



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
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RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

Senior Services Associates

St. Charles Township

Sugar Grove Township

Village of South Elgin

Ride In Kane Sponsor Emergency Meeting With PACE

MEETING MINUTES
January 14, 2020

In Attendance:

Jackie Forbes, Kane County DOT
Lore Baker, AID
Kathy Hazelwood, AID
Krystal Spracklen, AID
Tricia Skibley, AID
Bill Catching, Aurora Township
Leigh Tracy, Batavia Township
Jeff Schielke, City of Batavia
Jennifer Fox, City of Batavia
Trish Gleees, Dundee Township
Dave Waden, City of Elgin
Franklin Ramirez, Elgin Township

Chris Ranney, Geneva
Ron Johnson, St. Charles Township
Sharon Bober, St. Charles Township
Lauren Blayney, Village of South Elgin
Nancy Hill, Village of South Elgin
Taylor Thomas, PACE
Kisha Hearn, PACE
Sally Williams, PACE
Chris Rose, PACE
Martin Sandoval, PACE
Candace Jones, RTA

The meeting was called to order at 9:05 am by Trish Gleees, Council Chair. Introductions were made.

Trish Gleees began by stating the purpose of the meeting was to address with PACE the significant cost increase associated with the change in provider to MV Transportation, delayed invoices, taxi provider costs are inconsistent, and travel rules established by sponsors are not being following when scheduling rides. As well as discuss ways to mitigate the RIK program costs to sponsors.

MV Transportation

Krystal stated that between 2014-2017, the average gross cost per ride was \$28. In 2018, it increased to \$31. In June 2019, it was \$32. As of July 2019, it went up to \$35 and most sponsors' invoices increased between \$2,000-\$6,000 per month. Krystal also mentioned that the fuels costs almost doubled from \$6,000 in January 2019 to \$11,000 in June 2019. This is a significant increase for sponsor's who did not anticipate this type of increase when establishing their 2019 budgets. Because of this increase, many sponsors will run out of money before their fiscal year ends which may result in them pulling out of the RIK program.

Sally Williams agreed that the RIK costs have increased. Contract negotiations, rising fuel costs and a fuel tax increase contributed to the increase. Back in 2018, Ride Right had some issues with maintaining drivers which resulted in higher than average complaints and issues so they had to increase driver wages to obtain/retain drivers which resulted in an overall cost increase to the program. PACE put out to bid for a new bus provider in early 2019. MV Transportation was less than other bidders but higher than the current provider, Ride Right. Sally stated that Ride Right had underbid in the past resulting in lower rates and subpar service. Sally stated that the overall increase in rates are a result of obtaining/retaining drivers with better wages/benefits (which is a national problem), skilled staff such as dispatchers, increase to minimum wages and increase in fuel costs. The new provider, MV Transportation went into effect June 22, 2019. Sally stated that PACE had agreed to adjust sponsor invoices to help alleviate this increase for the remainder of the calendar year (July - December 2019). For July - September, PACE adjusted \$80,000 in sponsor costs

associated with the MV Transportation provider change. However, each sponsor will be responsible for the new MV Transportation rates effective January 1, 2020.

Sponsor were still concerned that even with the PACE adjustments to July – December invoices, they will not have enough funds allocated within their current fiscal year’s budget to sustain/continue within the RIK program. Sally requested that each sponsor email Taylor Thomas with their municipalities’ fiscal year end. PACE would look into seeing if additional adjustment assistance could be given to individual sponsors.

Delayed Invoices

Sally stated that a sponsor is to receive their invoice 45 days after end of month. For example, January invoice should be to sponsor by March 15th. Sally explained the billing process stating that before PACE can invoice the sponsors, they must reconcile with all providers. The providers are supposed to reconcile daily and send PACE a “clean” invoice by the 15th of the next month for the previous month. Pace reconciles the providers’ invoices, if issues they send it back to provider for them to adjust and send a new “clean” invoice. This process can be timely if provider isn’t reconciling/doing their job timely. PACE works with the providers but will assess liquidated damages if provider is frequently missing deadlines or untimely.

Sally suggests switching to a “partial” invoice. This would eliminate the delayed invoices. However, a partial invoice would not include any provider who has not reconciled with PACE. This would result in inconsistent monthly bills and more work for sponsors. Totals would fluctuate month to month based on who hasn’t reconciled with PACE. PACE did state that they could modify the invoice and add line items identifying who has not been included on invoice or who has been included from a previous month.

A motion to approve a change in PACE invoice structure: Go to Partial invoice billing where a sponsor will receive an invoice each month & exclude providers who have not reconciled with PACE by designated deadline on invoice. Those excluded providers will be added to the next invoice once they have reconciled with PACE. Upon a motion made by Franklin Ramirez, and seconded by Leigh Tracy, a vote was taken to approve a change in PACE invoice structure. There were 11 Ayes & 0 Nays. Trish Gleees stated a quorum has been reached.

<u>Name</u>	<u>Sponsor</u>	<u>Aye</u>	<u>Nay</u>
Lore Baker	Association of Individual Development	X	
Bill Catchings	Aurora Township	X	
Leigh Tracy	Batavia Township	X	
Jeff Schielke	City of Batavia	X	
Dave Waden	City of Elgin	X	
Chris Ranney	City of Geneva	X	
Jill Martin	City of St. Charles	X	
Trish Gleees	Dundee Township	X	
Franklin Ramirez	Elgin Township	X	
Ron Johnson	St. Charles Township	X	
Lauren Blayney	Village of South Elgin	X	

Sally stated that sponsors should receive all outstanding invoices dated July - November by end of next week (January 24, 2020). Taylor will contact each sponsor the week after (January 27, 2020) to review bill and address any questions or concerns a sponsor might have. Krystal reminded everyone that these invoices should be lower because of the 5310 funds at an 80/20 split from the RTA as discussed at the RIK Sponsor meeting in September and December.

Taxi Provider Costs Inconsistent

Many sponsors, including Dundee Township, City of Batavia, & Aurora Township are frustrated with the inconsistent costs of taxi providers especially with 303. Examples were given where the rider is only going a few miles and the sponsor is being charged over \$80. Sally explained that there are many factors that go into the rates. There are special rates at night from 9:00 pm to 5:59 am. There are only a couple of providers who provide overnight transportation. Those providers are 303 Taxi and Ride X. There is an upcharge for non-ambulatory rides. Sally believes the upcharge is \$80 plus mileage. She will have to pull the taxi contracts to confirm and Taylor will follow up. Trish Gleees asked why is there a taxi upcharge at night. Sally stated it is in the contract how much we pay and if they may need to pull a vehicle from another area. The sponsors are going to review their activity reports and identify the riders who are non-ambulatory at night to confirm that those are the rides that are much higher. Sally stated that the RIK taxi service follows different guidelines than a regular taxi service.

All taxi providers must be “qualified” by PACE.

Trish has a rider that is quoted \$7.75 but is told something else by the taxi driver and will refuse the ride if the rider doesn't pay. She asked if there is a way PACE can determine what the taxi driver collected. Sally stated that there isn't a way to determine and PACE assumes that the taxi driver collected the designated fare determined by PACE when the rider schedules the ride per the provider contract. When a situation like this happens, the rider needs to tell the taxi driver that he is going to report them. The rider must obtain the taxi driver's name, taxi number, and ask for a receipt. Then the rider needs to contact the complaint line to file a complaint on the taxi driver. Sally stated that the taxi driver should not be collecting more than the designated fare.

Travel Restrictions by Sponsors – Scheduling Issues

Trish mentioned that Dundee Township riders who need to travel more than 10 miles must obtain approval from her, the Township Supervisor. If approved, she will email Taylor and the call center that the rider is approved and the destination. However, she has noted that since January 2019, she has riders who have traveled more than 10 miles without township supervisor approval.

South Elgin also has monthly rides that are scheduled outside their limitations of medical or work only rides.

When a sponsor reviews their monthly activity report and identifies scheduling issues, such as the ones lists above, the sponsor needs to notify our project manager, Taylor, with issues. Taylor will review, adjust the activity report accordingly and contact the call center with scheduling concerns.

RIK Outside Communications

Mayor Schielke received a call from a State Representative because the RIK service doesn't provide rides to Rockford. He explained that Rockford is not within the RTA service area. Lore has also received a call from legislator regarding the possible increase in RIK fares. Trish also received a call from a legislator regarding limited service area coverage. Everyone was reminded that the state does not contribute to this program.

Mitigating Increase costs to Sponsors

She mentioned that the RIK service is a 24 hours, 365 days a year service and that some sponsors either allow all types of rides or limits it to medical or work only. Krystal mentioned that there are several things that can be considered when trying to lower the overall cost to the sponsors.

- Reducing the hours of service
- Increase RIK Fares
- Limit type of rides to medical or work only

After further discussion, a motion to increase the RIK Fee to \$5.00 for the 1st 10 miles effective April 1, 2020. Upon a motion made by Leigh Tracy, and seconded by Nancy Hill, a vote was taken to approve an increase to \$5.00 for the 1st 10 miles effective 4/1/2020. There were 10 Ayes & 1 Nay. Trish Glee stated a quorum has been reached.

<u>Name</u>	<u>Sponsor</u>	<u>Aye</u>	<u>Nay</u>
Lore Baker	Association of Individual Development	X	
Bill Catchings	Aurora Township		X
Leigh Tracy	Batavia Township	X	
Jeff Schielke	City of Batavia	X	
Dave Waden	City of Elgin	X	
Chris Ranney	City of Geneva	X	
Jill Martin	City of St. Charles	X	
Trish Glee	Dundee Township	X	
Franklin Ramirez	Elgin Township	X	
Ron Johnson	St. Charles Township	X	
Lauren Blayney	Village of South Elgin	X	

Timeline for RIK Fare Increase Change:

Public notice must be given within 30 days of change. AID will draft public notice and statement.

- February 14, 2020
 - AID will submitted Public notice and statement to Kane County newspapers for print.
 - Jackie will update the Ride in Kane website with RIK Fare Increase Change.
 - Jackie will submit Public Notice and statement to the Kane County Connects publication.
 - AID will email PACE notifying them of RIK Fare increase.
 - Posters can be posted on buses and notices given to riders.
 - Call center notifies riders of the increase fare effective April 1, 2020.

When the public contacts the sponsor regarding the RIK Fare increase please make sure to state the following in your response.

- This is the 2nd increase in RIK history (2008).
 - \$3.25 from inception to 12/31/13.
 - \$4.00 from 1/1/2014 to 3/31/2020
 - \$5.00 Effective 4/1/2020
- Minimum Wage Increase
 - \$9.25 1/1/2020
 - \$10.00 on 7/1/2020
 - \$1.00 increase annually on January 1st each year until it reaches \$15.00 in 2025.
- Fuel Tax Increase
 - Effective 7/1/2019
 - Doubled the rate from 19 cents to 38 cents
- Alternative Transportation
 - If ADA Eligible, rides are \$3.25.

The meeting was adjourned by unanimous consent at 10:50 am.



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Kane County Paratransit Coordinating Council (KCPCC)

Agenda
Tuesday, March 3, 2020
9:00 a.m.

I. Opening Of Meeting

- A. Introductions
- B. Approval of Meeting Minutes from December 3, 2019

II. Special Guest—Pace Executive Director Rocky Donahue

II. Reports

- A. Mobility for All Pilot Program Funding—Jackie
- B. Metropolitan Planning Council *Toward Universal Mobility* report—
link: <https://www.metroplanning.org/multimedia/publication/947> - Jackie

III. Other Business

- A. Nominations for Officers
- B. Election of Officers

2020 Meeting Schedule

June 2, 2020	TBD
September 1, 2020	Geneva
December 1, 2020	Geneva

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

**The meeting will be held at the
Kane County Government Center Auditorium
719 S. Batavia Avenue, Building A, Geneva 60134**

The next meeting of the Kane County Paratransit Coordinating Council will be held *Tuesday, June 2, 9:00 a.m.* location TBD



Kane County Paratransit Coordinating Council

MEETING MINUTES
December 3, 2019

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Jennifer Fox, City of Batavia
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Dave Waden, City of Elgin
Franklin Ramirez, Elgin Township

Chris Ranney, Geneva
Ron Johnson, St. Charles Township
Sharon Bober, St. Charles Township
Lauren Blayney, Village of South Elgin
Peggy Gomez, Senior Services
Krysta Kaus, Kane County Sheriff Office
Taylor Thomas, PACE
Kristen Salkas, PACE
Candace Jones, RTA

The meeting was called to order at 9:06 am by Trish Gleees, Council Chair. Introductions were made. Upon a motion for approval made by Bill Catching and seconded by Franklin Ramirez, the September 10, 2019 meeting minutes were approved.

Reports:

Additional Funding:

Krystal stated that the RIK program received an additional \$500,000 in 5310 grant money not spent by the RTA. This money is an 80/20 match and must be used immediately. Therefore distribution of funds will begin with the September 2019 invoices. It is projected that this money will only last a few months. During this time, sponsors will see a decrease in their 5310 ride costs. Our current grants are a 50/50 match and this additional money is 80/20 match. JARC rides will continue to be a 50/50 match using our current grant total phases 9/10.

Krystal briefly touched on the increase in costs resulting from the change to MV Transportation, bus provider. Most sponsors saw a significant increase in their invoices effective July 2019 due to this change. Pace did not make the RIK program sponsors aware of the contract increase with this new provider and many sponsors are concerned that they will run out of money to fund the program. Pace has agreed to cover the cost of the difference between the hourly rate of MV Transportation and that of the old provider, Ride-Right through the end of the year 2019. Pace will adjust July-December invoices.

Lore Baker asked if sponsors had seen improvement in overall service and decrease in complaints with MV Transport. Krystal stated she has had less complaints. Sponsors are concerned about the increase costs associated with the provider change that will affect everyone. Trish Gleees is recommending an emergency meeting in January 2020 since the next meeting isn't until March 2020. Further discussion about the increase costs, ways to mitigate cost, and the emergency meeting will be discussed at the sponsors meeting.

Mobility for All Pilot Program:

The FTA announced a new competitive grant with an 80/20 match. Lore Baker pulled up grant information and it states for capital use. Jackie Forbes is attending a webinar on this program on 12/3/19 and we will see what information she obtains and if the RIK Program meets the qualifications to apply for this grant.

Other Business:

The 2020 KCPCC Meeting Schedule was approved.

Tuesday, March 3rd

Tuesday, June 2nd

Tuesday, September 1st

Tuesday, December 1st

Public Comment:

None

The meeting was adjourned by unanimous consent at 9:28 am.



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www.rideinkane.org

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March 3, 2020

KCPCC and Ride in Kane Sponsor Subcommittee nominations

Kane County Paratransit Coordinating Council

The KCPCC Bylaws require annual nomination and election of officers of the Council. Election is required at the first meeting of the year, which is the March meeting.

The Kane County Paratransit Coordinating Council Bylaws state:

IV. 1 Officers and Terms of Office

The Officers of the Council shall be as follows:

Chair

Two (2) Vice-Chairs

The term of each officer shall be one year. Officers may serve multiple terms

To remain consistent with the Bylaws, nomination and election of officers need to take place at the meeting on March 3, 2020. Nominations and elections were last held in conformance to the Bylaws in March, 2019. At that time the following slate of officers was elected for both the Kane County Paratransit Coordinating Council and the Ride in Kane Sponsor Committee:

Jim Anderson—Council Chair

Trish Glees—Vice Chair

Bill Catching—Vice Chair

Since then, Jim Anderson requested to be moved to Vice Chair and Trish Glees was elected to Council Chair at the June, 2019 meeting. Currently, we have a Council Chair and one Vice Chair for the Council and Committee.

Staff requested nominations for the slate of officers through the distribution of the agenda packet and requests any additional nominations are brought forth at the meeting. After the nominees are announced, the Council will hold an election of the officers.



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Ride In Kane Sponsor Committee

Meeting Agenda

Tuesday, March 3, 2020

Immediately following the KCPCC Meeting

I. Opening of Meeting

- A. Call to Order Trish Glees
- B. Introductions
- C. Approval of December 3, 2019 Meeting Minutes
- D. Approval of January 14, 2020 Meeting Minutes

II. Ride In Kane Program Status Reports

- A. NF and JARC Budget Report/Billings K. Spracklen
- B. Registration and Ridership Reports T. Thomas
- C. Customer Feedback Report T. Thomas

III. Other Business

- A. RTA Updates C. Jones
- B. Fare Increase—Marketing All
- C. Discussion of KDOT funding J. Forbes
- D. Meeting Schedule

June 2, 2020	TBD
September 1, 2020	Geneva
December 1, 2020	Geneva

IV. Public Comment

V. Adjournment

**The meeting will be held at the
Kane County Government Center Auditorium
719 S. Batavia Avenue, Building A, Geneva 60134**

The next meeting of the Ride in Kane Sponsors Committee will be held
Tuesday June 2, following the 9:00 a.m. KCPCC meeting
Location TBD



Ride In Kane Sponsor Committee Meeting

MEETING MINUTES
December 3, 2019

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Tricia Skibley, AID
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Jennifer Fox, City of Batavia
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Dave Waden, City of Elgin
Franklin Ramirez, Elgin Township

Chris Ranney, Geneva
Ron Johnson, St. Charles Township
Sharon Bober, St. Charles Township
Lauren Blayney, Village of South Elgin
Peggy Gomez, Senior Services
Krysta Kaus, Kane County Sheriff Office
Taylor Thomas, PACE
Kristen Salkas, PACE
Candace Jones, RTA

The meeting was called to order at 9:30 am by Trish Gleees, Council Chair. Introductions were made. Upon a motion for approval made by Bill Catching, and seconded by Franklin Ramirez, the September 10, 2019 meeting minutes were approved.

RIK PROGRAM STATUS REPORTS:

5310 and JARC Budget Report:

Krystal referred to the Grant Fund total and Sponsor Cost spreadsheets she distributed for review and discussion. She stated that the July and August invoices were being adjusted based on the MV Transportation increase and Pace's willingness to cover the cost of the difference between the hourly rate of MV Transportation and that of the old provider, Ride-Right through the end of the calendar year 2019. So the totals only go through June.

JARC rides are averaging a monthly cost of a little over \$26,000. There is enough JARC money remaining to last until 3/2023. In May 2019, we finished phase 7/8 and started phase 9/10.

5310 rides are averaging a monthly cost of \$74,771.90. We are currently in Phase 13/14. There are enough 5310 funds (Phase 17/18) to last until 02/24. However, Krystal stated that these figures do not include the anticipated increase due to the MV Transportation contract. So she expects the grant completion dates to change.

Krystal also mentioned the additional \$500,000 money from the RTA that was discussed at the KCPC meeting. She stated that the RIK program received an additional \$500,000 in 5310 grant money not spent by the RTA. This money is an 80/20 match and must be used immediately. Therefore distribution of funds will begin with the September 2019 invoices. It is projected that this money will only last a few months. During this time, phase 13/14, will be put on hold to exhaust the \$500,000 given to the program by the RTA. The sponsors will see a decrease in their 5310 ride costs. Our current grants are a 50/50 match and this additional money is 80/20 match. JARC rides will continue to be a 50/50 match using our current grant total phases 9/10.

Krystal referred to Nelson Nygaard reports in the agenda packet for review and discussion. Krystal noted no significant change since last meeting.

Increase Costs and Budget Concerns:

On 6/22/19, Pace switched bus provider, from Ride Right to MV Transport. A new contract was negotiated with MV Transport. It resulted in a significant cost increase to sponsors. The RIK program sponsors were not made aware of the contract changes or increase in costs until the July invoice was received. After further review, it was determined that the increase was a result of the bus provider switch. Many sponsors voiced budget concerns and lack of notice. Pace agreed to cover the cost of the difference between the hourly rate of MV Transportation and that of the old provider, Ride-Right through the end of the calendar year 2019. Sponsors are concerned that the money budgeted will run out or they will need to leave the program because they will not be able to allocate enough funds within their budgets to sustain the program at its current level. Lore Baker was going to inquire with Pace on obtaining copies of the contracts because more transparency with contract negotiations are necessary with Pace.

Open discussion ensued on ways to continue to provide the RIK service but limit increase costs on sponsors.

- Krystal suggested a rate increase from \$4 to \$5, ride restrictions per sponsor, stop accepting new registrations and create waitlist. With a rate increase, sponsor must provide notice. So an increase would take 30-60 days to implement.
- Trish Glees stated that restrictions may make riders mad because we are limiting the service versus continuing to offer same service but at an increased price. Restriction result in rider confusion, and call center errors.
- Bill Catching stated that Aurora Township is seeing an increase in taxi costs as well. He noted a ride via taxi going 3 miles costs over \$80.

Based on Trish's recommendation of an emergency meeting, it was decided via quorum, to have an emergency meeting on Tuesday, January 14, 2020 at St. Charles Township 1725 Dean St. in St. Charles. Each sponsor is responsible to review activity reports and invoices, and bring concerns and ideas on how to limit costs to the January 14, 2020 meeting.

Registration and Ridership Reports and Customer Complaint Records:

Taylor distributed the Ridership growth report, Productivity Data report, and OTP report and noted that the number of trips tend to decrease in the summer. The On Time Performance objective is 95% or above.

Kristen Salkas, Project Manger for the Quality Assurance Department provided everyone with a copy of the complaint process overview. Sponsors were quick to state that quality assurance department is not timely with the complaint response to the rider, which is typically a 1-2 week delay. Sponsors were asked to be notified of complaints & resolutions options given to riders. Kristen stated that the quality assurance department was unable to notify the sponsor about the status for all complaints. It was asked that the complaint reports be distributed to the sponsors on a timely monthly basis. This way the sponsors have an idea of how many and who complaints are being submitted for/by their riders.

Draft activity reports are emailed to each sponsor at the beginning of each month for the previous month's rider activity. It is the sponsors' responsibility to review the activity report and notify Taylor Thomas of issues such as type of rides or mileage restrictions.

OTHER BUSINESS:

RTA Updates:

Candace Jones introduced herself as the new Kane County Mobility Outreach Coordinator for the RTA. She has replaced Rahman Burton. She meets with communities within Kane County to explain the benefits of using these services and assists them with obtaining RTA cards and reduced fare cards. If you know a community or group who would like Candace to present to them please let her know.

Meeting Schedule:

The 2020 KCPCC Meeting Schedule was approved.

- Tuesday, March 3rd
- Tuesday, June 2nd
- Tuesday, September 1st
- Tuesday, December 1st

Public Comment:

There was no public comment.

The meeting was adjourned by unanimous consent at 11:02 am.



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Sally Williams agreed that the RIK costs have increased. Contract negotiations, rising fuel costs and a fuel tax increase contributed to the increase. Back in 2018, Ride Right had some issues with maintaining drivers which resulted in higher than average complaints and issues so they had to increase driver wages to obtain/retain drivers which resulted in an overall cost increase to the program. PACE put out to bid for a new bus provider in early 2019. MV Transportation was less than other bidders but higher than the current provider, Ride Right. Sally stated that Ride Right had underbid in the past resulting in lower rates and subpar service. Sally stated that the overall increase in rates are a result of obtaining/retaining drivers with better wages/benefits (which is a national problem), skilled staff such as dispatchers, increase to minimum wages and increase in fuel costs. The new provider, MV Transportation went into effect June 22, 2019. Sally stated that PACE had agreed to adjust sponsor invoices to help alleviate this increase for the remainder of the calendar year (July - December 2019). For July - September, PACE adjusted \$80,000 in sponsor costs

associated with the MV Transportation provider change. However, each sponsor will be responsible for the new MV Transportation rates effective January 1, 2020.

Sponsor were still concerned that even with the PACE adjustments to July – December invoices, they will not have enough funds allocated within their current fiscal year’s budget to sustain/continue within the RIK program. Sally requested that each sponsor email Taylor Thomas with their municipalities’ fiscal year end. PACE would look into seeing if additional adjustment assistance could be given to individual sponsors.

Delayed Invoices

Sally stated that a sponsor is to receive their invoice 45 days after end of month. For example, January invoice should be to sponsor by March 15th. Sally explained the billing process stating that before PACE can invoice the sponsors, they must reconcile with all providers. The providers are supposed to reconcile daily and send PACE a “clean” invoice by the 15th of the next month for the previous month. Pace reconciles the providers’ invoices, if issues they send it back to provider for them to adjust and send a new “clean” invoice. This process can be timely if provider isn’t reconciling/doing their job timely. PACE works with the providers but will assess liquidated damages if provider is frequently missing deadlines or untimely.

Sally suggests switching to a “partial” invoice. This would eliminate the delayed invoices. However, a partial invoice would not include any provider who has not reconciled with PACE. This would result in inconsistent monthly bills and more work for sponsors. Totals would fluctuate month to month based on who hasn’t reconciled with PACE. PACE did state that they could modify the invoice and add line items identifying who has not been included on invoice or who has been included from a previous month.

A motion to approve a change in PACE invoice structure: Go to Partial invoice billing where a sponsor will receive an invoice each month & exclude providers who have not reconciled with PACE by designated deadline on invoice. Those excluded providers will be added to the next invoice once they have reconciled with PACE. Upon a motion made by Franklin Ramirez, and seconded by Leigh Tracy, a vote was taken to approve a change in PACE invoice structure. There were 11 Ayes & 0 Nays. Trish Glees stated a quorum has been reached.

<u>Name</u>	<u>Sponsor</u>	<u>Aye</u>	<u>Nay</u>
Lore Baker	Association of Individual Development	X	
Bill Catchings	Aurora Township	X	
Leigh Tracy	Batavia Township	X	
Jeff Schielke	City of Batavia	X	
Dave Waden	City of Elgin	X	
Chris Ranney	City of Geneva	X	
Jill Martin	City of St. Charles	X	
Trish Glees	Dundee Township	X	
Franklin Ramirez	Elgin Township	X	
Ron Johnson	St. Charles Township	X	
Lauren Blayney	Village of South Elgin	X	

Sally stated that sponsors should receive all outstanding invoices dated July - November by end of next week (January 24, 2020). Taylor will contact each sponsor the week after (January 27, 2020) to review bill and address any questions or concerns a sponsor might have. Krystal reminded everyone that these invoices should be lower because of the 5310 funds at an 80/20 split from the RTA as discussed at the RIK Sponsor meeting in September and December.

Taxi Provider Costs Inconsistent

Many sponsors, including Dundee Township, City of Batavia, & Aurora Township are frustrated with the inconsistent costs of taxi providers especially with 303. Examples were given where the rider is only going a few miles and the sponsor is being charged over \$80. Sally explained that there are many factors that go into the rates. There are special rates at night from 9:00 pm to 5:59 am. There are only a couple of providers who provide overnight transportation. Those providers are 303 Taxi and Ride X. There is an upcharge for non-ambulatory rides. Sally believes the upcharge is \$80 plus mileage. She will have to pull the taxi contracts to confirm and Taylor will follow up. Trish Glees asked why is there a taxi upcharge at night. Sally stated it is in the contract how much we pay and if they may need to pull a vehicle from another area. The sponsors are going to review their activity reports and identify the riders who are non-ambulatory at night to confirm that those are the rides that are much higher. Sally stated that the RIK taxi service follows different guidelines than a regular taxi service.

All taxi providers must be “qualified” by PACE.

Trish has a rider that is quoted \$7.75 but is told something else by the taxi driver and will refuse the ride if the rider doesn't pay. She asked if there is a way PACE can determine what the taxi driver collected. Sally stated that there isn't a way to determine and PACE assumes that the taxi driver collected the designated fare determined by PACE when the rider schedules the ride per the provider contract. When a situation like this happens, the rider needs to tell the taxi driver that he is going to report them. The rider must obtain the taxi driver's name, taxi number, and ask for a receipt. Then the rider needs to contact the complaint line to file a complaint on the taxi driver. Sally stated that the taxi driver should not be collecting more than the designated fare.

Travel Restrictions by Sponsors – Scheduling Issues

Trish mentioned that Dundee Township riders who need to travel more than 10 miles must obtain approval from her, the Township Supervisor. If approved, she will email Taylor and the call center that the rider is approved and the destination. However, she has noted that since January 2019, she has riders who have traveled more than 10 miles without township supervisor approval.

South Elgin also has monthly rides that are scheduled outside their limitations of medical or work only rides.

When a sponsor reviews their monthly activity report and identifies scheduling issues, such as the ones lists above, the sponsor needs to notify our project manager, Taylor, with issues. Taylor will review, adjust the activity report accordingly and contact the call center with scheduling concerns.

RIK Outside Communications

Mayor Schielke received a call from a State Representative because the RIK service doesn't provide rides to Rockford. He explained that Rockford is not within the RTA service area. Lore has also received a call from legislator regarding the possible increase in RIK fares. Trish also received a call from a legislator regarding limited service area coverage. Everyone was reminded that the state does not contribute to this program.

Mitigating Increase costs to Sponsors

She mentioned that the RIK service is a 24 hours, 365 days a year service and that some sponsors either allow all types of rides or limits it to medical or work only. Krystal mentioned that there are several things that can be considered when trying to lower the overall cost to the sponsors.

- Reducing the hours of service
- Increase RIK Fares
- Limit type of rides to medical or work only

After further discussion, a motion to increase the RIK Fee to \$5.00 for the 1st 10 miles effective April 1, 2020. Upon a motion made by Leigh Tracy, and seconded by Nancy Hill, a vote was taken to approve an increase to \$5.00 for the 1st 10 miles effective 4/1/2020. There were 10 Ayes & 1 Nay. Trish Glee stated a quorum has been reached.

<u>Name</u>	<u>Sponsor</u>	<u>Aye</u>	<u>Nay</u>
Lore Baker	Association of Individual Development	X	
Bill Catchings	Aurora Township		X
Leigh Tracy	Batavia Township	X	
Jeff Schielke	City of Batavia	X	
Dave Waden	City of Elgin	X	
Chris Ranney	City of Geneva	X	
Jill Martin	City of St. Charles	X	
Trish Glee	Dundee Township	X	
Franklin Ramirez	Elgin Township	X	
Ron Johnson	St. Charles Township	X	
Lauren Blayney	Village of South Elgin	X	

Timeline for RIK Fare Increase Change:

Public notice must be given within 30 days of change. AID will draft public notice and statement.

- February 14, 2020
 - AID will submitted Public notice and statement to Kane County newspapers for print.
 - Jackie will update the Ride in Kane website with RIK Fare Increase Change.
 - Jackie will submit Public Notice and statement to the Kane County Connects publication.
 - AID will email PACE notifying them of RIK Fare increase.
 - Posters can be posted on buses and notices given to riders.
 - Call center notifies riders of the increase fare effective April 1, 2020.

When the public contacts the sponsor regarding the RIK Fare increase please make sure to state the following in your response.

- This is the 2nd increase in RIK history (2008).
 - \$3.25 from inception to 12/31/13.
 - \$4.00 from 1/1/2014 to 3/31/2020
 - \$5.00 Effective 4/1/2020
- Minimum Wage Increase
 - \$9.25 1/1/2020
 - \$10.00 on 7/1/2020
 - \$1.00 increase annually on January 1st each year until it reaches \$15.00 in 2025.
- Fuel Tax Increase
 - Effective 7/1/2019
 - Doubled the rate from 19 cents to 38 cents
- Alternative Transportation
 - If ADA Eligible, rides are \$3.25.

The meeting was adjourned by unanimous consent at 10:50 am.

Grant Totals Phases 3 & 4

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 505,606	\$ 1,107,254	\$ 1,612,860.00
Ended	Apr-12	Jun-12	Jun-12

Grant Totals Phases 5 & 6

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 1,002,388.00	\$ 250,597.00	\$ 1,252,985.00
Ended	July '14	Sept '12	Feb-14

Grant Totals for Phases 7 & 8

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 3,059,452.00	\$ 2,403,854.00	\$ 5,463,306.00
Fed Portion	\$ 1,529,726.00	\$ 1,201,927.00	
Sponsor Match	\$ 1,529,726.00	\$ 1,201,927.00	

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	1,529,726.00	1,201,927.00	2,731,653.00
Ended	May '19	Oct '13	

Grant Totals for Phases 9 & 10

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 2,414,522.00	\$ 1,949,920.00	\$ 2,182,221.00
Fed Portion	\$ 1,207,261.00	\$ 974,960.00	
Sponsor Match	\$ 1,207,261.00	\$ 974,960.00	

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	1,207,262.00	974,959.00	2,182,221.00
Oct '13		(20,325.53)	(20,325.53)
Nov '13		(84,685.11)	(84,685.11)
Dec '13		(85,144.78)	(85,144.78)
Jan '14		(80,279.18)	(80,279.18)
Feb '14		(75,006.85)	(75,006.85)
Mar '14		(84,372.69)	(84,372.69)
Apr '14		(77,527.23)	(77,527.23)
May '14		(74,056.80)	(74,056.80)
June '14		(68,594.47)	(68,594.47)
July '14		(71,864.96)	(71,864.96)
Aug '14		(69,428.48)	(69,428.48)
Sept '14		(66,816.91)	(66,816.91)
Oct '14		(71,751.30)	(71,751.30)
Nov '14		(45,104.71)	(45,104.71)
May '19	(9,598.83)		
Jun '19	(24,570.63)		
Jul '19	(30,760.78)		
Aug '19	(32,638.94)		
Sept '19	(31,685.02)		
Oct '19	(34,444.40)		

Nov '19	(27,868.43)		
Ending balance	1,015,694.97	(0.00)	1,207,262.00
Monthly average	(30,328.03)	(75,794.06)	
Projected remaining months	39.81	(0.00)	
	Jan '23	Oct '14	

Grant Totals for Phases 11 & 12 (Federal Portion)

New 5310 Funding

Began Nov '14

Beginning Balance \$ **2,300,000.00**

Ended Nov '17

Grant Totals for Phases 13 & 14 (Federal Portion)

New 5310 Funding

Operations

Beginning balance \$ **3,098,924.00**

Fed Portion \$ 1,549,462.00

Sponsor Match \$ 1,549,462.00

5310

Beginning balance	1,549,462.00
Nov '17	(7,518.57)
Dec '17	(65,570.37)
Jan '18	(72,255.64)
Feb '18	(63,184.19)
Mar '18	(73,239.25)
Apr '18	(75,520.53)
May '18	(73,963.05)
Jun '18	(66,382.66)
Jul '18	(71,127.33)
Aug '18	(70,601.44)
Sept '18	(73,467.97)
Oct '18	(81,849.03)
Nov '18	(73,268.31)
Dec '18	(76,104.63)
Jan '19	(75,195.23)
Feb '19	(78,263.41)
Mar '19	(83,851.84)
Apr '19	(85,495.29)
May '19	(84,595.38)
Jun '19	(76,730.60)
Jul '19	(99,089.32)
Aug '19	(22,187.96)

Ending balance	0.00
Monthly Average	(75,987.77)

Projected remaining months	0.00
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Aug '19

**Additional Funds from RTA for Grant for Phases 11 & 12 (Federal Portion)
New 5310 Funding (80/20 match)**

	Operations
Beginning Balance	\$ 400,000.00
Sept '19	(157,717.84)
Oct '19	(176,643.49)
Nov '19	(65,638.67)

Ending balance	\$ -
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Projected remaining months	0
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Grant Totals for Phases 15 & 16 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$ 3,145,814.00
Fed Portion	\$ 1,572,907.00
Sponsor Match	\$ 1,572,907.00

JARC

Beginning balance	1,572,907.00
Aug '19	(76,691.87)
Nov '19	(87,261.75)

Ending balance	1,408,953.38
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Monthly Average	(81,976.81)
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Projected remaining months	17.19
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Apr '21

Grant Totals for Phases 17 & 18 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$	4,995,992.00
Fed Portion	\$	2,497,996.00
Sponsor Match	\$	2,497,996.00

5310

Beginning balance	2,497,996.00
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Ending balance	2,497,996.00
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Monthly Average

Projected remaining months	32.87
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Feb '24

Cost Reports 2019

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '19	6,735	\$ 98,479.02	\$ 14.62	\$ 26,379.00	\$ 223,337.04	\$ 33.16	
Feb '19	7,302	\$ 104,473.09	\$ 14.31	\$ 28,561.50	\$ 237,507.68	\$ 32.53	
Mar '19	7,734	\$ 111,211.25	\$ 14.38	\$ 30,184.00	\$ 252,606.50	\$ 32.66	
Apr '19	8,028	\$ 113,258.10	\$ 14.11	\$ 31,416.50	\$ 257,932.70	\$ 32.13	
May '19	8,010	\$ 113,362.22	\$ 14.15	\$ 31,101.75	\$ 257,826.19	\$ 32.19	
June '19	6,764	\$ 101,301.23	\$ 14.98	\$ 25,996.75	\$ 228,599.21	\$ 33.80	
July '19	7,427	\$ 129,850.10	\$ 17.48	\$ 28,307.75	\$ 288,007.95	\$ 38.78	
Aug '19	7,580	\$ 131,518.77	\$ 17.35	\$ 29,274.00	\$ 292,311.54	\$ 38.56	
Sept '19	7,557	\$ 189,402.86	\$ 25.06	\$ 29,405.50	\$ 408,211.22	\$ 54.02	
Oct '19	8,222	\$ 211,087.89	\$ 25.67	\$ 32,319.25	\$ 454,495.03	\$ 55.28	
Nov '19	6,986	\$ 180,768.85	\$ 25.88	\$ 27,779.50	\$ 389,317.20	\$ 55.73	
Dec '19			#DIV/0!		\$ -	#DIV/0!	
YTD	82,345	\$ 1,484,713.38	\$ 18.03	\$ 320,725.50	\$ 3,290,152.26		\$ 39.96

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '19	1,572	\$ 23,283.79	\$ 14.81	\$ 6,157.06	\$ 52,724.64	\$ 33.54	
Feb '19	1,834	\$ 26,209.68	\$ 14.29	\$ 7,173.62	\$ 59,592.98	\$ 32.49	
Mar '19	1,900	\$ 27,359.41	\$ 14.40	\$ 7,415.26	\$ 62,134.08	\$ 32.70	
Apr '19	1,964	\$ 27,762.81	\$ 14.14	\$ 7,685.85	\$ 63,211.47	\$ 32.19	
May '19	2,042	\$ 28,766.84	\$ 14.09	\$ 7,928.81	\$ 65,462.49	\$ 32.06	
June '19	1,654	\$ 24,570.63	\$ 14.86	\$ 6,356.98	\$ 55,498.24	\$ 33.55	
July '19	1,818	\$ 30,760.78	\$ 16.92	\$ 6,929.24	\$ 68,450.80	\$ 37.65	
Aug '19	1,930	\$ 32,638.94	\$ 16.91	\$ 7,453.67	\$ 72,731.55	\$ 37.68	
Sept '19	1,882	\$ 31,685.02	\$ 16.84	\$ 7,323.16	\$ 70,693.20	\$ 37.56	
Oct '19	2,026	\$ 34,444.40	\$ 17.00	\$ 7,963.85	\$ 76,852.65	\$ 37.93	
Nov '19	1,683	\$ 27,868.43	\$ 16.56	\$ 6,692.37	\$ 62,429.23	\$ 37.09	
Dec '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	20,305	\$ 315,350.73	\$ 15.53	\$ 79,079.88	\$ 709,781.34		\$ 34.96

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '19	5,163	\$ 75,195.23	\$ 14.56	\$ 20,221.94	\$ 170,612.40	\$ 33.05	
Feb '19	5,468	\$ 78,263.41	\$ 14.31	\$ 21,387.88	\$ 177,914.70	\$ 32.54	
Mar '19	5,834	\$ 83,851.84	\$ 14.37	\$ 22,768.74	\$ 190,472.42	\$ 32.65	
Apr '19	6,064	\$ 85,495.29	\$ 14.10	\$ 23,730.65	\$ 194,721.23	\$ 32.11	
May '19	5,968	\$ 84,595.38	\$ 14.17	\$ 23,172.94	\$ 192,363.70	\$ 32.23	
June '19	5,110	\$ 76,730.60	\$ 15.02	\$ 19,639.77	\$ 173,100.97	\$ 33.87	
July '19	5,609	\$ 99,089.32	\$ 17.67	\$ 21,378.51	\$ 219,557.15	\$ 39.14	
Aug '19	5,650	\$ 98,879.83	\$ 17.50	\$ 21,820.33	\$ 219,579.99	\$ 38.86	
Sept '19	5,675	\$ 157,717.84	\$ 27.79	\$ 22,082.34	\$ 337,518.02	\$ 59.47	
Oct '19	6,196	\$ 176,643.49	\$ 28.51	\$ 24,355.40	\$ 377,642.38	\$ 60.95	
Nov '19	5,303	\$ 152,900.42	\$ 28.83	\$ 21,087.13	\$ 326,887.97	\$ 61.64	
Dec '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	62,040	\$ 1,169,362.65	\$ 18.85	\$ 241,645.62	\$ 2,580,370.92		\$ 41.59

*Not an average

2019 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of Elgin	South Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (With Kane County)	Totals (Without Kane County)	Miles/Cost per mile
January																			
Rides	2,607	576	547	1,610	451	487	42	5	-	153	2	26	58	171			6,735		
Cost	\$ 30,813.93	\$ 8,019.78	\$ 8,261.91	\$ 19,971.28	\$ 5,560.52	\$ 8,837.41	\$ 1,178.79	\$ 167.10	\$ -	\$ 2,863.58	\$ 41.82	\$ 346.05	\$ 1,201.82	\$ 1,615.03	\$ 9,600.00	\$ -	\$ 98,479.02	\$ 108,079.02	32,768.40
Cost per ride	\$ 11.82	\$ 13.92	\$ 15.10	\$ 12.40	\$ 12.33	\$ 18.15	\$ 28.07	\$ 33.42	\$ -	\$ 18.72	\$ 20.91	\$ 13.31	\$ 20.72	\$ 9.44			\$ 14.62	16.05	\$ 0.33
February																			
Rides	2,738	729	582	1,698	478	563	39	6	-	161	3	24	67	214			7,302		
Cost	\$ 31,440.79	\$ 10,799.00	\$ 8,793.57	\$ 20,551.84	\$ 5,966.01	\$ 9,527.22	\$ 876.50	\$ 161.13	\$ -	\$ 2,748.38	\$ 60.48	\$ 310.47	\$ 1,193.07	\$ 2,444.63	\$ 9,600.00	\$ -	\$ 104,473.09	\$ 114,073.09	36,307.50
Cost per ride	\$ 11.48	\$ 14.81	\$ 15.11	\$ 12.10	\$ 12.48	\$ 16.92	\$ 22.47	\$ 26.86	\$ -	\$ 17.07	\$ 20.16	\$ 12.94	\$ 17.81	\$ 11.42			\$ 14.31	15.62	\$ 0.35
March																			
Rides	2,940	719	659	1,828	486	589	46	20	-	158	2	24	69	194			7,734		
Cost	\$ 34,305.99	\$ 10,594.98	\$ 10,164.93	\$ 22,526.21	\$ 5,960.41	\$ 10,384.17	\$ 836.41	\$ 451.55	\$ -	\$ 2,789.01	\$ 41.04	\$ 314.75	\$ 1,274.99	\$ 1,966.81	\$ 9,600.00	\$ -	\$ 111,211.25	\$ 120,811.25	38,193.20
Cost per ride	\$ 11.67	\$ 14.74	\$ 15.42	\$ 12.32	\$ 12.26	\$ 17.63	\$ 18.18	\$ 22.58	\$ -	\$ 17.65	\$ 20.52	\$ 13.11	\$ 18.48	\$ 10.14			\$ 14.38	15.62	\$ 0.34
April																			
Rides	2,928	825	651	1,928	513	624	50	29	-	174	1	26	36	243			8,028		
Cost	\$ 33,358.01	\$ 12,228.57	\$ 9,672.09	\$ 23,667.20	\$ 6,041.88	\$ 10,420.29	\$ 928.21	\$ 666.33	\$ -	\$ 2,955.55	\$ 20.02	\$ 334.57	\$ 646.51	\$ 2,718.87	\$ 9,600.00	\$ -	\$ 113,258.10	\$ 122,858.10	39,910.50
Cost per ride	\$ 11.39	\$ 14.82	\$ 14.86	\$ 12.28	\$ 11.78	\$ 16.70	\$ 18.56	\$ 22.98	\$ -	\$ 16.99	\$ 20.02	\$ 12.87	\$ 17.96	\$ 11.19			\$ 14.11	15.30	\$ 0.35
May																			
Rides	3,156	708	656	1,825	494	599	45	14	-	185	1	26	31	270			8,010		
Cost	\$ 36,625.02	\$ 10,617.16	\$ 9,917.20	\$ 22,841.25	\$ 5,753.09	\$ 10,128.75	\$ 826.83	\$ 301.77	\$ -	\$ 3,253.62	\$ 20.78	\$ 344.43	\$ 646.01	\$ 2,686.31	\$ 9,400.00	\$ -	\$ 113,362.22	\$ 122,762.22	38,420.40
Cost per ride	\$ 11.60	\$ 15.00	\$ 15.12	\$ 12.52	\$ 11.65	\$ 16.91	\$ 18.37	\$ 21.56	\$ -	\$ 17.59	\$ 20.78	\$ 13.25	\$ 20.84	\$ 9.95			\$ 14.15	15.33	\$ 0.34
June																			
Rides	2,618	530	532	1,612	445	517	30	6	-	190	8	2	52	222			6,764		
Cost	\$ 33,092.70	\$ 7,633.18	\$ 8,597.73	\$ 20,619.55	\$ 5,334.93	\$ 9,060.48	\$ 704.07	\$ 127.56	\$ -	\$ 3,012.47	\$ 168.30	\$ 27.65	\$ 1,030.00	\$ 2,292.61	\$ 9,600.00	\$ -	\$ 101,301.23	\$ 110,901.23	32,115.51
Cost per ride	\$ 12.64	\$ 14.40	\$ 16.16	\$ 12.79	\$ 11.99	\$ 17.53	\$ 23.47	\$ -	\$ -	\$ 15.86	\$ 21.04	\$ 13.83	\$ 19.81	\$ 10.33			\$ 14.98	16.40	\$ 0.32
July																			
Rides	2,879	564	590	1,821	463	595	48	14	-	196	2	-	71	184			7,427		
Cost	\$ 32,678.19	\$ 7,120.42	\$ 8,500.96	\$ 20,522.70	\$ 5,112.29	\$ 9,388.45	\$ 899.35	\$ 294.07	\$ -	\$ 3,127.32	\$ 38.79	\$ -	\$ 1,309.85	\$ 1,547.40	\$ 9,600.00	\$ 29,710.31	\$ 129,850.10	\$ 139,450.10	35,599.25
Cost per ride	\$ 11.35	\$ 12.62	\$ 14.41	\$ 11.27	\$ 11.04	\$ 15.78	\$ 18.74	\$ 21.01	\$ -	\$ 15.96	\$ 19.40	\$ -	\$ 18.45	\$ 8.41			\$ 17.48	18.78	\$ 0.27
Aug																			
Rides	2,907	623	605	1,852	544	610	40	11	-	174	-	-	67	147			7,580		
Cost	\$ 31,771.34	\$ 7,874.45	\$ 8,762.31	\$ 20,929.10	\$ 5,978.36	\$ 9,540.03	\$ 704.21	\$ 212.38	\$ -	\$ 2,440.52	\$ -	\$ -	\$ 1,168.69	\$ 1,078.94	\$ 9,600.00	\$ 31,458.44	\$ 131,518.77	\$ 141,118.77	37,034.01
Cost per ride	\$ 10.93	\$ 12.64	\$ 14.48	\$ 11.30	\$ 10.99	\$ 15.64	\$ 17.61	\$ 19.31	\$ -	\$ 14.03	\$ -	\$ -	\$ 17.44	\$ 7.34			\$ 17.35	18.62	\$ 0.28
Sept																			
Rides	2,946	617	640	1,825	494	573	30	4	-	211	6	-	57	188			7,591		
Cost	\$ 16,290.60	\$ 3,223.83	\$ 4,889.25	\$ 8,973.34	\$ 1,779.20	\$ 6,421.30	\$ 412.73	\$ 51.98	\$ -	\$ 1,120.20	\$ 33.80	\$ -	\$ 502.24	\$ 941.90	\$ 9,600.00	\$ 16,874.14	\$ 71,114.51	\$ 80,714.51	-
Cost per ride	\$ 5.53	\$ 5.23	\$ 7.64	\$ 4.92	\$ 3.60	\$ 11.21	\$ 13.76	\$ 13.00	\$ -	\$ 5.31	\$ 5.63	\$ -	\$ 8.81	\$ 5.01			\$ 9.37	10.63	\$ -
Oct																			
Rides	3,198	751	703	1,933	496	631				259	1	-	50	200			8,222		
Cost	\$ 18,001.97	\$ 4,270.48	\$ 5,680.98	\$ 9,983.21	\$ 1,949.63	\$ 8,158.64				\$ 1,552.56	\$ 6.59	\$ -	\$ 500.70	\$ 1,029.50	\$ 9,600.00	\$ 17,871.02	\$ 78,605.28	\$ 88,205.28	88,205.28
Cost per ride	\$ 5.63	\$ 5.69	\$ 8.08	\$ 5.16	\$ 3.93	\$ 12.93	#DIV/0!	#DIV/0!	#DIV/0!	\$ 5.99	\$ 6.59	\$ -	\$ 10.01	\$ 5.15			\$ 9.56	10.73	\$ -
Nov																			
Rides	2,881	597	560	1,607	391	505				241	8	-	34	162			6,986		
Cost	\$ 15,631.04	\$ 3,121.15	\$ 4,531.07	\$ 8,326.27	\$ 1,559.19	\$ 5,936.27				\$ 1,320.91	\$ 40.43	\$ -	\$ 367.42	\$ 801.71	\$ 9,600.00	\$ 14,858.07	\$ 66,093.53	\$ 75,693.53	75,693.53
Cost per ride	\$ 5.43	\$ 5.23	\$ 8.09	\$ 5.18	\$ 3.99	\$ 11.75	#DIV/0!	#DIV/0!	#DIV/0!	\$ 5.48	\$ 5.05	\$ -	\$ 10.81	\$ 4.95			\$ 9.46	10.84	\$ -
Dec																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	19,200.00
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
YTD Rides	31,798	7,239	6,725	19,539	5,255	6,293	370	109	-	2,102	34	128	592	2,195			82,379		
YTD Cost	\$ 314,009.58	\$ 85,503.00	\$ 87,772.00	\$ 198,911.95	\$ 50,995.51	\$ 97,803.01	\$ 7,367.10	\$ 2,433.87	\$ -	\$ 27,184.12	\$ 472.05	\$ 1,677.92	\$ 9,841.30	\$ 19,123.71	\$ 115,000.00	\$ 110,771.98	\$ 1,128,867.10	\$ 1,243,867.10	
Total Cost per Ride YTD * not an average	9.88	11.81	13.05	10.18	9.70	15.54	19.91	22.33	-	12.93	13.88	13.11	16.62	8.71			13.70		
Average # of rides per month	2,890.73	658.09	611.36	1,776.27	477.73	572.09	33.64	9.91	-	191.09	3.09	11.64	53.82	199.55			7,489.00		
Average Cost per month	\$ 28,546.33	\$ 7,773.00	\$ 7,979.27	\$ 18,082.90	\$ 4,635.96	\$ 8,891.18	\$ 669.74	\$ 221.26	\$ -	\$ 2,471.28	\$ 42.91	\$ 152.54	\$ 894.66	\$ 1,738.52			\$ 102,624.28		

Update formulas based on # of months with data

Current Year:

2019

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	Sponsor Total
AID - J	AID	JARC	358	420	439	452	446	385	424	450	400	466	354	-	418	4,594
AID - 5310	AID	5310	176	188	216	251	212	168	233	211	173	165	151	-	195	2,144
Aurora Twp - J	Aurora Twp	JARC	631	748	799	807	859	730	799	808	813	844	735	-	779	8,573
Aurora Twp - 5310	Aurora Twp	5310	1,976	1,990	2,141	2,121	2,297	1,888	2,080	2,099	2,133	2,354	2,146	-	2,111	23,225
Batavia City - J	Batavia City	JARC	63	74	54	79	77	28	25	62	59	73	60	-	59	654
Batavia City - 5310	Batavia City	5310	509	651	663	740	625	496	529	561	543	661	508	-	590	6,486
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Batavia Twp - 5310	Batavia Twp	5310	4	4	2	6	6	6	10	-	15	17	29	-	10	99
Dundee Twp - J	Dundee Twp	JARC	191	196	200	197	215	162	188	211	200	208	175	-	195	2,143
Dundee Twp - 5310	Dundee Twp	5310	356	386	459	454	441	370	402	394	440	495	385	-	417	4,582
Elgin City - J	Elgin City	JARC	232	250	274	270	327	242	287	301	302	318	263	-	279	3,066
Elgin City - 5310	Elgin City	5310	1,378	1,448	1,554	1,658	1,498	1,370	1,534	1,551	1,523	1,615	1,344	-	1,498	16,473
Elgin Twp - 5310	Elgin Twp	5310	2	3	2	1	1	8	2	-	6	1	8	-	3	34
Geneva City - J	Geneva City	JARC	74	117	94	121	89	71	69	66	72	74	57	-	82	904
Geneva City - 5310	Geneva City	5310	97	97	100	122	181	151	115	81	116	126	105	-	117	1,291
Hesed House - J	Hesed House	JARC	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Hesed House - 5310	Hesed House	5310	26	24	24	26	26	2	-	-	-	-	-	-	21	128
South Elgin - J	South Elgin	JARC	10	9	19	17	13	16	5	18	20	24	21	-	16	172
South Elgin - 5310	South Elgin	5310	143	152	139	157	172	174	191	156	191	235	220	-	175	1,930
St. Charles City - 5310	St. Charles City	5310	451	478	486	513	494	445	463	544	494	496	391	-	478	5,255
St. Charles Twp - J	St. Charles Twp	JARC	13	20	21	21	16	20	21	14	16	19	18	-	18	199
St. Charles Twp - 5310	St. Charles Twp	5310	45	47	48	15	15	32	50	53	41	31	16	-	36	393
Total Trips - 2019			6,735	7,302	7,734	8,028	8,010	6,764	7,427	7,580	7,557	8,222	6,986	-	7,486	82,345
Bus			4,470	4,705	5,240	5,519	5,754	4,879	5,365	5,728	5,744	6,083	5,145	-	5,330	58,632
Taxi			2,265	2,597	2,494	2,509	2,256	1,885	2,062	1,852	1,813	2,139	1,841	-	2,156	23,713
Total Trips - 2018			7,539	6,977	7,713	7,500	7,541	6,997	6,887	7,416	6,973	8,018	7,253	6,913	7,311	87,727
% Change			-11%	5%	0%	7%	6%	-3%	8%	2%	8%	3%	-4%		2%	
JARC			1,572	1,834	1,900	1,964	2,042	1,654	1,818	1,930	1,882	2,026	1,683	-	1,846	20,305
5310			5,137	5,444	5,834	6,064	5,968	5,110	5,609	5,650	5,675	6,196	5,303	-	5,635	61,990

Current Year:

2019

TRIP MILEAGE

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Sponsor Total	Trip Length
AID - J	2,386.4	2,659.9	2,901.3	2,862.6	2,708.4	2,335.7	2,540.0	2,815.5	2,483.5	2,940.4	2,042.9	-	2,607	28,676	6.2
AID - 5310	1,479.6	1,443.2	1,581.4	1,870.8	1,547.0	1,207.6	1,717.1	1,566.9	1,269.5	1,296.9	1,176.9	-	1,469	16,157	7.5
Aurora Twp - J	2,156.2	2,538.1	2,770.6	2,755.6	2,903.2	2,551.5	2,747.8	2,729.4	2,791.0	2,774.3	2,436.3	-	2,650	29,154	3.4
Aurora Twp - 5310	8,754.9	8,951.4	9,568.9	9,498.2	10,035.5	8,648.3	9,629.3	9,704.0	9,916.1	11,114.1	9,898.4	-	9,611	105,719	4.6
Batavia City - J	334.0	400.5	310.2	418.7	425.1	113.6	109.1	341.1	358.5	413.0	319.5	-	322	3,543	5.4
Batavia City - 5310	2,682.9	3,912.1	3,829.0	4,443.9	3,671.2	2,618.4	2,679.1	2,992.8	2,935.4	3,948.6	2,700.6	-	3,310	36,414	5.6
Batavia Twp - J	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Batavia Twp - 5310	36.4	18.1	7.9	40.5	33.9	23.1	83.7	-	140.1	158.8	198.7	-	74	741	7.5
Dundee Twp - J	1,117.6	1,179.0	1,196.3	1,202.9	1,266.3	1,015.5	1,152.0	1,317.3	1,187.3	1,356.3	1,101.8	-	1,190	13,092	6.1
Dundee Twp - 5310	2,028.3	2,290.0	2,752.3	2,628.6	2,515.6	2,116.8	2,344.8	2,455.9	2,788.9	3,094.1	2,423.6	-	2,494	27,439	6.0
Elgin City - J	1,045.8	1,133.6	1,214.1	1,257.6	1,542.8	1,079.9	1,242.4	1,377.2	1,435.5	1,522.6	1,217.8	-	1,279	14,069	4.6
Elgin City - 5310	6,379.9	6,784.5	7,328.2	7,956.9	7,014.4	6,217.3	6,885.5	7,309.7	6,775.2	7,308.8	6,534.7	-	6,954	76,495	4.6
Elgin Twp - 5310	16.3	24.5	16.3	8.2	8.2	62.4	16.3	-	44.5	8.4	50.9	-	26	256	7.5
Geneva City - J	303.8	704.4	471.1	763.2	414.2	234.4	180.6	164.3	228.9	223.9	186.2	-	352	3,875	4.3
Geneva City - 5310	274.6	264.6	267.7	297.3	563.1	542.8	393.9	236.5	434.9	511.1	361.1	-	377	4,147	3.2
Hesed House - J	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Hesed House - 5310	106.1	97.9	97.9	106.1	106.1	8.2	-	-	-	-	-	-	87	522	4.1
South Elgin - J	27.4	19.9	55.8	40.0	27.1	36.9	11.9	38.9	36.6	49.6	39.2	-	35	383	2.2
South Elgin - 5310	1,117.1	1,104.8	1,077.4	1,173.7	1,262.0	1,070.8	1,303.1	1,013.0	1,344.2	1,817.0	1,630.1	-	1,265	13,913	7.2
St. Charles City - 5310	2,047.7	2,301.2	2,243.4	2,319.2	2,115.3	1,849.8	2,005.6	2,448.1	2,173.4	2,290.7	1,903.7	-	2,154	23,698	4.5
St. Charles Twp - J	98.5	138.6	135.4	135.8	103.8	137.7	151.6	91.4	121.5	133.8	116.2	-	124	1,364	6.9
St. Charles Twp - 5310	374.8	341.2	368.1	130.8	157.3	245.0	405.6	432.1	326.7	245.2	114.6	-	286	3,141	8.0
Total Miles - 2019	32,768.4	36,307.5	38,193.2	39,910.5	38,420.4	32,115.5	35,599.3	37,034.0	36,791.5	41,207.5	34,453.2	-	36,618	-	0.0
Total Miles - 2018	37,856.0	34,979.9	38,166.3	38,766.2	38,643.7	35,403.5	34,885.5	37,729.3	35,679.0	40,965.2	36,861.4	34,585.5	37,043	444,522	
% Change	-13%	4%	0%	3%	-1%	-9%	2%	-2%	3%	1%	-7%		-1%		
Avg Trip Length	4.9	5.0	4.9	5.0	4.8	4.7	4.8	4.9	4.9	5.0	4.9	-	5		

Current Year:

2019

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2019	\$33.16	\$32.53	\$32.66	\$32.13	\$32.19	\$33.80	\$38.78	\$38.56	\$38.36	\$39.16	\$39.31		\$35.51
Gross Cost per Trip - 2018	\$30.23	\$29.26	\$29.97	\$31.66	\$31.43	\$31.64	\$31.04	\$29.70	\$32.49	\$31.46	\$31.31	\$33.34	\$31.13
% of Previous	9%	10%	8%	1%	2%	6%	20%	23%	15%	20%	20%		12%
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	16%	14%	14%	13%	13%	17%	28%	27%	27%	29%	29%		21%
Sponsor Cost per Trip	\$16.05	\$15.62	\$15.62	\$15.30	\$15.33	\$16.40	\$18.78	\$18.62	\$18.51	\$18.78	\$19.04		\$17.09

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi	91.79%	90.57%	93.99%	94.62%	93.26%	92.52%	94.91%	95.52%	94.43%	92.99%	89.38%		93.09%
On-Time Performance - Bus	96.15%	94.03%	95.40%	94.51%	95.90%	96.50%	97.71%	96.81%	97.58%	97.47%	96.75%		96.26%
On-Time Performance - Overall	94.68%	92.80%	94.94%	94.54%	95.16%	95.39%	96.93%	96.49%	96.82%	96.30%	94.81%		95.35%
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	13	26	26	16	20	12	0	0	0	0	0		19	113
% of Total Rides	0.2%	0.4%	0.3%	0.2%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%		0.3%	0.1%
Late Cancel/No Show - Taxi	242	205	188	161	167	146	142	150	114	145	160		165	1,820
Late Cancel/No Show - Bus	516	482	487	462	423	385	470	510	414	470	489		464	5,108
Missed Trips - Taxi	48	55	34	25	21	69	29	31	37	35	44		39	428
Missed Trips - Bus	27	26	36	44	44	16	10	19	3	12	15		23	252
% of Total Rides	12.4%	10.5%	9.6%	8.6%	8.2%	9.1%	8.8%	9.4%	7.5%	8.1%	10.1%		9.2%	9.2%

Current Year:

2019

Program Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	137,057.33	142,310.75	152,740.68	160,556.20	168,090.86	155,843.38	207,201.33	219,392.83	217,593.91	232,061.97	195,500.33	-	180,759	\$1,988,350
Taxi Operations	86,279.71	95,196.93	99,865.82	97,376.50	89,735.33	72,755.83	80,806.62	72,918.71	72,328.96	89,950.45	79,141.55	-	85,123	\$936,356
Total Gross Cost - 2019	223,337.04	237,507.68	252,606.50	257,932.70	257,826.19	228,599.21	288,007.95	292,311.54	289,922.87	322,012.42	274,641.88	-	265,882	\$2,924,706
Fares	26,379.00	28,561.50	30,184.00	31,416.50	31,101.75	25,996.75	28,307.75	29,274.00	29,405.50	32,319.25	27,779.50	-	29,157	\$320,726
Net Cost (Less Fares)	196,958.04	208,946.18	222,422.50	226,516.20	226,724.44	202,602.46	259,700.20	263,037.54	260,517.37	289,693.17	246,862.38	-	236,725	\$2,603,980
Federal Share	98,479.02	104,473.09	111,211.25	113,258.10	113,362.22	101,301.23	129,850.10	131,518.77	130,258.69	144,846.59	123,431.19	-	118,363	\$1,301,990
County Subsidy	9,600.00	9,600.00	9,600.00	9,600.00	9,400.00	9,600.00	9,600.00	9,600.00	9,600.00	9,600.00	9,600.00	9,600.00	9,583	\$115,000
Net Cost to Sponsors	108,079.02	114,073.09	120,811.25	122,858.10	122,762.22	110,901.23	139,450.10	141,118.77	139,858.69	154,446.59	133,031.19	-	127,945	\$1,407,390
% Fares	12%	12%	12%	12%	12%	11%	10%	10%	10%	10%	10%		11%	122%
% Federal	44%	44%	44%	44%	44%	44%	45%	45%	45%	45%	45%		44%	489%
% County	4%	4%	4%	4%	4%	4%	3%	3%	3%	3%	3%		4%	40%
% Sponsors	48%	48%	48%	48%	48%	49%	48%	48%	48%	48%	48%		48%	529%
Total Gross Cost - 2018	227,927.46	204,146.58	231,169.88	237,422.56	237,016.45	221,376.63	213,791.55	220,249.84	226,533.00	252,284.37	227,074.17	230,472.66	227,455	\$2,729,465

Sponsor Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$10,183.30	\$10,564.85	\$11,672.13	\$12,014.83	\$11,257.35	\$9,892.11	\$10,581.87	\$10,456.62	\$6,886.01	\$8,158.64	\$5,936.27		\$107,603.98	6,738	\$15.97
Aurora Twp	\$30,813.93	\$31,440.79	\$34,305.99	\$33,358.01	\$36,625.02	\$33,092.70	\$32,678.19	\$31,771.34	\$16,290.60	\$18,001.97	\$15,631.04		\$314,009.58	31,798	\$9.88
Batavia (City & TWP)	\$8,019.78	\$10,799.00	\$10,594.98	\$12,228.57	\$10,617.16	\$7,633.18	\$7,120.42	\$7,874.45	\$3,223.83	\$4,270.48	\$3,121.15		\$85,503.00	7,239	\$11.81
Dundee Twp	\$8,261.91	\$8,793.57	\$10,164.93	\$9,672.09	\$9,917.20	\$8,597.73	\$8,500.96	\$8,762.31	\$4,889.25	\$5,680.98	\$4,531.07		\$87,772.00	6,725	\$13.05
Elgin City	\$19,971.28	\$20,551.84	\$22,526.21	\$23,667.20	\$22,841.25	\$20,619.55	\$20,522.70	\$20,929.10	\$8,973.34	\$9,983.21	\$8,326.27		\$198,911.95	19,539	\$10.18
Elgin Twp	\$41.82	\$60.48	\$41.04	\$20.02	\$20.78	\$168.30	\$38.79	\$0.00	\$33.80	\$6.59	\$40.43		\$472.05	34	\$13.88
Geneva City	\$1,615.03	\$2,444.63	\$1,966.81	\$2,718.87	\$2,686.31	\$2,292.61	\$1,547.40	\$1,078.94	\$941.90	\$1,029.50	\$801.71		\$19,123.71	2,195	\$8.71
Hesed House	\$346.05	\$310.47	\$314.75	\$334.57	\$344.43	\$27.65	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00		\$1,677.92	128	\$13.11
South Elgin	\$2,863.58	\$2,748.38	\$2,789.01	\$2,955.55	\$3,253.62	\$3,012.47	\$3,127.32	\$2,440.52	\$1,120.20	\$1,552.56	\$1,320.91		\$27,184.12	2,102	\$12.93
St. Charles City	\$5,560.52	\$5,966.01	\$5,960.41	\$6,041.88	\$5,753.09	\$5,334.93	\$5,112.29	\$5,978.36	\$1,779.20	\$1,949.63	\$1,559.19		\$50,995.51	5,255	\$9.70
St. Charles Twp	\$1,201.82	\$1,193.07	\$1,274.99	\$646.51	\$646.01	\$1,030.00	\$1,309.85	\$1,168.69	\$502.24	\$500.70	\$367.42		\$9,841.30	592	\$16.62
Total Cost - 2019	\$88,879.02	\$94,873.09	\$101,611.25	\$103,658.10	\$103,962.22	\$91,701.23	\$90,539.79	\$90,460.33	\$44,640.37	\$51,134.26	\$41,635.46	\$0.00	\$903,095.12	82,345	\$10.97
Total Cost - 2018	\$89,577.98	\$78,896.04	\$91,118.44	\$94,233.53	\$94,234.10	\$87,436.94	\$83,821.00	\$85,905.92	\$89,857.00	\$100,713.06	\$89,550.71	\$91,944.08	\$1,077,288.80	87,727	\$12.28

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

Agenda
Tuesday, June 2, 2020
9:00 a.m.

I. Opening Of Meeting

- A. Introductions
- B. Approval of Meeting Minutes from March 3, 2020

II. Reports

- A. RTA HSTP Update—Survey

III. Other Business

2020 Meeting Schedule

September 1, 2020	TBD
December 1, 2020	Geneva

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting which is held immediately after the Coordinating Council meeting

The meeting will be held online

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Meeting number (access code): 126 265 4431

Meeting password: qJAnzgtS265 (if prompted, for link above only)

Meeting password: 75269487 from **phones**. This is **NOT** the password for the link above, only the phone number below

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+1-408-418-9388 United States Toll

Tap here to call (mobile phones only, hosts not supported): [tel:%2B1-408-418-9388,,*01*1262654431%2375269487%23*01*](tel:%2B1-408-418-9388,%2A01*1262654431%2375269487%23*01*)

The next meeting of the Kane County Paratransit Coordinating Council will be held
Tuesday, September 1, 9:00 a.m. location TBD

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
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Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

MEETING MINUTES
March 3, 2020

In Attendance:

- Lore Baker, AID
- Kathy Hazelwood, AID
- Krystal Spracklen, AID
- Tricia Skibley, AID
- Bill Catching, Aurora Township
- Leigh Tracy, Batavia Township
- Ruth Rottman, Campton Township
- Trish Glees, Dundee Township
- Franklin Ramirez, Elgin Township
- Chris Ranney, Geneva
- Jackie Forbes, Kane County DOT
- Ron Johnson, St. Charles Township
- Sharon Bober, St. Charles Township
- Amethyst Handley, City of St. Charles
- Lauren Blayney, Village of South Elgin
- Nancy Hill, Village of South Elgin
- Krysta Kaus, Kane County Sheriff Office
- Rocky Donahue, PACE
- Sally Williams, PACE
- Taylor Thomas, PACE
- Kisha Hearn, PACE
- Chris Rose, PACE
- Martin Sandoval, PACE
- Candace Jones, RTA
- Dee Dietzel, Aurora Township Resident

The meeting was called to order at 9:10 am by Trish Glees, Council Chair. Introductions were made. Upon a motion for approval made by Franklin Ramirez and seconded by Bill Catching, the December 3, 2019 meeting minutes were approved.

Rocky Donahue reintroduced himself. He is the Executive Director of Pace and has been with the company for 38 years. He provided an overview of his duties/responsibilities. He reiterated Pace’s commitment to the Ride in Kane Program.

Trish Glees commended Taylor Thomas for her prompt response to Dundee Township’s RIK’s concerns.

Krystal Spracklen asked about Pace’s policy regarding accident notification. Specifically, AID had a client involved in a vehicle accident when using the RIK service. AID was never notified of the accident by PACE. Instead the client’s parent notified AID after the fact. Rocky responded by saying that PACE is a public transit service and the rider is a public transit rider who is considered an adult. PACE must adhere to rules and regulations which do not allow for them to notify sponsors of incidents. Lore Baker asked to a copy of PACE’s procedures for handling accidents so as a sponsor, we can guide the client/rider on how to proceed. PACE does have specific procedures in place and would be happy to distribute those to the sponsors. PACE also said that they can share the number of accidents/incidents. This will be added to the next scheduled RIK meeting in June.

PACE provided a Sponsor Invoice Schedule. All the sponsors should have received December’s invoices. Based on the new schedule, invoices should be received approximately 6 weeks after month end.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

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Village of South Elgin

January's invoice should be available in March, February in April and so on.

Krystal stated that the November invoice was not processed properly. As reported earlier, RIK received an additional \$500,000 in 5310 grant money. This was at an 80/20 split. This grant was expended in November but it didn't cover the bill in its entirety. So we had to revert back to our previous grant at a 50/50 split. Unfortunately, PACE's accounting department calculated all at an 80/20 split. As a result the sponsors owe more, so a line item will be added to their December's invoice as well as the Federal invoice.

Trish shared her frustration with the PACE's bidding process and the lack of notice given to sponsors which has now results in higher than expected costs that the sponsors' did not budget for. Rocky stated that PACE is a calendar year budget where as most sponsors have a fiscal year budget. PACE is willing to work with each sponsor. Sally has asked for each sponsors' fiscal year dates so that she can work through the remaining fiscal year's budget with each sponsor. From July 2019 – December 2019, PACE has subsidized \$138,701.51 towards the RIK program to help sponsors stay within their budgets. Again PACE is committed to the RIK program and will work with each sponsor.

Sharon Bober asked what PACE is going to do to make sure this significant increase doesn't "blind side" the sponsors and their budgets again. PACE is looking at possibly changing the contract dates to correspond with most sponsors' fiscal years. Better communication regarding the contract negotiation process to sponsors.

Krista Klaus, Kane County Sheriff department, who is also an advocate for public transportation for Kane County asked if a Full Time PACE position be considered for Kane County. She recognizes that Martin Sandoval is the PACE Community & Government Relations for Chicago and Kane County and splits his time between the two. She feels there is a great need for a F/T position in Kane County. Rocky said that funding is tight. We have the lowest per capital in the State. PACE is a partner of the suburbs. If assistance is needed in Kane County to reach out to Martin for additional help.

Dee Dietzel is an Aurora Township resident who wanted to come to the meeting today to speak about the RIK program. RIK is a great asset to her but is frustrated over the scheduling/routing process. When scheduling a ride, she understands that she has to ride share with others. However, she feels as though PACE doesn't plan out the routes accordingly. It may take her over an hour to get a few miles. It is very frustrating. Rocky stated that the #1 complaint is scheduling and driving around for hours. This is a companywide issue not just RIK. Trapeze is the scheduling system used to schedule rides. It is very outdated. Per the approved capital grant, PACE is updating their Trapeze system. This will help with scheduling issues. However, there are many factors that are out of PACE's control such as driver call offs, equipment failures, and weather.

Trish mentioned that many riders are frustrated when they call to get an update on their ride and no realistic time is given. They are told 15 minutes instead of being upfront and respecting people's time.

Leigh Tracy asked Rocky for a list of "sympathetic" politicians that support public transportation.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

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 Fax:630-584-5265

RIDE IN KANE SPONSORS

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- City of Geneva
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- Elgin Township
- Hesed House
- INC Board NFP
- Kane County
- Pace Suburban Bus
- St. Charles Township
- Senior Services Associates
- Village of Campton Hills
- Village of South Elgin

Metropolitan Planning Council Towards Universal Mobility Report:

A report listing recommendations to improve Universal Mobility was distributed to the sponsors. Franklin asked if additional copies could be provided. Jackie said she will look into it.

Other Business:

Nomination/ Election of Officers:

- Trish Gles – Council Chair – Nominated By Franklin Ramirez and seconded by Bill Catching.
- Bill Catching – Council Vice Chair – Nominated by Trish Gles and seconded by Leigh Tracy.
- Franklin Ramirez – Council Vice Chair – Nominated by Trish Gles and seconded by Leigh Tracy.

All voting members present voted. 10 – AYES 0 – NAYS
 Trish Gles stated a quorum has been reached.

<u>Name</u>	<u>Sponsor</u>	<u>Aye</u>	<u>Nay</u>
Lore Baker	Association of Individual Development	X	
Bill Catching	Aurora Township	X	
Leigh Tracy	Batavia Township	X	
Ruth Rottman	Campton Township	X	
Chris Ranney	City of Geneva	X	
Amethyst Handley	City of St. Charles	X	
Trish Gles	Dundee Township	X	
Franklin Ramirez	Elgin Township	X	
Ron Johnson	St. Charles Township	X	
Lauren Blayney	Village of South Elgin	X	

Meeting Schedule:

The 2020 KCPCC Meeting Schedule.
 Tuesday, June 2nd – Will be held at St. Charles Township
 Tuesday, September 1st
 Tuesday, December 1st

Public Comment:

Dee Dietzel spoke earlier in the meeting as noted in the above minutes.

The meeting was adjourned by unanimous consent at 10:30



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Pace Suburban Bus

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St. Charles Township

Village of Campton Hills

Village of South Elgin

DATE: June 2, 2020

TO: Kane County Paratransit Coordinating Council

RTA HSTP Update—Request for Survey Distribution

The RTA is updating the Human Service Transportation Plan (HSTP) and the Paratransit Coordinating Council has been involved through conference calls and individual interviews. The consulting firm working on the update with the RTA is requesting that we distribute the following survey information so they can gather input from drivers, riders, and other agencies connected to our Ride in Kane service. See the content from the email message below, including links to the surveys.

HSTP Project Advisory Committee (PAC) Members-

As part of our Human Services Transportation Plan (HSTP) update process, our consultant team is busy conducting stakeholders interviews and participating in the County Coordinating Committee meetings. As part of this outreach process, we prepared three different surveys intended for three targeted groups, outlined below. Please help us by forwarding this e-mail or the separate survey links to the appropriate groups of people. Our PAC members have great contacts, and the more feedback we receive, the more information we have to help guide the plan recommendations.

Are you a **Rider** who takes Pace, CTA, Metra, Dial-A-Ride, or other private or public transit or human services transportation service? [Take this survey.](#)

Do you work in **health, economic development, or human services**? If so, you provide your customers an essential service every day and have a unique perspective on their transportation needs. [Take this survey.](#)

Are you a **driver for transit or transportation services** in the six-county RTA region, which includes Cook, DuPage, Kane, Lake, McHenry, and Will counties, as well as portions of Kendall, DeKalb, or Grundy counties? [Take this survey.](#)

The official announcement can be found on our recent [Blog Post](#), and the survey closes on Monday, June 8.



**Ride In Kane Sponsor Committee
Meeting Agenda
Tuesday, June 2, 2020
Immediately following the KCPCC Meeting**

41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Hesed House
- INC Board NFP
- Kane County
- Pace Suburban Bus
- Senior Services Associates
- St. Charles Township
- Village of Campton Hills
- Village of South Elgin

I. Opening of Meeting

- A. Call to Order Trish Glees
- B. Approval of January 14, 2020 Meeting Minutes
- C. Approval of March 3, 2020 Meeting Minutes

II. Ride In Kane Program Status Reports

- A. NF and JARC Budget Report/Billings K. Spracklen
- B. Registration and Ridership Reports T. Thomas
- C. Customer Feedback Report T. Thomas

III. Other Business

- A. RTA Updates C. Jones
- B. Meeting Schedule J. Forbes

September 1, 2020 TBD

December 1, 2020 Geneva

IV. Public

Comment

V. Adjournment

The meeting will be held online

JOIN WEBEX MEETING

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[MTID=m1649060a225efd9eeda6489c996d4e94](https://meetingsamer4.webex.com/meetingsamer4/j.php?MTID=m1649060a225efd9eeda6489c996d4e94)

Meeting number (access code): 126 265 4431

Meeting password: qJAnzgtS265 (if prompted, for link above only)

Meeting password: 75269487 from **phones**. This is **NOT** the password for the link above, only the phone number below

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+1-408-418-9388 United States Toll

Tap here to call (mobile phones only, hosts not supported): tel:%2B1-408-418-9388,,*01*1262654431%2375269487%23*01*

The next meeting of the Ride in Kane Sponsors Committee will be held
Tuesday September 1, following the 9:00 a.m. KCPCC meeting
Location TBD



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

- Association for Individual Development
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- Batavia Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Hesed House
- INC Board NFP
- Kane County
- Pace Suburban Bus
- Senior Services Associates
- St. Charles Township
- Sugar Grove Township
- Village of South Elgin

Ride In Kane Sponsor Emergency Meeting With PACE

MEETING MINUTES
January 14, 2020

In Attendance:

Jackie Forbes, Kane County DOT
 Lore Baker, AID
 Kathy Hazelwood, AID
 Krystal Spracklen, AID
 Tricia Skibley, AID
 Bill Catching, Aurora Township
 Leigh Tracy, Batavia Township
 Jeff Schielke, City of Batavia
 Jennifer Fox, City of Batavia
 Trish Gleees, Dundee Township
 Dave Waden, City of Elgin
 Franklin Ramirez, Elgin Township

Chris Ranney, Geneva
 Ron Johnson, St. Charles Township
 Sharon Bober, St. Charles Township
 Lauren Blayney, Village of South Elgin
 Nancy Hill, Village of South Elgin
 Taylor Thomas, PACE
 Kisha Hearn, PACE
 Sally Williams, PACE
 Chris Rose, PACE
 Martin Sandoval, PACE
 Candace Jones, RTA

The meeting was called to order at 9:05 am by Trish Gleees, Council Chair. Introductions were made.

Trish Gleees began by stating the purpose of the meeting was to address with PACE the significant cost increase associated with the change in provider to MV Transportation, delayed invoices, taxi provider costs are inconsistent, and travel rules established by sponsors are not being following when scheduling rides. As well as discuss ways to mitigate the RIK program costs to sponsors.

MV Transportation

Krystal stated that between 2014-2017, the average gross cost per ride was \$28. In 2018, it increased to \$31. In June 2019, it was \$32. As of July 2019, it went up to \$35 and most sponsors' invoices increased between \$2,000-\$6,000 per month. Krystal also mentioned that the fuels costs almost doubled from \$6,000 in January 2019 to \$11,000 in June 2019. This is a significant increase for sponsor's who did not anticipate this type of increase when establishing their 2019 budgets. Because of this increase, many sponsors will run out of money before their fiscal year ends which may result in them pulling out of the RIK program.

Sally Williams agreed that the RIK costs have increased. Contract negotiations, rising fuel costs and a fuel tax increase contributed to the increase. Back in 2018, Ride Right had some issues with maintaining drivers which resulted in higher than average complaints and issues so they had to increase driver wages to obtain/retain drivers which resulted in an overall cost increase to the program. PACE put out to bid for a new bus provider in early 2019. MV Transportation was less than other bidders but higher than the current provider, Ride Right. Sally stated that Ride Right had underbid in the past resulting in lower rates and subpar service. Sally stated that the overall increase in rates are a result of obtaining/retaining drivers with better wages/benefits (which is a national problem), skilled staff such as dispatchers, increase to minimum wages and increase in fuel costs. The new provider, MV Transportation went into effect June 22, 2019. Sally stated that PACE had agreed to adjust sponsor invoices to help alleviate this increase for the remainder of the calendar year (July - December 2019). For July - September, PACE adjusted \$80,000 in sponsor costs

associated with the MV Transportation provider change. However, each sponsor will be responsible for the new MV Transportation rates effective January 1, 2020.

Sponsor were still concerned that even with the PACE adjustments to July – December invoices, they will not have enough funds allocated within their current fiscal year’s budget to sustain/continue within the RIK program. Sally requested that each sponsor email Taylor Thomas with their municipalities’ fiscal year end. PACE would look into seeing if additional adjustment assistance could be given to individual sponsors.

Delayed Invoices

Sally stated that a sponsor is to receive their invoice 45 days after end of month. For example, January invoice should be to sponsor by March 15th. Sally explained the billing process stating that before PACE can invoice the sponsors, they must reconcile with all providers. The providers are supposed to reconcile daily and send PACE a “clean” invoice by the 15th of the next month for the previous month. Pace reconciles the providers’ invoices, if issues they send it back to provider for them to adjust and send a new “clean” invoice. This process can be timely if provider isn’t reconciling/doing their job timely. PACE works with the providers but will assess liquidated damages if provider is frequently missing deadlines or untimely.

Sally suggests switching to a “partial” invoice. This would eliminate the delayed invoices. However, a partial invoice would not include any provider who has not reconciled with PACE. This would result in inconsistent monthly bills and more work for sponsors. Totals would fluctuate month to month based on who hasn’t reconciled with PACE. PACE did state that they could modify the invoice and add line items identifying who has not been included on invoice or who has been included from a previous month.

A motion to approve a change in PACE invoice structure: Go to Partial invoice billing where a sponsor will receive an invoice each month & exclude providers who have not reconciled with PACE by designated deadline on invoice. Those excluded providers will be added to the next invoice once they have reconciled with PACE. Upon a motion made by Franklin Ramirez, and seconded by Leigh Tracy, a vote was taken to approve a change in PACE invoice structure. There were 11 Ayes & 0 Nays. Trish Gleees stated a quorum has been reached.

<u>Name</u>	<u>Sponsor</u>	<u>Aye</u>	<u>Nay</u>
Lore Baker	Association of Individual Development	X	
Bill Catchings	Aurora Township	X	
Leigh Tracy	Batavia Township	X	
Jeff Schielke	City of Batavia	X	
Dave Waden	City of Elgin	X	
Chris Ranney	City of Geneva	X	
Jill Martin	City of St. Charles	X	
Trish Gleees	Dundee Township	X	
Franklin Ramirez	Elgin Township	X	
Ron Johnson	St. Charles Township	X	
Lauren Blayney	Village of South Elgin	X	

Sally stated that sponsors should receive all outstanding invoices dated July - November by end of next week (January 24, 2020). Taylor will contact each sponsor the week after (January 27, 2020) to review bill and address any questions or concerns a sponsor might have. Krystal reminded everyone that these invoices should be lower because of the 5310 funds at an 80/20 split from the RTA as discussed at the RIK Sponsor meeting in September and December.

Taxi Provider Costs Inconsistent

Many sponsors, including Dundee Township, City of Batavia, & Aurora Township are frustrated with the inconsistent costs of taxi providers especially with 303. Examples were given where the rider is only going a few miles and the sponsor is being charged over \$80. Sally explained that there are many factors that go into the rates. There are special rates at night from 9:00 pm to 5:59 am. There are only a couple of providers who provide overnight transportation. Those providers are 303 Taxi and Ride X. There is an upcharge for non-ambulatory rides. Sally believes the upcharge is \$80 plus mileage. She will have to pull the taxi contracts to confirm and Taylor will follow up. Trish Gleees asked why is there a taxi upcharge at night. Sally stated it is in the contract how much we pay and if they may need to pull a vehicle from another area. The sponsors are going to review their activity reports and identify the riders who are non-ambulatory at night to confirm that those are the rides that are much higher. Sally stated that the RIK taxi service follows different guidelines than a regular taxi service.

All taxi providers must be “qualified” by PACE.

Trish has a rider that is quoted \$7.75 but is told something else by the taxi driver and will refuse the ride if the rider doesn't pay. She asked if there is a way PACE can determine what the taxi driver collected. Sally stated that there isn't a way to determine and PACE assumes that the taxi driver collected the designated fare determined by PACE when the rider schedules the ride per the provider contract. When a situation like this happens, the rider needs to tell the taxi driver that he is going to report them. The rider must obtain the taxi driver's name, taxi number, and ask for a receipt. Then the rider needs to contact the complaint line to file a complaint on the taxi driver. Sally stated that the taxi driver should not be collecting more than the designated fare.

Travel Restrictions by Sponsors – Scheduling Issues

Trish mentioned that Dundee Township riders who need to travel more than 10 miles must obtain approval from her, the Township Supervisor. If approved, she will email Taylor and the call center that the rider is approved and the destination. However, she has noted that since January 2019, she has riders who have traveled more than 10 miles without township supervisor approval.

South Elgin also has monthly rides that are scheduled outside their limitations of medical or work only rides.

When a sponsor reviews their monthly activity report and identifies scheduling issues, such as the ones lists above, the sponsor needs to notify our project manager, Taylor, with issues. Taylor will review, adjust the activity report accordingly and contact the call center with scheduling concerns.

RIK Outside Communications

Mayor Schielke received a call from a State Representative because the RIK service doesn't provide rides to Rockford. He explained that Rockford is not within the RTA service area. Lore has also received a call from legislator regarding the possible increase in RIK fares. Trish also received a call from a legislator regarding limited service area coverage. Everyone was reminded that the state does not contribute to this program.

Mitigating Increase costs to Sponsors

She mentioned that the RIK service is a 24 hours, 365 days a year service and that some sponsors either allow all types of rides or limits it to medical or work only. Krystal mentioned that there are several things that can be considered when trying to lower the overall cost to the sponsors.

- Reducing the hours of service
- Increase RIK Fares
- Limit type of rides to medical or work only

After further discussion, a motion to increase the RIK Fee to \$5.00 for the 1st 10 miles effective April 1, 2020. Upon a motion made by Leigh Tracy, and seconded by Nancy Hill, a vote was taken to approve an increase to \$5.00 for the 1st 10 miles effective 4/1/2020. There were 10 Ayes & 1 Nay. Trish Glee stated a quorum has been reached.

<u>Name</u>	<u>Sponsor</u>	<u>Aye</u>	<u>Nay</u>
Lore Baker	Association of Individual Development	X	
Bill Catchings	Aurora Township		X
Leigh Tracy	Batavia Township	X	
Jeff Schielke	City of Batavia	X	
Dave Waden	City of Elgin	X	
Chris Ranney	City of Geneva	X	
Jill Martin	City of St. Charles	X	
Trish Glee	Dundee Township	X	
Franklin Ramirez	Elgin Township	X	
Ron Johnson	St. Charles Township	X	
Lauren Blayney	Village of South Elgin	X	

Timeline for RIK Fare Increase Change:

Public notice must be given within 30 days of change. AID will draft public notice and statement.

- February 14, 2020
 - AID will submitted Public notice and statement to Kane County newspapers for print.
 - Jackie will update the Ride in Kane website with RIK Fare Increase Change.
 - Jackie will submit Public Notice and statement to the Kane County Connects publication.
 - AID will email PACE notifying them of RIK Fare increase.
 - Posters can be posted on buses and notices given to riders.
 - Call center notifies riders of the increase fare effective April 1, 2020.

When the public contacts the sponsor regarding the RIK Fare increase please make sure to state the following in your response.

- This is the 2nd increase in RIK history (2008).
 - \$3.25 from inception to 12/31/13.
 - \$4.00 from 1/1/2014 to 3/31/2020
 - \$5.00 Effective 4/1/2020
- Minimum Wage Increase
 - \$9.25 1/1/2020
 - \$10.00 on 7/1/2020
 - \$1.00 increase annually on January 1st each year until it reaches \$15.00 in 2025.
- Fuel Tax Increase
 - Effective 7/1/2019
 - Doubled the rate from 19 cents to 38 cents
- Alternative Transportation
 - If ADA Eligible, rides are \$3.25.

The meeting was adjourned by unanimous consent at 10:50 am.



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
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RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

Ride In Kane Sponsor Committee

MEETING MINUTES

March 3, 2020

In Attendance:

- Lore Baker, AID
- Kathy Hazelwood, AID
- Krystal Spracklen, AID
- Tricia Skibley, AID
- Bill Catching, Aurora Township
- Leigh Tracy, Batavia Township
- Ruth Rottman, Campton Township
- Trish Glees, Dundee Township
- Franklin Ramirez, Elgin Township
- Chris Ranney, Geneva
- Jackie Forbes, Kane County DOT
- Ron Johnson, St. Charles Township
- Sharon Bober, St. Charles Township
- Amethyst Handley, City of St. Charles
- Lauren Blayney, Village of South Elgin
- Nancy Hill, Village of South Elgin
- Krysta Kaus, Kane County Sheriff Office
- Rocky Donahue, PACE
- Sally Williams, PACE
- Taylor Thomas, PACE
- Kisha Hearn, PACE
- Chris Rose, PACE
- Martin Sandoval, PACE
- Candace Jones, RTA
- Dee Dietzel, Aurora Township Resident

The meeting was called to order at 10:30 am by Trish Glees, Council Chair. Introductions were made. Upon a motion for approval made by Bill Catching, and seconded by Franklin Ramirez, the December 3, 2019 meeting minutes were approved. Unfortunately, the January 14, 2020 RIK Special Meeting minutes were not included in the packet. Those minutes and approval will be included in the June 2, 2020 meeting agenda.

RIK PROGRAM STATUS REPORTS:

5310 and JARC Budget Report:

Krystal referred to the Grant Fund total and Sponsor Cost spreadsheets she distributed for review and discussion.

JARC rides are averaging a monthly cost of \$30,328.03. There is enough JARC money remaining to last until 1/2023. Krystal stated that the JARC figures include the increase due to MV Transportation contract and our grant completion date changed from 03/2023 to 01/2023. It is likely that we will continue to see this date change.

Krystal stated we have exhausted the additional \$500,000 - 5310 grant money from the RTA in November & started using phase 15/16 again. 5310 rides were split between the two grants. \$65,638.67 used to expend the additional 5310 grant money from the RTA and \$87,261.75 used from Phase 15/16 changing our grant completion date to 04/2021. Once she receives January's invoice we will reassess because she expects the grant completion date to change.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



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Krystal anticipates the next grant ask would be 1 year from now. Krystal stated that the RTA did not give additional money to Mobility Management. So she brought it to the RTA's attention, and they have allocated money from Phase 15/16 Operations grant to include Mobility Management costs. So she will need to update Grant Totals.

Sally Williams asked if Kane County can take the lead and administer the RIK Program? She said traditionally the county handles the program. Krystal said that attempts were made to Kane County in the past but they declined. Jackie said she will talk with Tom Rickert about it again.

Krystal referred to Nelson Nygaard reports in the agenda packet for review and discussion.

Krystal noted no significant change since last meeting.

Registration and Ridership Reports and Customer Complaint Records:

Taylor distributed the Ridership growth report, Productivity Data report, and OTP report and noted that the number of trips tend to decrease in the summer.

The On Time Performance objective is 95% or above.

Draft activity reports are emailed to each sponsor at the beginning of each month for the previous month's rider activity. It is the sponsors' responsibility to review the activity report and notify Taylor Thomas of issues such as type of rides or mileage restrictions.

OTHER BUSINESS:

RTA Updates:

No Updates at this time.

Fare Increase - Marketing:

All sponsors should have received all the necessary marketing materials to post regarding the increased fee. Public Notice has been sent to the newspapers. Minimal complaints have been received regarding the increase. Rocky said flyers can be put in all PACE vehicles notifying riders of upcoming fare increase.

KDOT Funding:

Kane County has allotted an additional \$5,000 in funding for the RIK program. It was originally intended to use toward expanding RIK Service to the far west side of Kane County. Kane County recognizes the increased in sponsor costs and potential sponsor cuts. Kane County currently allocates \$115,000 per year to assist with sponsor costs. So Jackie presented the option to allocate the additional \$5,000 to the sponsors' cost for a total of \$120,000 to be used January – December 2020. All sponsors agreed it would be in the best interest of the RIK program to allocate the additional \$5,000 to the sponsors' costs.

Krystal has been talking with a far west Kane County resident who doesn't live in a sponsored area and needs transportation services to get to her doctor appointments in DuPage County. Krystal is looking to sponsors to either assist or offer suggestions she can give to this resident. Unfortunately, due to the rising costs and location of resident, no RIK options are available to this Kane County resident. Krystal was going to contact resident and let her know.

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Meeting Schedule:

The 2020 KCPCC Meeting Schedule.

Tuesday, June 2nd – Will be held at St. Charles Township
Tuesday, September 1st
Tuesday, December 1st

Public Comment:

There was no public comment.

The meeting was adjourned by unanimous consent at 11:09 am.

Grant Totals Phases 3 & 4

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 505,606	\$ 1,107,254	\$ 1,612,860.00
Ended	Apr-12	Jun-12	Jun-12

Grant Totals Phases 5 & 6

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 1,002,388.00	\$ 250,597.00	\$ 1,252,985.00
Ended	July '14	Sept '12	Feb-14

Grant Totals for Phases 7 & 8

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 3,059,452.00	\$ 2,403,854.00	\$ 5,463,306.00
Fed Portion	\$ 1,529,726.00	\$ 1,201,927.00	
Sponsor Match	\$ 1,529,726.00	\$ 1,201,927.00	

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	1,529,726.00	1,201,927.00	2,731,653.00
Sept '12	-	(25,806.16)	(25,806.16)
Oct '12		(93,025.67)	(93,025.67)
Nov '12		(91,058.00)	(91,058.00)
Dec '12		(89,306.66)	(89,306.66)
Jan '13		(90,893.15)	(90,893.15)
Feb '13		(85,418.54)	(85,418.54)
Mar '13		(97,439.91)	(97,439.91)
Apr '13		(96,019.16)	(96,019.16)
May '13		(95,563.27)	(95,563.27)
June '13		(88,100.25)	(88,100.25)
July '13		(96,206.67)	(96,206.67)
Aug '13		(91,385.38)	(91,385.38)
Sept '13		(88,782.99)	(88,782.99)
Oct '13		(72,921.19)	(72,921.19)
		-	-
July '14	(8,257.55)		(8,257.55)
Aug '14	(29,558.12)		(29,558.12)
Sept '14	(26,581.53)		(26,581.53)
Oct '14	(26,767.70)		(26,767.70)
Nov '14	(22,239.65)		(22,239.65)
Dec '14	(25,868.05)		(25,868.05)
Jan '15	(30,387.81)		(30,387.81)
Feb '15	(23,561.76)		(23,561.76)
Mar '15	(25,674.62)		(25,674.62)
Apr '15	(24,895.38)		(24,895.38)
May '15	(24,751.91)		(24,751.91)
June '15	(26,749.06)		(26,749.06)
Jul '15	(27,439.31)		(27,439.31)
Aug '15	(24,427.97)		(24,427.97)
Sept '15	(23,237.81)		(23,237.81)

Oct '15	(25,782.63)	(25,782.63)
Nov '15	(22,230.70)	(22,230.70)
Dec '15	(26,749.96)	(26,749.96)
Jan '16	(27,612.56)	(27,612.56)
Feb '16	(26,996.11)	(26,996.11)
Mar '16	(29,119.71)	(29,119.71)
Apr '16	(28,377.63)	(28,377.63)
May '16	(29,293.96)	(29,293.96)
June '16	(28,803.12)	(28,803.12)
July '16	(26,816.61)	(26,816.61)
Aug '16	(30,051.82)	(30,051.82)
Sept '16	(27,301.25)	(27,301.25)
Oct '16	(26,829.77)	(26,829.77)
Nov '16	(25,818.15)	(25,818.15)
Dec '16	(24,869.17)	(24,869.17)
Jan '17	(26,045.77)	(26,045.77)
Feb '17	(24,054.69)	(24,054.69)
Mar '17	(27,003.42)	(27,003.42)
Apr '17	(24,237.09)	(24,237.09)
May '17	(25,758.76)	(25,758.76)
Jun '17	(24,891.78)	(24,891.78)
Jul '17	(23,180.84)	(23,180.84)
Aug '17	(25,690.35)	(25,690.35)
Sept '17	(24,357.98)	(24,357.98)
Oct '17	(32,547.33)	(32,547.33)
Nov '17	(25,876.86)	(25,876.86)
Dec '17	(23,921.28)	(23,921.28)
Jan '18	(26,922.34)	(26,922.34)
Feb '18	(25,311.85)	(25,311.85)
Mar '18	(27,479.19)	(27,479.19)
Apr '18	(28,313.00)	(28,313.00)
May '18	(29,671.05)	(29,671.05)
Jun '18	(30,654.28)	(30,654.28)
Jul '18	(22,293.67)	(22,293.67)
Aug '18	(24,904.48)	(24,904.48)
Sept '18	(25,989.03)	(25,989.03)
Oct '18	(28,464.03)	(28,464.03)
Nov '18	(25,882.40)	(25,882.40)
Dec '18	(25,439.45)	(25,439.45)
Jan '19	(23,283.79)	(23,283.79)
Feb '19	(26,209.68)	(26,209.68)
Mar '19	(27,359.41)	(27,359.41)
Apr '19	(27,762.81)	(27,762.81)
May '19	(19,168.01)	(19,168.01)

Done

Ending balance	0.00	-	(0.00)
Monthly average	(26,356.15)	(91,933.30)	

Projected remaining months 0.00 -
 May '19 Oct '13

Grant Totals for Phases 9 & 10

	JARC	NF	Totals
Beginning balance	\$ 2,414,522.00	\$ 1,949,920.00	\$ 2,182,221.00
Fed Portion	\$ 1,207,261.00	\$ 974,960.00	
Sponsor Match	\$ 1,207,261.00	\$ 974,960.00	

	JARC	NF	Totals
Beginning balance	1,207,262.00	974,959.00	2,182,221.00
Oct '13		(20,325.53)	(20,325.53)
Nov '13		(84,685.11)	(84,685.11)
Dec '13		(85,144.78)	(85,144.78)
Jan '14		(80,279.18)	(80,279.18)
Feb '14		(75,006.85)	(75,006.85)
Mar '14		(84,372.69)	(84,372.69)
Apr '14		(77,527.23)	(77,527.23)
May '14		(74,056.80)	(74,056.80)
June '14		(68,594.47)	(68,594.47)
July '14		(71,864.96)	(71,864.96)
Aug '14		(69,428.48)	(69,428.48)
Sept '14		(66,816.91)	(66,816.91)
Oct '14		(71,751.30)	(71,751.30)
Nov '14		(45,104.71)	(45,104.71)

May '19	(9,598.83)		(9,598.83)
Jun '19	(24,570.63)		(24,570.63)
Jul '19	(30,760.78)		(30,760.78)
Aug '19	(32,638.94)		(32,638.94)
Sept '19	(31,685.02)		(31,685.02)
Oct '19	(34,444.40)		(34,444.40)
Nov '19	(27,868.43)		(27,868.43)
Dec '19	(27,791.40)		(27,791.40)
Jan '20	(31,042.82)		(31,042.82)

Ending balance 956,860.75 (0.00) 956,860.75

Monthly average (30,100.30) (75,794.06)

Projected remaining months 31.79 (0.00)
 Aug '21 Oct '14

**Grant Totals for Phases 11 & 12 (Federal Portion)
 New 5310 Funding**

Beginning Balance	\$	2,300,000.00
Ended		Nov '17

**Additional Funds from RTA for Grant for Phases 11 & 12 (Federal Portion)
New 5310 Funding (80/20 match)**

		Operations
Beginning Balance	\$	400,000.00
Sept '19	\$	(157,717.84)
Oct '19	\$	(176,643.49)
Nov '19	\$	(65,638.67)
Ending balance	\$	-
Monthly Average	\$	(167,180.67)
Projected remaining months		-

Grant Totals for Phases 13 & 14 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$	3,098,924.00
Fed Portion	\$	1,549,462.00
Sponsor Match	\$	1,549,462.00

JARC

Beginning balance	1,549,462.00
Nov '17	(7,518.57)
Dec '17	(65,570.37)
Jan '18	(72,255.64)
Feb '18	(63,184.19)
Mar '18	(73,239.25)
Apr '18	(75,520.53)
May '18	(73,963.05)
Jun '18	(66,382.66)
Jul '18	(71,127.33)
Aug '18	(70,601.44)
Sept '18	(73,467.97)
Oct '18	(81,849.03)
Nov '18	(73,268.31)
Dec '18	(76,104.63)
Jan '19	(75,195.23)
Feb '19	(78,263.41)
Mar '19	(83,851.84)
Apr '19	(85,495.29)
May '19	(84,595.38)

Jun '19	(76,730.60)
Jul '19	(99,089.32)
Aug '19	(22,187.96)

Ending balance	0.00
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Monthly Average	(75,987.77)
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Projected remaining months	0.00
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Aug '19

Grant Totals for Phases 15 & 16 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$ 3,088,396.00
Fed Portion	\$ 1,544,198.00
Sponsor Match	\$ 1,544,198.00

JARC

Beginning balance	1,544,198.00
Aug '19	(76,691.87)
Nov '19	(54,538.59)
Dec '19	(99,080.36)
Jan '20	(106,755.76)
Feb '20	

Ending balance	1,207,131.42
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Monthly Average	(84,266.65)
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Projected remaining months	14.33
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Mar '21

Grant Totals for Phases 17 & 18 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$ 4,995,992.00
Fed Portion	\$ 2,497,996.00
Sponsor Match	\$ 2,497,996.00

5310

Beginning balance	2,497,996.00
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Ending balance 2,497,996.00

Monthly Average

Projected remaining months 29.64

Aug '23

Probably less because when Jarc funding ends in Aug '21, full cost will come here.

Cost Reports 2019

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '19	6,735	\$ 98,479.02	\$ 14.62	\$ 26,379.00	\$ 223,337.04	\$ 33.16	
Feb '19	7,302	\$ 104,473.09	\$ 14.31	\$ 28,561.50	\$ 237,507.68	\$ 32.53	
Mar '19	7,734	\$ 111,211.25	\$ 14.38	\$ 30,184.00	\$ 252,606.50	\$ 32.66	
Apr '19	8,028	\$ 113,258.10	\$ 14.11	\$ 31,416.50	\$ 257,932.70	\$ 32.13	
May '19	8,010	\$ 113,362.22	\$ 14.15	\$ 31,101.75	\$ 257,826.19	\$ 32.19	
June '19	6,764	\$ 101,301.23	\$ 14.98	\$ 25,996.75	\$ 228,599.21	\$ 33.80	
July '19	7,427	\$ 129,850.10	\$ 17.48	\$ 28,307.75	\$ 288,007.95	\$ 38.78	
Aug '19	7,580	\$ 131,518.77	\$ 17.35	\$ 29,274.00	\$ 292,311.54	\$ 38.56	
Sept '19	7,557	\$ 71,114.51	\$ 9.41	\$ 29,405.50	\$ 289,922.87	\$ 38.36	
Oct '19	8,222	\$ 78,605.28	\$ 9.56	\$ 32,319.25	\$ 322,012.42	\$ 39.16	
Nov '19	6,986	\$ 98,816.69	\$ 14.14	\$ 27,779.50	\$ 274,641.88	\$ 39.31	
Dec '19	7,091	\$ 126,871.76	\$ 17.89	\$ 28,055.25	\$ 281,798.77	\$ 39.74	
YTD	89,436	\$ 1,278,862.02	\$ 14.30	\$ 348,780.75	\$ 3,206,504.75		\$ 35.85

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '19	1,572	\$ 23,283.79	\$ 14.81	\$ 6,157.06	\$ 52,724.64	\$ 33.54	
Feb '19	1,834	\$ 26,209.68	\$ 14.29	\$ 7,173.62	\$ 59,592.98	\$ 32.49	
Mar '19	1,900	\$ 27,359.41	\$ 14.40	\$ 7,415.26	\$ 62,134.08	\$ 32.70	
Apr '19	1,964	\$ 27,762.81	\$ 14.14	\$ 7,685.85	\$ 63,211.47	\$ 32.19	
May '19	2,042	\$ 28,766.84	\$ 14.09	\$ 7,928.81	\$ 65,462.49	\$ 32.06	
June '19	1,654	\$ 24,570.63	\$ 14.86	\$ 6,356.98	\$ 55,498.24	\$ 33.55	
July '19	1,818	\$ 30,760.78	\$ 16.92	\$ 6,929.24	\$ 68,450.80	\$ 37.65	
Aug '19	1,930	\$ 32,638.94	\$ 16.91	\$ 7,453.67	\$ 72,731.55	\$ 37.68	
Sept '19	1,882	\$ 31,685.02	\$ 16.84	\$ 7,323.16	\$ 70,693.20	\$ 37.56	
Oct '19	2,026	\$ 34,444.40	\$ 17.00	\$ 7,963.85	\$ 76,852.65	\$ 37.93	
Nov '19	1,683	\$ 27,868.43	\$ 16.56	\$ 6,692.37	\$ 62,429.23	\$ 37.09	
Dec '19	1,645	\$ 27,791.40	\$ 16.89	\$ 6,508.37	\$ 62,091.17	\$ 37.75	
YTD	21,950	\$ 343,142.13	\$ 15.63	\$ 85,588.26	\$ 771,872.52		\$ 35.17

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '19	5,163	\$ 75,195.23	\$ 14.56	\$ 20,221.94	\$ 170,612.40	\$ 33.05	
Feb '19	5,468	\$ 78,263.41	\$ 14.31	\$ 21,387.88	\$ 177,914.70	\$ 32.54	
Mar '19	5,834	\$ 83,851.84	\$ 14.37	\$ 22,768.74	\$ 190,472.42	\$ 32.65	
Apr '19	6,064	\$ 85,495.29	\$ 14.10	\$ 23,730.65	\$ 194,721.23	\$ 32.11	
May '19	5,968	\$ 84,595.38	\$ 14.17	\$ 23,172.94	\$ 192,363.70	\$ 32.23	
June '19	5,110	\$ 76,730.60	\$ 15.02	\$ 19,639.77	\$ 173,100.97	\$ 33.87	
July '19	5,609	\$ 99,089.32	\$ 17.67	\$ 21,378.51	\$ 219,557.15	\$ 39.14	
Aug '19	5,650	\$ 98,879.83	\$ 17.50	\$ 21,820.33	\$ 219,579.99	\$ 38.86	
Sept '19	5,675	\$ 39,429.49	\$ 6.95	\$ 22,082.34	\$ 219,229.67	\$ 38.63	
Oct '19	6,196	\$ 44,160.88	\$ 7.13	\$ 24,355.40	\$ 245,159.77	\$ 39.57	
Nov '19	5,303	\$ 70,948.26	\$ 13.38	\$ 21,087.13	\$ 212,212.65	\$ 40.02	
Dec '19	5,446	\$ 99,080.36	\$ 18.19	\$ 21,546.88	\$ 219,707.60	\$ 40.34	
YTD	67,486	\$ 935,719.89	\$ 13.87	\$ 263,192.49	\$ 2,434,632.23		\$ 36.08

*Not an average

2019 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of Elgin	South Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (With Kane County)	Totals (Without Kane County)	Miles/Cost per mile	
January																				
Rides	2,607	576	547	1,610	451	487	42	5	-	153	2	26	58	171						
Cost	\$ 30,813.93	\$ 8,019.78	\$ 8,261.91	\$ 19,971.28	\$ 5,560.52	\$ 8,837.41	\$ 1,178.79	\$ 167.10	\$ -	\$ 2,863.58	\$ 41.82	\$ 346.05	\$ 1,201.82	\$ 1,615.03	\$ 9,600.00	\$ -	\$ 98,479.02	\$ 108,079.02	\$ 32,768.40	
Cost per ride	\$ 11.82	\$ 13.92	\$ 15.10	\$ 12.40	\$ 12.33	\$ 18.15	\$ 28.07	\$ 33.42	\$ -	\$ 18.72	\$ 20.91	\$ 13.31	\$ 20.72	\$ 9.44			\$ 14.62	16.05	\$ 0.33	
February																				
Rides	2,738	729	582	1,698	478	563	39	6	-	161	3	24	67	214						
Cost	\$ 31,440.79	\$ 10,799.00	\$ 8,793.57	\$ 20,551.84	\$ 5,966.01	\$ 9,527.22	\$ 876.50	\$ 161.13	\$ -	\$ 2,748.38	\$ 60.48	\$ 310.47	\$ 1,193.07	\$ 2,444.63	\$ 9,600.00	\$ -	\$ 104,473.09	\$ 114,073.09	\$ 36,307.50	
Cost per ride	\$ 11.48	\$ 14.81	\$ 15.11	\$ 12.10	\$ 12.48	\$ 16.92	\$ 22.47	\$ 26.86	\$ -	\$ 17.07	\$ 20.16	\$ 12.94	\$ 17.81	\$ 11.42			\$ 14.31	15.62	\$ 0.35	
March																				
Rides	2,940	719	659	1,828	486	589	46	20	-	158	2	24	69	194						
Cost	\$ 34,305.99	\$ 10,594.98	\$ 10,164.93	\$ 22,526.21	\$ 5,960.41	\$ 10,384.17	\$ 836.41	\$ 451.55	\$ -	\$ 2,789.01	\$ 41.04	\$ 314.75	\$ 1,274.99	\$ 1,966.81	\$ 9,600.00	\$ -	\$ 111,211.25	\$ 120,811.25	\$ 38,193.20	
Cost per ride	\$ 11.67	\$ 14.74	\$ 15.42	\$ 12.32	\$ 12.26	\$ 17.63	\$ 18.18	\$ 22.58	\$ -	\$ 17.65	\$ 20.52	\$ 13.11	\$ 18.48	\$ 10.14			\$ 14.38	15.62	\$ 0.34	
April																				
Rides	2,928	825	651	1,928	513	624	50	29	-	174	1	26	36	243						
Cost	\$ 33,358.01	\$ 12,228.57	\$ 9,672.09	\$ 23,667.20	\$ 6,041.88	\$ 10,420.29	\$ 928.21	\$ 666.33	\$ -	\$ 2,955.55	\$ 20.02	\$ 334.57	\$ 646.51	\$ 2,718.87	\$ 9,600.00	\$ -	\$ 113,258.10	\$ 122,858.10	\$ 39,910.50	
Cost per ride	\$ 11.39	\$ 14.82	\$ 14.86	\$ 12.28	\$ 11.78	\$ 16.70	\$ 18.56	\$ 22.98	\$ -	\$ 16.99	\$ 20.02	\$ 12.87	\$ 17.96	\$ 11.19			\$ 14.11	15.30	\$ 0.35	
May																				
Rides	3,156	708	656	1,825	494	599	45	14	-	185	1	26	31	270						
Cost	\$ 36,625.02	\$ 10,617.16	\$ 9,917.20	\$ 22,841.25	\$ 5,753.09	\$ 10,128.75	\$ 826.83	\$ 301.77	\$ -	\$ 3,253.62	\$ 20.78	\$ 344.43	\$ 646.01	\$ 2,686.31	\$ 9,400.00	\$ -	\$ 113,362.22	\$ 122,762.22	\$ 38,420.40	
Cost per ride	\$ 11.60	\$ 15.00	\$ 15.12	\$ 12.52	\$ 11.65	\$ 16.91	\$ 18.37	\$ 21.56	\$ -	\$ 17.59	\$ 20.78	\$ 13.25	\$ 20.84	\$ 9.95			\$ 14.15	15.33	\$ 0.34	
June																				
Rides	2,618	530	532	1,612	445	517	30	6	-	190	8	2	52	222						
Cost	\$ 33,092.70	\$ 7,633.18	\$ 8,597.73	\$ 20,619.55	\$ 5,334.93	\$ 9,060.48	\$ 704.07	\$ 127.56	\$ -	\$ 3,012.47	\$ 168.30	\$ 27.65	\$ 1,030.00	\$ 2,292.61	\$ 9,600.00	\$ -	\$ 101,301.23	\$ 110,901.23	\$ 32,115.51	
Cost per ride	\$ 12.64	\$ 14.40	\$ 16.16	\$ 12.79	\$ 11.99	\$ 17.53	\$ 23.47	\$ -	\$ -	\$ 15.86	\$ 21.04	\$ 13.83	\$ 19.81	\$ 10.33			\$ 14.98	16.40	\$ 0.32	
July																				
Rides	2,879	564	590	1,821	463	554	48	14	41	196	2	-	71	184						
Cost	\$ 32,678.19	\$ 7,120.42	\$ 8,500.96	\$ 20,522.70	\$ 5,112.29	\$ 8,851.86	\$ 899.35	\$ 294.07	\$ 536.59	\$ 3,127.32	\$ 38.79	\$ -	\$ 1,309.85	\$ 1,547.40	\$ 9,600.00	\$ 29,710.31	\$ 129,850.10	\$ 139,450.10	\$ 35,999.25	
Cost per ride	\$ 11.35	\$ 12.62	\$ 14.41	\$ 11.27	\$ 11.04	\$ 15.98	\$ 18.74	\$ 21.01	\$ 13.09	\$ 15.96	\$ 19.40	\$ -	\$ 18.45	\$ 8.41			\$ 17.48	18.78	\$ 0.27	
Aug																				
Rides	2,907	623	605	1,852	544	558	40	11	52	174	-	-	67	147						
Cost	\$ 31,771.34	\$ 7,874.45	\$ 8,762.31	\$ 20,929.10	\$ 5,978.36	\$ 8,846.78	\$ 704.21	\$ 212.38	\$ 693.25	\$ 2,440.52	\$ -	\$ -	\$ 1,168.69	\$ 1,078.94	\$ 9,600.00	\$ 31,458.44	\$ 131,518.77	\$ 141,118.77	\$ 37,034.01	
Cost per ride	\$ 10.93	\$ 12.64	\$ 14.48	\$ 11.30	\$ 10.99	\$ 15.85	\$ 17.61	\$ 19.31	\$ 13.33	\$ 14.03	\$ -	\$ -	\$ 17.44	\$ 7.34			\$ 17.35	18.62	\$ 0.28	
Sept																				
Rides	2,946	617	640	1,825	494	489	30	4	50	211	6	-	57	188						
Cost	\$ 16,290.60	\$ 3,223.83	\$ 4,889.25	\$ 8,973.34	\$ 1,779.20	\$ 5,926.17	\$ 412.73	\$ 51.98	\$ 495.13	\$ 1,120.20	\$ 33.80	\$ -	\$ 502.24	\$ 941.90	\$ 9,600.00	\$ 16,874.14	\$ 71,114.51	\$ 80,714.51	\$ 15,557.57	
Cost per ride	\$ 5.53	\$ 5.23	\$ 7.64	\$ 4.92	\$ 3.60	\$ 12.12	\$ 13.76	\$ 13.00	\$ 9.90	\$ 5.31	\$ 5.63	\$ -	\$ 8.81	\$ 5.01			\$ 9.41	10.68	\$ 0.28	
Oct																				
Rides	3,198	751	703	1,933	496	543	30	8	50	259	1	-	50	200						
Cost	\$ 18,001.97	\$ 4,270.48	\$ 5,680.98	\$ 9,983.21	\$ 1,949.63	\$ 6,899.29	\$ 497.89	\$ 207.54	\$ 553.92	\$ 1,552.56	\$ 6.59	\$ -	\$ 500.70	\$ 1,029.50	\$ 9,600.00	\$ 17,871.02	\$ 78,605.28	\$ 88,205.28	\$ 10,773.56	
Cost per ride	\$ 5.63	\$ 5.69	\$ 8.08	\$ 5.16	\$ 3.93	\$ 12.71	\$ 16.60	\$ 25.94	\$ 11.08	\$ 5.99	\$ 6.59	\$ -	\$ 10.01	\$ 5.15			\$ 9.56	10.73	\$ 0.28	
Nov																				
Rides	2,881	597	560	1,607	391	415	37	8	45	241	8	-	34	162						
Cost	\$ 27,844.77	\$ 6,620.47	\$ 7,421.48	\$ 16,216.10	\$ 3,879.31	\$ 5,825.68	\$ 759.05	\$ 194.48	\$ 554.84	\$ 3,175.42	\$ 101.37	\$ -	\$ 502.43	\$ 1,263.22	\$ 9,600.00	\$ 14,858.07	\$ 98,816.69	\$ 108,416.69	\$ 15,527.52	
Cost per ride	\$ 9.66	\$ 11.09	\$ 13.25	\$ 10.09	\$ 9.92	\$ 14.04	\$ 20.51	\$ 24.31	\$ 12.33	\$ 13.18	\$ 12.67	\$ -	\$ 14.78	\$ 7.80			\$ 14.14	15.52	\$ 0.28	
Dec																				
Rides	2,943	616	590	1,674	380	402	42	-	44	208	10	-	23	159						
Cost	\$ 33,609.12	\$ 8,135.93	\$ 9,144.89	\$ 20,077.15	\$ 4,632.19	\$ 6,425.63	\$ 957.80	\$ -	\$ 575.07	\$ 3,895.51	\$ 138.93	\$ -	\$ 363.32	\$ 1,386.69	\$ 9,600.00	\$ 27,929.53	\$ 126,871.76	\$ 136,471.76	\$ 19,257.91	
Cost per ride	\$ 11.42	\$ 13.21	\$ 15.50	\$ 11.99	\$ 12.19	\$ 15.98	\$ 22.80	\$ -	\$ 13.07	\$ 18.73	\$ 13.89	#DIV/0!	\$ 15.80	\$ 8.72			\$ 17.89	19.25	\$ 0.28	
YTD																				
Rides	34,741	7,855	7,315	21,213	5,635	6,340	479	125	282	2,310	44	128	615	2,354						
Cost	\$ 359,832.43	\$ 97,138.25	\$ 99,807.30	\$ 226,878.93	\$ 57,947.82	\$ 101,133.73	\$ 9,581.84	\$ 2,835.89	\$ 3,408.80	\$ 32,934.14	\$ 671.92	\$ 1,677.92	\$ 10,339.63	\$ 20,971.91	\$ 115,000.00	\$ 138,701.51	\$ 1,278,862.02	\$ 1,393,862.02	\$ 189,436.00	
Total Cost per Ride YTD * not an average	10.36	12.37	13.64	10.70	10.28	15.95	20.00	22.69	-	14.26	15.27	13.11	16.81	8.91			\$ 14.30			
Average # of rides per month	2,895.08	654.58	609.58	1,767.75	469.58	528.33	39.92	10.42	282.00	192.50	3.67	10.67	51.25	196.17			\$ 7,453.00			
Average Cost per month	\$ 29,986.04	\$ 8,094.85	\$ 8,317.28	\$ 18,906.58	\$ 4,828.99	\$ 8,427.81	\$ 798.49	\$ 236.32	\$ 3,408.80	\$ 2,744.51	\$ 55.99	\$ 139.83	\$ 861.64	\$ 1,747.66			\$ 106,571.84			

Update formulas based on # of months with data

Cost Reports 2020

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '19	7,835	\$ 137,798.58	\$ 17.59	\$ 30,659.50	\$ 306,256.66	\$ 39.09	
Feb '19			#DIV/0!		\$ -	#DIV/0!	
Mar '19			#DIV/0!		\$ -	#DIV/0!	
Apr '19			#DIV/0!		\$ -	#DIV/0!	
May '19			#DIV/0!		\$ -	#DIV/0!	
June '19			#DIV/0!		\$ -	#DIV/0!	
July '19			#DIV/0!		\$ -	#DIV/0!	
Aug '19			#DIV/0!		\$ -	#DIV/0!	
Sept '19			#DIV/0!		\$ -	#DIV/0!	
Oct '19			#DIV/0!		\$ -	#DIV/0!	
Nov '19			#DIV/0!		\$ -	#DIV/0!	
Dec '19			#DIV/0!		\$ -	#DIV/0!	
YTD	7,835	\$ 137,798.58	\$ 17.59	\$ 30,659.50	\$ 306,256.66		\$ 39.09

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '19	1,880	\$ 31,042.82	\$ 16.51	\$ 7,356.71	\$ 69,442.35	\$ 36.94	
Feb '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Mar '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Apr '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
May '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
June '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
July '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Aug '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	1,880	\$ 31,042.82	\$ 16.51	\$ 7,356.71	\$ 69,442.35		\$ 36.94

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '19	5,955	\$ 106,755.76	\$ 17.93	\$ 23,302.79	\$ 236,814.31	\$ 39.77	
Feb '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Mar '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Apr '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
May '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
June '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
July '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Aug '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '19			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	5,955	\$ 106,755.76	\$ 17.93	\$ 23,302.79	\$ 236,814.31		\$ 39.77

*Not an average

2020 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of Elgin	South Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (With Kane County)	Totals (Without Kane County)	Miles/Cost per mile	
January																				
Rides	3,128	674	595	1,889	442	525	48	11	44	256	4	-	39	180			7,835			
Cost	\$ 44,724.02	\$ 11,967.18	\$ 12,172.13	\$ 29,805.17	\$ 7,387.35	\$ 10,756.61	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 6,106.24	\$ 98.52	\$ -	\$ 895.25	\$ 1,733.17	\$ 9,600.00	\$ -	\$ 137,798.58	\$ 147,398.58	32,768.40	
Cost per ride	\$ 14.30	\$ 17.76	\$ 20.46	\$ 15.78	\$ 16.71	\$ 20.49	\$ 29.51	\$ 32.60	\$ 17.68	\$ 23.85	\$ 24.63	#DIV/0!	\$ 22.96	\$ 9.63			\$ 17.59	18.81	\$ 0.24	
February																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
March																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
April																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
May																				
Rides																				
Cost															\$ 9,400.00	\$ -	\$ 9,400.00	\$ 18,800.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
June																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
July																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
Aug																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
Sept																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
Oct																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
Nov																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
Dec																				
Rides																				
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00		
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -	
YTD Rides	3,128	674	595	1,889	442	525	48	11	44	256	4	-	39	180			7,835			
YTD Cost	\$ 44,724.02	\$ 11,967.18	\$ 12,172.13	\$ 29,805.17	\$ 7,387.35	\$ 10,756.61	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 6,106.24	\$ 98.52	\$ -	\$ 895.25	\$ 1,733.17	\$ 115,000.00	\$ -	\$ 243,198.58	\$ 358,198.58		
Total Cost per Ride YTD * not an average	14.30	17.76	20.46	15.78	16.71	20.49	29.51	32.60	-	23.85	24.63	#DIV/0!	22.96	9.63			31.04			
Average # of rides per month	3,128.00	674.00	595.00	1,889.00	442.00	525.00	48.00	11.00	44.00	256.00	4.00	-	39.00	180.00			652.92			
Average Cost per month	\$ 44,724.02	\$ 11,967.18	\$ 12,172.13	\$ 29,805.17	\$ 7,387.35	\$ 10,756.61	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 6,106.24	\$ 98.52	\$ -	\$ 895.25	\$ 1,733.17			\$ 243,198.58			

Update formulas based on # of months with data

Current Year:

2019

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	Sponsor Total
AID - J	AID	JARC	358	420	439	452	446	385	424	450	400	466	354	329	410	4,923
AID - 5310	AID	5310	176	188	216	251	212	168	233	211	173	165	151	159	192	2,303
Aurora Twp - J	Aurora Twp	JARC	631	748	799	807	859	730	799	808	813	844	735	752	777	9,325
Aurora Twp - 5310	Aurora Twp	5310	1,976	1,990	2,141	2,121	2,297	1,888	2,080	2,099	2,133	2,354	2,146	2,191	2,118	25,416
Batavia City - J	Batavia City	JARC	63	74	54	79	77	28	25	62	59	73	60	55	59	709
Batavia City - 5310	Batavia City	5310	509	651	663	740	625	496	529	561	543	661	508	521	584	7,007
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Batavia Twp - 5310	Batavia Twp	5310	4	4	2	6	6	6	10	-	15	17	29	40	12	139
Dundee Twp - J	Dundee Twp	JARC	191	196	200	197	215	162	188	211	200	208	175	188	194	2,331
Dundee Twp - 5310	Dundee Twp	5310	356	386	459	454	441	370	402	394	440	495	385	402	415	4,984
Elgin City - J	Elgin City	JARC	232	250	274	270	327	242	287	301	302	318	263	237	275	3,303
Elgin City - 5310	Elgin City	5310	1,378	1,448	1,554	1,658	1,498	1,370	1,534	1,551	1,523	1,615	1,344	1,437	1,493	17,910
Elgin Twp - 5310	Elgin Twp	5310	2	3	2	1	1	8	2	-	6	1	8	10	4	44
Geneva City - J	Geneva City	JARC	74	117	94	121	89	71	69	66	72	74	57	57	80	961
Geneva City - 5310	Geneva City	5310	97	97	100	122	181	151	115	81	116	126	105	102	116	1,393
Hesed House - J	Hesed House	JARC	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Hesed House - 5310	Hesed House	5310	26	24	24	26	26	2	-	-	-	-	-	-	11	128
South Elgin - J	South Elgin	JARC	10	9	19	17	13	16	5	18	20	24	21	17	16	189
South Elgin - 5310	South Elgin	5310	143	152	139	157	172	174	191	156	191	235	220	191	177	2,121
St. Charles City - 5310	St. Charles City	5310	451	478	486	513	494	445	463	544	494	496	391	380	470	5,635
St. Charles Twp - J	St. Charles Twp	JARC	13	20	21	21	16	20	21	14	16	19	18	10	17	209
St. Charles Twp - 5310	St. Charles Twp	5310	45	47	48	15	15	32	50	53	41	31	16	13	34	406
Total Trips - 2019			6,735	7,302	7,734	8,028	8,010	6,764	7,427	7,580	7,557	8,222	6,986	7,091	7,453	89,436
Bus			4,470	4,705	5,240	5,519	5,754	4,879	5,365	5,728	5,744	6,083	5,145	5,180	5,318	63,812
Taxi			2,265	2,597	2,494	2,509	2,256	1,885	2,062	1,852	1,813	2,139	1,841	1,911	2,135	25,624
Total Trips - 2018			7,539	6,977	7,713	7,500	7,541	6,997	6,887	7,416	6,973	8,018	7,253	6,913	7,311	87,727
% Change			-12%	4%	0%	7%	6%	-3%	7%	2%	8%	2%	-4%	3%	2%	
JARC			1,572	1,834	1,900	1,964	2,042	1,654	1,818	1,930	1,882	2,026	1,683	1,645	1,829	21,950
5310			5,137	5,444	5,834	6,064	5,968	5,110	5,609	5,650	5,675	6,196	5,303	5,446	5,620	67,436

Current Year:

2019

TRIP MILEAGE

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Sponsor Total	Avg.Trip Length
AID - J	2,386.4	2,659.9	2,901.3	2,862.6	2,708.4	2,335.7	2,540.0	2,815.5	2,483.5	2,940.4	2,042.9	1,959.9	2,553	30,636	6.2
AID - 5310	1,479.6	1,443.2	1,581.4	1,870.8	1,547.0	1,207.6	1,717.1	1,566.9	1,269.5	1,296.9	1,176.9	1,207.6	1,447	17,364	7.5
Aurora Twp - J	2,156.2	2,538.1	2,770.6	2,755.6	2,903.2	2,551.5	2,747.8	2,729.4	2,791.0	2,774.3	2,436.3	2,535.0	2,641	31,689	3.4
Aurora Twp - 5310	8,754.9	8,951.4	9,568.9	9,498.2	10,035.5	8,648.3	9,629.3	9,704.0	9,916.1	11,114.1	9,898.4	9,939.5	9,638	115,659	4.6
Batavia City - J	334.0	400.5	310.2	418.7	425.1	113.6	109.1	341.1	358.5	413.0	319.5	289.0	319	3,832	5.4
Batavia City - 5310	2,682.9	3,912.1	3,829.0	4,443.9	3,671.2	2,618.4	2,679.1	2,992.8	2,935.4	3,948.6	2,700.6	2,683.6	3,258	39,098	5.6
Batavia Twp - J	-	-	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!
Batavia Twp - 5310	36.4	18.1	7.9	40.5	33.9	23.1	83.7	-	140.1	158.8	198.7	264.9	84	1,006	7.2
Dundee Twp - J	1,117.6	1,179.0	1,196.3	1,202.9	1,266.3	1,015.5	1,152.0	1,317.3	1,187.3	1,356.3	1,101.8	1,193.1	1,190	14,285	6.1
Dundee Twp - 5310	2,028.3	2,290.0	2,752.3	2,628.6	2,515.6	2,116.8	2,344.8	2,455.9	2,788.9	3,094.1	2,423.6	2,519.3	2,497	29,958	6.0
Elgin City - J	1,045.8	1,133.6	1,214.1	1,257.6	1,542.8	1,079.9	1,242.4	1,377.2	1,435.5	1,522.6	1,217.8	1,061.5	1,261	15,131	4.6
Elgin City - 5310	6,379.9	6,784.5	7,328.2	7,956.9	7,014.4	6,217.3	6,885.5	7,309.7	6,775.2	7,308.8	6,534.7	6,822.3	6,943	83,317	4.7
Elgin Twp - 5310	16.3	24.5	16.3	8.2	8.2	62.4	16.3	-	44.5	8.4	50.9	55.0	26	311	7.1
Geneva City - J	303.8	704.4	471.1	763.2	414.2	234.4	180.6	164.3	228.9	223.9	186.2	145.5	335	4,020	4.2
Geneva City - 5310	274.6	264.6	267.7	297.3	563.1	542.8	393.9	236.5	434.9	511.1	361.1	358.9	376	4,506	3.2
Hesed House - J	-	-	-	-	-	-	-	-	-	-	-	-	-	-	#DIV/0!
Hesed House - 5310	106.1	97.9	97.9	106.1	106.1	8.2	-	-	-	-	-	-	44	522	4.1
South Elgin - J	27.4	19.9	55.8	40.0	27.1	36.9	11.9	38.9	36.6	49.6	39.2	30.1	34	413	2.2
South Elgin - 5310	1,117.1	1,104.8	1,077.4	1,173.7	1,262.0	1,070.8	1,303.1	1,013.0	1,344.2	1,817.0	1,630.1	1,651.9	1,297	15,565	7.3
St. Charles City - 5310	2,047.7	2,301.2	2,243.4	2,319.2	2,115.3	1,849.8	2,005.6	2,448.1	2,173.4	2,290.7	1,903.7	1,818.9	2,126	25,517	4.5
St. Charles Twp - J	98.5	138.6	135.4	135.8	103.8	137.7	151.6	91.4	121.5	133.8	116.2	66.6	119	1,431	6.8
St. Charles Twp - 5310	374.8	341.2	368.1	130.8	157.3	245.0	405.6	432.1	326.7	245.2	114.6	79.8	268	3,221	7.9
Total Miles - 2019	32,768.4	36,307.5	38,193.2	39,910.5	38,420.4	32,115.5	35,599.3	37,034.0	36,791.5	41,207.5	34,453.2	34,682.4	36,457	437,483	4.9
Total Miles - 2018	37,856.0	34,979.9	38,166.3	38,766.2	38,643.7	35,403.5	34,885.5	37,729.3	35,679.0	40,965.2	36,861.4	34,585.5	37,043	444,522	
% Change	-16%	4%	0%	3%	-1%	-10%	2%	-2%	3%	1%	-7%	0%	-2%		
Avg Trip Length	4.9	5.0	4.9	5.0	4.8	4.7	4.8	4.9	4.9	5.0	4.9	4.9	4.9		

Current Year:

2019

Program Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	137,057.33	142,310.75	152,740.68	160,556.20	168,090.86	155,843.38	207,201.33	219,392.83	217,593.91	232,061.97	195,500.33	194,782.07	181,928	\$2,183,132
Taxi Operations	86,279.71	95,196.93	99,865.82	97,376.50	89,735.33	72,755.83	80,806.62	72,918.71	72,328.96	89,950.45	79,141.55	87,016.70	85,281	\$1,023,373
Total Gross Cost - 2019	223,337.04	237,507.68	252,606.50	257,932.70	257,826.19	228,599.21	288,007.95	292,311.54	289,922.87	322,012.42	274,641.88	281,798.77	267,209	\$3,206,505
Fares	26,379.00	28,561.50	30,184.00	31,416.50	31,101.75	25,996.75	28,307.75	29,274.00	29,405.50	32,319.25	27,779.50	28,055.25	29,065	\$348,781
Net Cost (Less Fares)	196,958.04	208,946.18	222,422.50	226,516.20	226,724.44	202,602.46	259,700.20	263,037.54	260,517.37	289,693.17	246,862.38	253,743.52	238,144	\$2,857,724
Federal Share	98,479.02	104,473.09	111,211.25	113,258.10	113,362.22	101,301.23	129,850.10	131,518.77	189,402.85	211,087.89	148,045.69	126,871.76	131,572	\$1,578,862
County Subsidy	9,600.00	9,600.00	9,600.00	9,600.00	9,400.00	9,600.00	9,600.00	9,600.00	9,600.00	9,600.00	9,600.00	9,600.00	9,583	\$115,000
PACE Subsidy							29,710.31	31,458.44	16,874.14	17,871.02	14,858.07	27,929.53	23,117	\$138,702
Net Cost to Sponsors	88,879.02	94,873.09	101,611.25	103,658.10	103,962.22	91,701.23	90,539.79	90,460.33	44,640.37	51,134.26	74,358.62	89,342.23	85,430	\$1,025,161
% Fares	12%	12%	12%	12%	12%	12%	11%	10%	10%	10%	10%	10%	11%	
% Federal	44%	44%	44%	44%	44%	44%	44%	45%	45%	65%	66%	54%	45%	49%
% County	4%	4%	4%	4%	4%	4%	4%	3%	3%	3%	3%	3%	3%	4%
% Sponsors	40%	40%	40%	40%	40%	40%	40%	31%	31%	15%	16%	27%	32%	33%
% Pace Subsidy	0%	0%	0%	0%	0%	0%	0%	10%	11%	6%	6%	5%	10%	4%
Total Gross Cost - 2018	227,927.46	204,146.58	231,169.88	237,422.56	237,016.45	221,376.63	213,791.55	220,249.84	226,533.00	252,284.37	227,074.17	230,472.66	227,455	\$2,729,465

196,958.04

Sponsor Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$10,183.30	\$10,564.85	\$11,672.13	\$12,014.83	\$11,257.35	\$9,892.11	\$10,581.87	\$10,456.62	\$6,886.01	\$8,158.64	\$7,334.05	\$7,958.50	\$116,960.26	7,226	\$16.19
Aurora Twp	\$30,813.93	\$31,440.79	\$34,305.99	\$33,358.01	\$36,625.02	\$33,092.70	\$32,678.19	\$31,771.34	\$16,290.60	\$18,001.97	\$27,844.77	\$33,609.12	\$359,832.43	34,741	\$10.36
Batavia (City & TWP)	\$8,019.78	\$10,799.00	\$10,594.98	\$12,228.57	\$10,617.16	\$7,633.18	\$7,120.42	\$7,874.45	\$3,223.83	\$4,270.48	\$6,620.47	\$8,135.93	\$97,138.25	7,855	\$12.37
Dundee Twp	\$8,261.91	\$8,793.57	\$10,164.93	\$9,672.09	\$9,917.20	\$8,597.73	\$8,500.96	\$8,762.31	\$4,889.25	\$5,680.98	\$7,421.48	\$9,144.89	\$99,807.30	7,315	\$13.64
Elgin City	\$19,971.28	\$20,551.84	\$22,526.21	\$23,667.20	\$22,841.25	\$20,619.55	\$20,522.70	\$20,929.10	\$8,973.34	\$9,983.21	\$16,216.10	\$20,077.15	\$226,878.93	21,213	\$10.70
Elgin Twp	\$41.82	\$60.48	\$41.04	\$20.02	\$20.78	\$168.30	\$38.79	\$0.00	\$33.80	\$6.59	\$101.37	\$138.93	\$671.92	44	\$15.27
Geneva City	\$1,615.03	\$2,444.63	\$1,966.81	\$2,718.87	\$2,686.31	\$2,292.61	\$1,547.40	\$1,078.94	\$941.90	\$1,029.50	\$1,263.22	\$1,386.69	\$20,971.91	2,354	\$8.91
Hesed House	\$346.05	\$310.47	\$314.75	\$334.57	\$344.43	\$27.65	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$1,677.92	128	\$13.11
South Elgin	\$2,863.58	\$2,748.38	\$2,789.01	\$2,955.55	\$3,253.62	\$3,012.47	\$3,127.32	\$2,440.52	\$1,120.20	\$1,552.56	\$3,175.42	\$3,895.51	\$32,934.14	2,310	\$14.26
St. Charles City	\$5,560.52	\$5,966.01	\$5,960.41	\$6,041.88	\$5,753.09	\$5,334.93	\$5,112.29	\$5,978.36	\$1,779.20	\$1,949.63	\$3,879.31	\$4,632.19	\$57,947.82	5,635	\$10.28
St. Charles Twp	\$1,201.82	\$1,193.07	\$1,274.99	\$646.51	\$646.01	\$1,030.00	\$1,309.85	\$1,168.69	\$502.24	\$500.70	\$502.43	\$363.32	\$10,339.63	615	\$16.81
Total Cost - 2019	\$88,879.02	\$94,873.09	\$101,611.25	\$103,658.10	\$103,962.22	\$91,701.23	\$90,539.79	\$90,460.33	\$44,640.37	\$51,134.26	\$74,358.62	\$89,342.23	\$1,025,160.51	89,436	\$11.46
Total Cost - 2018	\$89,577.98	\$78,896.04	\$91,118.44	\$94,233.53	\$94,234.10	\$87,436.94	\$83,821.00	\$85,905.92	\$89,857.00	\$100,713.06	\$89,550.71	\$91,944.08	\$1,077,288.80	87,727	\$12.28

Current Year:

2019

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2019	\$33.16	\$32.53	\$32.66	\$32.13	\$32.19	\$33.80	\$38.78	\$38.56	\$38.36	\$39.16	\$39.31	\$39.74	\$35.87
Gross Cost per Trip - 2018	\$30.23	\$29.26	\$29.97	\$31.66	\$31.43	\$31.64	\$31.04	\$29.70	\$32.49	\$31.46	\$31.31	\$33.34	\$31.13
% of Previous	9%	10%	8%	1%	2%	6%	20%	23%	15%	20%	20%	16%	13%
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	16%	14%	14%	13%	13%	17%	28%	27%	27%	29%	29%	30%	21%
Sponsor Cost per Trip	\$16.05	\$15.62	\$15.62	\$15.30	\$15.33	\$16.40	\$22.78	\$22.77	\$20.74	\$20.96	\$21.17	\$23.18	\$18.83

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi	91.79%	90.57%	93.99%	94.62%	93.26%	92.52%	94.91%	95.52%	94.43%	92.99%	89.38%	98.22%	93.52%
On-Time Performance - Bus	96.15%	94.03%	95.40%	94.51%	95.90%	96.50%	97.71%	96.81%	97.58%	97.47%	96.75%	98.00%	96.40%
On-Time Performance - Overall	94.68%	92.80%	94.94%	94.54%	95.16%	95.39%	96.93%	96.49%	96.82%	96.30%	94.81%	96.22%	95.42%
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints	13	26	26	16	20	12	0	0	0	0	0		19	113
% of Total Rides	0.2%	0.4%	0.3%	0.2%	0.2%	0.2%	0.0%	0.0%	0.0%	0.0%	0.0%		0.3%	0.1%
Late Cancel/No Show - Taxi	242	205	188	161	167	146	142	150	114	145	160	143	164	1,963
Late Cancel/No Show - Bus	516	482	487	462	423	385	470	510	414	470	489	478	466	5,586
Missed Trips - Taxi	48	55	34	25	21	69	29	31	37	35	44	41	39	469
Missed Trips - Bus	27	26	36	44	44	16	10	19	3	12	15	6	22	258
% of Total Rides	12.4%	10.5%	9.6%	8.6%	8.2%	9.1%	8.8%	9.4%	7.5%	8.1%	10.1%	9%	9.2%	

Current Year:

2019

Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2019														
<i>Total</i>	647	652	681	673	671	647	672	677	685	703	676	660	670	-
Distinct Riders - 2018	676	629	673	662	671	661	651	666	662	695	681	671	667	
% Change	-4%	4%	1%	2%	0%	-2%	3%	2%	3%	1%	-1%	-2%	1%	
Registered Riders - 2019														
<i>Total</i>	7,781	7,824	7,871	7,930	7,982	8,023	8,117	8,168	8,218	8,272	8,307	8,341	8,070	
Registered Riders - 2018	7,503	7,508	7,465	7,435	7,520	7,544	7,567	7,540	7,599	7,670	7,708	7,751	7,568	
% Change	4%	4%	5%	6%	6%	6%	7%	8%	8%	7%	7%	7%	6%	
Distinct:Registered Riders														

Current Year:

2020

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	Sponsor Total
AID - J	AID	JARC	405												405	405
AID - 5310	AID	5310	223												223	223
Aurora Twp - J	Aurora Twp	JARC	824												824	824
Aurora Twp - 5310	Aurora Twp	5310	2,304												2,304	2,304
Batavia City - J	Batavia City	JARC	70												70	70
Batavia City - 5310	Batavia City	5310	584												584	584
Batavia Twp - J	Batavia Twp	JARC	-												-	-
Batavia Twp - 5310	Batavia Twp	5310	20												20	20
Dundee Twp - J	Dundee Twp	JARC	192												192	192
Dundee Twp - 5310	Dundee Twp	5310	403												403	403
Elgin City - J	Elgin City	JARC	288												288	288
Elgin City - 5310	Elgin City	5310	1,601												1,601	1,601
Elgin Twp - 5310	Elgin Twp	5310	4												4	4
Geneva City - J	Geneva City	JARC	65												65	65
Geneva City - 5310	Geneva City	5310	115												115	115
Hesed House - J	Hesed House	JARC	-												-	-
Hesed House - 5310	Hesed House	5310	-												-	-
South Elgin - J	South Elgin	JARC	23												23	23
South Elgin - 5310	South Elgin	5310	233												233	233
St. Charles City - 5310	St. Charles City	5310	442												442	442
St. Charles Twp - J	St. Charles Twp	JARC	13												13	13
St. Charles Twp - 5310	St. Charles Twp	5310	26												26	26
Total Trips - 2020			7,835	-	-	-	-	-	-	-	-	-	-	-	7,835	7,835
Bus			5,402												5,402	5,402
Taxi			2,433												2,433	2,433
Total Trips - 2019			6,735	7,302	7,734	8,028	8,010	6,764	7,427	7,580	7,557	8,222	6,986	7,091	7,311	87,727
% Change			14%	#DIV/0!	14%											
JARC			1,880												1,880	1,880
5310			5,955												5,955	5,955

Current Year:

2020

TRIP MILEAGE

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Sponsor Total	Avg. Trip Length
AID - J	2,317.65												2,317.65	2,318	5.7
AID - 5310	1,723.80												1,723.80	1,724	7.7
Aurora Twp - J	2,708.72												2,708.72	2,709	3.3
Aurora Twp - 5310	10,137.94												10,137.94	10,138	4.4
Batavia City - J	381.30												381.30	381	5.4
Batavia City - 5310	3,156.98												3,156.98	3,157	5.4
Batavia Twp - J	-												-	-	#DIV/0!
Batavia Twp - 5310	104.60												104.60	105	5.2
Dundee Twp - J	1,212.54												1,212.54	1,213	6.3
Dundee Twp - 5310	2,541.53												2,541.53	2,542	6.3
Elgin City - J	1,362.85												1,362.85	1,363	4.7
Elgin City - 5310	7,625.80												7,625.80	7,626	4.8
Elgin Twp - 5310	30.68												30.68	31	7.7
Geneva City - J	166.45												166.45	166	2.6
Geneva City - 5310	312.84												312.84	313	2.7
Hesed House - J	-												-	-	#DIV/0!
Hesed House - 5310	-												-	-	#DIV/0!
South Elgin - J	42.96												42.96	43	1.9
South Elgin - 5310	1,916.15												1,916.15	1,916	8.2
St. Charles City - 5310	2,248.16												2,248.16	2,248	5.1
St. Charles Twp - J	85.83												85.83	86	6.6
St. Charles Twp - 5310	193.69												193.69	194	7.4
Total Miles - 2020	38,270.47	-	-	-	-	-	-	-	-	-	-	-	38,270.47	76,541	9.8
Total Miles - 2019	32,768.4	36,307.5	38,193.2	39,910.5	38,420.4	32,115.5	35,599.3	37,034.0	36,791.5	41,207.5	34,453.2	34,682.4	36,457	437,483	
% Change	14%	#DIV/0!	14%												
Avg Trip Length	4.9	#DIV/0!	4.9												

Current Year:

2020

Program Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Bus Operations	197,578.24												197,578	\$197,578
Taxi Operations	108,678.42												108,678	\$108,678
Total Gross Cost - 2020	306,256.66	-	-	-	-	-	-	-	-	-	-	-	306,257	\$306,257
Fares	30,659.50												30,660	\$30,660
Net Cost (Less Fares)	275,597.16												275,597	\$275,597
Federal Share	137,798.58												137,799	\$137,799
County Subsidy	9,600.00												9,600	\$9,600
PACE Subsidy													#DIV/0!	\$0
Net Cost to Sponsors	128,198.58												128,199	\$128,199
% Fares	10%	#DIV/0!	10%											
% Federal	45%	#DIV/0!	45%											
% County	3%	#DIV/0!	3%											
% Sponsors	42%	#DIV/0!	42%											
% Pace Subsidy	0%	#DIV/0!	0%											
Total Gross Cost - 2019	223,337.04	237,507.68	252,606.50	257,932.70	257,826.19	228,599.21	288,007.95	292,311.54	289,922.87	322,012.42	274,641.88	281,798.77	227,455	\$2,729,465

Sponsor Cost

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$13,309.55												\$13,309.55	628	\$21.19
Aurora Twp	\$44,724.02												\$44,724.02	3,128	\$14.30
Batavia (City & TWP)	\$11,967.18												\$11,967.18	674	\$17.76
Dundee Twp	\$12,172.13												\$12,172.13	595	\$20.46
Elgin City	\$29,805.17												\$29,805.17	1,889	\$15.78
Elgin Twp	\$98.52												\$98.52	4	\$24.63
Geneva City	\$1,733.17												\$1,733.17	180	\$9.63
Hesed House	\$0.00												\$0.00	-	#DIV/0!
South Elgin	\$6,106.24												\$6,106.24	256	\$23.85
St. Charles City	\$7,387.35												\$7,387.35	442	\$16.71
St. Charles Twp	\$895.25												\$895.25	39	\$22.96
Total Cost - 2020	\$128,198.58	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$128,198.58	7,835	\$16.36
Total Cost - 2019	\$88,879.02	\$94,873.09	\$101,611.25	\$103,658.10	\$103,962.22	\$91,701.23	\$90,539.79	\$90,460.33	\$44,640.37	\$51,134.26	\$74,358.62	\$89,342.23	\$1,077,288.80	87,727	\$12.28
% change	44%	-100%	-100%	-100%	-100%	-100%	-100%	-100%	-100%	-100%	-100%	-100%	-100%		

Current Year:

2020

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
Gross Cost per Trip - 2020	\$39.09												\$39.09
Gross Cost per Trip - 2019	\$33.16	\$32.53	\$32.66	\$32.13	\$32.19	\$33.80	\$38.78	\$38.56	\$38.36	\$39.16	\$39.31	\$39.74	\$35.87
% of Previous	15%	#DIV/0!	15%										
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	28%	#DIV/0!	28%										
Sponsor Cost per Trip	\$16.36	#DIV/0!	\$16.36										

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.
On-Time Performance - Taxi	92.93%												92.93%
On-Time Performance - Bus	96.80%												96.80%
On-Time Performance - Overall	95.60%												95.60%
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg.	Total
Complaints													#DIV/0!	-
% of Total Rides	0.0%	#DIV/0!	#DIV/0!											
Late Cancel/No Show - Taxi	180												180	180
Late Cancel/No Show - Bus	383												383	383
Missed Trips - Taxi	37												37	37
Missed Trips - Bus	8												8	8
% of Total Rides	7.8%	#DIV/0!	#DIV/0!											

Current Year:

2020

Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Avg	Total
Distinct Riders - 2020														
<i>Total</i>	667												667	
Distinct Riders - 2019	647	652	681	673	671	647	672	677	685	703	676	660	670	
% Change	3%	#DIV/0!												
Registered Riders - 2020														
<i>Total</i>	8,164												8,164	
Registered Riders - 2019	7,781	7,824	7,871	7,930	7,982	8,023	8,117	8,168	8,218	8,272	8,307	8,341	8,070	
% Change	5%	#DIV/0!												
Distinct:Registered Riders														

Ride-In-Kane Ridership Growth from 2019 to 2020

	16/17 Trips	17/18 Trips	18/19 Trips	19/20 Trips	Dif from prev. year	% of Change
Jul	6,805	6,812	6,887	7,430	543	7.97%
Aug	7,590	7,669	7,415	7,580	165	2.15%
Sep	7,482	7,364	6,972	7,562	590	8.01%
Oct	7,673	7,849	8,019	8,222	203	2.59%
Nov	7,098	7,478	7,179	6,990	-189	-2.53%
Dec	6,745	6,994	6,916	7,092	176	2.52%
Jan	7,321	7,539	6,739	7,835	1,096	14.54%
Feb	6,907	6,977	7,302	7,627	325	4.66%
Mar	7,793	7,690	7,734	5,388	-2,346	-30.51%
Apr	7,455	7,500	8,028	2,275	-5,753	-76.71%
May	7,640	7,541	8,012			0.00%
Jun	7,285	6,997	6,764			0.00%
Avg.	7,316	7,368	7,331	6,800	-519	3.45%
SUM	87,794	88,410	87,967	68,001	-5,190	N/A

Ride-In-Kane July 2019 to June 2020 Productivity Data

	Bus & Taxi Trips	Bus & Taxi On-time Perform	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi
Jul-19	7,430	94.93%	1.47	\$19.03	\$39.19
Aug-19	7,580	95.52%	1.54	\$18.97	\$39.37
Sep-19	7,562	96.10%	1.56	\$19.33	\$39.83
Oct-19	8,222	94.63%	1.55	\$38.15	\$42.04
Nov-19	6,990	92.04%	1.54	\$38.00	\$42.89
Dec-19	7,092	95.07%	1.50	\$37.60	\$45.48
Jan-20	7,835	94.65%	1.58	\$36.58	\$44.64
Feb-20	7,627	96.31%	1.58	\$37.22	\$44.92
Mar-20	5,388	97.18%	1.48	\$39.01	\$45.45
Apr-20	2,275	98.82%	1.37		
May-20					
Jun-20					
Average	6,800	95.53%	1.52	\$31.54	\$42.65

Ride-In-Kane On-time Performance Comparison between Bus and Taxi

	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP
Jul-19	5,368	97.34%	2,062	94.33%
Aug-19	5,728	95.47%	1,852	95.53%
Sep-19	5,746	96.45%	1,816	96.01%
Oct-19	6,083	96.12%	2,139	93.15%
Nov-19	5,145	95.29%	1,845	88.79%
Dec-19	5,181	96.29%	1,911	93.85%
Jan-20	5,402	95.19%	2,433	94.46%
Feb-20	5,009	96.20%	2,618	96.35%
Mar-20	3,520	97.22%	1,868	97.16%
Apr-20	1,653	98.83%	622	98.82%
May-20				
Jun-20				
Average	4,884	96.44%	1,917	94.85%

Ride-In-Kane January 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	N/A	N/A
Aurora	5	322217	GT
		320665	RA
		320251	SB
		320116	VD
		319948	SA
Batavia	2	324316	KD
		321545	KD
Dundee	3	321249	GB
		321197	WM
		319201	OD
City of Elgin	6	321970	VS
		321310	PR
		320172	SB
		319740	BM
		319572	PI
		319094	DR
Elgin Township	0	N/A	N/A
Geneva	1	319716	SL
South Elgin	2	321981	SC
		319282	SL
City of St. Charles	2	320481	WS
		319529	WW
St. Charles Twp	0	N/A	N/A

Ride-In-Kane February 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	N/A	N/A
Aurora	8	324069	SA
		324034	GT
		323969	BM
		323943	DD
		323877	WD
		323789	RM
		322628	RP
		322440	SB
Batavia	0	N/A	N/A
Dundee	1	323204	GJ
City of Elgin	1	323945	PI
Elgin Township	0	N/A	N/A
Geneva	0	N/A	N/A
South Elgin	0	N/A	N/A
City of St. Charles	1	324781	LJ
St. Charles Twp	0	N/A	N/A

Ride-In-Kane March 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	N/A	N/A
Aurora	6	327037	LS
		326793	GT
		326090	GT
		325713	GT
		325616	GT
		325376	RI
Batavia	1	326687	KD
Dundee	0	N/A	N/A
City of Elgin	5	327040	SC
		326681	VM
		326403	SC
		326399	SC
		325862	PR
Elgin Township	0	N/A	N/A
Geneva	1	325556	BB
South Elgin	0	N/A	N/A
City of St. Charles	1	325724	WS
St. Charles Twp	0	N/A	N/A

Welcome

- Please mute yourself when not speaking
- We will have a roll call at the beginning of the meeting in place of introductions.
- Please state your name before speaking
- Staff will monitor the chat box
- This meeting will be recorded



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

Agenda
Tuesday, September 1, 2020
9:00 a.m.

[Join Zoom Meeting Here](#)

Call in: 1-312-626-6799
Meeting ID: 875 4859 2478
Passcode: 264297 (may not need)

One tap mobile
+13126266799,,87548592478# US (Chicago)

I. Opening Of Meeting

- A. Introductions
- B. Approval of Meeting Minutes from June 2, 2020—*next meeting*

II. Reports

- A. RTA HSTP Update

III. Other Business

2020 Meeting Schedule

December 1, 2020 Geneva?

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting
which is held immediately after the Coordinating Council meeting

The meeting will be held online

The next meeting of the Kane County Paratransit Coordinating Council will be held
Tuesday, December 1, 9:00 a.m. location TBD



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

Senior Services Associates

St. Charles Township

Village of Campton Hills

Village of South Elgin

**Ride In Kane Sponsor Committee
Meeting Agenda
Tuesday, September 1, 2020
Immediately following the KCPCC Meeting**

[Join Zoom Meeting Here](#)

**Call in: 1-312-626-6799
Meeting ID: 875 4859 2478
Passcode: 264297 (may not need)**

**One tap mobile
+13126266799,,87548592478# US (Chicago)**

I. Opening of Meeting

- A. Call to Order Trish Glees
- B. Approval of June 2, 2020 Meeting Minutes - *next meeting*

II. Ride In Kane Program Status Reports

- A. NF and JARC Budget Report/Billings M. Diego
- B. Registration and Ridership Reports T. Thomas
- C. Customer Feedback Report T. Thomas

III. Other Business

- A. RTA Updates C. Jones
- B. Meeting Schedule J. Forbes

December 1, 2020 Geneva?

IV. Public Comment

V. Adjournment

The meeting will be held online

The next meeting of the Ride in Kane Sponsors Committee will be held
Tuesday December 1, following the 9:00 a.m. KCPCC meeting
Location TBD

Current Year:

2020

TRIP COUNT

Sponsor	Sponsor Rollup	Funding Source	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Average	Sponsor Total
AID - J	AID	JARC	405	321	165	-	-	-							149	891
AID - 5310	AID	5310	223	197	100	1	4	12							90	537
Aurora Twp - J	Aurora Twp	JARC	824	794	408	65	63	72							371	2,226
Aurora Twp - 5310	Aurora Twp	5310	2,304	2,293	1,923	1,227	1,417	1,498							1,777	10,662
Batavia City - J	Batavia City	JARC	70	70	40	-	-	6							31	186
Batavia City - 5310	Batavia City	5310	584	584	357	123	179	186							336	2,013
Batavia Twp - J	Batavia Twp	JARC	-	-	-	-	-	-							-	-
Batavia Twp - 5310	Batavia Twp	5310	20	35	31	21	28	30							28	165
Dundee Twp - J	Dundee Twp	JARC	192	174	112	60	57	49							107	644
Dundee Twp - 5310	Dundee Twp	5310	403	420	302	125	160	215							271	1,625
Elgin City - J	Elgin City	JARC	288	257	141	5	5	8							117	704
Elgin City - 5310	Elgin City	5310	1,601	1,581	1,232	525	734	861							1,089	6,534
Elgin Twp - 5310	Elgin Twp	5310	4	6	4	2	2	5							4	23
Geneva City - J	Geneva City	JARC	65	65	31	-	7	38							34	206
Geneva City - 5310	Geneva City	5310	115	115	74	-	2	4							52	310
Hesed House - J	Hesed House	JARC	-	-	-	-	-	-							-	-
Hesed House - 5310	Hesed House	5310	-	-	-	-	-	-							-	-
South Elgin - J	South Elgin	JARC	23	16	9	-	-	-							8	48
South Elgin - 5310	South Elgin	5310	233	215	153	52	89	65							135	807
St. Charles City - 5310	St. Charles City	5310	442	460	286	56	97	158							250	1,499
St. Charles Twp - J	St. Charles Twp	JARC	13	10	2	-	-	7							5	32
St. Charles Twp - 5310	St. Charles Twp	5310	26	14	18	13	20	17							18	108
Total Trips - 2020			7,835	7,627	5,388	2,275	2,864	3,231	-	-	-	-	-	-	7,835	29,220
Bus			5,402	5,009	3,520	1,653	2,317	2,664							3,428	20,565
Taxi			2,433	2,618	1,868	622	547	567							1,443	8,655
Total Trips - 2019			6,735	7,302	7,734	8,028	8,010	6,764	7,427	7,580	7,557	8,222	6,986	7,091	7,311	87,727
% Change			14%	4%	-44%	-253%	-180%	-109%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	14%	
JARC			1,880	1,707	908	130	132	180							823	4,937
5310			5,955	5,920	4,480	2,145	2,732	3,051							4,047	24,283

Current Year:

2020

TRIP MILEAGE

	Jan	Feb	Mar	Apr	May	Jun	Avg.	Sponsor Total	Avg. Trip Length
AID - J	2,317.65	1,741.61	883.80	-	-	-	823.84	4,943	5.5
AID - 5310	1,723.80	1,518.55	824.20	3.50	3.72	53.82	687.93	4,128	7.7
Aurora Twp - J	2,708.72	2,697.35	1,542.93	395.42	335.10	452.19	1,355.29	8,132	3.7
Aurora Twp - 5310	10,137.94	10,168.45	8,341.20	5,131.23	5,883.44	6,157.05	7,636.55	45,819	4.3
Batavia City - J	381.30	377.42	212.80	-	-	26.56	166.35	998	5.4
Batavia City - 5310	3,156.98	3,175.82	1,690.82	546.80	842.20	857.36	1,711.66	10,270	5.1
Batavia Twp - J	-	-	-	-	-	-	-	-	#DIV/0!
Batavia Twp - 5310	104.60	181.43	149.35	109.83	140.92	144.52	138.44	831	5.0
Dundee Twp - J	1,212.54	1,099.67	779.89	414.57	405.82	339.63	708.69	4,252	6.6
Dundee Twp - 5310	2,541.53	2,665.72	1,783.26	643.47	872.51	1,219.43	1,620.99	9,726	6.0
Elgin City - J	1,362.85	1,177.69	666.59	4.05	37.57	56.76	550.92	3,306	4.7
Elgin City - 5310	7,625.80	7,445.98	6,073.94	2,739.53	3,994.99	4,820.38	5,450.10	32,701	5.0
Elgin Twp - 5310	30.68	31.38	24.80	9.40	13.02	29.88	23.19	139	6.1
Geneva City - J	166.45	158.26	67.94	-	11.06	60.04	77.29	464	2.3
Geneva City - 5310	312.84	296.14	214.94	-	3.56	16.56	140.67	844	2.7
Hesed House - J	-	-	-	-	-	-	-	-	#DIV/0!
Hesed House - 5310	-	-	-	-	-	-	-	-	#DIV/0!
South Elgin - J	42.96	30.48	17.92	-	-	-	15.23	91	1.9
South Elgin - 5310	1,916.15	1,715.89	1,303.40	336.78	487.74	464.75	1,037.45	6,225	7.7
St. Charles City - 5310	2,248.16	2,241.63	1,352.38	263.08	459.70	619.08	1,197.34	7,184	4.8
St. Charles Twp - J	85.83	64.62	14.34	-	-	57.05	36.97	222	6.9
St. Charles Twp - 5310	193.69	99.29	113.99	91.38	122.44	101.11	120.32	722	6.7
Total Miles - 2020	38,270.47	36,887.38	26,058.49	10,689.04	13,613.79	15,476.17	38,270.47	179,266	6.1
Total Miles - 2019	32,768.4	36,307.5	38,193.2	39,910.5	38,420.4	32,115.5	36,457	437,483	
% Change	14%	2%	-47%	-273%	-182%	-108%	14%		
Avg Trip Length	4.9	4.8	4.8	4.7	4.8	4.8	4.9		

Current Year:

2020

Program Cost

	Jan	Feb	Mar	Apr	May	Jun	Avg.	Total
Bus Operations	197,578.24						197,578	\$197,578
Taxi Operations	108,678.42						108,678	\$108,678
Total Gross Cost - 2020	306,256.66	304,179.49	222,306.39	-	-	-	306,257	\$832,743
Fares	30,659.50	29,801.25	21,573.25				27,345	\$82,034
Net Cost (Less Fares)	275,597.16	274,378.24	200,733.14	-	-	-	275,597	\$750,709
Federal Share	137,798.58	137,189.12	100,366.57	-	-	-	137,799	\$375,354
County Subsidy	9,600.00	9,600.00	9,600.00	9,600.00	9,600.00	9,600.00	9,600	\$57,600
PACE Subsidy	-	-	-	-	-	-	-	\$0
Net Cost to Sponsors	128,198.58	127,589.12	90,766.57	(9,600.00)	(9,600.00)	(9,600.00)	128,199	\$317,754
% Fares	10%	10%	10%	#DIV/0!	#DIV/0!	#DIV/0!	10%	
% Federal	45%	45%	45%	#DIV/0!	#DIV/0!	#DIV/0!	45%	
% County	3%	3%	4%	#DIV/0!	#DIV/0!	#DIV/0!	3%	
% Sponsors	42%	42%	41%	#DIV/0!	#DIV/0!	#DIV/0!	42%	
% Pace Subsidy	0%	0%	0%	#DIV/0!	#DIV/0!	#DIV/0!	0%	
Total Gross Cost - 2019	223,337.04	237,507.68	252,606.50	257,932.70	257,826.19	228,599.21	227,455	\$2,729,465

Sponsor Cost

	Jan	Feb	Mar	Apr	May	Jun	Total YTD Sponsor Costs	# Trips	Sponsor Cost / Trip
AID	\$13,309.55	\$11,162.20	\$5,886.09				\$30,357.84	1,428	\$21.26
Aurora Twp	\$44,724.02	\$46,002.61	\$35,296.16				\$126,022.79	12,888	\$9.78
Batavia (City & TWP)	\$11,967.18	\$12,636.85	\$7,130.69				\$31,734.72	2,364	\$13.42
Dundee Twp	\$12,172.13	\$12,609.68	\$8,675.82				\$33,457.63	2,269	\$14.75
Elgin City	\$29,805.17	\$29,494.13	\$23,226.75				\$82,526.05	7,238	\$11.40
Elgin Twp	\$98.52	\$107.35	\$84.39				\$290.26	23	\$12.62
Geneva City	\$1,733.17	\$1,702.90	\$1,062.18				\$4,498.25	516	\$8.72
Hesed House	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	-	\$0.00
South Elgin	\$6,106.24	\$5,654.26	\$4,263.64				\$16,024.14	855	\$18.74
St. Charles City	\$7,387.35	\$7,677.90	\$4,705.40				\$19,770.65	1,499	\$13.19
St. Charles Twp	\$895.25	\$541.24	\$435.45				\$1,871.94	140	\$13.37
Total Cost - 2020	\$128,198.58	\$127,589.12	\$90,766.57	\$0.00	\$0.00	\$0.00	\$346,554.27	29,220	\$11.86
Total Cost - 2019	\$88,879.02	\$94,873.09	\$101,611.25	\$103,658.10	\$103,962.22	\$91,701.23	\$1,077,288.80	87,727	\$12.28
% change	44%	34%	-11%	-100%	-100%	-100%			

Current Year:

2020

Incomplete Data

Program Performance

Cost per Trip	Jan	Feb	Mar	Apr	May	Jun	Avg.
Gross Cost per Trip - 2020	\$39.09	\$39.88	\$41.26	\$0.00	\$0.00	\$0.00	\$20.04
Gross Cost per Trip - 2019	\$33.16	\$32.53	\$32.66	\$32.13	\$32.19	\$33.80	\$35.87
% of Previous	15%	18%	21%	#DIV/0!	#DIV/0!	#DIV/0!	15%
Cost per Trip Objective	\$28	\$28	\$28	\$28	\$28	\$28	\$28.00
% of Objective	28%	30%	32%	#DIV/0!	#DIV/0!	#DIV/0!	28%
Sponsor Cost per Trip	\$16.36	\$16.73	\$16.85	-\$4.22	-\$3.35	-\$2.97	\$16.36

On-Time Performance	Jan	Feb	Mar	Apr	May	Jun	Avg.
On-Time Performance - Taxi	92.93%	93.43%	90.79%	72.35%	68.56%	69.66%	81.29%
On-Time Performance - Bus	96.80%	96.55%	95.09%	89.53%	92.53%	93.51%	94.00%
On-Time Performance - Overall	95.60%	95.48%	93.60%	84.84%	87.95%	89.32%	91.13%
On-Time Performance Objective	95%	95%	95%	95%	95%	95%	95%

Complaints, Late Cancel/No Shows and Missed Trips	Jan	Feb	Mar	Apr	May	Jun	Avg.	Total
Complaints	0	0	0	0	0	0	-	-
% of Total Rides	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	
Late Cancel/No Show - Taxi	180	163	152	70	32	35	105	632
Late Cancel/No Show - Bus	383	392	289	156	198	241	277	1,659
Missed Trips - Taxi	37	41	13	2	1	2	16	96
Missed Trips - Bus	8	7	3	4	2	5	5	29
% of Total Rides	7.8%	7.9%	8.5%	10.2%	8.1%	8.8%	-	

Current Year:

2020

Incomplete Data

Distinct vs. Registered Riders

	Jan	Feb	Mar	Apr	May	Jun	Avg	Total
Distinct Riders - 2020								
<i>Total</i>	758	771	680	297	295	371	529	-
Distinct Riders - 2019	647	652	681	673	671	647	670	
% Change	15%	15%	0%	-127%	-127%	-74%	#DIV/0!	
Registered Riders - 2020								
<i>Total</i>	8,164						8,164	
Registered Riders - 2019	7,781	7,824	7,871	7,930	7,982	8,023	8,070	
% Change	5%	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Distinct:Registered Riders								

2020 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of Elgin	South Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (With Kane County)	Totals (Without Kane County)	Miles/Cost per mile
January																			
Rides	3,128	674	595	1,889	442	525	48	11	44	256	4	-	39	180			7,835		
Cost	\$ 44,724.02	\$ 11,967.18	\$ 12,172.13	\$ 29,805.17	\$ 7,387.35	\$ 10,756.61	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 6,106.24	\$ 98.52	\$ -	\$ 895.25	\$ 1,733.17	\$ 9,600.00	\$ -	\$ 137,798.58	\$ 147,398.58	32,768.40
Cost per ride	\$ 14.30	\$ 17.76	\$ 20.46	\$ 15.78	\$ 16.71	\$ 20.49	\$ 29.51	\$ 32.60	\$ 17.68	\$ 23.85	\$ 24.63	#DIV/0!	\$ 22.96	\$ 9.63			\$ 17.59	18.81	\$ 0.24
February																			
Rides	3,087	689	594	1,838	460	518				231	6	-	24	180			7,627		
Cost	46,002.61	\$ 12,636.85	\$ 12,609.68	\$ 29,494.13	\$ 7,677.90	\$ 11,162.20				\$ 5,654.26	\$ 107.35		\$ 541.24	\$ 1,702.90	\$ 9,600.00	\$ -	\$ 137,189.12	\$ 146,789.12	
Cost per ride	\$ 14.90	\$ 18.34	\$ 21.23	\$ 16.05	\$ 16.69	\$ 21.55	#DIV/0!	#DIV/0!	#DIV/0!	\$ 24.48	\$ 17.89	#DIV/0!	\$ 22.55	\$ 9.46			\$ 17.99	19.25	\$ -
March																			
Rides	2,331	428	414	1,373	286	265				162	4	-	20	105			5,388		
Cost	\$ 35,296.16	\$ 7,130.69	\$ 8,675.82	\$ 23,226.75	\$ 4,705.40	\$ 5,886.09				\$ 4,263.64	\$ 84.39	\$ -	\$ 435.45	\$ 1,062.18	\$ 9,600.00	\$ -	\$ 100,366.57	\$ 109,966.57	
Cost per ride	\$ 15.14	\$ 16.66	\$ 20.96	\$ 16.92	\$ 16.45	\$ 22.21	#DIV/0!	#DIV/0!	#DIV/0!	\$ 26.32	\$ 21.10	#DIV/0!	\$ 21.77	\$ 10.12			\$ 18.63	20.41	\$ -
April																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
May																			
Rides																			
Cost															\$ 9,400.00	\$ -	\$ 9,400.00	\$ 18,800.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
June																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
July																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
Aug																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
Sept																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
Oct																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
Nov																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
Dec																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	\$ -
YTD Rides	8,546	1,791	1,603	5,100	1,188	1,308	48	11	44	649	14	-	83	465			20,850		
YTD Cost	\$ 126,022.79	\$ 31,734.72	\$ 33,457.63	\$ 82,526.05	\$ 19,770.65	\$ 27,804.90	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 16,024.14	\$ 290.26	\$ -	\$ 1,871.94	\$ 4,498.25	\$ 115,000.00	\$ -	\$ 461,554.27	\$ 576,554.27	
Total Cost per Ride YTD * not an average	14.75	17.72	20.87	16.18	16.64	21.26	29.51	32.60	-	24.69	20.73	#DIV/0!	22.55	9.67			22.14		
Average # of rides per month	8,546.00	1,791.00	1,603.00	5,100.00	1,188.00	1,308.00	48.00	11.00	44.00	649.00	14.00	-	83.00	465.00			1,737.50		
Average Cost per month	\$ 126,022.79	\$ 31,734.72	\$ 33,457.63	\$ 82,526.05	\$ 19,770.65	\$ 27,804.90	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 16,024.14	\$ 290.26	\$ -	\$ 1,871.94	\$ 4,498.25			\$ 461,554.27		

Update formulas based on # of months with data

Cost Reports 2020

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	7,835	\$ 137,798.58	\$ 17.59	\$ 30,659.50	\$ 306,256.66	\$ 39.09	
Feb '20	7,627	\$ 137,189.12	\$ 17.99	\$ 29,801.25	\$ 304,179.49	\$ 39.88	
Mar '20	5,388	\$ 100,366.57	\$ 18.63	\$ 21,573.25	\$ 222,306.39	\$ 41.26	
Apr '20			#DIV/0!		\$ -	#DIV/0!	
May '20			#DIV/0!		\$ -	#DIV/0!	
June '20			#DIV/0!		\$ -	#DIV/0!	
July '20			#DIV/0!		\$ -	#DIV/0!	
Aug '20			#DIV/0!		\$ -	#DIV/0!	
Sept '20			#DIV/0!		\$ -	#DIV/0!	
Oct '20			#DIV/0!		\$ -	#DIV/0!	
Nov '20			#DIV/0!		\$ -	#DIV/0!	
Dec '20			#DIV/0!		\$ -	#DIV/0!	
YTD	20,850	\$ 375,354.27	\$ 18.00	\$ 82,034.00	\$ 832,742.54		\$ 39.94

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	1,880	\$ 31,042.82	\$ 16.51	\$ 7,356.71	\$ 69,442.35	\$ 36.94	
Feb '20	1,707	\$ 28,473.87	\$ 16.68	\$ 6,669.82	\$ 63,617.56	\$ 37.27	
Mar '20	908	\$ 16,612.21	\$ 18.30	\$ 3,635.58	\$ 36,860.00	\$ 40.59	
Apr '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
May '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
June '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
July '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Aug '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	4,495	\$ 76,128.90	\$ 16.94	\$ 17,662.12	\$ 169,919.92		\$ 37.80

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	5,955	\$ 106,755.76	\$ 17.93	\$ 23,302.79	\$ 236,814.31	\$ 39.77	
Feb '20	5,920	\$ 108,715.25	\$ 18.36	\$ 23,131.43	\$ 240,561.93	\$ 40.64	
Mar '20	4,480	\$ 83,754.36	\$ 18.70	\$ 17,937.67	\$ 185,446.39	\$ 41.39	
Apr '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
May '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
June '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
July '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Aug '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Sept '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Oct '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	16,355	\$ 299,225.37	\$ 18.30	\$ 64,371.88	\$ 662,822.62		\$ 40.53

*Not an average

Ride-In-Kane Ridership Growth from 2019 to 2020

	16/17 Trips	17/18 Trips	18/19 Trips	19/20 Trips	Dif from prev. year	% of Change
Jul	6,805	6,812	6,887	7,430	543	7.97%
Aug	7,590	7,669	7,415	7,580	165	2.15%
Sep	7,482	7,364	6,972	7,562	590	8.01%
Oct	7,673	7,849	8,019	8,222	203	2.59%
Nov	7,098	7,478	7,179	6,990	-189	-2.53%
Dec	6,745	6,994	6,916	7,092	176	2.52%
Jan	7,321	7,539	6,739	7,835	1,096	14.54%
Feb	6,907	6,977	7,302	7,627	325	4.66%
Mar	7,793	7,690	7,734	5,388	-2,346	-30.51%
Apr	7,455	7,500	8,028	2,275	-5,753	-76.71%
May	7,640	7,541	8,012	2,864	-5,148	-68.27%
Jun	7,285	6,997	6,764	3,231	-3,533	-50.49%
Avg.	7,316	7,368	7,331	6,175	-1,156	-15.51%
SUM	87,794	88,410	87,967	74,096	-13,871	N/A

Ride-In-Kane July 2019 to June 2020 Productivity Data

	Bus & Taxi Trips	Bus & Taxi On-time Perform	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi
Jul-19	7,430	94.93%	1.47	\$19.03	\$39.19
Aug-19	7,580	95.52%	1.54	\$18.97	\$39.37
Sep-19	7,562	96.10%	1.56	\$19.33	\$39.83
Oct-19	8,222	94.63%	1.55	\$38.15	\$42.04
Nov-19	6,990	92.04%	1.54	\$38.00	\$42.89
Dec-19	7,092	95.07%	1.50	\$37.60	\$45.48
Jan-20	7,835	94.65%	1.58	\$36.58	\$44.64
Feb-20	7,627	96.31%	1.58	\$37.22	\$44.92
Mar-20	5,388	97.18%	1.48	\$39.01	\$45.45
Apr-20	2,275	98.82%	1.37	\$45.95	\$51.84
May-20	2,864	97.21%	1.42	\$45.62	\$55.07
Jun-20	3,231	97.41%	1.41	\$45.45	\$54.78
Average	6,175	95.82%	1.50	\$35.08	\$45.46

Ride-In-Kane On-time Performance Comparison between Bus and Taxi

	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP
Jul-19	5,368	97.34%	2,062	94.33%
Aug-19	5,728	95.47%	1,852	95.53%
Sep-19	5,746	96.45%	1,816	96.01%
Oct-19	6,083	96.12%	2,139	93.15%
Nov-19	5,145	95.29%	1,845	88.79%
Dec-19	5,181	96.29%	1,911	93.85%
Jan-20	5,402	95.19%	2,433	94.46%
Feb-20	5,009	96.20%	2,618	96.35%
Mar-20	3,520	97.22%	1,868	97.16%
Apr-20	1,653	98.83%	622	98.82%
May-20	2,317	99.40%	547	95.01%
Jun-20	2,664	96.77%	567	98.04%
Average	4,485	96.71%	1,690	95.13%

Ride in Kane Complaint Data - April - June 2020					
Month/YR	Complaint Total	Trip Total	% of Complaints	Category Type	Total*
Apr-20	13	2,275	0.57%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	1
				Late Arrival	1
				No Show	10
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	0
				Other	1
				Total	13
May-20	4	2,864	0.14%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	1
				Early Arrival	0
				Late Arrival	1
				No Show	0
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	0
				Other	2
				Total	4
Jun-20	12	3,231	0.37%	Boarding/Alighting Issues	0
				Busy Phone Lines	4
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	4
				No Show	2
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	0
				Other	2
				Total	12

*Investigation may conclude allegations were unfounded

Ride-In-Kane April 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	N/A	N/A
Aurora	5	328053	GF
		327887	FB
		327847	BY
		327656	BB
		327633	LS
Batavia	1	327614	KD
Dundee	3	327645	OD
		327644	OD
		327512	OD
City of Elgin	2	327877	MJ
		327606	PI
Elgin Township	0	N/A	N/A
Geneva	1	319716	SL
South Elgin	0	N/A	N/A
City of St. Charles	1	327631	BW
St. Charles Twp	0	N/A	N/A

Ride-In-Kane May 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	N/A	N/A
Aurora	3	328602	MF
		328441	SC
		328143	GF
Batavia	0	N/A	N/A
Dundee	1	328258	SS
City of Elgin	0	N/A	N/A
Elgin Township	0	N/A	N/A
Geneva	0	N/A	N/A
South Elgin	0	N/A	N/A
City of St. Charles	0	N/A	N/A
St. Charles Twp	0	N/A	N/A

Ride-In-Kane June 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	N/A	N/A
Aurora	2	330933	GT
		329720	RP
Batavia	0	N/A	N/A
Dundee	2	329695	GW
		329413	MJ
City of Elgin	7	329721	MJ
		329684	MJ
		329658	SC
		329619	SC
		329547	RD
		329211	WL
		328735	SC
Elgin Township	0	N/A	N/A
Geneva	1	329091	AM
South Elgin	0	N/A	N/A
City of St. Charles	0	N/A	N/A
St. Charles Twp	0	N/A	N/A



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

Agenda
Tuesday, December 1, 2020
9:00 a.m.

[Join Zoom Meeting Here](#)

Call in: 1-312-626-6799
Meeting ID: 885 3196 0068
Passcode: 681511 (may not need)

One tap mobile
+13126266799,,88531960068# US (Chicago)

I. Opening Of Meeting

- A. Introductions—AID staff change
- B. Approval of Meeting Minutes from June 2, 2020

II. Reports

- A. RTA Citizen Advisory Board update
- B. RTA HSTP Update

III. Other Business

2021 Meeting Schedule

March 2	Zoom
June 1	TBD
September 14 (note change in date)	TBD
December 7	TBD

IV. Public Comment

V. Adjournment

KCPCC members are welcome to attend the RIK Sponsor Committee meeting
which is held immediately after the Coordinating Council meeting

The meeting will be held online
The next meeting of the Kane County Paratransit Coordinating Council will be held
Tuesday, March 2, 9:00 a.m. location Zoom

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

St. Charles Township

Senior Services Associates

Village of Campton Hills

Village of South Elgin

Kane County Paratransit Coordinating Council (KCPCC)

MEETING MINUTES
June 2, 2020

In Attendance:

Lore Baker, AID
Kathy Hazelwood, AID
Krystal Spracklen, AID
Tricia Skibley, AID
Bill Catching, Aurora Township
Leigh Tracy, Batavia Township
Ruth Rottman, Campton Township
Trish Glees, Dundee Township
Franklin Ramirez, Elgin Township
Chris Ranney, Geneva
Jackie Forbes, Kane County DOT
Ron Johnson, St. Charles Township
Sharon Bober, St. Charles Township
Amethyst Handley, City of St. Charles
Lauren Blayney, Village of South Elgin
Nancy Hill, Village of South Elgin
Krysta Kaus, Kane County Sheriff Office
Taylor Thomas, PACE
Kisha Hearn, PACE
Martin Sandoval, PACE
Candace Jones, RTA

The meeting was called to order at 9:10 am by Trish Glees, Council Chair. Introductions were made. Upon a motion for approval made by Franklin Ramirez and seconded by Lore Baker, the March 3, 2020 meeting minutes were approved.

Jackie Forbes gave an update on the RTA's HSTP progress. She and Lore have participated in several meetings with the consultant leading the HSTP project. She referenced a memo in the packet regarding a survey related to the HSTP update. Lore Baker stated that AID had shared the HSTP survey widely.

Jackie reviewed the upcoming meeting schedule for the rest of the year. September is listed as TBD but will probably be virtual again.

Under Public Comment, Lore Baker shared information on the Sunshine Service initiative with attendees. Krysta Kaus from the Kane County Sheriff's Department inquired about expanding the Ride in Kane program to other townships, but because of the pandemic the sponsors wanted to focus on keeping their programs running.

Franklin Ramirez made a motion to adjourn the meeting and was seconded by Bill Catching. The meeting was adjourned until September 1st.



41W011 Burlington Road
St. Charles, IL 60175

Phone:630-584-1170
Fax:630-584-5265

RIDE IN KANE SPONSORS

Association for Individual
Development

Aurora Township

Batavia Township

Blackberry Township

Campton Township

City of Batavia

City of Elgin

City of Geneva

City of St. Charles

Dundee Township

Elgin Township

Hesed House

INC Board NFP

Kane County

Pace Suburban Bus

Senior Services Associates

St. Charles Township

Village of Campton Hills

Village of South Elgin

Ride In Kane Sponsor Committee
Meeting Agenda
Tuesday, December 1, 2020
Immediately following the KCPCC Meeting

[Join Zoom Meeting Here](#)

Call in: 1-312-626-6799
Meeting ID: 885 3196 0068
Passcode: 681511 (may not need)

One tap mobile
+13126266799,,88531960068#US (Chicago)

I. Opening of Meeting

- A. Call to Order Trish Glees
- B. Approval of June 2, 2020 Meeting Minutes

II. Ride In Kane Program Status Reports

- A. NF and JARC Budget Report/Billings Jackie Forbes
- B. PACE update on COVID cleaning (buses and taxis) Trish Glees
- C. Registration and Ridership Reports Taylor Thomas
- C. Customer Feedback Report Taylor Thomas

III. Other Business

- A. RTA Updates Candace Jones
- B. Meeting Schedule Jackie Forbes

2021 Meeting Schedule

March 2	Zoom
June 1	TBD
September 14 (note change in date)	TBD
December 7	TBD

IV. Public Comment

V. Adjournment

The meeting will be held online

The next meeting of the Ride in Kane Sponsors Committee will be held
Tuesday March 2, following the 9:00 a.m. KCPCC meeting
Location: Zoom



Ride In Kane Sponsor Committee

MEETING MINUTES

June 2, 2020

41W011 Burlington Road
St. Charles, IL 60175

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RIDE IN KANE SPONSORS

- Association for Individual Development
- Aurora Township
- Batavia Township
- Blackberry Township
- Campton Township
- City of Batavia
- City of Elgin
- City of Geneva
- City of St. Charles
- Dundee Township
- Elgin Township
- Hesed House
- INC Board NFP
- Kane County
- Pace Suburban Bus
- St. Charles Township
- Senior Services Associates
- Village of Campton Hills
- Village of South Elgin

In Attendance:

- Lore Baker, AID
- Kathy Hazelwood, AID
- Krystal Spracklen, AID
- Tricia Skibley, AID
- Bill Catching, Aurora Township
- Leigh Tracy, Batavia Township
- Ruth Rottman, Campton Township
- Trish Glees, Dundee Township
- Franklin Ramirez, Elgin Township
- Chris Ranney, Geneva
- Jackie Forbes, Kane County DOT
- Ron Johnson, St. Charles Township
- Sharon Bober, St. Charles Township
- Amethyst Handley, City of St. Charles
- Lauren Blayney, Village of South Elgin
- Nancy Hill, Village of South Elgin
- Krysta Kaus, Kane County Sheriff Office
- Sally Williams, PACE
- Taylor Thomas, PACE
- Kisha Hearn, PACE
- Chris Rose, PACE
- Martin Sandoval, PACE
- Candace Jones, RTA

The meeting was called to order at 9:30 am by Trish Glees, Council Chair. Introductions were made. Upon a motion for approval made by Bill Catching, and seconded by Leigh Tracy, the January 14, 2020 meeting minutes were approved. Upon a motion for approval made by Lore Baker and seconded by Bill Catching, the March 3, 2020 meeting minutes were approved.

RIK PROGRAM STATUS REPORTS:

5310 and JARC Budget Report:

Krystal referred to the Grant Fund total and Sponsor Cost spreadsheets in the agenda packet for review and discussion. She summarized the grant totals for JARC and 5310 funding. Chairman Glees asked when the next round of grant funding is available and Lore Baker said in 2021.

Krystal explained that there was now a full year of 2019 data available in the reports, in addition to 2020 data. She noted that the cost per ride was steadily increasing in 2019. The pandemic has had a significant impact on ridership. Pace was not collecting fares for a few months. Lore asked if those months without fare collection could have an asterisk next to them so it is clear the pandemic made a difference.

KANE COUNTY PARATRANSIT COORDINATING COUNCIL

TRISH GLEES—Council Chair
BILL CATCHING—Council Vice Chair
FRANKLIN RAMIREZ—Council Vice Chair



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Krystal referred to Nelson Nygaard reports in the agenda packet for review and discussion.

Taylor Thomas noted that Pace is picking up the rider share of the fares.

Registration and Ridership Reports and Customer Complaint Records:

Taylor referred to the Ridership growth report, Productivity Data report, and OTP report and led a discussion. She informed the committee that Trapeze was down for five days in April. Krystal reminded everyone that fare increases went into effect on April 1st, so sponsors should be aware that they may receive calls once fares are collected again.

Lore informed Taylor and the committee that AID would not have community day programs until July or later. They are looking for guidance from IDPH. Senior programs are suspended until August 31st.

Bill Catching asked how much longer the service would have a single passenger policy. Taylor said that it will be until further notice and there is no end date set yet. Pace is watching ridership each day to guide decisions.

Lore asked if there would be advance notice once fares are collected again and Taylor responded yes. Chairman Glees said that sponsors should put a notice in the paper and notify riders in advance.

OTHER BUSINESS:

RTA Updates:

Candace Jones shared with the committee that there is a new training/instruction employee who conducts the orientation and mobility training. Once it is safe to do so, the program will start up again.

Bill Catching asked if the decrease in sales tax will have an affect on RTA funding. Candace said she will get back to the committee.

Meeting Schedule:

Jackie Forbes reviewed the meeting schedule for the rest of 2020.

The 2020 KCPCC Meeting Schedule.

Tuesday, September 1st
Tuesday, December 1st

Public Comment:

Krystal Spracklen informed the committee that Kathy Hazelwood was no longer with AID and they are looking for a replacement. She also shared that her last day at AID would be June 30. Sponsors thanked Krystal for all of her work with Ride in Kane and wished her well.

A motion to adjourn was made by Bill Catching, seconded by Lore Baker. The meeting was adjourned by unanimous consent.

Grant Totals Phases 3 & 4

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 505,606	\$ 1,107,254	\$ 1,612,860.00
Ending balance	\$ -	\$ -	\$ -
Ended	Apr '12	Jun '12	Jun-12

Grant Totals Phases 5 & 6

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 1,002,388.00	\$ 250,597.00	\$ 1,252,985.00
Ended	July '14	Sept '12	Feb-14

Grant Totals for Phases 7 & 8

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	1,529,726.00	1,201,927.00	2,731,653.00
Ended	May '19	Oct '13	

Grant Totals for Phases 9 & 10

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	\$ 2,414,522.00	\$ 1,949,920.00	\$ 2,182,221.00
Fed Portion	\$ 1,207,261.00	\$ 974,960.00	
Sponsor Match	\$ 1,207,261.00	\$ 974,960.00	

	<u>JARC</u>	<u>NF</u>	<u>Totals</u>
Beginning balance	1,207,262.00	974,959.00	2,182,221.00
Oct '13		(20,325.53)	(20,325.53)
Nov '13		(84,685.11)	(84,685.11)
Dec '13		(85,144.78)	(85,144.78)
Jan '14		(80,279.18)	(80,279.18)
Feb '14		(75,006.85)	(75,006.85)
Mar '14		(84,372.69)	(84,372.69)
Apr '14		(77,527.23)	(77,527.23)
May '14		(74,056.80)	(74,056.80)
June '14		(68,594.47)	(68,594.47)
July '14		(71,864.96)	(71,864.96)
Aug '14		(69,428.48)	(69,428.48)
Sept '14		(66,816.91)	(66,816.91)
Oct '14		(71,751.30)	(71,751.30)
Nov '14		(45,104.71)	(45,104.71)
			-
May '19	(9,598.83)		(9,598.83)
Jun '19	(24,570.63)		(24,570.63)
Jul '19	(30,760.78)		(30,760.78)
Aug '19	(32,638.94)		(32,638.94)
Sept '19	(31,685.02)		(31,685.02)
Oct '19	(34,444.40)		(34,444.40)
Nov '19	(27,868.43)		(27,868.43)

Dec '19		(27,791.40)	(27,791.40)
Jan '20		(31,042.82)	(31,042.82)
Feb '20		(28,473.87)	(28,473.87)
Mar'20	\$	(16,612.21)	(16,612.21)
Apr '20	\$	(3,467.20)	(3,467.20)
May '20	\$	(3,443.20)	(3,443.20)
June '20	\$	(4,290.81)	(4,290.81)
July '20	\$	(3,907.99)	(3,907.99)
August '20	\$	(4,223.18)	(4,223.18)
September '20	\$	(3,706.87)	(3,706.87)

Ending balance 888,735.42 (0.00) 888,735.42

Monthly average (19,307.98) (75,794.06)

Projected remaining months 46.03 (0.00)
 Aug '21 Oct '14

Grand total remaining 1,207,262.00 \$ (0.00)

Projected remaining months 45.81 0.00
 Feb '23 Oct '14

**Grant Totals for Phases 11 & 12 (Federal Portion)
 New 5310 Funding**

Beginning Balance \$ 2,300,000.00
 Ended Nov '17

**Additional Funds from RTA for Grant for Phases 11 & 12 (Federal Portion)
 New 5310 Funding (80/20 match)**

	Operations
Beginning Balance	\$ 400,000.00
Sept '19	\$ (157,717.84)
Oct '19	\$ (176,643.49)
Nov '19	\$ (65,638.67)

Ending balance \$ -

Monthly Average \$ (167,180.67)

Projected remaining months -

Grant Totals for Phases 13 & 14 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$	3,098,924.00
Fed Portion	\$	1,549,462.00
Sponsor Match	\$	1,549,462.00

JARC

Beginning balance	<u>1,549,462.00</u>
Nov '17	(7,518.57)
Dec '17	(65,570.37)
Jan '18	(72,255.64)
Feb '18	(63,184.19)
Mar '18	(73,239.25)
Apr '18	(75,520.53)
May '18	(73,963.05)
Jun '18	(66,382.66)
Jul '18	(71,127.33)
Aug '18	(70,601.44)
Sept '18	(73,467.97)
Oct '18	(81,849.03)
Nov '18	(73,268.31)
Dec '18	(76,104.63)
Jan '19	(75,195.23)
Feb '19	(78,263.41)
Mar '19	(83,851.84)
Apr '19	(85,495.29)
May '19	(84,595.38)
Jun '19	(76,730.60)
Jul '19	(99,089.32)
Aug '19	(22,187.96)

Ending balance **0.00**

Monthly Average **(75,987.77)**

Projected remaining months 0.00

Aug '19

Grant Totals for Phases 15 & 16 (Federal Portion)

New 5310 Funding

Operations

Beginning balance	\$	3,088,396.00
Fed Portion	\$	1,544,198.00

Sponsor Match \$ 1,544,198.00

5310

Beginning balance	1,544,198.00
Aug '19	(76,691.87)
Nov '19	(54,538.59)
Dec '19	(99,080.36)
Jan '20	(106,755.76)
Feb '20	\$ (108,715.25)
Mar '20	\$ (83,754.36)
Apr '20	\$ (42,966.51)
May '20	\$ (57,123.70)
June '20	\$ (63,377.49)
July '20	\$ (63,544.45)
Aug '20	\$ (63,855.14)
Sept '20	\$ (66,901.16)

Ending balance 656,893.36

Monthly Average (73,942.05)

Projected remaining months 8.88

Mar '21

Grant Totals for Phases 17 & 18 (Federal Portion)

**New 5310 Funding
Operations**

Beginning balance	\$ 4,995,992.00
Fed Portion	\$ 2,497,996.00
Sponsor Match	\$ 2,497,996.00

5310

Beginning balance 2,497,996.00

Ending balance 2,497,996.00

Monthly Average

Projected remaining months 33.78

Aug '23

Probably less because when Jarc funding ends in Aug '21, full cost will come here.

Cost Reports 2020

Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Fares collected	Total Cost	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	7,835	\$ 137,798.58	\$ 17.59	\$ 30,659.50	\$ 306,256.66	\$ 39.09	
Feb '20	7,627	\$ 137,189.12	\$ 17.99	\$ 29,801.25	\$ 304,179.49	\$ 39.88	
Mar '20	5,388	\$ 100,366.57	\$ 18.63	\$ 21,573.25	\$ 222,306.39	\$ 41.26	
Apr '20	2,275	\$ 46,433.73	\$ 20.41	\$ 5,500.00	\$ 98,367.46	\$ 43.24	
May '20	2,865	\$ 60,566.90	\$ 21.14	\$ 9,327.00	\$ 130,460.80	\$ 45.54	
June '20	3,234	\$ 67,668.30	\$ 20.92	\$ 11,139.75	\$ 146,476.35	\$ 45.29	
July '20	3,272	\$ 67,452.44	\$ 20.62	\$ 11,205.75	\$ 146,110.63	\$ 44.65	
Aug '20	3,304	\$ 68,078.32	\$ 20.60	\$ 11,552.50	\$ 147,709.14	\$ 44.71	
Sept '20	3,398	\$ 70,608.03	\$ 20.78	\$ 12,582.00	\$ 153,798.06	\$ 45.26	
Oct '20			#DIV/0!		\$ -	#DIV/0!	
Nov '20			#DIV/0!		\$ -	#DIV/0!	
Dec '20			#DIV/0!		\$ -	#DIV/0!	
YTD	39,198	\$ 756,161.99	\$ 19.29	\$ 143,341.00	\$ 1,655,664.98		\$ 42.24

JARC Cost Per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	1,880	\$ 31,042.82	\$ 16.51	\$ 7,356.71	\$ 69,442.35	\$ 36.94	
Feb '20	1,707	\$ 28,473.87	\$ 16.68	\$ 6,669.82	\$ 63,617.56	\$ 37.27	
Mar '20	908	\$ 16,612.21	\$ 18.30	\$ 3,635.58	\$ 36,860.00	\$ 40.59	
Apr '20	130	\$ 3,467.20	\$ 26.67	\$ 314.29	\$ 7,248.69	\$ 55.76	
May '20	132	\$ 3,443.20	\$ 26.08	\$ 429.73	\$ 7,316.13	\$ 55.43	
June '20	180	\$ 4,290.81	\$ 23.84	\$ 620.02	\$ 9,201.64	\$ 51.12	
July '20	180	\$ 3,907.99	\$ 21.71	\$ 616.45	\$ 8,432.43	\$ 46.85	
Aug '20	216	\$ 4,223.18	\$ 19.55	\$ 755.25	\$ 9,201.61	\$ 42.60	
Sept '20	208	\$ 3,706.87	\$ 17.82	\$ 770.18	\$ 8,183.92	\$ 39.35	
Oct '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	4,495	\$ 76,128.90	\$ 16.94	\$ 17,662.12	\$ 169,919.92		\$ 37.80

5310 Cost per Ride

	# of rides	sponsor cost	sponsor cost per ride	Estimated fares based on % of rides	Total Cost (est. fares)	Total Cost per ride	Total Cost per Ride YTD*
Jan '20	5,955	\$ 106,755.76	\$ 17.93	\$ 23,302.79	\$ 236,814.31	\$ 39.77	
Feb '20	5,920	\$ 108,715.25	\$ 18.36	\$ 23,131.43	\$ 240,561.93	\$ 40.64	
Mar '20	4,480	\$ 83,754.36	\$ 18.70	\$ 17,937.67	\$ 185,446.39	\$ 41.39	
Apr '20	2,145	\$ 42,966.51	\$ 20.03	\$ 5,185.71	\$ 91,118.73	\$ 42.48	
May '20	2,733	\$ 57,123.70	\$ 20.90	\$ 8,897.27	\$ 123,144.67	\$ 45.06	
June '20	3,054	\$ 63,377.49	\$ 20.75	\$ 10,519.73	\$ 137,274.71	\$ 44.95	
July '20	3,092	\$ 63,544.45	\$ 20.55	\$ 10,589.30	\$ 137,678.20	\$ 44.53	
Aug '20	3,088	\$ 63,855.14	\$ 20.68	\$ 10,797.25	\$ 138,507.53	\$ 44.85	
Sept '20	3,190	\$ 66,901.16	\$ 20.97	\$ 11,811.82	\$ 145,614.14	\$ 45.65	
Oct '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Nov '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Dec '20			#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
YTD	16,355	\$ 299,225.37	\$ 18.30	\$ 64,371.88	\$ 662,822.62		\$ 40.53

*Not an average

2020 Cost Per Sponsor

Sponsor	Aurora TWP	Batavia (City & TWP)	Dundee TWP	City of Elgin	City of St. Charles	AID	Blackberry TWP	Campton (Village & TWP)	Inc Board	Village of Elgin	South Elgin TWP	Hesed House	St. Charles TWP	City of Geneva	Kane County	Pace Subsidy Rate Change	Totals (With Kane County)	Totals (Without Kane County)	Miles/Cost per mile
January																			
Rides	3,128	674	595	1,889	442	525	48	11	44	256	4	-	39	180			7,835		
Cost	\$ 44,724.02	\$ 11,967.18	\$ 12,172.13	\$ 29,805.17	\$ 7,387.35	\$ 10,756.61	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 6,106.24	\$ 98.52	\$ -	\$ 895.25	\$ 1,733.17	\$ 9,600.00	\$ -	\$ 137,798.58	\$ 147,398.58	32,768.40
Cost per ride	\$ 14.30	\$ 17.76	\$ 20.46	\$ 15.78	\$ 16.71	\$ 20.49	\$ 29.51	\$ 32.60	\$ 17.68	\$ 23.85	\$ 24.63	#DIV/0!	\$ 22.96	\$ 9.63			\$ 17.59	18.81	\$ 0.24
February																			
Rides	3,087	689	594	1,838	460	518				231	6	-	24	180			7,627		
Cost	\$ 46,002.61	\$ 12,636.85	\$ 12,609.68	\$ 29,494.13	\$ 7,677.90	\$ 11,162.20				\$ 5,654.26	\$ 107.35	\$ -	\$ 541.24	\$ 1,702.90	\$ 9,600.00	\$ -	\$ 137,189.12	\$ 146,789.12	36,887.38
Cost per ride	\$ 14.90	\$ 18.34	\$ 21.23	\$ 16.05	\$ 16.69	\$ 21.55	#DIV/0!	#DIV/0!	#DIV/0!	\$ 24.48	\$ 17.89	#DIV/0!	\$ 22.55	\$ 9.46			\$ 17.99	19.25	\$ 0.27
March																			
Rides	2,331	428	414	1,373	286	265				162	4	-	20	105			5,388		
Cost	\$ 35,296.16	\$ 7,130.69	\$ 8,675.82	\$ 23,226.75	\$ 4,705.40	\$ 5,886.09				\$ 4,263.64	\$ 84.39	\$ -	\$ 435.45	\$ 1,062.18	\$ 9,600.00	\$ -	\$ 100,366.57	\$ 109,966.57	26,196.20
Cost per ride	\$ 15.14	\$ 16.66	\$ 20.96	\$ 16.92	\$ 16.45	\$ 22.21	#DIV/0!	#DIV/0!	#DIV/0!	\$ 26.32	\$ 21.10	#DIV/0!	\$ 21.77	\$ 10.12			\$ 18.63	20.41	\$ 0.26
April																			
Rides	1,292	144	185	530	56	1				52	2	-	13	-			2,275		
Cost	\$ 19,429.76	\$ 2,301.65	\$ 3,258.45	\$ 9,440.62	\$ 910.91	\$ 12.46				\$ 1,138.23	\$ 32.61	\$ -	\$ 309.04	\$ -	\$ 9,600.00	\$ -	\$ 46,433.73	\$ 56,033.73	10,688.94
Cost per ride	\$ 15.04	\$ 15.98	\$ 17.61	\$ 17.81	\$ 16.27	\$ 12.46	#DIV/0!	#DIV/0!	#DIV/0!	\$ 21.89	\$ 16.31	#DIV/0!	\$ 23.77	#DIV/0!			\$ 20.41	24.63	\$ 0.23
May																			
Rides	1,480	207	217	739	98	4				89	2	-	20	9			2,865		
Cost	\$ 23,654.10	\$ 3,700.24	\$ 4,717.90	\$ 14,983.28	\$ 1,722.32	\$ 18.01				\$ 1,805.67	\$ 48.20	\$ -	\$ 454.72	\$ 62.46	\$ 9,400.00	\$ -	\$ 60,566.90	\$ 69,966.90	13,616.40
Cost per ride	\$ 15.98	\$ 17.88	\$ 21.74	\$ 20.28	\$ 17.57	\$ 4.50	#DIV/0!	#DIV/0!	#DIV/0!	\$ 20.29	\$ 24.10	#DIV/0!	\$ 22.74	\$ 6.94			\$ 21.14	24.42	\$ 0.22
June																			
Rides	1,570	222	264	869	158	12				68	5	-	24	42			3,234		
Cost	\$ 24,951.97	\$ 3,851.25	\$ 5,729.78	\$ 17,920.35	\$ 2,348.59	\$ 201.67				\$ 1,654.53	\$ 110.33	\$ -	\$ 580.95	\$ 318.88	\$ 10,000.00	\$ -	\$ 67,668.30	\$ 77,668.30	15,498.55
Cost per ride	\$ 15.89	\$ 17.35	\$ 21.70	\$ 20.62	\$ 14.86	\$ 16.81	#DIV/0!	#DIV/0!	#DIV/0!	\$ 24.33	\$ 22.07	#DIV/0!	\$ 24.21	\$ 7.59			\$ 20.92	24.02	\$ 0.23
July																			
Rides	1,555	279	281	799	168	9				116	6	-	16	43			3,272		
Cost	\$ 24,548.01	\$ 5,166.13	\$ 6,169.14	\$ 16,046.26	\$ 2,320.42	\$ 63.49				\$ 2,198.36	\$ 117.58	\$ -	\$ 446.54	\$ 376.51	\$ 10,000.00	\$ -	\$ 67,452.44	\$ 77,452.44	15,424.34
Cost per ride	\$ 15.79	\$ 18.52	\$ 21.95	\$ 20.08	\$ 13.81	\$ 7.05	#DIV/0!	#DIV/0!	#DIV/0!	\$ 18.95	\$ 19.60	#DIV/0!	\$ 27.91	\$ 8.76			\$ 20.62	23.67	\$ 0.23
Aug																			
Rides	1,595	246	244	842	181	10				126	3	-	4	53			3,304		
Cost	\$ 25,573.93	\$ 4,377.53	\$ 4,751.41	\$ 17,054.90	\$ 2,429.98	\$ 67.61				\$ 3,194.95	\$ 31.34	\$ -	\$ 96.11	\$ 500.56	\$ 10,000.00	\$ -	\$ 68,078.32	\$ 78,078.32	15,554.1
Cost per ride	\$ 16.03	\$ 17.79	\$ 19.47	\$ 20.26	\$ 13.43	\$ 6.76	#DIV/0!	#DIV/0!	#DIV/0!	\$ 25.36	\$ 10.45	#DIV/0!	\$ 24.03	\$ 9.44			\$ 20.60	23.63	\$ 0.23
Sept																			
Rides	1,581	257	284	892	216	21				90	-	-	7	50			3,398		
Cost	\$ 25,863.07	\$ 4,719.42	\$ 5,342.99	\$ 18,218.60	\$ 3,093.24	\$ 241.81				\$ 2,347.86	\$ -	\$ -	\$ 204.82	\$ 576.22	\$ 10,000.00	\$ -	\$ 70,608.03	\$ 80,608.03	15,498.55
Cost per ride	\$ 16.36	\$ 18.36	\$ 18.81	\$ 20.42	\$ 14.32	\$ 11.51	#DIV/0!	#DIV/0!	#DIV/0!	\$ 26.09	#DIV/0!	#DIV/0!	\$ 29.26	\$ 11.52			\$ 20.78	23.72	\$ 0.23
Oct																			
Rides																			
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	
Nov																			
Rides																			
Cost																			
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	
Dec																			
Rides																			
Cost															\$ 9,600.00	\$ -	\$ 9,600.00	\$ 19,200.00	
Cost per ride	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!			#DIV/0!	#DIV/0!	
YTD																			
Rides	17,619	2,867	3,078	9,771	2,065	1,365	48	11	44	1,190	32	-	167	662			39,198		
Cost	\$ 270,043.63	\$ 55,850.94	\$ 63,427.30	\$ 176,190.06	\$ 32,596.11	\$ 28,409.95	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 28,363.74	\$ 630.32	\$ -	\$ 3,964.12	\$ 6,332.88	\$ 97,400.00	\$ -	\$ 765,761.99	\$ 863,161.99	
Total Cost per Ride YTD * not an average	15.33	19.48	20.61	18.03	15.79	20.81	29.51	32.60	-	23.84	19.70	#DIV/0!	23.74	9.57			19.54		
Average # of rides per month	17,619.00	2,867.00	3,078.00	9,771.00	2,065.00	1,365.00	48.00	11.00	44.00	1,190.00	32.00	-	167.00	662.00			3,266.50		
Average Cost per month	\$ 270,043.63	\$ 55,850.94	\$ 63,427.30	\$ 176,190.06	\$ 32,596.11	\$ 28,409.95	\$ 1,416.54	\$ 358.62	\$ 777.78	\$ 28,363.74	\$ 630.32	\$ -	\$ 3,964.12	\$ 6,332.88			\$ 765,761.99		

Update formulas based on # of months with data

Ride-In-Kane Ridership Growth from 2020 to 2021

	16/17 Trips	17/18 Trips	18/19 Trips	19/20 Trips	20/21 Trips	Dif from prev. year	% of Change
Jul	6,805	6,812	6,887	7,430	3,264	-4,166	-61.16%
Aug	7,590	7,669	7,415	7,580	3,304	-4,276	-55.76%
Sep	7,482	7,364	6,972	7,562	3,386	-4,176	-56.71%
Oct	7,673	7,849	8,019	8,222		-8,222	-104.75%
Nov	7,098	7,478	7,179	6,990		-6,990	-93.47%
Dec	6,745	6,994	6,916	7,092		-7,092	-101.40%
Jan	7,321	7,539	6,739	7,835		-7,835	-103.93%
Feb	6,907	6,977	7,302	7,627		-7,627	-109.32%
Mar	7,793	7,690	7,734	5,388		-5,388	-70.07%
Apr	7,455	7,500	8,028	2,275		-2,275	-30.33%
May	7,640	7,541	8,012	2,864		-2,864	-37.98%
Jun	7,285	6,997	6,764	3,231		-3,231	-46.18%
Avg.	7,316	7,368	7,331	6,175	3,318	-5,345	-72.59%
SUM	87,794	88,410	87,967	74,096	9,954	-64,142	N/A

Ride-In-Kane July 2020 to June 2021 Productivity Data

	Bus & Taxi Trips	Bus & Taxi On-time Perform	Bus Trips Per Hour	Cost Per Trip Bus	Cost Per Trip Taxi
Jul-20	3,264	97.87%	1.36	\$47.05	\$45.04
Aug-20	3,304	97.55%	1.39	\$46.74	\$45.61
Sep-20	3,386	97.56%	1.39	\$46.32	\$49.08
Oct-20					
Nov-20					
Dec-20					
Jan-21					
Feb-21					
Mar-21					
Apr-21					
May-21					
Jun-21					
Average	3,318	97.66%	1.38	\$46.70	\$46.58

Ride-In-Kane On-time Performance Comparison between Bus and Taxi

	Bus Trips	Bus OTP	Taxi Trips	Taxi OTP
Jul-20	2,363	99.06%	901	96.68%
Aug-20	2,436	97.57%	868	97.52%
Sep-20	2,636	97.26%	750	97.86%
Oct-20				
Nov-20				
Dec-20				
Jan-21				
Feb-21				
Mar-21				
Apr-21				
May-21				
Jun-21				
Average	2,478	97.96%	840	97.35%

Ride in Kane Complaint Data - July - September 2020					
Month/YR	Complaint Total	Trip Total	% of Complaints	Category Type	Total*
Jul-20	2	3,264	0.06%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	1
				No Show	1
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	0
				Other	0
Total	2				
Aug-20	8	3,304	0.24%	Boarding/Alighting Issues	0
				Busy Phone Lines	1
				Driver Discourtesy	0
				Early Arrival	0
				Late Arrival	0
				No Show	3
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	1
				Trip Scheduled Wrong	0
				Other	3
Total	8				
Month/YR	Complaint Total	Trip Total	% of Complaints		
Aug-20	1	3,304	0.03%		
Sep-20	10	3,386	0.30%	Boarding/Alighting Issues	0
				Busy Phone Lines	0
				Driver Discourtesy	2
				Early Arrival	0
				Late Arrival	5
				No Show	2
				Poor Routing	0
				Scheduler/Dispatcher Discourtesy	0
				Trip Scheduled Wrong	1
				Other	0
Total	10				
Month/YR	Complaint Total	Trip Total	% of Complaints		
Sep-20	1	3,386	0.03%		
Month/YR	Commendation Total	Trip Total	% of Commendations		
Aug-20	1	3,304	0.03%		
Month/YR	Commendation Total	Trip Total	% of Commendations		
Sep-20	1	3,386	0.03%		

*Investigation may conclude allegations were unfounded

Ride-In-Kane July 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	2	334414	CH
		329879	SC
Batavia	0	-	-
Dundee	1	329822	MJ
City of Elgin	0	-	-
Elgin Township	0	-	-
Geneva	0	-	-
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

Ride-In-Kane August 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	2	334552	SS
		331611	SC
Batavia	0	-	-
Dundee	2	331843	OD
		331249	MJ
City of Elgin	4	332010	SC
		331897	WW
		331528	RD
		331527	RD
Elgin Township	0	-	-
Geneva	0	-	-
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-

Ride-In-Kane September 2020 Complaint Breakdown

Sponsor	# of Complaints	CAF #	Initial of Complainant
AID	0	-	-
Aurora	3	333472	GT
		332818	GT
		332514	SC
Batavia	1	332752	OM
Dundee	2	332826	MJ
		332464	CP
City of Elgin	4	333519	MJ
		333030	PR
		332801	CS
		332796	PI
Elgin Township	0	-	-
Geneva	0	-	-
South Elgin	0	-	-
City of St. Charles	0	-	-
St. Charles Twp	0	-	-