the scope was expanded to include areas in the City of Elgin. Linda Chamberlain, Mobility Outreach Coordinator from RTA, gave a presentation about the Regional Mobility Manager. Next meeting is scheduled for October 25, 2021.



41W011 Burlington Road
St. Charles, IL 60175

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RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

Section 5310 Application

Forbes updated the committee on the Section 5310 application. The RTA approved the application in August, so now all parties are moving forward with the approvals for Kane County to assume the role of administrator of the grants for Ride in Kane.

Kane County/AID Transition

Forbes indicated that with the RTA approval, Kane County moved ahead and posted the position for the Ride in Kane Program Coordinator. A copy of the job description is included in the packet. KDOT has started applicant interviews. The target date for hire is next month (October). Jennifer Becker has been spearheading the transition. Kane County is working on a media plan to inform public of the transition. Kane County is also making website improvements. New agreements between Kane County and the sponsors will be developed and should be out by December.

As a sponsor, Kane County is planning a soft roll out to areas in the County that currently do not have service. Discussion is taking place internally on what rides will be sponsored. Preliminary discussion is that rides will be for work related and medical, but limited to the Kane County border and to daylight hours so that taxi services are not utilized. Kane County will be reaching out to various agencies and townships to see what types of rides are actually needed. Lore Baker indicated that AID is cooperating with Kane County on how to move forward with the transition and the utilization of JARC funds. Pace has indicated that they will be available to assist in the training of the new hire on their trapeze system, invoicing, etc.

Other Business

The Village Manager of Maple Park reached out seeking information on Ride in Kane with the interest of possibly becoming a sponsor. Jackie Forbes sent her information on the program. They plan on doing a survey to see if there is rider interest. They would limit it to the Village limits and be only for the Kane County portion of Maple Park.

Meeting Schedule

Next meeting is December 9, 2021. Time and place to be determined.

Public Comment

No public comments.

Lore Baker made a motion to adjourn the meeting and was seconded by Jennifer Fox.

The meeting was adjourned at 9:14 a.m. until December 7, 2021.



Select Language ▼

Pace Suburban Bus also offers an ADA Paratransit Bus Service!



HOME KANE RIDER'S GUIDE SPONSORS MEETINGS AND NOTICES REPORT AND TOOLKIT



Register Now



To use the Ride in Kane service, you must be registered with a local sponsor. [Ride in Kane Sponsors List](#)

1. The first step is to determine if you live in a sponsored area or are a client of the social service agencies participating as sponsors. See the map, click the tab in the upper left corner of this page.
2. Second, contact the sponsor directly to register with them. Local sponsors determine individual ride restrictions and eligibility requirements for their riders.
3. Third, once registered you can start scheduling rides in accordance with the sponsor ride restrictions.

What We Offer

Ride in Kane is a public transportation service providing curb to curb bus or taxi service to seniors 65 and older, disabled individuals, and those with low income who qualify for the

service in Kane County. Ride in Kane operates 24 hours a day, 365 days a year. The current cash fare is \$5.00 for the first 10 miles of a trip and \$1.50 per each additional mile over 10 miles.

Ride in Kane is administered by the Association for Individual Development in partnership with Pace Suburban Bus, Kane County and local municipalities, townships and social service agencies operating as local sponsors.

Important Information Regarding COVID-19 from Pace

Safety is our top priority. We encourage all riders and employees to follow the CDC's recommendations for limiting the spread of COVID-19. Please:



Wash Your Hands



Wear A Mask



Physically Distance



Cover Your Cough



Get A Vaccine



Stay Home if You're Sick



[PACE Health Notice](#) | [PACE Aviso De Salud](#) | [Read additional CDC guidelines](#)

Ride in Kane is administered by the Kane County Paratransit Coordinating Council (KCPCC).

For more information about Ride in Kane or KCPCC, please contact the Ride in Kane Information Lin: 888-480-8549

[Login](#)



© Kane County, Illinois, Government Website

The Ride in Kane service operates without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been affected by any discriminatory practice under Title VI may file a complaint with their sponsoring agency or the Association for Independent Development (AID), the program administrator.

Aurora Township

Aurora Township residents, 65 years of age or older or those who are disabled, may qualify for Ride in Kane. Kane services as an Aurora Township client. All Aurora applicants must be Aurora Township residents to register through our office.

Contact: Melissa

Days / Time: Monday - Friday / 8:30am - 4:00pm

Phone: 630-892-1999

[Aurora Township](#)

Aurora Township

80 N. Broadway

Aurora, IL 60505

630-892-1999

Batavia Township

Eligibility: Senior citizens and disabled individuals that reside within Batavia City/Batavia Township boundaries.

Contact: Jennifer Fox - Utilities Division

Days / Time: Monday - Friday / 8:00am - 5:00pm

Phone: 630-454-2020

[Batavia Township](#)

[City of Batavia](#)

Blackberry Township

Eligible riders are senior citizens (65+), individuals with disabilities or individuals with short term medical conditions. Individual has to have proof of inability to drive. Rides for Medical purposes only. Limited to Kane County.

Contact: Esther Steel - Township Supervisor

Phone: 630-365-9109

Blackberry Township

43W390 Main Street Road

Elburn, IL 60119



Krystal Spracklen
Ride in Kane Program Coordinator
spracklenkrystal@co.kane.il.us
(630) 762-2600
www.rideinkane.org

To our Township and Municipal Partners:

The Ride in Kane Paratransit Service has operated in portions of Kane County since 2008 providing 24/7 curb-to-curb transportation for residents over 65 and for people with disabilities. The program is currently sponsored by municipalities and social service agencies providing local funds to match the federal grant supporting the service.

Starting in January, 2022, Ride in Kane will be administered by the Kane County Division of Transportation. The program will continue to operate as a 24 hour, 7 day a week service for the current sponsors.

Local municipalities or townships not currently participating in Ride in Kane are encouraged to contact the Program Coordinator to explore joining the sponsor group to provide rides for their residents over 65 and people with disabilities.

***New service** - Kane County will begin sponsoring work-related trips for *qualifying low income residents* starting in January, 2022. Any Kane County resident meeting income guidelines can use the Ride in Kane service to take work-related trips throughout Kane County. The cash fare is \$5 for the first 10 miles, \$1.50 every mile over 10. The remainder of the costs are subsidized by Kane County and federal funds.

Any resident who may need a ride to work can contact the Program Coordinator to check eligibility and find out how to register.

Kane County Division of Transportation operates a Help Desk Line and houses a customer service desk at our facility on Burlington Road. Residents can call or visit the office to find out more about the program.

Any questions can be directed to Krystal Spracklen, Ride in Kane Program Coordinator.



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

Senior Services Associates

St. Charles Township

Village of Campton Hills

Village of South Elgin

Ride In Kane Sponsor Committee

**Meeting Agenda
Tuesday, December 7, 2021**

ONLINE ONLY

Immediately following the KCPCC Meeting

[Join Zoom Meeting Here](#)

**Call in: 1-312-626-6799
Meeting ID: 836 4569 3173
Passcode: 550659 (may not need)**

**One tap mobile
+13126266799,,83645693173#**

I. Opening of Meeting

- A. Call to Order
- B. Approval of September 14, 2021 Meeting Minutes Chair Glees

II. Ride In Kane Program Status Report

- A. JARC, 5310 Budget Report/Billings Krystal Spracklen
- B. Registration and Ridership Reports Gary Scott
- C. Customer Feedback Report Gary Scott

III. Other Business

- A. RTA Updates Candace Jones
- B. Meeting Schedule Jackie Forbes

2022 Meeting Schedule

March 1, 2022	TBD
June 7, 2022	TBD
September 13, 2022	TBD
December 6, 2022	TBD

IV. Public Comment

V. Adjournment

The next meeting of the Ride in Kane Sponsors Committee will be held
Tuesday March 1, 2022 following the 9:00 a.m. KCPCC meeting
Location: TBD



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Ride In Kane Sponsor Committee

**MEETING MINUTES
September 14, 2021**

In Attendance:

Lore Baker, AID
Bill Catching, Aurora Township
Patty Richardson, Aurora Township
Leigh Tracy, Batavia Township
Jane S, Blackberry Township
Jennifer Fox, City of Batavia
Mary Walsh, City of Batavia
Katie Meyer, Dundee Township
Claudia Franco, Elgin Township
Chris Ranney, City of Geneva
Jackie Forbes, Kane County DOT
Jennifer Becker, Kane County DOT
Ron Johnson, St. Charles Township
Amethyst Handley, City of St. Charles
Lauren Blayney, Village of South Elgin
Nancy Hill, Village of South Elgin
Rosemary Gerty, PACE
Keisha Hearn, PACE
Taylor Thomas, PACE
Linda Chamberlain, RTA
Fluturi Demirovski, RTA
Krysta Kaus, Kane County Sheriff
Megan Wileman, AgeGuide
Courtney Littlejohn, AID
Heidi Lichtenberger, Kane County DOT
Juanita Wells, trustee

The meeting was called to order at 9:17 a.m. by Bill Catching, Council Vice Chair and roll call from the first meeting was accepted. Upon a motion for approval made by Lore Baker , and seconded by Chris Ranney, Jackie Forbes completed a roll call vote and the June 1, 2021 meeting minutes were unanimously approved.

5310 and JARC Budget Report:

Jackie Forbes gave the report. She noted that there are two years, 2020 and 2021. Forbes referred to the Grant Fund total and Sponsor Cost spreadsheets in the agenda packet for review and discussion. She summarized the grant totals for JARC and 5310 funding and how long the funding in each phase will last. She reviewed the Quarterly Reports that also included two years of information. Forbes led a discussion on the cost per trip objective of \$28 and our costs in general are higher than that. Forbes indicated that she has not been able to determine where that number came from. She will be reaching out to the RTA and to Pace. Forbes briefly indicated she is still working with Ilian at AID and Taylor at Pace to determine why their on time performance numbers do not match. This is ongoing at this time.



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Registration and Ridership Reports and Customer Complaint Records:

Taylor Thomas referred to the April, May, and June Ridership growth reports, Productivity Data report, and OTP report and led a discussion. The number of trips per month increased each month. Thomas noted the on time performance by month and type of ride. Taylor indicated that Pace is experiencing a driver shortage, as is the entire nation. Pace is working on incentives to attract drivers. She discussed the possibility of using Uber cards.

Thomas reviewed the complaint and accommodations report for each month. The breakdown is noted by sponsor by month. She reviewed the policy of transporting one passenger per vehicle at a time, but with an increased demand they are allowing two per vehicle if they are going in the same direction. It is being reviewed on a case by case basis. This is a balance between keeping passengers and drivers safe and ensuring passengers are arriving on time to destinations. She reiterated that management is taking all the complaints seriously. Vice Chair Catching asked why the large difference between the County's numbers of complaints versus Pace's report. Taylor was not sure and it was indicated that Forbes would set up a meeting with Ilian of AID and Taylor to determine why the numbers are not matching. Juanita Wells, Aurora Trustee and AID employee, asked Taylor what she could do differently when assisting clients in scheduling their work rides. She has 10 pages of incidences of clients not being picked up on time and thus being late to their jobs and conversely, not being picked up for their return rides home until 2-4 hours after the scheduled time. All complaints were called in by Juanita herself as she became aware of them from her clients.

OTHER BUSINESS:

RTA Updates:

Linda Chamberlain informed the sponsors that the mask mandate has been extended. This means all passengers on any form of public transportation must wear a mask. Effective August 2, 2021, RTA walk in services have resumed in Chicago at City Hall located at 121 LaSalle Room 100. Hours are 8:30 am to 4:00 pm Monday—Friday. All other locations will remain closed at this time due to COVID concerns. If an individual arrives and the facility is at full capacity, they will be asked to wait outside or will be directed to use the website. Individuals with RTA reduced fare/free cards that are about to expire will be renewed automatically. RTA will continue the mail in application process. Travel training remains on hold. The mobility management team is continuing with virtual presentations. Individuals can also go to their website (RTAChicago.org) for information.

Late Cancels/No Shows

Forbes stated she wanted to follow up the discussion from last meeting in June. She reviewed the discussion from the previous meeting: research that showed Late Cancel and No Show are indeed increasing. Forbes had provided tables of Late Cancel/No Show activity from 2017 to present and also presented a draft policy on Late Cancel/No Show.

Lauren Blaney from South Elgin feels that it is still an issue, but do not know how they would enforce this. Bill Catching, Aurora Township, is not in favor of this at this time. He states that RIK's on time performance is not good right now, so how can we hold the riders accountable. Jennifer Fox, Batavia was in agreement with Catching. Blaney, South Elgin, understands that maybe now is not the time, but would like to revisit this post Covid. Forbes stated that Kane County can add this to the task list as Kane County takes over Ride in Kane so that it will get revisited in the future.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
LORE BAKER—Council Vice Chair



41W011 Burlington Road
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Other Business:

Jennifer Fox, City of Batavia, asked if any other sponsors were providing rides for Social activities. Catching indicated that Aurora Township does. Ranney indicated that Geneva does for things like grocery shopping. City of St. Charles allow community rides as well. Keisha Hearn from Pace stated that other Paratransit programs have limited their social trips to non peak hours (10am—4 pm) so that work rides and medical rides are priority. This type of change would have to be Ride in Kane as a whole, and not per sponsor. It would be the responsibility of the program to get the word out to the riders. Forbes stated that maybe she could send out a survey to the sponsors with some of these questions in there such as, are you interested, when would we start this, what times would you want to allow for social rides. This would allow the folks that are not at the meeting to have input. Forbes stated that RIK would get back to Pace with what is decided. Rosemary Gerty, Pace, take the opportunity to re-educate the riders on the importance of canceling their rides and how it impacts the drivers and therefore ripples down and effects other riders.

Meeting Schedule:

Vice Chair Catching stated the next meeting will be December 7, 2021. Most likely at 9 am.

Public Comment:

Juanita Wells, trustee and AID employee, stated that when she calls in to schedule rides, the call center is now asking if the ride is for work, so she does see some progress there, however she and the clients schedule the rides to arrive an hour before shift for a 20 minute trip, but when they are picked up an hour late, they end up being 30 minutes late for work. Her clients ask her why and she does not know how to answer this. Taylor Thomas, Pace, asked Juanita to please email her the names of the clients in question.

A motion to adjourn was made by Jackie Forbes, seconded by Chris Ranney. The meeting was adjourned at 10:10 until December 7, 2021.

Grant Totals for Phases 9 & 10

	<u>JARC</u>		<u>NF</u>		<u>Totals</u>
Beginning balance	\$ 2,414,522.00	\$	1,949,920.00	\$	2,182,221.00
Fed Portion	\$ 1,207,261.00	\$	974,960.00		
Sponsor Match	\$ 1,207,261.00	\$	974,960.00		

	<u>JARC</u>		<u>NF</u>		<u>Totals</u>
Beginning balance	1,207,261.00		974,959.00		2,182,220.00
Oct '13			(20,325.53)		(20,325.53)
Nov '13			(84,685.11)		(84,685.11)
Dec '13			(85,144.78)		(85,144.78)
Jan '14			(80,279.18)		(80,279.18)
Feb '14			(75,006.85)		(75,006.85)
Mar '14			(84,372.69)		(84,372.69)
Apr '14			(77,527.23)		(77,527.23)
May '14			(74,056.80)		(74,056.80)
June '14			(68,594.47)		(68,594.47)
July '14			(71,864.96)		(71,864.96)
Aug '14			(69,428.48)		(69,428.48)
Sept '14			(66,816.91)		(66,816.91)
Oct '14			(71,751.30)		(71,751.30)
Nov '14			(45,104.71)		(45,104.71)
			-		
May '19	(9,598.83)				(9,598.83)
Jun '19	(24,570.63)				(24,570.63)
Jul '19	(30,760.78)				(30,760.78)
Aug '19	(32,638.94)				(32,638.94)
Sept '19	(31,685.02)				(31,685.02)
Oct '19	(34,444.40)				(34,444.40)
Nov '19	(27,868.43)				(27,868.43)
Dec '19	(27,791.40)				(27,791.40)
Jan '20	(31,042.82)				(31,042.82)
Feb '20	(28,473.87)				(28,473.87)
Mar'20	(16,612.21)				(16,612.21)
Apr '20	(3,467.20)				(3,467.20)
May '20	(3,443.20)				(3,443.20)
June '20	(4,290.81)				(4,290.81)
July '20	(3,907.99)				(3,907.99)
August '20	(4,223.18)				(4,223.18)
September '20	(3,706.87)				(3,706.87)
October '20	(4,750.53)				(4,750.53)
November '20	(4,043.25)				(4,043.25)
December '20	(4,425.49)				(4,425.49)
January'21	(4,515.27)				(4,515.27)
February'21	(4,158.58)				(4,158.58)
March'21	(5,460.59)				(5,460.59)
Apr'21	(9,439.31)				(9,439.31)

May'21	(8,204.70)		(8,204.70)
Jun'21	(8,696.34)		(8,696.34)
Jul '21	(10,327.47)		(10,327.47)
Adj to actual	(36.10)		(36.10)
Grand total remaining	824,676.79	(0.00)	824,676.79
Kane County to Administer remaining amount			
Monthly average	(14,344.20)	(75,794.06)	
Projected remaining months	57.49	(0.00)	
	Mar '26	Oct '14	

Grant Totals for Phases 15 & 16 (Federal Portion)

New 5310 Funding (Aug '19)

Operations

Beginning balance	\$	3,088,396.00
Fed Portion	\$	1,544,198.00
Sponsor Match	\$	1,544,198.00

5310

Beginning balance	<u>1,544,198.00</u>
Aug '19	(87,261.75)
Nov '19	(54,538.59)
Dec '19	(99,080.36)
Jan '20	(106,755.76)
Feb '20	(108,715.25)
Mar '20	(83,754.36)
Apr '20	(42,966.51)
May '20	(57,123.70)
June '20	(63,377.49)
July '20	(63,544.45)
Aug '20	(63,855.14)
Sept '20	(66,901.16)
Oct '20	(68,559.80)
Nov'20	(60,709.42)
Dec'20	(63,183.88)
Jan'21	(66,632.13)
Feb'21	(64,689.02)
Mar'21	(77,699.91)
Apr'21	(73,247.41)
May'21	(64,274.44)
Jun'21	(59,876.07)
Jul'21	(47,451.40)
Ending balance	(0.00)

Monthly Average (71,273.65)

Projected remaining months (0.00)

Ended Jul '21

Grant Totals for Phases 17 & 18 (Federal Portion)

New 5310 Funding (Jul '21)

Operations

Beginning balance	\$	4,995,992.00
Fed Portion	\$	2,497,996.00
Sponsor Match	\$	2,497,996.00

5310

Beginning balance		2,497,996.00
Jul '21	\$	(16,994.00)

Ending balance 2,481,002.00

Monthly Average

Projected remaining months 34.81

May '24

Probably less because when Jarc funding ends in Aug '21, full cost will come here.

Grant Totals for Phases 19 & 20 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$	5,000,000.00
Fed Portion	\$	2,500,000.00
Sponsor Match	\$	2,500,000.00

Cost Reports 2021

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	3,408	\$ 71,147.40	\$ 20.88	\$ 18,117.00	\$ 160,411.80	\$ 47.07	
Feb '21	3,343	\$ 68,847.60	\$ 20.59	\$ 17,683.00	\$ 155,378.20	\$ 46.48	
Mar '21	4,004	\$ 83,160.50	\$ 20.77	\$ 21,276.75	\$ 187,597.75	\$ 46.85	
Apr '21	4,323	\$ 82,686.72	\$ 19.13	\$ 22,596.75	\$ 187,970.19	\$ 43.48	
May '21	4,353	\$ 72,479.14	\$ 16.65	\$ 22,630.00	\$ 167,588.28	\$ 38.50	
June '21	4,258	\$ 68,572.41	\$ 16.10	\$ 22,004.75	\$ 159,149.57	\$ 37.38	
July '21	4,332	\$ 74,772.87	\$ 17.26	\$ 22,579.00	\$ 172,124.74	\$ 39.73	
Aug '21	-	\$ -	#DIV/0!		\$ -	#DIV/0!	
Sept '21	-	\$ -	#DIV/0!		\$ -	#DIV/0!	
Oct '21	-	\$ -	#DIV/0!		\$ -	#DIV/0!	
Nov '21	-	\$ -	#DIV/0!		\$ -	#DIV/0!	
Dec '21	-	\$ -	#DIV/0!		\$ -	#DIV/0!	
YTD	28,021	\$ 521,666.64	\$ 18.62	\$ 146,887.25	\$ 1,190,220.53		\$ 42.48

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	251	\$ 4,515.27	\$ 17.99	\$ 1,334.32	\$ 10,364.86	\$ 41.29	
Feb '21	245	\$ 4,158.58	\$ 16.97	\$ 1,295.94	\$ 9,613.10	\$ 39.24	
Mar '21	283	\$ 5,460.59	\$ 19.30	\$ 1,503.83	\$ 12,425.01	\$ 43.90	
Apr '21	534	\$ 9,439.31	\$ 17.68	\$ 2,791.27	\$ 21,669.89	\$ 40.58	
May '21	554	\$ 8,204.70	\$ 14.81	\$ 2,880.09	\$ 19,289.49	\$ 34.82	
June '21	557	\$ 8,696.34	\$ 15.61	\$ 2,878.50	\$ 20,271.18	\$ 36.39	
July '21	590	\$ 10,327.47	\$ 17.50	\$ 3,075.16	\$ 23,730.10	\$ 40.22	
Aug '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	3,014	\$ 50,802.26	\$ 16.86	\$ 15,759.11	\$ 117,363.63		\$ 38.94

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '21	3,157	\$ 66,632.13	\$ 21.11	\$ 16,782.68	\$ 150,046.94	\$ 47.53	
Feb '21	3,098	\$ 64,689.02	\$ 20.88	\$ 16,387.06	\$ 145,765.10	\$ 47.05	
Mar '21	3,721	\$ 77,699.91	\$ 20.88	\$ 19,772.92	\$ 175,172.74	\$ 47.08	
Apr '21	3,789	\$ 73,247.41	\$ 19.33	\$ 19,805.48	\$ 166,300.30	\$ 43.89	
May '21	3,799	\$ 64,274.44	\$ 16.92	\$ 19,749.91	\$ 148,298.79	\$ 39.04	
June '21	3,701	\$ 59,876.07	\$ 16.18	\$ 19,126.25	\$ 138,966.25	\$ 37.55	
July '21	3,742	\$ 64,445.40	\$ 17.22	\$ 19,503.84	\$ 148,394.64	\$ 39.66	
Aug '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '21			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	25,007	\$ 470,864.38	\$ 18.83	\$ 131,128.14	\$ 1,072,944.76		\$ 42.91

2021 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of South Elgin	Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (With Kane County)	Miles/Cost per mile
January																		
Rides	1,552	225	220	1,028	226	18	0	2		92	2		2	41			3,408	
Cost	25,530.83	3,453.31	4,146.38	20,813.21	3,459.22	209.78		52.45		2,903.10	37.56		51.9	489.66	10,000.00	-	71,147.40	16,718.26
Cost per ride	\$ 16.45	\$ 15.35	\$ 18.85	\$ 20.25	\$ 15.31	\$ 11.65	#DIV/0!	\$ 26.23	#DIV/0!	\$ 31.56	\$ 18.78	#DIV/0!	\$ 25.95	\$ 11.94			\$ 20.88	\$ 4.26
February																		
Rides	1,528	200	224	999	218	11		2		114	2		9	36			3,343	
Cost	24,245.20	3,030.86	4,968.48	19,903.28	2,992.92	60.38		40.25		2,996.25	43.89		211.07	355.02	10,000.00	-	68,847.60	15,795.33
Cost per ride	\$ 15.87	\$ 15.15	\$ 22.18	\$ 19.92	\$ 13.73	\$ 5.49	\$ 20.13	#DIV/0!	#DIV/0!	\$ 26.28	\$ 21.95	#DIV/0!	\$ 23.45	\$ 9.86			\$ 20.59	\$ 4.36
March																		
Rides	1,800	236	334	1,193	214	15		17		136	2		3	54			4,004	
Cost	29,796.89	3,702.47	7,627.24	24,055.66	3,361.75	271.24		307.40		3,323.18	39.62		107.95	567.10	10,000.00	-	83,160.50	19,751.73
Cost per ride	\$ 16.55	\$ 15.69	\$ 22.84	\$ 20.16	\$ 15.71	\$ 18.08	\$ 18.08	#DIV/0!	#DIV/0!	\$ 24.44	\$ 19.81	#DIV/0!	\$ 35.98	\$ 10.50			\$ 20.77	\$ 4.21
April																		
Rides	1,775	332	439	1,210	255	117		9		113	2		3	68			4,323	
Cost	26,784.58	5,364.72	9,264.25	22,827.31	3,435.38	1,734.07		133.39		2,386.09	40.56		88.30	628.07	10,000.00	-	82,686.72	21,218.21
Cost per ride	\$ 15.09	\$ 16.16	\$ 21.10	\$ 18.87	\$ 13.47	\$ 14.82	\$ 14.82	#DIV/0!	#DIV/0!	\$ 21.12	\$ 20.28	#DIV/0!	\$ 29.43	\$ 9.24			\$ 19.13	\$ 3.90
May																		
Rides	1,801	397	413	1,161	247	126		12		90	2		11	93			4,353	
Cost	23,030.22	5,437.45	7,144.17	18,740.78	3,159.43	1,698.45		161.76		1,842.21	28.15		215.45	1,021.07	10,000.00	-	72,479.14	21,874.70
Cost per ride	\$ 12.79	\$ 13.70	\$ 17.30	\$ 16.14	\$ 12.79	\$ 13.48	\$ 13.48	#DIV/0!	#DIV/0!	\$ 20.47	\$ 14.08	#DIV/0!	\$ 19.59	\$ 10.98			\$ 16.65	\$ 3.31
June																		
Rides	1,681	443	459	1,025	293	144		17		122	2		4	68			4,258	
Cost	20,811.29	5,986.51	7,637.95	16,036.65	3,602.12	1,646.70		191.74		2,040.94	30.55		54.89	533.07	10,000.00	-	68,572.41	20,252.72
Cost per ride	\$ 12.38	\$ 13.51	\$ 16.64	\$ 15.65	\$ 12.29	\$ 11.44	\$ 11.28	#DIV/0!	#DIV/0!	\$ 16.73	\$ 15.28	#DIV/0!	\$ 13.72	\$ 7.84			\$ 16.10	\$ 3.39
July																		
Rides	1,720	387	446	1,094	265	195		17		130	6		6	64			4,332	
Cost	23,490.21	5,328.96	7,836.87	18,029.02	3,463.69	3,333.59				2,374.62	255.29		141.40	519.22	10,000.00	-	74,772.87	21,003.64
Cost per ride	\$ 13.66	\$ 13.77	\$ 17.57	\$ 16.48	\$ 13.07	\$ 17.10	\$ -	\$ -	#DIV/0!	\$ 18.27	\$ 42.55	#DIV/0!	\$ 23.57	\$ 8.11			\$ 17.26	\$ 3.56
Aug																		
Rides																		
Cost																		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Sept																		
Rides																		
Cost																		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Oct																		
Rides																		
Cost																		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Nov																		
Rides																		
Cost																		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Dec																		
Rides																		
Cost																		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
YTD Rides	11,857	2,220	2,535	7,710	1,718	626	74	4		797	18		38	424	70,000.00	-	521,666.64	28,021
YTD Cost	\$ 173,689.22	\$ 32,304.28	\$ 48,625.34	\$ 140,405.91	\$ 23,474.51	\$ 8,954.21	\$ 834.54	\$ 52.45	\$ -	\$ 17,866.39	\$ 475.62	\$ -	\$ 870.96	\$ 4,113.21	\$ -	\$ -	\$ 521,666.64	
Total Cost per Ride YTD ^{# not an average}	14.65	14.55	19.18	18.21	13.66	14.30	11.28	13.11	-	22.42	26.42	#DIV/0!	22.92	9.70			18.62	
Average # of rides per month	1,693.86	317.14	362.14	1,101.43	245.43	89.43	10.57	0.57	-	113.86	2.57	-	5.43	60.57			2,335.08	
Average Cost per month	\$ 24,812.75	\$ 4,614.90	\$ 6,946.48	\$ 20,057.99	\$ 3,353.50	\$ 1,279.17	\$ 119.22	\$ 7.49	\$ -	\$ 2,552.34	\$ 67.95	\$ -	\$ 124.42	\$ 587.60			\$ 43,472.22	

Update formulas based on # of months with data

Current Year:

2021

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan'21	Feb'21	Mar'21	Apr'21	May'21	Jun'21	Jul'21	Aug'21	Sep'21	Oct'21	Nov'21	Dec'21	Average	Sponsor Total
AID - J	AID	JARC	-	1	-	73	91	117	152						62	434
AID - 5310	AID	5310	20	12	32	53	47	44	62						39	270
Aurora Twp - J	Aurora Twp	JARC	153	120	159	164	194	155	166						159	1,111
Aurora Twp - 5310	Aurora Twp	5310	1,399	1,408	1,641	1,611	1,607	1,526	1,554						1,535	10,746
Batavia City - J	Batavia City	JARC	44	41	28	69	80	81	64						58	407
Batavia City - 5310	Batavia City	5310	175	153	198	259	308	346	285						246	1,724
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-	-	-	-						-	-
Batavia Twp - 5310	Batavia Twp	5310	6	6	10	4	9	16	38						13	89
Dundee Twp - J	Dundee Twp	JARC	24	36	31	82	72	101	89						62	435
Dundee Twp - 5310	Dundee Twp	5310	196	188	303	357	341	358	357						300	2,100
Elgin City - J	Elgin City	JARC	9	10	21	85	84	78	95						55	382
Elgin City - 5310	Elgin City	5310	1,019	989	1,172	1,125	1,077	947	999						1,047	7,328
Elgin Twp - 5310	Elgin Twp	5310	2	2	2	2	2	2	6						3	18
Geneva City - J	Geneva City	JARC	12	14	22	32	24	25	24						22	153
Geneva City - 5310	Geneva City	5310	29	22	32	36	69	43	40						39	271
Hesed House - J	Hesed House	JARC	-	-	-	-	-	-	-						-	-
Hesed House - 5310	Hesed House	5310	-	-	-	-	-	-	-						-	-
South Elgin - J	South Elgin	JARC	9	23	22	29	9	-	-						13	92
South Elgin - 5310	South Elgin	5310	83	91	114	84	81	122	130						101	705
St. Charles City - 5310	St. Charles City	5310	226	218	214	255	247	293	265						245	1,718
St. Charles Twp - J	St. Charles Twp	JARC	-	-	-	-	-	-	-						-	-
St. Charles Twp - 5310	St. Charles Twp	5310	2	9	3	3	11	4	6						5	38
Total Trips - 2021			3,408	3,343	4,004	4,323	4,353	4,258	4,332	-	-	-	-	0	3,408	28,021
Bus			2,540	2,658	3,197	3,583	3,576	3,588	3,515						3,237	22,657
Taxi			868	685	807	740	777	670	817						766	5,364
Total Trips - 2020			7,835	7,627	5,388	2,275	2,864	3,231	3,261	3,302	3,387	3,680	3,086	3334	7,311	87,727
% Change from 2020			-130%	-128%	-35%	47%	34%	24%	25%						-23%	
JARC			251	245	283	534	554	557	590	-	-	-	-	-	251	3,014
5310			3,157	3,098	3,721	3,789	3,799	3,701	3,742	-	-	-	-	-	2,084	25,007

Current Year:

2021

TRIP MILEAGE

	Jan'21	Feb'21	Mar'21	Apr'21	May'21	Jun'21	Jul'21	Aug'21	Sep'21	Oct'21	Nov'21	Dec'21	Avg.	Sponsor Total	Avg. Trip Length
AID - J	-	4.51	-	214.57	314.32	418.93	666.48						231.26	1,619	3.7
AID - 5310	68.91	19.71	157.86	325.40	335.13	192.91	405.45						215.05	1,505	5.6
Aurora Twp - J	854.76	573.26	906.78	958.31	983.54	895.94	978.32						878.70	6,151	5.5
Aurora Twp - 5310	5,999.83	5,831.83	6,978.55	6,673.70	6,830.32	6,069.07	6,402.35						6,397.95	44,786	4.2
Batavia City - J	117.28	115.03	80.77	224.29	271.36	282.13	252.56						191.92	1,343	3.3
Batavia City - 5310	785.39	664.06	862.51	1,313.20	1,584.73	1,721.66	1,324.41						1,179.42	8,256	4.8
Batavia Twp - J	-	-	-	-	-	-	-						-	-	#DIV/0!
Batavia Twp - 5310	18.54	18.54	31.76	12.36	27.03	59.12	125.84						41.88	293	3.3
Dundee Twp - J	80.40	141.16	119.75	440.18	348.21	514.05	463.68						301.06	2,107	4.8
Dundee Twp - 5310	1,049.03	1,202.42	1,942.59	2,275.38	2,162.58	2,169.19	2,101.05						1,843.18	12,902	6.1
Elgin City - J	24.05	23.96	82.25	422.53	421.05	358.66	430.41						251.84	1,763	4.6
Elgin City - 5310	5,760.17	5,434.38	6,520.84	6,359.09	6,296.38	5,383.76	5,581.29						5,905.13	41,336	5.6
Elgin Twp - 5310	10.18	11.86	10.62	11.86	9.72	10.62	92.20						22.44	157	8.7
Geneva City - J	18.96	22.12	34.76	50.56	37.92	39.50	37.75						34.51	242	1.6
Geneva City - 5310	108.40	66.81	108.28	118.84	305.62	123.85	110.70						134.64	943	3.5
Hesed House - J	-	-	-	-	-	-	-						-	-	#DIV/0!
Hesed House - 5310	-	-	-	-	-	-	-						-	-	#DIV/0!
South Elgin - J	17.92	47.68	43.46	56.02	14.82	-	-						25.70	180	2.0
South Elgin - 5310	821.24	793.65	873.04	660.24	666.87	738.58	813.25						766.70	5,367	7.6
St. Charles City - 5310	924.96	779.97	885.41	971.53	1,085.40	1,222.44	1,168.58						1,005.47	7,038	4.1
St. Charles Twp - J	-	-	-	-	-	-	-						-	-	#DIV/0!
St. Charles Twp - 5310	14.34	57.26	31.30	27.04	76.40	19.40	49.32						39.29	275	7.2
Total Miles - 2021	16,674.36	15,808.21	19,670.53	21,115.10	21,771.40	20,219.81	21,003.64	-	-	-	-	-	#####	152,937	5.5
Total Miles - 2020	38,270.5	36,887.4	26,058.5	10,689.0	13,613.8	15,476.2	15,252.2	15,509.7	16,048.1	17,162.8	15,084.7	16,204.9	19,688	236,258	
% Change	-130%	-133%	-32%	49%	37%	23%	27%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	-130%	
Avg Trip Length	4.9	4.7	4.9	4.9	5.0	4.7	4.8	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	4.9		

Current Year:

2021

Program Cost 2021

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	120,857.65	126,059.19	151,823.36	155,059.72	138,860.66	125,909.94	134,563.42						136,162	\$953,134
Taxi Operations	39,554.15	29,319.01	35,774.39	32,910.47	28,727.62	33,239.63	37,561.32						33,870	\$237,087
Total Gross Cost - 2021	160,411.80	155,378.20	187,597.75	187,970.19	167,588.28	159,149.57	172,124.74	-	-	-	-	-	160,412	\$1,190,221
Fares	18,117.00	17,683.00	21,276.75	22,596.75	22,630.00	22,004.75	22,579.00						20,984	\$146,887
Net Cost (Less Fares)	142,294.80	137,695.20	166,321.00	165,373.44	144,958.28	137,144.82	149,545.74						142,295	\$1,043,333
Federal Share	71,147.40	68,847.60	83,160.50	82,686.72	72,479.14	68,572.41	74,772.87						71,147	\$521,667
County Subsidy	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00	10,000.00						10,000	\$70,000
PACE Subsidy	-	-	-	-	-	-	-						-	\$0
Net Cost to Sponsors	61,147.40	58,847.60	73,160.50	72,686.72	62,479.14	58,572.41	64,772.87						61,147	\$451,667
% Fares	11%	11%	11%	12%	14%	14%	13%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	11%	
% Federal	44%	44%	44%	44%	43%	43%	43%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	44%	
% County	6%	6%	5%	5%	6%	6%	6%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	6%	
% Sponsors	38%	38%	39%	39%	37%	37%	38%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	38%	
% Pace Subsidy	0%	0%	0%	0%	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0%	
Total Gross Cost - 2020	306,256.66	304,179.49	222,306.39	104,061.96	135,820.80	152,043.35	151,750.63	153,446.89	158,918.56	165,906.91	145,864.09	152,974.49	306,257	\$2,153,530

Sponsor Cost 2021

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$262.23	\$100.63	\$578.64	\$1,867.46	\$1,860.21	\$1,838.44	\$3,333.59						\$9,841.20	1,724	\$5.71
Aurora Twp	\$25,530.83	\$24,245.20	\$29,796.89	\$26,784.58	\$23,030.22	\$20,811.29	\$23,490.21						\$173,689.22	524	\$331.47
Batavia (City & TWP)	\$3,453.31	\$3,030.86	\$3,702.47	\$5,364.72	\$5,437.45	\$5,986.51	\$5,328.96						\$32,304.28	9,828	\$3.29
Dundee Twp	\$4,146.38	\$4,968.48	\$7,627.24	\$9,264.25	\$7,144.17	\$7,637.95	\$7,836.87						\$48,625.34	424	\$114.68
Elgin City	\$20,813.21	\$19,903.28	\$24,055.66	\$22,827.31	\$18,740.78	\$16,036.65	\$18,029.02						\$140,405.91	-	#DIV/0!
Elgin Twp	\$37.56	\$43.89	\$39.62	\$40.56	\$28.15	\$30.55	\$255.29						\$475.62	92	\$5.17
Geneva City	\$489.66	\$355.02	\$567.10	\$628.07	\$1,021.07	\$533.07	\$519.22						\$4,113.21	2,423	\$1.70
South Elgin	\$2,903.10	\$2,996.25	\$3,323.18	\$2,386.09	\$1,842.21	\$2,040.94	\$2,374.62						\$17,866.39	#REF!	#REF!
St. Charles City	\$459.22	\$2,992.92	\$3,361.75	\$3,435.38	\$3,159.43	\$3,602.12	\$3,463.69						\$20,474.51	#REF!	#REF!
St. Charles Twp	\$51.90	\$211.07	\$107.95	\$88.30	\$215.45	\$54.89	\$141.40						\$870.96	28,021	\$0.03
Total Cost - 2021	\$58,147.40	\$58,847.60	\$73,160.50	\$72,686.72	\$62,479.14	\$58,572.41	\$64,772.87	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$448,666.64	#REF!	#REF!
Total Cost - 2020	\$128,198.58	\$127,589.12	\$90,766.57	\$36,833.73	\$51,166.90	\$57,668.30	\$57,452.44	\$58,078.32	\$60,608.03	\$63,310.33	\$54,752.67	\$57,609.37	\$844,034.36	49,270	\$17.13
% change	-55%	-54%	-19%	97%	22%	2%	13%	-100%	-100%	-100%	-100%	-100%			

Current Year:

2021

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2021	\$47.07	\$46.48	\$46.85	\$43.48	\$38.50	\$37.38	\$39.73	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
Gross Cost per Trip - 2020	\$39.09	\$39.88	\$41.26	\$45.74	\$47.42	\$47.06	\$46.53	\$46.47	\$46.92	\$45.08	\$47.27	\$43.70	\$44.70
% of Previous	17%	14%	12%	-5%	-23%	-26%	-17%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	17%
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	41%	40%	40%	36%	27%	25%	30%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	41%
Sponsor Cost per Trip	\$17.94	\$17.60	\$18.27	\$16.81	\$14.35	\$13.76	\$14.95	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	\$17.94

Update \$30 -\$35?

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi	97.58%	96.35%	93.06%	91.22%	91.76%	94.33%	87.15%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
On-Time Performance - Bus	98.35%	95.86%	97.56%	93.66%	90.02%	87.74%	84.81%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
On-Time Performance - Overall	98.15%	95.96%	96.65%	93.25%	90.33%	88.77%	85.25%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

updated Jan - Jun

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	8	3	10	0	0	0	0	2					3	23
% of Total Rides	0.2%	0.1%	0.2%	0.0%	0.0%	0.0%	0.0%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	0.0%	
Late Cancel/No Show - Taxi	64	52	88	67	68	58	56						65	453
Late Cancel/No Show - Bus	205	204	224	231	281	315	364						261	1,824
Missed Trips - Taxi	3	7	17	12	18	8	12						11	77
Missed Trips - Bus	2	14	2	46	110	190	149						73	513
% of Total Rides	8.0%	8.3%	8.3%	8.2%	11.0%	13.4%	13.4%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	-	

Current Year:

2021

Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2021	338	343	392	419	414	419	441						395	
Distinct Riders - 2020	667	691	590	199	238	293	338	323	375	364	333	314	394	-

% Change	-97%	-101%	-51%	53%	43%	30%	23%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Registered Riders - 2021				11,667	11,903	11,928	11,953						11,863	
Registered Riders - 2020	8,164												8,164	
% Change	100%	#DIV/0!	31%											